

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 8

**DATE AND TIME COVERED: Saturday, September 13, 2008, 6:00 p.m. through
Sunday, September 14, 2008, 6:00 p.m.**

1. CURRENT PRIORITIES:

- Complete SAR operations.
- Commence POD operations.
- Sustain shelter operations.
- Transition to recovery operations.

CURRENT SITUATION:

Texas Forest Service (TFS): Members of the Lone Star State Type II Incident Management Team (LSSIMT) are at Reliant Stadium in Houston where they are setting up the Regional Staging Area (RSA) and establishing POD (Points of Distribution) operations in Harris, Galveston, Brazoria Montgomery, and Ft. Bend counties.

- An additional 30 members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation centers throughout the state.
- Twenty members from the Type III regional teams are at the Orange EOC, trying to assist local government in re-establishing operations. The teams are gaining situational awareness of the devastated area, establishing a staging area, and providing communications equipment.
- The 30-member Georgia State Forestry Commission Type II Incident Management Team deployed yesterday to the Reliant Center in Houston to provide incident management support to Texas Task Force One, which is conducting search and rescue operations in Southeast Texas.
- A 40-member Florida Type I Incident Management Team reported to Beaumont last night and was enroute this morning to Galveston Island.
- A Type I Interagency Incident Management Team is enroute today to Beaumont to help stabilize emergency operations and assist local governments in the Golden Triangle (Orange, Beaumont, Port Arthur).
- A National Incident Management Organization (NIMO) Team is enroute to College Station today. They will be deployed to Southeast Texas to help local government.
- Three 20-person saw crews reported to Beaumont today and an additional 11 will be reporting to the areas of greatest need.
- A 15-person Virginia State Department of Forestry Incident Management Team has been requested to report to College Station tomorrow to assist with hurricane recovery operations.
- University of Texas Medical Branch – Two TFS employees and six Type III local government personnel are assisting with evacuating citizens that fled to the hospital during the storm. The TFS satellite communications trailer was mobilized to provide phone and internet service to assist with the evacuation operations.

- State Operations Center Support – One TFS person is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison.
- Texas Intrastate Fire Mutual Aid System (TIFMAS) Support – The TFS EOC is coordinating with TIFMAS to provide 19 ambulances and 118 EMT/Paramedics to assist the Department of State Health Services with patient evacuations. Ten engine companies and a 1500-gallon tanker have been mobilized to Vidor to supplement local fire departments that were incapacitated from the storm.

Texas Department of Criminal Justice (TDCJ): TDCJ reports as of 9-14-08 at 1200 hrs, all offenders who were housed in the Beeville area units have returned to their original units of assignments. Units in the Houston/Beaumont area that sheltered in place continue to operate under emergency status. Units that are in power outage grids are operating on emergency back up generators. TDCJ has made arrangements to procure its own fuel for these generators. Additionally, TDCJ is providing support for food, water, port-a-potties and other essential needs to these units. Any special needs will be routed through the DDC to the SOC. However, none are anticipated at this time. The TDCJ Command Center in Huntsville experienced some communication problems with landlines etc. Therefore, the Command Center was moved but is still operational. The new Command Center contact numbers have been forwarded to all units and will be provided to SOC in the near future.

Texas Parks and Wildlife Department (TPWD): Reports were received a fisherman is missing on Lake Livingston. The individual was apparently running trot-lines early yesterday morning. Due to conditions recovery efforts on the water have not been attempted. TPWD Strike Team arrived in Beaumont. TPWDs Houston Communication Center should be back on the air Sunday and personnel have been told to report for duty. Game Wardens in the Bridge City and Orange area have completed 50 rescues with Airboats.

List of parks accepting evacuees: Abilene, Balmorhea, Bastrop, Blanco, Bonham, Buescher, Cedar Hill, Choke Canyon, Cleburne, Colorado Bend, Copper Breaks, Davis Mountains, Dinosaur Valley, Eisenhower, Enchanted Rock, Falcon, Fort Richardson, Garner, Guadalupe, Hill Country, Inks Lake, Lake Arrowhead, Lake Brownwood, Lake Casa Blanca, Lake Colorado City, Lake Corpus Christi, Lake Mineral Wells, Lake Whitney, Lockhart, Lost Maples, McKinney Falls, Meridian, Palmetto, Palo Duro Canyon, Pedernales Falls, Possum Kingdom, Ray Roberts IDB, Ray Roberts JB, San Angelo, Seminole Canyon, South Llano River

Texas Department of Assistive and Rehabilitative Services (DARS): DARS service delivery staff and contractors have been identified and are standing by and available when requested through the SOC.

Texas Department of Transportation (TXDOT): TxDOT is currently clearing debris on the major routes to open roadways for emergency responders. TxDOT is inspecting roads and bridges for damage assessments and monitoring road conditions throughout the affected areas. Operators are staffing the Road Conditions and Travel Information line. Road conditions continue to be updated on the TxDOT Website. Dynamic message signs have changed to warn traffic of road closures.

General Land Office (GLO): Agency offices in Nederland and La Porte sustained minor damage and will be fully functional when power is restored. Five agency personnel continue to support TTF-1 at Reliant. USAR field team will be split and directed to Jefferson/Orange and Houston/Galveston to conduct sunken vessel, pollution and waterway safety assessments. Agency personnel have opened discussions with FEMA regarding integration into the FEMA Debris Task Force. Beach erosion and damage assessment overflight is scheduled Monday morning for impacted area.

Texas Department of Family and Protective Services (DFPS): A complete list of DFPS office closures is available on the website. Agency continues to plan for entry and demobilization. Statewide intake evacuation hotline is up and taking calls. Regions report no unmet needs at this time.

Texas Department of State Health Services (DSHS): A team from Task force IKE has been sent to the area one Forward Coordination Element, FCE (3 people) and 5 medical strike teams (25 ambulances). They have not been able to reach the area due to rising water. Fifty-seven individuals, 19 infants and 38 adults, need transport from a women's shelter in Conroe to a similar facility in San Saba, TX. The Conroe facility is without electricity, and is running low on food and water. The Montgomery County EOC will be coordinating acquiring transportation assets with Mass Care at the SOC in Austin. There are no medical special needs requirements requested for this transfer.

UTMB evacuation patients have been moved as follows: 1 patient to Matagorda General, 1 patient to Christus Santa Rosa, 1 patient to Tomball. One patient needing dialysis was directed to a dialysis network and is meeting the need that way. An additional three patients will be moved as soon as possible. A request for 5,000 gallons of potable water has been made by the DDC in Houston to the CMOC.

DSHS staff in San Antonio is keeping very close tabs on availability of nursing home beds in the San Antonio area. They report that they have current capacity to deal with transfers, especially with folks leaving San Antonio today to return to Corpus Christi and the areas to the south that evacuated early.

Texas Department of Aging and Disability Services (DADS): DADS continues to work with officials to coordinate the relocation of evacuated nursing home residents currently located in the Bryan/College Station Reed Arena to nursing facilities in different cities; much progress has been made.

Texas Commission on Environmental Quality (TCEQ): The TCEQ Coastal Regional Offices are closed. Regional Offices Corpus and south began on Sunday. TCEQ is part of the unified command for Texas Task Force Ike and the TCEQ Strike Team Mobil Command Post will be the Task Force Command Center in Galveston. TCEQ Teams have been set up to coordinate PWS/WWTP phone assessments, debris management (outdoor burning/carcass), SOC Operations, burn letters, chemical company and refinery notices of startup/shutdowns, enforcement discretion letters, fuel waivers, boil water notices, enforcement discretion reviews, Superfund site assessments, dam/levee assessments, landfill assessments, and on critical infrastructure maps and GIS needs of the SOC. TCEQ does not have jurisdiction over tree disposal.

The TCEQ is coordinating:

- With PWRT on generator needs throughout the impacted area.
- With water districts regarding boiled water notices.
- With DEAFLINK for issuances of boiled water notices for the hearing impaired.
- With US Army Corps of Engineers and various food retailers on management of thawed foodstuff and storm debris.
- With Refineries on restart operations.
- With Water Treatment Plants and Wastewater Treatment Plants for support and 213 requests.
- With various priority entities regarding drinking water and other water issues.

The following cities are currently on a boil water notice due to Hurricane Ike: Sacul, Houston, Port Neches, Dickinson, Highlands, Raywood, and Groves.

Railroad Commission (RRC): RRC district offices in Corpus Christi, San Antonio and Kilgore are currently open and conducting normal business. The Houston office is closed until further notice and their phones have been forwarded to Kilgore. RRC office staff remains in communication with local emergency management and their disaster district chairs. RRC offices in San Antonio, Corpus and

Kilgore are prepared to back-up the Houston district if necessary. In the event communication is lost with the Houston office, a message has been posted on the RRC website directing their calls to Kilgore, San Antonio or Austin. No major Oil and Gas production issues have been reported as of this report.

Industry and Federal Partners have reported the following information to the RRC:

DOT Pipeline and Haz-Mat Safety Administration SW Region reports as of Saturday, September 13, 2008, 7:00 pm EDT the following summary:

Pipeline operators and import facilities are aggressively assessing the status of their systems, so operations may resume on a reduced basis as quickly as possible. Refineries in the Middle Texas Coast have continued to operate and provide refined product northward.

Energy Transfer – reports that they have evacuated and shut down some gas plants in south Texas. Plant shut downs will cause some production to be shut-in. An attempt will be made to keep some wells on-line. Excess liquid production may become an issue.

CenterPoint – reports they have identified 1100 natural gas leaks in the Houston area and have already repaired approximately 10% of those. Orange County, Baytown, Texas City, and Alvin are all under water and CenterPoint cannot access their facilities at this time. CenterPoint crews are also staging to assist Texas Gas Services with the Galveston water plant gas supply issue.

Texas Gas Service (TGS) – reports crews reentered the Port Arthur service territory early Saturday morning and found no significant damage to the area or their system. TGS will leave one team in place in Port Arthur and send a team to Galveston to assist in recovery efforts there. A second TGS response team left Austin Saturday to also assist in the Galveston area. TGS has secured airboats to assist them in reentering Galveston Island so they can begin addressing the most serious issues first. Saturday evening, TGS emergency response crews determined that they have no upstream feed of gas to their main Galveston city gate station. TGS is preparing a re-pressurization plan to re-initiate gas into the system once their supplier has been able to restore gas supply. TGS will maintain communication with RRC for reports of additional damage and progress on current issues.

Department of Information Resources (DIR): Brazoria County Sheriff's Dept. reported to DIR that their phones and radios were down because of equipment problems. A quote is being set-up with Sprint/Nextel to accommodate services required. A SatCOLT is en route, with a purchase requisition being established for equipment/service set-up and turn-up.

Texas Forest Service is requesting 5 additional lines to Reliant Stadium for an RSA. SAR is also requesting several services for Reliant Stadium for SAR coordination. DIR is investigating the inclusion of an addendum to an existing contract between the State and Reliant Stadium for such services.

The State of Texas State Operations Center (SOC) received a report of telephone lines down at DPS Texas City, Galveston County. DPS Texas City has teletype capabilities; however, cannot receive inbound calls or make outbound calls. DIR's NOC is investigating with AT&T a resolution to the outage.

Public Works Response Team (PWRT): PWRT team in the SOC continue to prioritize the request for Generators and are working close with USACE, TXWarn and TCEQ to fill request. Request continue to come in and are added to the list. PWRT have completed 213s to send Generators and additional teams into the Galveston and Orange county area to bring Wastewater plants back on line and to assist with repairs. Continuing to work on 213s for future Generator request in the effected area.

Office of Attorney General (OAG): A toll-free, emergency hotline number has been established to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333, law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General also announced extended hours during the emergency for its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at www.texasattorneygeneral.gov.

Investigators have been dispatched in various areas of the state to follow up on price-gouging.

Information from consumers regarding price-gouging on fuel is being shared with the fuel team for evaluation.

Radio Amateur Civil Emergency Services (RACES): State emergency communications operations began at 1800 Thursday, September 11th, with the activation of the State RACES network. Operations consisted of monitoring joint emergency frequencies. These were operated by RACES and ARES (Amateur Radio Emergency Service) and other civil/Amateur Radio Clubs.

Military Affiliated Radio Service (MARS): Texas MARS operators activated AAN6ETX (Texas SOC MARS station) at 0800 local on September 13, 2008. AAN6ETX was put into 24/7 operation beginning at 1900 local on September 13th. The MARS and RACES have been actively teaming together to solve problems and get information to the appropriate parties. Increased activity began on Saturday after the storm made landfall and damage assessments were in progress. Five reports were received from Houston Transtar, which had no other means of submission, other than Winlink. Messages and critical information regarding safe routes were relayed to a relief group heading into the Orange County area. At one point contact between the SOC and the City of Port Arthur was lost and the MARS station was able to connect them with a Navy MARS/ARES/RACES person in the area. The MARS is also supporting and monitoring Task Force IKE's recon team via AAR6NAC. As of Sunday, September 14, 2008, the combined RACES/ARES/MARS nets received and relayed multiple emergency communications reports to the SOC, and local jurisdictions.

Texas Animal Health Commission (TAHC): Personnel from TAHC, along with the United States Department of Agriculture Animal and Plant Health Inspection Service, Veterinary Service (USDA-APHIS-VS), are preparing today to deploy several teams, initially into the Beaumont area, to assist in Hurricane Ike impact assessment and response operations. They will check on the status of animal production industry as well as the veterinary infrastructure in the impacted areas. 2,000 wire pet cages are currently en route from the State Veterinarian's office in Louisiana to Texas for use by TAHC in support of animal sheltering operations. Members of a National Veterinary Response Team (NVRT) are now being deployed by the federal government to assist in Texas recovery operations, and animal response teams from both Florida and New Mexico are also being approved to provide assistance to Texas via the Emergency Management Assistance Compact (EMAC) system. TAHC personnel are staffing applicable disaster district committees (DDCs), the State Operations Center (SOC), and the TAHC Area Command in their Central Office in Austin. The executive director of the Texas State Animal Resource Team (TXSART), assisted by personnel from USDA-APHIS-Animal Care, is working to coordinate sheltering support for various hosting cities, as well as coordinating with TXSART Advisory Council member organizations to credential selected groups in handling animal issues in the impacted areas.

Texas Education Agency (TEA): The Texas Education Agency stands ready to assist school districts impacted by Hurricane Ike. Waivers for missed instructional days will be available for districts that either

closed for the storm or closed to allow their facilities to be used as shelters. Information can be found on the TEA home page at <http://www.tea.state.tx.us>. Texas school districts responded on a voluntary basis to Hurricane Ike by providing over 140 school buses, which were dispatched to San Antonio and on to Houston to be used in the evacuation effort. Those buses have now been released and have returned to their home districts. School district facilities remain open to serve as shelters.

Texas Department of Insurance (TDI): The Texas Department of Insurance (TDI) closed its field offices in the affected areas. TDI has issued a press release providing consumers with hurricane preparation insurance tips. TDI has also introduced a Hurricane Ike Consumer Resource Page on the website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 7 p.m.

Texas Department of Agriculture (TDA): TDA continues working in planning and distribution of commodities to food banks near impacted areas. TDA is on standby to assist in distribution of water/ice to PODS. TDA continues assisting TAHC with animal issues and concerns.

Texas AgriLife Extension Service (ALEXT): Texas AgriLife Extension Service agents across 74 Gulf Coast and inland evacuation hub counties have been activated as follows: 48 AgriLife Extension agents in East Texas to assess damages to support USDA County Emergency Boards and County Judges who initiate USDA disaster declaration by submitting damage assessments to the Governor prior to submission to the U.S. Secretary of Agriculture; 74 Extension agents to support animal care and sheltering across sheltering hub counties; 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; 61 Extension agents to support GDEM with public information and education regarding State evacuation and sheltering plans; 14 Extension specialists on Incident Resource Teams are activated to address agricultural producer and local jurisdiction needs regarding animal care and feeding on farms and ranches following the storm and proper carcass disposal methods; 14 Extension specialists and county Extension agents for agency liaison services at the SOC; 5 Extension district and regional managers for agency liaison services at the DDC's in Houston, Corpus Christi and Bryan; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials; deactivation of 2 Extension specialists at the Texas AgriLife Extension Service State 4-H Center at Lake Brownwood for housing of 30 Texas Youth Commission employees who have evacuated Gulf Coast facilities to their Brownwood facility; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> <<http://texashelp.tamu.edu/>>.

Texas Procurement & Support Services (TPASS): TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services at the RSAs, shelters, refueling points and POD sites.

Sun Coast Resources: Sun Coast Resources continues to provide fuel support for the RSAs, refueling points, bus staging sites and POD sites.

Texas Workforce Commission (TWC): TWC is ready for post-event activation. TWC is available to respond to questions, coordinate communications, convey requests and reports as received. TWC has coordinated post-event activities to ensure employment and unemployment services are provided, working with Local Workforce Development Boards in response locations. Prepared to support DRC's as they come on line.

- The Golden Crescent workforce centers are closed until re-entry authorized. The board serves Calhoun, Jackson, Victoria, Goliad, Dewitt, Lavaca and Gonzales counties.
- Gulf Coast workforce centers are closed until re-entry authorized. The board serves Bay City, Lake Jackson, Winnie, Wharton, Texas City, Galveston and Pasadena counties.

- The South East Texas workforce centers are closed until re-entry authorized. The board serves Jefferson, Orange and Hardin counties.
- The Deep East Texas workforce centers are closed until re-entry authorized. The board serves Newton, Jasper, Sabine, Tyler, Polk, San Jacinto, Trinity, Houston, Angelina, San Augustine, Shelby and Nacogdoches counties.
- Posters and tear off information flyers about services to be provided are ready and being distributed to many locations throughout the area and shelters.
- TWC is working with local workforce board management to authorize staff's early reentry into impacted areas to serve as essential disaster recovery personnel in the Hurricane Ike's aftermath.
- Additional staff have been hired to support taking new unemployment insurance claims related to Hurricane Ike
- Made arrangements in the event that Tele-Centers will need to remain open for extended hours
- Added 96 telephone lines and secured equipment to support additional lines if needed
- Activated the emergency plan so calls from Houston can be rerouted in the event equipment is damaged, to UI Tele-Centers in other parts of the state
- Developing additional communications channels for employers to share unemployment information about staff who lost their jobs as a result of Hurricane Ike

2-1-1: September 13, 2008, the 2-1-1 system handled 15,565 calls. Ninety call specialists logged on with a total of 745 logged-in hours. The system maintained an overall service level of 16%. Since September 9, 2008, the 2-1-1 Texas system has handled 82,388 calls, with an overall service level of 51%. There has been an equivalent of 5,663 total hours logged by agents. Note a correction to the call volume from September 12, 2008. The system handled 15,673, not 17,172 as reported.

Three gulf coast Area Information Centers (AIC's) remain closed due to storm damage. Callers from those impacted areas are being assisted by AIC's across the state. Area Information Centers (AIC's) across the state are contributing 100% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. All have extended business hours as needed. AIC's will continue to work throughout the weekend with extended hours.

The 2-1-1 Texas system continues to receive volunteer support from individuals and multiple entities: State Representative Susan King, HHSC staff volunteers, National Association of Social Worker/Texas Chapter counseling volunteers, Department of Information System staff volunteers, AmeriCorps volunteers, Cisco System staff volunteers, United Way community volunteers and spontaneous community volunteers. At 10:00 a.m. today, our call volume was 3,790 and our overall service level was at 15%.

The top twenty caller needs identified for Hurricane Ike yesterday are as follows: Weather conditions, power outage, re-entry, shelters, FEMA, general disaster information, evacuation information, road conditions, financial assistance, hotel availability, search and rescue, food, evacuation transportation, gas money, ice, curfew, debris removal, evacuee location, volunteer information and home repair.

Texas Information & Referral Network (TRIN) staff continues working 24/7 with 12 hour shifts to support the Disaster Database, the State Operations Center (SOC), the telephone system, and general operations.

Deaflink: Sat. morning 9/13/08: Deaf Link staff visited Tripoint shelter (special needs) in San Antonio to follow up on a deaf evacuee who was identified by a Corpus Christi DARS Specialist when the evacuee

left Corpus by bus. Interpreting provided between Tripoint staff and Evacuee by visiting Deaf Link Personnel. Evacuee needed refrigeration for medication as the ice in their small ice chest had melted and they were unaware medications were being stored in the shelter refrigerator. Medical attention was given to cuts and scratches. Evacuee didn't want to move to another shelter where communication access could be provided 24/7. The evacuee anticipated leaving the shelter in the next day or two depending on bus availability. Sat. morning 9/13/08: Deaf Link followed up with another deaf evacuee at the Alamo Christian general population shelter in SA. The evacuee had no unmet needs. The evacuee had hearing family members who were satisfied to stay in the shelter and felt they would be allowed to go home in the next day. Sunday 9/14/08 (4:15am): Deaf Link deployed a Shelter Link team to the Huffhines Recreation Center Shelter in Richardson, TX. Communication capabilities between Shelter staff and deaf evacuees was established by 9:00am and are now available 24/7 through Shelter Link. Immediate medical needs for evacuees were met using Shelter Link's 24/7 remote interpreter access. Deaf Link believes the support we received from the DARS Regional Specialist, in Corpus Christi played a critical part in the success of identifying and ensuring services to people who are deaf and are evacuating.

Federal Emergency Management Agency (FEMA): FEMA Region 6 continues joint operations with the State of Texas in the areas of Search and Rescue, damage assessments, sustaining of shelter operations, and implementation of a recovery plan.

DDC 1B Tyler: Approx 30,000 customers in Gregg County are without power. 27,000 of the customers are in the Longview Area. SWEPCO is reporting it may be several weeks before power is restored to all customers. City of Atlanta is without power. A major transmission line is down and will take an extended time to repair. They are in the process of locating a generator to hook to the water supply. EMC in Upshur County received a report from Upshur Rural Electrical that 10,867 homes are without power. No estimate when power would be restored. City of Tyler reports approximately 7,500 homes and 10 shelters without power. City of Palestine and Anderson County report 6,000 residents without power. Upshur Rural Electric reports 10,867 homes without power in 10 county service areas. The City of Overton has lost power to the water treatment plant with worries about the lack of treated water for city. City of Marshall reports 75% of power outages. Atlanta reports that a large transmission line is down causing loss of power to most of city as well as causing loss of fresh water supply. The City of Irving Shelter has no evacuees and they do not have any indication of receiving any. They are in the process of preparing to demobilize their facility.

DDC 2B Beaumont: City of Orange has command center established in old National Guard armory. City Officials have not attempted any damage assessments as yet but report an estimated two square mile area is underwater and inaccessible. The Orange County EOC is within this flood area. A total of 700 people in Orange are awaiting transportation to San Antonio, of that count 60 were rescued by TxTF1 SAR teams. IH-10 East-bound is open at FM 565.

DDC 2C Houston: All areas covered by DDC Houston have been affected by Ike. Widespread power outages have occurred. Many schools in the area are expected to remain closed through Monday or later. Most jurisdictions have reported Disaster Declarations to DDC Houston. No reports of injury or loss of life. Most 911 calls are reporting roof damage, power outage, and downed vegetation. Multiple hospitals are on generator power with limited air conditioning and other services. Hospitals have priority for return to service. Most critical infrastructure facilities have reported none to minor damage. Exxon-Mobil has reported that as of yesterday evening there has been no damage. The Harris County Industrial Liaison is calling facilities for damage reports. The Sydney Sherman Bridge which crosses the Houston Ship Channel is potentially threatened. Communications were hit heavily in the southeastern portion of Harris County. A Boil Water Order has been enacted in the County which may last several days or a week. TxTF1, DSHS, and Harris County Officials are coordinating SAR mission for 300 beds Elder Care Facility. A curfew is in effect for Hedwig Village until further notice.

DDC 3B San Antonio: ARCC is preparing to receive an unknown number of evacuees from the impacted areas. There are 102 personnel supporting operations at the ARCC. Warehouse operations are continuing to receive commodities and process requests. There are 338 commercial buses and 19

wheelchair vans in staging. 125 buses were sent to Texas City to transport post impact evacuees. 300 ambulances have been deployed to the Houston area and 430 ambulances are staged at Port San Antonio. All school buses have been demobilized. The reception center has processed a total of 6564 GP and 419 MSN evacuees. 109 evacuees from Victoria and 137 evacuees from Corpus Christi are cleared to return to their jurisdictions as soon as the buses become available.

DDC 6C Bryan: Telephone lines and 911 systems are inoperable in Burleson, Leon, Grimes, and Madison Counties. Verizon are conducting restoration to the telephone lines. Power was reported out throughout sections of the DDC. DPS began initial damage and road conditions assessments. The DDC coordinated a refueling site at TAMU for TMF vehicles and worked to resolve a generator problem at St. Joseph's hospital in Navasota. The mandatory evacuation from coastal communities continues to impact the Bryan DDC; there are 27 shelters open within the district housing 4,584 evacuees.

2. AREAS TO BE AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Caldwell; Houston; Henderson; Kerr, Lamar; Leon; Madison; McLennan; Menard; Navarro; San Jacinto

Cities issuing disaster declarations: Corsicana; Crockett; Grapeland; Kennard; Latexo; Lovelady; Milano; Menard; Mt. Pleasant; Palestine; Rockdale; Thorndale; Waco

Galveston County: City of Galveston and Galveston County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

Orange County: Orange County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

Harris County/City of Houston:

City Of La Porte:

Matagorda County: County Officials have issued re-entry orders for parts of the County effective September 13th.

The City of Webster:

3. SHELTER INFORMATION: Anyone requesting a shelter can phone 2-1-1 and the shelter information number, 214-653-7629, will be given to them. This number goes to the Dallas County Homeland Security Office which is maintaining the a-list of open shelters, space and rotation for receiving evacuees.

| Hurricane IKE Shelter Count Date/Time: 9/14/08 as of 0700 hrs | | | | | | | | | | |
|---|-----------------------|---------------|-----------|------------------|--------------|-------------|---------------|--------------|----------------------|-------------|
| Shelter Name | Address | City | County | Point of Contact | General Pop. | Rpndr | Special Needs | Total Pop. | Responder Total Pop. | ARC Managed |
| Bldg 1537/Rpndr | 208 Robert Dover | San Antonio | Bexar | 210-215-8243 | | 1016 | | 0 | 2700 | N |
| Emma Frey Elem | 900 S. San Eduardo | San Antonio | Bexar | 210-414-9699 | 95 | | | 600 | | N |
| Pfeiffer Acadmy | 4461 Dietrich | San Antonio | Bexar | 210-416-7539 | 208 | | | 750 | | N |
| Bldg 1536 | 601 Davy Crockett | San Antonio | Bexar | 210-854-3603 | 4161 | | | 6000 | | N |
| Seguin Coliseum | 801 S. Austin | Seguin | Guadalupe | 830-401-2416 | 119 | | | 350 | | N |
| Cornal Complex | Several | New Braunfels | Cornal | 830-832-0412 | 64 | | | 2500 | | N |
| Willie DeLeon Civic Cntr | HWY 90 | Uvalde | Uvalde | 830-591-6724 | 11 | 74 | | | 200 | N |
| Gonzales Complex | 13 Locations | Various | Gonzales | 830-672-2716 | 100 | | | X | | N |
| Alamo Hs Christian | 6435 N. New Braunfels | San Antonio | Bexar | 210-206-8611 | | | 54 | 150 | | N |
| Trinity Tripoint | 3233 N. St. Mary's | San Antonio | Bexar | 210-206-8611 | | | 169 | 250 | | N |
| Trinity Baptist | 319 Mulberry | San Antonio | Bexar | 210-206-8611 | | | 58 | 250 | | N |
| IIE Baptist Church | 2930 E. Bitters Rd. | San Antonio | Bexar | 210-206-8671 | | | 23 | 100 | | N |
| First Presbyterian | 404 N. Alamo | San Antonio | Bexar | 210-206-8671 | | | 22 | 58 | | N |
| Park Hills Baptist | 17747 San Pedro | San Antonio | Bexar | 210-336-5053 | | | 30 | 80 | | N |
| Churchill Baptist | 12400 Vista View | San Antonio | Bexar | 210-206-8671 | | | 20 | 85 | | N |
| Seguin UMC | 710 N. Austin | Seguin | Guadalupe | 210-535-0187 | | | 0 | 100 | | N |
| Shearer Hills | 12615 San Pedro Ave. | San Antonio | Bexar | 210-206-8741 | | | 32 | 100 | | N |
| Bandera Rd Community | 9439 Bandera Rd | San Antonio | Bexar | 210-206-8741 | | | 20 | 72 | | N |
| Winn FMS | 3505 Pleasonton Rd | San Antonio | Bexar | 210-336-2486 | | | 57 | 250 | | N |
| Kelly 1536 Section D | 143 Billy Mitchell Rd | San Antonio | Bexar | 210-336-5101 | | | 92 | 250 | | N |
| | | | | | 4758 | 1090 | 577 | 11945 | 2900 | |

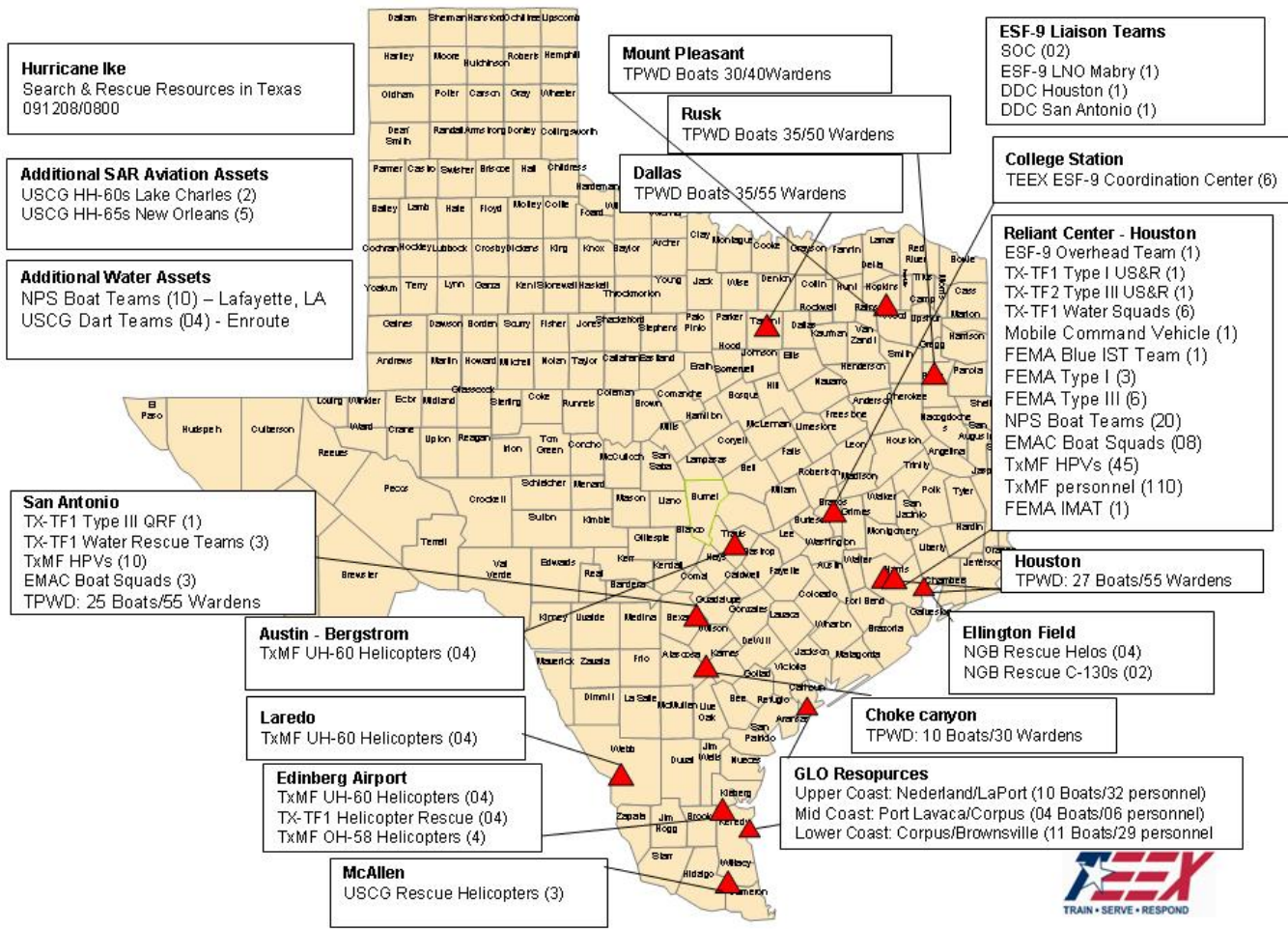
4. ROADS CURRENTLY CLOSED:

5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

| Agency/Organization | Resources Committed |
|---|---|
| Texas Forest Service (TFS) | 5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC |
| Texas Department of Public Safety (TXDPS) | 100 Highway Patrol Troopers 1 Highway Patrol Trooper at Chase Field to coordinate arriving buses. 12 Sergeants, 2 Lieutenants, 1 Captain Communication Command One Trailer |
| Texas Department of Criminal Justice (TDCJ) | LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville, and staging accommodations for 150 evacuation buses, ambulances, and wheel chair vans. |
| Texas Parks and Wildlife | 55 Game Wardens – Houston |

| | |
|--|---|
| Department (TPWD) | <p>25 Boats Liaison Team 30 Game Wardens – Orange 15 Boats and 2 Boat Mates 1 Communication Trailer 3 Dispatchers 2 Boat Mates 30 Game Wardens – Navasota 15 Boats 80 Game Wardens – Mount Pleasant 40 Boats 50 Game Wardens – Rusk 25 Boats 28 Game Wardens – Galveston 10 Boats 8 Air Boats</p> |
| Coca-Cola | 67 Trailers of Water |
| Texas Department of Transportation (TXDOT) | <p>12 Loaders 1 Dozer 2 Water Trucks 425 other vehicles & trailers 918 Personnel 84 Portable Changeable Message Signs 166 Permanent Dynamic Message Signs</p> |
| Health & Human Services Commission (HHSC) | <p>15 truck loads of ice & water stationed in Beeville 15 truck loads of ice & water stationed in San Antonio 20 truck loads of water & 3 loads of ice in Lufkin 8 Dry Freight Trailers on Standby in Lufkin 10 truck loads of water & 5 Dry Freight Trailers on standby in Beaumont 1 ice trailer, 1 reefer trailers & 1 dry freight trailer to support kitchens at the AARC – San Antonio 5 truck loads of water to the AARC in support of bus operations – San Antonio 2 Loads of water to each food banks located: Victoria, San Antonio and McAllen</p> |
| Texas Department of State Health Services (DSHS) | <p>58 Ambulances & 25 EMT's stationed in San Antonio 5 Federal Medical Stations (FMS) will be stationed in Laredo, San Antonio & Bryan College Station</p> |
| Public Works Response Team (PWRT) | <p>LNO stationed in Austin at the SOC 3 Assessment Teams on standby 2 Resource Teams on standby</p> |
| Sun Coast | Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville |
| Texas Military Forces (TMF) | <p>10 UH-60 Helicopters – San Antonio & Kingsville 5 OH-58 Helicopters – San Antonio 5 C130 Aircraft – Corpus Christi High Profile Vehicles – Coastal Bend & San Antonio Personnel – Coastal Bend & San Antonio</p> |
| Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1) | <p>ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston</p> |

| | |
|--|---|
| | TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams - Houston |
| Texas Department of Aging and Disability Services (DADS) | Assisting DSHS in monitoring Medical Special Needs numbers. |
| US Border Patrol (USBP) | Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift. |
| American Red Cross | Coordinating sheltering sites with local jurisdictions. |



6. CURRENT ELECTRICAL UTILITY OUTAGES:

- **COUNTIES:** Widespread outages in east and southeast Texas
- **CITIES:** Widespread outages in east and southeast Texas

7. CURRENT WATER UTILITY OUTAGES:

- **COUNTIES:** Widespread outages in east and southeast Texas

- **CITIES:** Widespread outages in east and southeast Texas

8. CURRENT BOIL WATER NOTICES:

- **COUNTIES:** Widespread outages in east and southeast Texas
- **CITIES:** Widespread outages in east and southeast Texas

9. JURISDICTIONS ISSUING RE-ENTRY ANNOUNCEMENTS: City of Corpus Christi, Matagorda County, Victoria County

10. SCHOOL DISTRICTS RE-OPENING:

- September 15th: Bay City, Tidehaven, Van Vleck

11. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m. and 4:30 p.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division