

## STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

**SUBJECT: Hurricane Ike**

**SITUATION REPORT # 7**

**DATE AND TIME COVERED: Friday, September 12, 2008, 6:00 p.m. through  
Saturday, September 13, 2008, 6:00 p.m.**

### 1. CURRENT PRIORITIES:

- a. Conduct re-entry operations.
- b. Conduct comprehensive SAR operations.
- c. Support the statewide shelter network.
- d. Complete deployment of Texas Task Force IKE.

**CURRENT SITUATION:** The President has approved a federal disaster declaration for impacts due to Hurricane Ike. The declaration number is FEMA -1791-DR.

The designations and types of assistance is:

INDIVIDUAL ASSISTANCE: Assistance to individuals and households: Angelina, Austin, Brazoria, Chambers, Cherokee, Fort Bend, Galveston, Grimes, Hardin, Harris, Houston, Jasper, Jefferson, Liberty, Madison, Matagorda, Montgomery, Nacogdoches, Newton, Orange, Polk, Sabine, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller, and Washington Counties.

PUBLIC ASSISTANCE Assistance to State and local governments and certain private nonprofit organizations for emergency work and the repair or replacement of disaster-damaged facilities: Angelina, Austin, Brazoria, Chambers, Cherokee, Fort Bend, Galveston, Grimes, Hardin, Harris, Houston, Jasper, Jefferson, Liberty, Madison, Matagorda, Montgomery, Nacogdoches, Newton, Orange, Polk, Sabine, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller, and Washington Counties for debris removal (Category A), including direct Federal assistance, under the Public Assistance program at 75 percent Federal funding.

HAZARD MITIGATION GRANT PROGRAM Assistance to State and local governments and certain private nonprofit organizations for actions taken to prevent or reduce long term risk to life and property from natural hazards:

All counties in the State of Texas are eligible to apply for assistance under the Hazard Mitigation Grant Program.

Hurricane Ike made landfall early this morning on Galveston Island. The storm continued north through Houston. This afternoon, Ike weakened to a tropical storm over eastern Texas. Locally heavy rainfall and tornadoes remain a threat. The center of Ike is forecast to move through northeastern Texas today and into western Arkansas tonight. It appears that the heaviest rain will be confined along the path of Ike from the Houston/Galveston and surrounding area where Ike made landfall to northeast Texas, with lesser (but still moderate to heavy) amounts through the remainder of east Texas. Rainfall totals have approached or exceeded 10 inches already. Regardless of soil moisture conditions, this rainfall will produce significant rises on area rivers, mainly the Sabine, Neches, lower Trinity and San Jacinto River basins. The storm surge has only compounded negative effects of flooding rainfall along the upper Texas Gulf coast over the lower portions of the San Jacinto, Sabine and Neches Rivers.

**Alamo Area Regional Command (AARC):** Texas Task Force Ike began to depart San Antonio enroute to the affected areas. The task force is leaving in groups of 25 vehicles at a time and is being escorted by DPS. The reception center is currently processing self evacuees and returning buses. As of Saturday morning the reception center processed: 4952 general population evacuees; 375 MSN evacuees and 71 buses

The RMOC deployed 300 ambulances to the Houston area with another 430 currently in staging to be utilized as needed. This morning Texas Task Force Ike equipment and personnel began to depart San Antonio for affected areas. The Traffic section is operating the staging areas. The Law Branch is currently providing security for the active shelters: BCFS federal medical station, Wolfe Stadium and the logistics marshalling line at East Kelly. The law branch is currently assisting Texas Task Force Ike in deploying.

Warehouse operations continue to process requests. There are currently 9 fixed wing air ambulances staged at San Antonio International Airport. Four (4) C-130s were sent to Dallas and secured in hangers. One fixed wing air ambulance secured west of San Antonio in a hanger. There are 15 rotor wing air ambulances staged in hangers in Del Rio, Junction and surrounding areas. There are two (2) C-130s and four (4) H-60s arrived in support of Texas Task Force IKE to assist in search and rescue efforts staged at Kelly. Air Operations waited for weather to clear before sending aircraft into the affected areas.

**Public Utilities Commission (PUC):** The PUC has been in contact with the Department Of Energy, CenterPoint Energy, Entergy, Texas-New Mexico Power (TNMP), and the East Texas Cooperatives and representatives arrived today. Their focus will be damage assessments after landfall. Assessments will be conducted by air as soon as it is safe to enter the impacted areas. PUC is currently working with TXDOT to provide points of contacts for utility representatives in the field who can serve as escorts into the impacted areas that may have downed power lines.

**Texas Forest Service (TFS):** Texas Forest Service is participating in the following missions as directed by the Governor's Division of Emergency Management:

- The Lone Star State Type II Incident Management Team (LSSIMT) and five Type III local government teams led by TFS personnel have been activated by the Governor's Division of Emergency Management. The Type III regional teams are staged at the Alamo Regional Command Center in San Antonio today and will await further deployment instructions depending on landfall. Members of the LSSIMT are currently staged in Corpus Christi and are identifying potential Regional Staging Areas and Points of Distribution sites along the upper Texas coastline. After landfall, the team will be relocated to the impacted areas up the coast. An additional 30 members of the Lone Star State IMT are managing the Lufkin Resource Staging Area and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation centers throughout the state.
- The 30-member Georgia State Forestry Commission Type II Incident Management Team is in place in College Station and will deploy today to the Reliant Center in Houston to provide incident management support to Texas Taskforce One.
- A 40-member Florida Type I Incident Management Team has been requested to report to College Station on Sunday to assist the state with additional requests from the Governor's Division of Emergency Management.
- Fourteen 20-person federal saw crews have been requested to assist with post-landfall removal of downed trees. The crews will stage in Ft. Smith, Arkansas until after landfall.
- State Operations Center Support – One TFS person is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison.

- Texas Intrastate Fire Mutual Aid System (TIFMAS) Support – The TFS EOC is coordinating with TIFMAS to provide 19 ambulances and 118 EMT/Paramedics to assist the Department of State Health Services with patient evacuations.
- ESF-9 Search and Rescue Support – Five TFS employees are assisting with aviation and logistical support to Texas Taskforce One in San Antonio.

**Texas Department of Public Safety (DPS):** THP has approximately 500 troopers deployed to the affected areas. Two-hundred additional troopers were deployed to the affected area at noon from Austin. THP Personnel are actively involved in search and rescue missions, conducting door to door searches, managing traffic, conducting routine security patrols and restricting access to certain affected areas. Access to Galveston Island is restricted to emergency responders only.

DDC Lufkin has moved to the TXDOT office in Lufkin.

**Texas Department of Criminal Justice (TDCJ):** TDCJ has 27 facilities on generator power. Facilities are reporting minor to moderate damage, mostly to out buildings. All facilities are secure with no significant issues. TDCJ will have 4 locations in need of diesel fuel deliveries by tomorrow morning.

**Texas Parks and Wildlife Department (TPWD):** Region 10 Corpus Christi is prepared for SAR Galveston/ Brazoria Area. 65 Game wardens in the region are activated with 30 boats fueled and prepared for Hurricane Ike. All assets including fuel trailers and communications trailers are in safe locations prepared to respond for SAR. Region 4 Houston is prepared to respond for Hurricane Ike. Personnel include 55 Game Wardens with 27 boats/trailers. Region 3 Rusk - is prepared with 50 Game Wardens and 25 Boats ready to respond. Region 5 San Antonio is prepared to respond for Hurricane Ike. Personnel include 55 Game Wardens with 25 boats/fuel trailers. Region 8 has 55 Game Wardens and 25 Boats fueled and ready out of Mt. Pleasant.

At this time strike teams will be assigned to the following areas:

- Region 10 Strike team will be assisting Region 4 and will be dispatched out of Reliant Stadium Houston by the Liaison team and Major Tolle in coordination with the Task force 1 forces (DPS, TEEXS, TPWD, Texas military forces, Texas Forest Service, DSHS, GLO).

The following strike teams will be 10 man units with 5 boats each and a Captain in charge.

- Region 9 strike team in Robertson County and the additional teams that are forming up from Regions 5, 7, & 9 will also be responding to Region 4 Beaumont / Port Arthur area under the direction of the Major and the Liaison Team.
- Strike Teams from Regions 1, 2 and 6 have been deployed to support Region 3 under the direction of the Major who will be in coordination with local EOC and Soc.
- Strike Team 1 is currently enroute to Orange.
- Region 4 Game Wardens are currently deployed for SAR in East Harris County. Also, Region 4 Game Wardens are attempting entry to Galveston Island at this time.
- Strike Teams from Regions 5, 7 & 9 have been deployed to stage Camp Allen in Navasota.
- Region 2 and Region 8 strike teams will stand by in their regions for response to the Dallas/ Fort Worth Area if necessary or to respond to region 3 if needed.
- Total deployment will be approximately 250 Game Wardens and 125 boats.

**Texas Department of Assistive and Rehabilitative Services (DARS):** Service delivery staff and contractors have been identified and are available when requested through the SOC.

**Texas Department of Transportation (TXDOT):** TXDOT is currently clearing debris on major routes to open roadways for emergency responders. TXDOT is monitoring road conditions throughout the affected areas. Operators are staffing the Road Conditions and Travel Information line. Road conditions continue to be updated on the TXDOT Website. Dynamic message signs have changed to warn traffic of road closures.

**General Land Office (GLO):** Agency personnel are conducting damage assessments on office space and equipment. Five agency personnel continue to support TTF-1 operations at Reliant. Six two-man, boat equipped USAR teams are mobilizing for travel and staging at Reliant. State Veteran's Homes in McAllen, Floresville, Temple and Bonham have activated their emergency operations plans. Bed availability is being reported to the DADS Five System.

**Texas Department of Family and Protective Services (DFPS):** Significant Events/Activities:

- A complete list of DFPS office closures is available on the website.
- Office preparation broadcast was sent to inter-coastal regions detailing procedures for protecting equipment has gone to impacted areas.
- Agency has begun planning for reentry and demobilization.

General Comments:

- Contact with residential centers, kinship care and foster families have been completed.
- Staff have been accounted for in evacuated areas.
- Statewide intake evacuation hotline is up and taking calls.
- Regions report no unmet needs at this time.

**Health and Human Services Commission (HHSC):** Health and Human Services offices in the following cities are closed due to Hurricane Ike: Alvin, Anahuac, Angleton, Aransas Pass, Bacliff, Bay City, Beeville, Clute, Corpus Christi, Cuero, Dickinson, Edna, Galveston, Goliad, Hallettsville, Kingsville, Lake Jackson, Mathis, Port Lavaca, Rockport, Sinton, Texas City, Victoria. HHSC has contacted all their private contractors and received an inventory of water and ice throughout the State. HHSC has contacted their Regional Disaster Coordinators and put them on standby. HHSC has a logistic staff at AARC/Nelson Wolfe San Antonio.

**Texas Department of State Health Services (DSHS):** All DSHS assets, ambulances and staff, are returning from Ford Park for rest and further deployment post storm or returning home after completing their assigned missions. The Glass Center and the BCFS shelters are full. There is no capacity for dialysis treatment in Lufkin. The City of Dallas is opening a 250 bed medical special needs shelter at the Convention Center. UTMB evacuation is complete; UTMB will maintain a small contingency for emergency room services only. Specific information is posted on their website at <http://www.utmb.edu/alert/>. Texas City Mainland Medical Center is sheltering in place. There are 257 individuals at this location including both patients and staff. Staffing is being recruited for East Texas Baptist University to care for individuals for a medical special needs shelter. Madisonville fuel station closed and all oxygen supplies were removed from the site. The Reliant Center in Houston is currently sheltering 300 individuals with medical special needs. 5 ambulance strike teams are located at the Reliant Center. A toll free number is being set up at DSHS to assist families relocate members evacuated from hospitals or transported to medical special needs shelters.

**Texas Department of Aging and Disability Services (DADS):** Standing by at DDC 3A to facilitate requests and assisting DSHS in monitoring MSN numbers in the region.

**Texas Commission on Environmental Quality (TCEQ):** The TCEQ Coastal Regional Offices are closed. Regional Offices Corpus and south will begin opening back up on Sunday. TCEQ is part of the unified command for Texas Task Force Ike and the TCEQ Strike Team Mobil Command Post will be the Task Force Command Center in Galveston. TCEQ Teams have been set up to coordinate PWS/WWTP

phone assessments, debris management (outdoor burning/carcass), SOC Operations, burn letters, chemical company and refinery notices of startup/shutdowns, enforcement discretion letters, fuel waivers, boil water notices, enforcement discretion reviews, Superfund site assessments, dam/levee assessments, landfill assessments, and on critical infrastructure maps and GIS needs of the SOC. TCEQ does not have jurisdiction over tree disposal.

- The TCEQ is working with PWRT on generator needs throughout the impacted area.
- The TCEQ is working with deaflink for issuances of boiled water notices for the hearing impaired.
- TCEQ has generated maps of Galveston, Harris and Brazoria Counties and the Houston Ship Channel that include Industrial Hazardous Waste/Petroleum Storage, Refineries, Public Water Supply and RAD sites to assist the Texas Task Force Ike Team with their work in the area affected by Ike.
- San Antonio is providing assistance on the City of Beaumont water/wastewater needs.
- San Antonio Water System /Portable 150 KV Generator Team (2 person team/ electrician & helper)

**Railroad Commission (RRC):** RRC district offices in Corpus Christi, Kilgore and San Antonio are currently open and conducting normal business. The Houston office is closed until further notice and their phones have been forwarded to Kilgore. RRC office staff remains in communication with local emergency management and their disaster district chairs. RRC offices in San Antonio, Kilgore and Corpus are prepared to back-up the Houston district if necessary. In the event communication is lost with the Houston office, a message has been posted on the RRC website directing their calls to Kilgore, San Antonio or Austin. No Petroleum or Haz-Mat related issues have been reported at this time from the impacted area.

Hurricane Ike continues to impede pipeline and energy infrastructure operation, as it proceeds through Texas today. Storm damage assessments will begin on the Middle Texas Coast pipeline systems and facilities that were shutdown for the storm. Damage assessments of Upper Texas Coast pipeline systems and facilities and offshore facilities will probably begin tomorrow as the storm passes. Refineries in the Middle Texas Coast have continued to operate and provide refined product northward. Some Southwest Region personnel have re-located from Houston and will continue to be the primary point of contact for pipeline operators with the Central Region standing by to coordinate information exchange, contacts, etc if there needs be a hand-off of duties.

**CenterPoint:** Reports that natural gas distribution crews in Houston and Beaumont areas have been placed on emergency response status and will respond only to natural gas leaks and other associated issues.

**Texas Gas Service:** Reports that their crews are on emergency response status and will maintain communication with RRC to report incidents and damage associated with the storm. DOT Pipeline and Haz-Mat Safety Administration SW Region reports as of Saturday, September 13, 2008, 9:00 am EDT the following summary: Hurricane Ike continues to impede pipeline and energy infrastructure operation, as it proceeds through Texas today.

**Department of Information Resources (DIR):** Texas Department of Information Resources is working on a parcel and property data map and a utility map. AT&T wireless reports 383 cell sites out related to power outages and tower damage. A convoy is in route now. Land line offices down include Galveston, Sherwood and Central offices in Houston are also down. AT&T is rerouting circuits.

**Public Works Response Team (PWRT):** SOC LNO staffed. PWRT Assessment teams staged at Kelly USA and integrated in support of Texas Task Force Ike. PWRT resource teams from the Cities of McAllen, Lufkin, Plano, and McKinney, San Antonio Water Systems, TxWARN and Texas Rural Water

Association alerted and standing by to deploy as requested after storm passage. PWRT maintains close coordination in the SOC with TCEQ, PUC, TXDOT, the fuel team, Corps of Engineers and other agency resources.

**Office of Attorney General (OAG):** A toll-free, emergency hotline number has been established to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333, law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Safe Shelter Hotline will be operational 24 hours a day until the end of the emergency.

Operation Safe Shelter has conducted queries on 1423 evacuee through the Sex Offender Registration Database. Names that produced a possible match we provided to personnel to enable field personnel to conduct additional follow-up to confirm the identities of the possible matches.

The Office of the Attorney General also announced extended hours during the emergency for its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed two ways, at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov) or [www.oag.state.tx.us](http://www.oag.state.tx.us).

**Texas Animal Health Commission (TAHC):** Personnel from TAHC, along with the United States Department of Agriculture Animal and Plant Health Inspection, Veterinary Service (USDA-APHIS-VS), are preparing to deploy to assist in Hurricane Ike impact assessment operations after the storm subsides with veterinary support thru the federal government. TAHC will also be receiving pet cages from Louisiana to assist with sheltering. Field personnel are staffing the various disaster district committees (DDCs), as needed, and representatives are staffing the State Operations Center (SOC). The TAHC Area Command is activated at the TAHC Central Office. The executive director of the Texas State Animal Resource Team (TXSART), assisted by personnel from USDA APHIS Animal Care, is an integral part of the Area Command. TXSART is supporting TAHC by coordinating with the member organizations from its Advisory Council, as well as with other animal care organizations, in supporting household pet sheltering in the hosting areas and for eventual reentry operations such as assessment, rescue, and sheltering in the impacted areas.

**Texas Education Agency (TEA):** The Texas Education Agency stands ready to assist school districts impacted by Hurricane Ike. Waivers for missed instructional days will be available for districts that either closed for the storm or closed to allow their facilities to be used as shelters. Information can be found on the TEA home page at <http://www.tea.state.tx.us>. Texas school districts responded on a voluntary basis to Hurricane Ike by providing over 140 school buses, which were dispatched to San Antonio and on to Houston to be used in the evacuation effort. Those buses have now been released and have returned to their home districts. School district facilities remain open to serve as shelters.

**Texas Department of Insurance (TDI):** The Texas Department of Insurance (TDI) closed its field offices in the affected areas. TDI has issued a press release providing consumers with hurricane preparation insurance tips. TDI has also introduced a Hurricane Ike Consumer Resource Page on the website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 7 p.m.

**Texas Department of Agriculture (TDA):** A truck with 720 cases of USDA commodities is en route to the East Texas Food Bank. The Commodities include canned fruits and vegetables and meat items. The Food Bank will distribute these items to local shelters to aid in congregate feeding.

**Texas Department of Housing and Community Affairs (TDHCA):** Hurricane housing resources for communities are on the agency's website. Community action agencies along the upper Gulf Coast have been contacted and advised that they may be called upon to serve additional persons based on transpiring events. TDHCA is reminding all affordable housing rental owners statewide to keep their apartment vacancy information current as they supply that information to TDHCA. Information is ready for local communities regarding possible post-disaster housing assistance and will provide any technical assistance necessary to help these communities apply for post-disaster housing funds.

**Texas AgriLife Extension Service (ALEXT):** Texas AgriLife Extension Service agents across 121 Gulf Coast and inland evacuation hub counties have been activated as follows: 86 Extension agents to support animal care and sheltering across sheltering hub counties; 4 AgriLife Communications news network specialists have been activated to support GDEM public information and education via print and electronic media; 61 Extension agents to support GDEM with public information and education regarding State evacuation and sheltering plans; 12 Extension specialists on Incident Resource Teams are activated to address agricultural producer and local jurisdiction needs regarding animal care and feeding on farms and ranches following the storm and proper carcass disposal methods; 15 Extension specialists and county Extension agents for agency liaison services at the SOC; 3 Extension district and regional managers for agency liaison services at the DDCs in Houston, Corpus Christi and Bryan; the agency's Headquarters Operation Center (HOC) is fully activated with 29 Extension management personnel; 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials; 2 Extension specialists at the Texas AgriLife Extension Service State 4-H Center at Lake Brownwood for housing of 30 Texas Youth Commission employees who have evacuated Gulf Coast facilities to their Brownwood facility; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu>.

**Texas Procurement & Support Services (TPASS):** TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services at the RSAs, shelters and refueling points.

**Sun Coast Resources:** Sun Coast Resources continues to provide fuel support for the RSAs, refueling points and bus staging sites.

**Resources Staging Area (RSA)** the RSAs in Lufkin and San Antonio are prepared for response to Hurricane Ike and are also supporting host shelter operations.

**Texas Military Forces (TXMF):** The TXMF were activated on 07 September 2008 at the request of the Governor in support of Hurricane Ike. The TXMF has been tasked to activate up to 7,500. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Mineola, Marshall, Longview and Coastal Bend area. They have supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also planning on supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike.

**Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1):** The following Search & Rescue assets have been activated and are pre-staged at the Reliant Center in Houston and Martindale Army Airfield. ESF-9 Overhead Teams & Joint Air-Ground Coordination Team with LNOs from supporting State and Federal Agencies. TX-TF1 Type I US&R, TX-TF1 Quick Response Force, TX-TF1 Swiftwater Teams (10), TX-TF1 Helicopter Rescue Specialists (4), TX-TF2 Type III US&R Team.

A TXMF SAR ground support package of approximately 60 high profile vehicles (HPVs) and 150 personnel are co-located with the US&R Teams. Additionally, Four (4) UH-60 with TX-TF1 helicopter

specialists and 4 OH-58 helicopters have been pre-staged in Edinburg. Additional TXMF UH-60s are in Austin and San Antonio prepared to assist in SAR operations. TPWD and GLO have identified 200 plus available water rescue assets w/personnel. There are 9 FEMA US&R teams staged in Houston and we are coordinating with the FEMA IST to insure a coordinated State/Federal response. There are 4 National Guard Bureau helicopters assigned to and they are located at Ellington Field.

We are also coordinating with our Federal partners to secure SAR aviation support. There are approximately 30 additional SAR helicopters available for response in Houston, Corpus Christi, Meridian, MS, and Mobile, AL. All SAR Personnel are currently engaged in Search & Rescue Operations.

**Texas Workforce Commission (TWC):** TWC is standing by for post-event activation. TWC is staffing the SOC and is available to respond to questions, coordinate communications, convey requests and reports as received. TWC is now coordinating post-event activities to ensure employment and unemployment services are provided, working with Local Workforce Development Boards in response locations.

**2-1-1:** September 12, 2008, the 2-1-1 system handled 17,172 calls. We had 202 call specialists logged on with a total of 1271 logged-in hours. Since September 9, 2008 when we fully activated, the 2-1-1 Texas system has handled 68,422 calls.

Several Gulf Coast Area Information Centers (AICs) remain closed due to the storm. Callers from those impacted areas are being assisted by AICs across the state. Area Information Centers (AICs) across the state are contributing 100% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. All have extended business hours as needed. AICs will work throughout the weekend with extended hours.

The 2-1-1 Texas system continues to receive volunteer support from the following entities: HHSC staff volunteers, National Association of Social Worker/Texas Chapter counseling volunteers, Department of Information System staff volunteers, Cisco System staff volunteers, United Way community volunteers and spontaneous community volunteers,

In addition to the above mentioned Texas based assistance, 2-1-1 Texas is supported by the 2-1-1 center in Oklahoma. Staff are connected with 2-1-1 Texas disaster database to assist Texans who evacuated north. An Alliance of Information & Referral System's certified resource specialist in California is remotely assisting TIRN staff in disaster database management. Today, the call volume was 3,655.

- The five top caller needs identified for Hurricane Ike are as follows: weather conditions; last minute shelter information; road conditions and stranded persons.
- Special Medical Needs: Texas Information & Referral Network (TRIN) staff continues working 24/7 with 12 hour shifts to support the Disaster Database, the State Operations Center (SOC), the telephone system, and general operations.

**Deaflink:** Deaf Link's Remote Interpreter Access is operational 24/7 in building 1536 at the Kelly USA. Deaf Link continues to provide 24/7 Interpreter Access at the Kelly USA Reception Center. Deaf Link provided interpreter services for ARCC Media/Press. All alerts and emergency information from State, County and their agencies are being processed by the Accessible Hazard Alert System - Individual Notification (AHAS-IN) for media broadcast and individual dissemination to persons with disabilities.

**Federal Emergency Management Agency (FEMA):** FEMA Region 6 continues to support the State with focus on re-entry operations and conducting life saving and life sustaining measures.

**State Fuel Coordination Team:** Is moving to evacuation areas.



**United Way:** The number to contact for anyone needing transportation assistance for city of Corpus Christi is (361) 826-1100. The number to contact for anyone needing transportation assistance for rural Nueces County are directed to call (361) 887-2222.

**Volunteer Organizations Active in Disaster (VOAD):** The American Red Cross (ARC), Salvation Army (SA), and Texas Baptist Men (TBM) are coordinating efforts and assets to respond as needed. Texas is activating the Statewide Shelter plan. Local jurisdictions are asked to seek public assistance for donations and food stuffs for VOAD organizations.

**DDC 1B Tyler:** DDC Tyler continues to monitor road and weather conditions and assist local jurisdictions. Lufkin RSA has suspended operations currently due to high winds, and will resume receiving and processing requests for local jurisdictions as soon as conditions improve.

- Tyler DDC has reports of fuel shortages at Gilmer area stations. Two stations report fuel outages and others report supplies running low. Other IB jurisdictions being surveyed for fuel shortages. Additional shortages reported in Morris, Titus and Camp counties
- 5 Buses sent to Tyler shelters were redirected to Mesquite-Garland. Lufkin RSA is receiving and processing requests for local jurisdictions. Point-to-point agreements are activated with receiving jurisdictions in region 1B.

**DDC 2C Houston:** Tully RSA has transitioned from staging for evacuation to staging for re-entry. Personnel status: 250 State Troopers on site or incoming; 600 to 900 National Guard troops on site or incoming; 34 Texas Maritime troops; 93 State Guard troops; undetermined number of Marines incoming; 5 fuel transports and 4 motor coach buses.

- Attempting to establish amateur radio contact with Houston-Galveston EOCs and SOC.
- The Harris County Toll Road Authority has shut down the Ship Channel Toll Bridge for safety reasons. It will be reopened after the winds subside.

**DDC 3A Corpus Christi:** Key agencies continue to remain engaged maintaining situational awareness. The DDC remains in 24-hour operations through Sunday. Tide levels have reached their expected maximum levels at this time. Jurisdictions are in the process of beginning reentry. The DDC fully supports any actions by local jurisdictions to return their residents as soon as possible. DDC Corpus Christi has confirmed gas price increases in Odem, Robstown, and Bishop. The Corpus Christi International Airport has ceased flights. Flights will resume on September 14<sup>th</sup> and 15<sup>th</sup>.

**DDC 3B San Antonio:** Warehouse operations are continuing to receive commodities and process requests. There are 658 commercial buses and 19 wheelchair vans in staging. 300 ambulances have been deployed to the Houston area and 430 ambulances are staged at Port San Antonio. All school buses have been demobilized. The reception center has processed a total of 4952 GP and 375 MSN evacuees. Texas Task Force Ike resources are beginning to deploy to their various locations in East Texas. They should all be deployed from Port San Antonio today. DPS regions 3A and 3C have requested repatriation of their citizens from our shelters. All aircraft have responded to the impact areas.

**DDC Sub 4B San Angelo:** Aircraft are being staged at the San Angelo airport (SJT). Currently staged are three CH-47s, five UH-1s, eleven UH-60s and 113 personnel. The supporting agencies are Goodfellow Air Force Base and the City of San Angelo. Two fixed wing A/Cs from the U.S. Customs Corpus Christi.

**University of Texas Medical Branch (UTMB):** UTMB has at least 6 buildings with water and they are currently conducting damage assessments. BMS Cat is en route to assist with water extraction and the provision of generators.

UT MD Anderson Cancer Center reports they have shut off the city water supply due to low pressure, and are seeking alternate water supplies through contractors. A damage assessment has not been completed, but they report some broken windows and water intrusion. UTMDACC does not anticipate activating the UT Mutual Aid Plan at this time.

UT Health Science Center Houston reports some damage to roof mounted ventilation fans, but a full damage assessment has not been completed. UTHSCH does not anticipate activating the UT Mutual Aid Plan.

UT Health Science Center Tyler is serving as special needs shelter, and is sheltering a number of patients from UTMB Galveston

UT Austin is serving as a special needs shelter, and collaborating with the City of Austin /Travis County Emergency Management effort.

## **2. AREAS TO BE AFFECTED:**

**Counties issuing disaster declarations:** Anderson; Caldwell; Houston; Brazos; Madison; Henderson; Lamar; McLennan; San Jacinto; Navarro; Leon;

**Cities issuing disaster declarations:** Lovelady; Latexo; Kennard; Grapeland; Crockett; Palestine; Milano; Mt. Pleasant; Waco; Rockdale; Thorndale; Corsicana;

**Galveston County:** City of Galveston and Galveston County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

**Orange County:** Orange County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

**Harris County/City of Houston:** Harris County and the cities of Seabrook, La Porte, Shore Acres and Deer Park are on the top priorities list. The curfew times are 7 p.m. till 6 a.m. Friday, Saturday, and Sunday. The City of Houston has issued a boil water notice, effective today.

The City of Deer Park Water Treatment Plant and water distribution system continues to deliver safe and superior quality water to its citizens. Due to damage from Hurricane IKE, the City's supplier of Raw Water has experienced a temporary interruption in service. The City has ground water pumping capability to supplement this supply. During this temporary situation, we ask the citizens of Deer Park to conserve water usage for the next few days. We reiterate this is a temporary measure and that water is completely safe to drink.

**City Of La Porte:** Citizens are not allowed to return the city due to power outages, debris, flooding and utility issues. The city will notify citizens when it is clear to return via the city's web site, the media and the notification system.

**The City of Webster:** Hurricane Ike -The City of Webster Emergency Management Team is working around the clock for the welfare of the citizens of Webster. Residents of Webster are not advised to return to the City at this time. Damage Assessment will take place as soon as possible to determine when citizens may safely return to the area. The City of Webster is without power. City crews are attempting to restore utilities. Do not attempt to travel around the City as roads may be barricaded or impassable. Some roads have debris and crews need to clear the rights-of-way. The entire Police

Department Patrol Units are patrolling and safeguarding the community. Winds are expected to reduce late this afternoon. Please call 281-332-2426 prior to attempting to return to the City to ensure it is safe to return. Keep yourselves up to date on the most current information by visiting the websites of the National Weather Service Houston-Galveston, the National Hurricane Center, radio station 1610 AM, and the City's website at www.cityofwebster.com.

**3. SHELTER INFORMATION:** Reception Centers in the North Texas Shelter Area closed today. Anyone requesting a shelter can phone 2-1-1 and the shelter information number, 214-653-7629, will be given to them. This number goes to the Dallas County Homeland Security Office which is maintaining the a-list of open shelters, space and rotation for receiving evacuees.

Hurricane IKE Shelter Count Date/Time: 9/13/08 as of 0700hrs										
Shelter Name	Address	City	County	Point of Contact	General Pop.	Rpn dr	Special Needs	Total Pop.	Responder Total Pop.	ARC Managed
Bldg 1537/Rpndr	208 Robert Dover	San Antonio	Bexar	210-215-8243		1000		0	2700	N
Emma Frey Elem	900 S. San Eduardo	San Antonio	Bexar	210-414-9699	500			750		N
Pfeiffer Academy	4451 Dietrich	San Antonio	Bexar	210-416-7539	625			750		N
Bldg 1536	601 Davy Crockett	San Antonio	Bexar	210-854-3603	3692			8000		N
Seguin Coliseum	801 S Austin	Seguin	Guadalupe	830-660-5141	288			350		N
Comal Complex	several	New Braunfels	Comal	830-832-0412	558			2500		N
Willie DeLeon Civic Cntr	Hwy 90	Uvalde	Uvalde	830-591-6724		54			200	N
Gonzales Complex	13 locations	Various	Gonzales	830-672-2716	1130					
Alamo Hts Christian	6435 N. New Braunfels	San Antonio	Bexar	210-206-8611			73	150		N
Trinity Tri Point	3233 N. St. Mary's	San Antonio	Bexar	210-206-8611			193	250		N
Trinity Baptist	319 Mulberry	San Antonio	Bexar	210-206-8611			54	250		N
NE Baptist Church	2930 E. Bitters Rd.	San Antonio	Bexar	210-206-8671			24	100		N
Park Hills Baptist	17747 San Pedro	San Antonio	Bexar	210-336-5053			28	80		N
First Presbyterian	404 N. Alamo	San Antonio	Bexar	210-206-8671			22	58		N
Churchill Baptist	12400 Vista View	San Antonio	Bexar	210-206-8671			20	85		N
Seguin UMC	710 N. Austin	Seguin	Guadalupe	210-535-0187			30	100		N
Shearer Hills	12615 San Pedro Ave.	San Antonio	Bexar	210-206-8741			60	100		N
Bandera Rd Community	9439 Bandera Rd	San Antonio	Bexar	210-206-8741			12	72		N
Winn FMS	3505 Pleasonton Rd	San Antonio	Bexar	210-336-2486			45	250		N
Kelly 1536 Section D	143 Billy Mitchell Rd	San Antonio	Bexar	210-336-5101			120	250		N
					<b>6793</b>	<b>1054</b>	<b>681</b>	<b>14095</b>	<b>2900</b>	

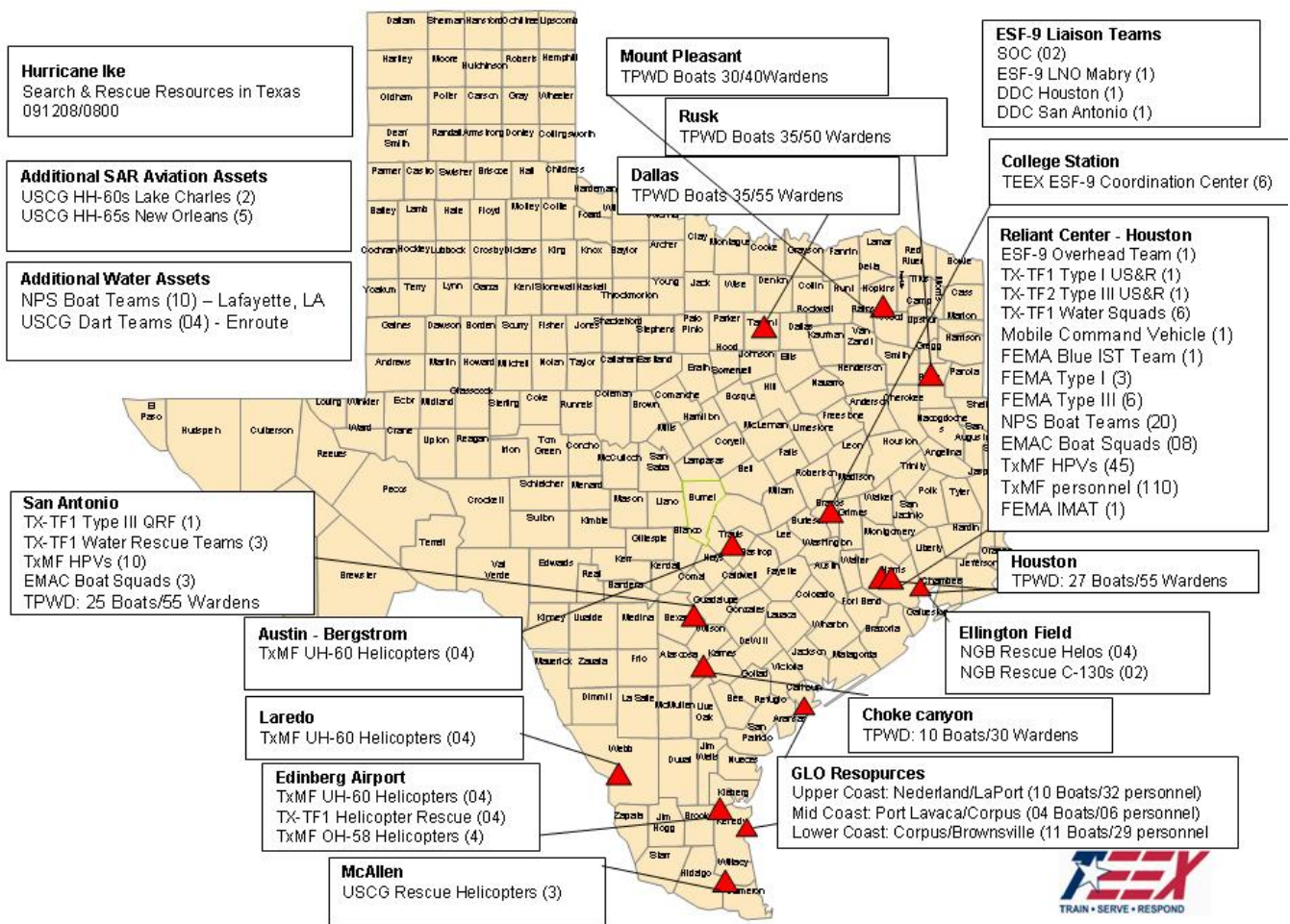
**4. ROADS CURRENTLY CLOSED:** Orange, Angelina, Jasper, Chambers, and Harris County.

**5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	100 Highway Patrol Troopers 1 Highway Patrol Trooper at Chase Field to coordinate arriving buses. 12 Sergeants, 2 Lieutenants, 1 Captain Communication Command One Trailer

Texas Department of Criminal Justice (TDCJ)	LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville, and staging accommodations for 150 evacuation buses, ambulances, and wheel chair vans.
Texas Parks and Wildlife Department (TPWD)	65 Game Wardens – Corpus Christi 27 Boats 60 Game Wardens – Houston 25 Boats 4 Air Boats – Choke Canyon 55 Game Wardens – San Antonio 26 Boats 6 Flat Bottom Boats 1 Supply trailer Radio Techs and communication officer
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	12 Loaders 1 Dozer 2 Water Trucks 425 other vehicles & trailers 918 Personnel 84 Portable Changeable Message Signs 166 Permanent Dynamic Message Signs
Health & Human Services Commission (HHSC)	15 truck loads of ice & water stationed in Beeville 15 truck loads of ice & water stationed in San Antonio 20 truck loads of water & 3 loads of ice in Lufkin 8 Dry Freight Trailers on Standby in Lufkin 10 truck loads of water & 5 Dry Freight Trailers on standby in Beaumont 1 ice trailer, 1 reefer trailers & 1 dry freight trailer to support kitchens at the AARC – San Antonio 5 truck loads of water to the AARC in support of bus operations – San Antonio 2 Loads of water to each food banks located: Victoria, San Antonio and McAllen
Texas Department of State Health Services (DSHS)	58 Ambulances & 25 EMT's stationed in San Antonio 5 Federal Medical Stations (FMS) will be stationed in Laredo, San Antonio & Bryan College Station
Public Works Response Team (PWRT)	LNO stationed in Austin at the SOC 3 Assessment Teams on standby 2 Resource Teams on standby
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TMF)	10 UH-60 Helicopters – San Antonio & Kingsville 5 OH-58 Helicopters – San Antonio 5 C130 Aircraft – Corpus Christi High Profile Vehicles – Coastal Bend & San Antonio Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston

	TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams - Houston
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.



**6. CURRENT UTILITY OUTAGES:** Caldwell, Madison, Houston; Grimes; Waller; Jefferson; Angelina; Nacogdoches; Jasper; Polk; San Augustine; San Jacinto; Shelby and Trinity Counties.

**7. COMMENTS:**

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m., 4:30 p.m. and 9:30 p.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

Jack Colley  
Chief, Emergency Management Division