

## STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

**SUBJECT: Hurricane Ike**

**SITUATION REPORT # 4**

**DATE AND TIME COVERED: Tuesday, September 9, 2008, 6:00 p.m. through  
Wednesday, September 10, 2008, 6:00 p.m.**

### **1. CURRENT PRIORITIES:**

- a. Prepare for the strike of IKE somewhere along the Texas coast from Port Mansfield to Louisiana Border on or about Saturday, September 13<sup>th</sup>. Time: On or about 3:00 a.m.
- b. Deploy the state SAR force.
- c. Conduct orderly and safe evacuations of special needs citizens.
- d. Verify and confirm with evacuating jurisdictions the number of Medical Special Needs (MSN) citizens that require assistance with evacuation.
- d. Complete activation of the statewide shelter network.

**2. CURRENT SITUATION:** After a long interaction with the mountains of Cuba, Hurricane Ike has entered the Gulf of Mexico and has begun regaining its strength. It is now a category 2 hurricane. The official forecast track from the National Hurricane Center has Ike making landfall early Saturday morning just north of Corpus Christi at Matagorda Island. However, there is a slight weakness between the subtropical ridge and the ridge over Mexico that may allow Ike to slip more towards the right side of the "cone of uncertainty". Although forecasts vary when it comes to strength at landfall, most models indicate the likely scenario will be a category 3 (111-130 mph).

### **3. CONTINGENCY TIMELINE IKE:**

- H-36: Occurs Wednesday, September 10<sup>th</sup>. Time: 11:00 p.m.
- H-0: Occurs Friday, September 12<sup>th</sup>. Time: 1100 a.m. Arrival of Tropical Storm Winds.

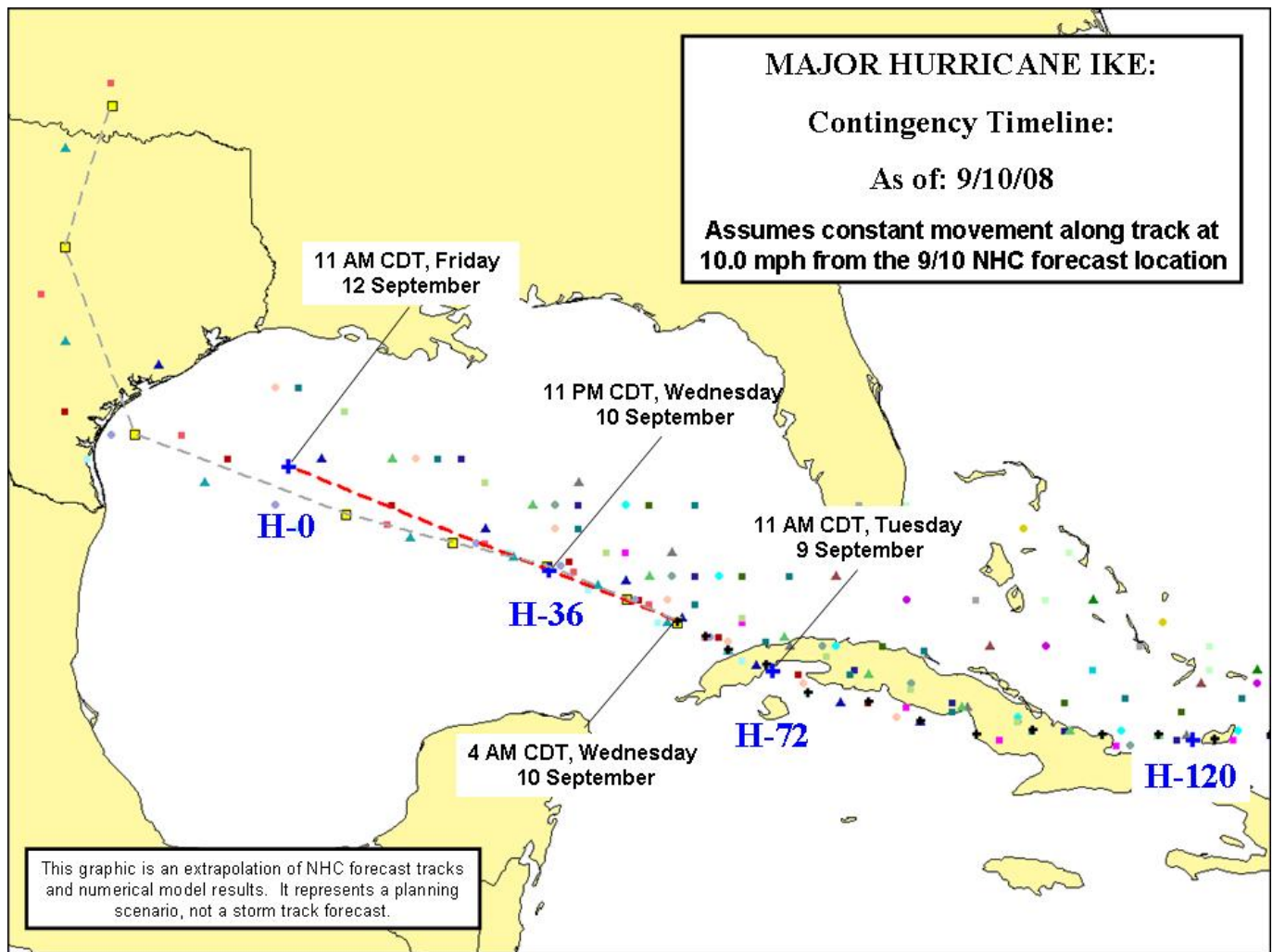
### **4. PLANNING CONSIDERATIONS: (Current)**

- a. Based on Lessons Learned from Gustav there will be a higher number of MSN evacuees than currently estimated.
- b. Evacuation of Special Needs Citizens to begin on or about Wednesday, September 10<sup>th</sup>. To be completed no later than Thursday, September 11<sup>th</sup>.
- c. Statewide Shelter Network activation complete on or about Wednesday, September 10<sup>th</sup>.
- d. Statewide Volunteer Organizations Active in Disaster (VOAD) Organizations will require state and private sector assistance to optimize capability.
- f. Hurricane Ike strikes the Texas Coast as a Category 4/5 Hurricane.

### **5. COORDINATING INSTRUCTIONS:**

- The Emergency Management Council was activated on September 9<sup>th</sup>.

6. **SUMMARY:** State of Texas prepares for the strike of a catastrophic hurricane, Ike, on the Texas Coast, on or about Saturday, September 13<sup>th</sup>. Strike Location: Unknown.



**Alamo Area Regional Command (AARC):** The AARC is preparing for a massive number of evacuees into San Antonio starting today from the coastal communities. Currently 1,350 commercial buses have been contracted to come to San Antonio; 1,138 commercial buses have arrived; 499 drivers are ready to deploy; 65 school buses and 27 wheelchair vans are ready for deployment. Medical and special needs evacuations will begin today. Metro Health, EMS, University Health System, Baptist Child and Family Services, American Red Cross and the Texas Department of Aging and Disability Services are on standby to receive evacuees at Port San Antonio.

Evacuees can call (210) 207-6400 for information on shelters. This is the City of San Antonio's call center for local information; also known as "311". AARC will be providing basic sheltering. The AARC recommends evacuees bring medications, blankets, pillows and toiletries. There is also a shelter for pets.

**Public Utilities Commission (PUC):** The PUC made contact with representatives from American Electric Power (AEP), CenterPoint Energy, and the South Texas Project (STP) nuclear facility regarding storm preparations. PUC received a request from the Corpus Christi DDC for an AEP representative to report to the DDC today. AEP will be making contact with the DDC and will try to have a representative there soon. The PUC will continue to remain in contact with all utilities in the potentially impacted areas.

**Texas Forest Service (TFS):** The Lone Star State Type II Incident Management Team (LSSIMT) and five Type III local government teams led by TFS personnel have been requested by the GDGEM. The Type III teams will report to College Station today and mobilize to the Alamo Regional Command Center

in San Antonio on Thursday. Incident command personnel are currently determining if Victoria is the most strategic location for approximately 40 members of the LSSIMT that will need to respond immediately after landfall. An additional 30 members of the Lone Star State IMT have reopened the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation centers throughout the state.

- The Georgia State Forestry Commission Type II Incident Management Team has been requested to report to College Station Thursday to assist the Lone Star State IMT with potential RSA and POD operations.
- State Operations Center Support – One TFS person is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison.
- Texas Intrastate Fire Mutual Aid System (TIFMAS) Support – The TFS EOC is coordinating with TIFMAS to provide 12 ambulances and 61 EMT/Paramedics to assist the Department of State Health Services with patient evacuations.
- ESF-9 Search and Rescue Support – Eight TFS employees are assisting with aviation and logistical support to Texas Taskforce I in San Antonio.
- Corpus Christi DDC - Two TFS employees are assisting with situation assessment and resource tracking.
- McAllen DDC – Two TFS employees are assisting with situation assessment and resource tracking.
- Victoria DDC - One TFS employee is assisting with situation assessment and resource tracking.
- San Antonio DDC Support – One TFS employee is assisting with situation assessment and resource tracking.
- Hardin County EOC – One TFS employee is assisting with situation assessment and resource tracking.
- Livingston EOC Support – Three TFS employees are providing situation assessment and resource tracking for Polk County.

**Texas Department of Public Safety (DPS):** DPS has deployed 100 troopers and 8 sergeants to Beeville to assist with the escorting of buses to Corpus Christi, Victoria, Matagorda, and Brazoria. One Captain and 1 Lieutenant have been deployed to the DDC in Corpus Christi. One additional Captain has been deployed to the ARCC in San Antonio to work with Texas Task Force Ike. One additional Lieutenant has been deployed to the DDC in Victoria. Two hundred additional troopers are being staged in Austin for rapid deployment.

**Texas Department of Criminal Justice (TDCJ):** Due to the threat of Hurricane Ike, the Texas Department of Criminal Justice is in the process of evacuating offenders from some of the units that could be affected. Currently 6 buses and 1 van have left the Stevenson Unit en-route to the Connally Unit. TDCJ Office of the Inspector General Investigators will be staged along the route.

- Moved 12 Dialysis female patients from Carol Young Unit to Estelle Unit
- Currently transferring 1336 offenders from Stevenson Unit to McConnell and Connally Units
- Currently transferring 597 offenders from Glossbrenner Unit to Briscoe Unit

Chase Field providing support to DPS and Naval Personnel Planning Update:

- Developing the plan for evacuation of High Risk Parolees from the central Texas coast. Evacuation expected to begin today 9/10/08.
- Contingency plans for possible move of approximately 4,215 TDCJ offenders from metal building facilities in Beeville are also being made

**Texas Parks and Wildlife Department (TPWD):** Region 10 Corpus Christi has made all preparation for Hurricane Ike. 65 Game wardens in the region are activated with 30 boats fueled and prepared for Hurricane Ike. All assets including fuel trailers and communications trailers are in safe locations prepared to respond for SAR.

- Region 4 Houston is prepared to respond for Hurricane Ike. Personnel include 55 Game Wardens with 27 boats/trailers.
- Region 5 San Antonio is prepared to respond for Hurricane Ike. Personnel include 55 Game Wardens with 25 boats/fuel trailers.
- A strike team is assembled and will deploy to Game Warden Choke Canyon camp house no later than 11:00 AM on Thursday Sept. 11th in response to Hurricane Ike.

**Texas Department of Assistive and Rehabilitative Services (DARS):** DARS service delivery staff are on call in the event a request for deaf interpreter services is made. Contractors in the following cities have been placed on standby: Austin, Dallas, Houston and Beaumont

**Texas Department of Transportation (TXDOT):** TxDOT has activated comfort stations along evacuation routes from the coast. Evacuation lanes (Evaculanes) have been activated on IH 37, opening the shoulder of the road as a travel lane. TxDOT operators are staffing the Road Condition and Travel Information line, starting 24-hour operations as call volume increases. Crews are preparing for re-entry operations. Dynamic Message Signs are displaying a fuel message encouraging the public to fill their tanks.

**General Land Office (GLO):** All agency coastal response resources have been relocated inland to pre-designated staging areas. Two agency personnel are supporting TTF-1 USAR planning effort at Reliant. State Veteran's Homes in McAllen and Floresville have activated their emergency operations plans. Bed availability is being reported to the DADS Five System.

**Texas Department of Family and Protective Services (DFPS):** DFPS has issued instructions for offices and personnel in the vulnerable areas to protect agency assets as instructed. Communication protocols have been initiated to stay in contact with staff and clients.

- DFPS Regions 6, 8, and 11 teams are on stand-by to provide support to special needs shelter.
- The DFPS Evacuation Hotline and survey was activated 9-9-08 at 12 pm and monitored by CPS Staff.
- The Hurricane section of the DFPS public website (<http://www.dfps.state.tx.us>) is updated. The section includes information for DFPS clients and staff. Information will include contact information for clients. In addition protocols for staff to stay in contact with the agency will be included.
- DFPS has sent out formal communications to Foster Families and residential facilities. Individual contact with foster families includes advising them to follow their evacuation plans and notifying DFPS when they arrive at their destination.

**Health and Human Services Commission (HHSC):** HHSC has contacted all of their private contractors and received an inventory of water and ice throughout the State. HHSC has contacted their Regional Disaster Coordinators and put them on standby. HHSC has 2 logistic staff in route to RSA Beeville and AARC San Antonio.

**Texas Department of State Health Services (DSHS):** 80 ambulances and 62 medical special needs deployed to Beeville. There have been no additional requests for medical special needs evacuations for Corpus Christi. DSHS In DDC 3A, DSHS has been making contact with counties in the region to obtain numbers of MSN individuals.

**Texas Department of Aging and Disability Services (DADS):** Standing by at DDC 3A to facilitate requests and assisting DSHS in monitoring MSN numbers in the region.

**Texas Commission on Environmental Quality (TCEQ):** The TCEQ Emergency Response Strike Team preparing for deployment to San Antonio on Thursday. Regional Office state assets have been secured. Monitoring critical infrastructure status.

**Railroad Commission (RRC):** SOC Team is active. Potentially affected District Offices have been notified of the upcoming event.

**Department of Information Resources (DIR):** At the request of ARCC Logistics:

- Chargers & splitters for the Nokia 6085H have been ordered.
- DIR ordered a total of 1,066 each and 3 digital multimeters.
- 532 of each plus the 3 digital multimeters will be hand-delivered by Centex Solutions, Inc. this morning to Building 1537 at the Port of San Antonio.
- The rest of the order will be delivered in the next 2 days.

**Public Works Response Team (PWRT):** PWRT staffed in the SOC, additional resources have been requested. Three PWRT Resource teams (San Antonio Water Systems, Plano and Lufkin) are scheduled to stage in San Antonio on Thursday to support Texas Task Force Ike, PWRT Assessment team also scheduled to stage. This totals 65 personnel, 31 vehicles and myriad trailers, pumps, backhoe, and other equipment for dewatering and water/wastewater systems repair. Additional resource team from McAllen potentially available pending final storm track. Additional PWRT assessment teams being recruited.

**Office of Attorney General (OAG):** The Office of the Attorney General is preparing to open a command post to dispatch investigators to affected area to investigate consumer-related price-gouging complaints. Consumer complaints can be made toll free to 1-800-252-8011, or at the OAG website. The website can be accessed two ways, at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov) or [www.oag.state.tx.us](http://www.oag.state.tx.us). The OAG has commissioned peace officers available in Austin, Houston and Ft. Worth available for law enforcement related needs.

**Texas Animal Health Commission (TAHC):** Personnel from TAHC, along with the United States Department of Agriculture's Animal and Plant Health Inspection Service's Veterinary Service (USDA-APHIS-VS), are standing by to assist as needed for Hurricane Ike response operations. Field personnel are beginning to staff the various disaster district committees (DDCs), as needed, and a representative is now staffing the State Operations Center (SOC). The TAHC Area Command will be activated at the TAHC Central Office, tomorrow morning. The executive director of the Texas State Animal Resource Team (TXSART) is supporting TAHC by coordinating with the member organizations on its Advisory Council, as well as with other animal care agencies, to prepare for animal sheltering in the hosting areas and for eventual reentry operations into the impacted areas.

**Texas Education Agency (TEA):** The Texas Education Agency stands ready to assist school districts that may be impacted by Hurricane Ike. A number of school districts in the direct impact area are closing on Thursday and Friday as are their Regional Education Service Centers (ESCs). A full list of closings can be found on the TEA home page (<http://www.tea.state.tx.us>). The Commissioner of Education will issue waivers for missed instructional days. Districts should download the waiver applications from the Hurricane Information section located on the Agency's home page. A number of school buses are in route to Kelly USA. More buses are available; however, there is a shortage of certified bus drivers. The Agency is working with the ESCs to locate more buses and drivers.

**Texas Department of Agriculture (TDA):** State vehicles and associated equipment on the coast is being moved to a secure location as far inland as possible. Offices on the coast are being secured and computers and other valuable equipment are being safeguarded in preparation for the storm.

- All TDA Regional Offices across the State are preparing vehicles in case they are needed for delivery of materials to areas impacted by the storm.
- TDA is on stand-by to release food commodities when requested.

**Texas AgriLife Extension Service (ALEXT):** Texas AgriLife Extension Service agents across the Gulf Coast region and inland evacuation hubs have been activated as follows: 2 Extension specialist at the Texas 4-H Center at Lake Brownwood for housing of 30 Texas Youth Commission employees who have evacuated Gulf Coast facilities to their Brownwood facility; 60 Extension agents to support GDEM with public information and education regarding pre storm preparedness and State evacuation and sheltering plans; 25 Extension agents to support animal care and sheltering across sheltering hub counties; 32 Extension agents to assess pre-storm crop harvest, yield, and conditions to create a benchmark for post hurricane damage assessments; 10 Extension specialists to prepare for liaison services at the SOC. Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> <<http://texashelp.tamu.edu/>> .

**Texas Procurement & Support Services (TPASS):** TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services.

**Sun Coast Resources:** Sun Coast Resources continues to provide fuel support for San Antonio, Corpus Christi, Lufkin, Beeville, Tully and Angleton.

**Resources Staging Area (RSA)** the RSAs in Lufkin and San Antonio are prepared for response to Hurricane Ike and are also supporting host shelter operations.

**Texas Military Forces (TXMF):** The TXMF has 10 UH-60 helicopters located in San Antonio and Kingsville. Five OH-58 helicopters are located in San Antonio. TXMF has 5 C130 aircraft located in Corpus Christi. Several high profile vehicles and various personnel stationed throughout the anticipated impact areas.

**Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1):** Joint Air-Ground Coordination Team with LNO; ESF-9 Overhead Team; TX-TF1 Type I US&R Team; TX-TF2 Type III US&R; TX-TF1 Swiftwater Teams and EMAC Swiftwater Teams on stand-by in Houston. Quick Response Force; TX-TF1 Swiftwater Teams and EMAC Swiftwater Teams are on stand-by in San Antonio. TX-TF1 Helicopter Rescue Specialists are on stand-by in Austin.

**Texas Workforce Commission (TWC):** TWC is standing by for post-event activation. TWC is staffing the SOC and is available to respond to questions, coordinate communications, convey requests and reports as received. TWC is now coordinating post-event activities to ensure employment and unemployment services are provided, working with Local Workforce Development Boards in response locations.

- The Coastal Bend Board and Workforce Center Offices and preparing for strike and plan to close offices Thursday and Friday. The board serves Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, McMullen, Nueces, Refugio and San Patricio counties.
- TWC UI call centers are preparing for additional call volume.
- TWC is working with local workforce board management to authorize staff's early reentry into impacted areas to serve as essential disaster recovery personnel in the Hurricane Ike's aftermath.

**United States Border Patrol (USBP):** In DDC 3A, the USBP is standing by to assist with law enforcement support for contra-flow, if implemented.

**The American Red Cross (ARC):** In DDC 3A, ARC is working on an agreement with Robstown Show Barn for major operations such as staging for city, county, FEMA, and ARC. Additionally, they are working with Alice, Robstown, and Corpus Christi/City ISD to have shelters on standby.

**2-1-1:** Calls taken thus far: 3190 disaster related calls since midnight, Monday, 9.8.08. Overall, 10,487 calls have been handled; this number reflects additional disaster related calls and general information. Top caller needs: Transportation Assistance Registry, evacuation information, shelter hub information and Bus Embarkation Points. Unmet Needs: shelter hub information and Bus Embarkation Points

**Deaflink:** Deaf Link's Remote Interpreter Access Services have been deployed for installation at the Alamo Regional Command Center in San Antonio. Deaf Link is on standby notice for Shelter Link installations where needed. Deaf Link has staff on location at the Alamo Regional Command Center in San Antonio and at the SOC in Austin. Information regarding evacuations and fuel alerts from TXDOT are being made accessible and disseminated through the Accessible Hazard Alert System - Individual Notification (AHAS-IN) for Texans with Disabilities.

**Federal Emergency Management Agency (FEMA):** FEMA Region 6 RRCC remains at Level 1 with all ESFs activated. Federal resources are anticipated to be staged by Thursday night in order to support the State of Texas in post-land fall response. FEMA Region 6 is also participating in working out the challenges of air evacuation for this storm.

**State Fuel Coordination Team:** Is moving to evacuation areas.

**Volunteer Organizations Active in Disaster (VOAD):** The American Red Cross (ARC), Salvation Army (SA), and Texas Baptist Men (TBM) are coordinating efforts and assets to respond as needed. Texas is activating the Statewide Shelter plan. Local jurisdictions are asked to seek public assistance for donations and food stuffs for VOAD organizations.

**DDC 3A Corpus Christi:** The DDC has been in contact with local jurisdictions for their Medical Special Needs numbers for Aransas Pass, Ingleside and Portland. TXDOT has begun to move traffic from the 3<sup>rd</sup> lane on US 37 for preparation of evacuations as early as Wednesday morning. The Coastal Bend MACC has requested that the Live Oak County communications trailer be sent to Chase Field to support the initial staging area for the incoming buses. This is to establish communications at Chase Files and provide an Incident Command Post for the staging area. The United States Coast Guard is currently at HURRCON III for Port O'Connor, Corpus Christi, and South Padre Island. They are under condition WHISKEY set for the Port of Corpus Christi, Port O'Connor and Port Comfort. They will be conducting a coastal broadcast of the approaching storm.

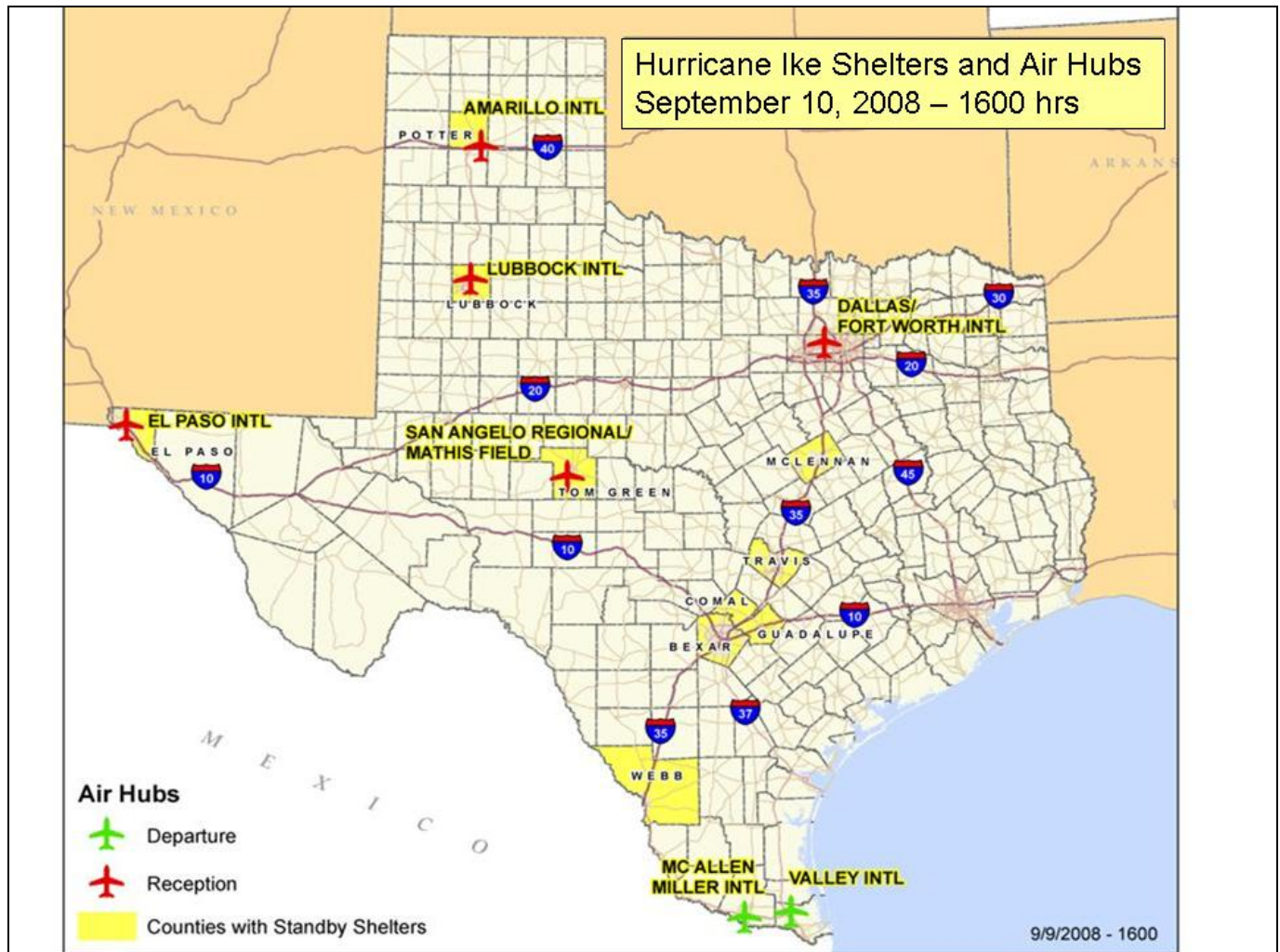
**DDC 1A Garland:** DDC 1A Garland activated today.

**DDC 3B San Antonio:** DDC 3B has been activated. ARRC Reception area is staffed and receiving buses. Approximately 646 commercial buses have arrived with 129 buses staged and ready to be deployed. 50 school buses are ready to deploy. 150 buses, 13 wheel chair vans, 35 ambulances, and 10 ambulance buses were deployed to Beeville. DDC 3B will continue to prepare shelters for 20,000 to 30,000 evacuees.

**DDC8A McAllen:** DDC 8A activated today and will be co-locating with the MACC at the McAllen EOC located at 1300 Houston Avenue in McAllen.



## 7. SHELTER INFORMATION:

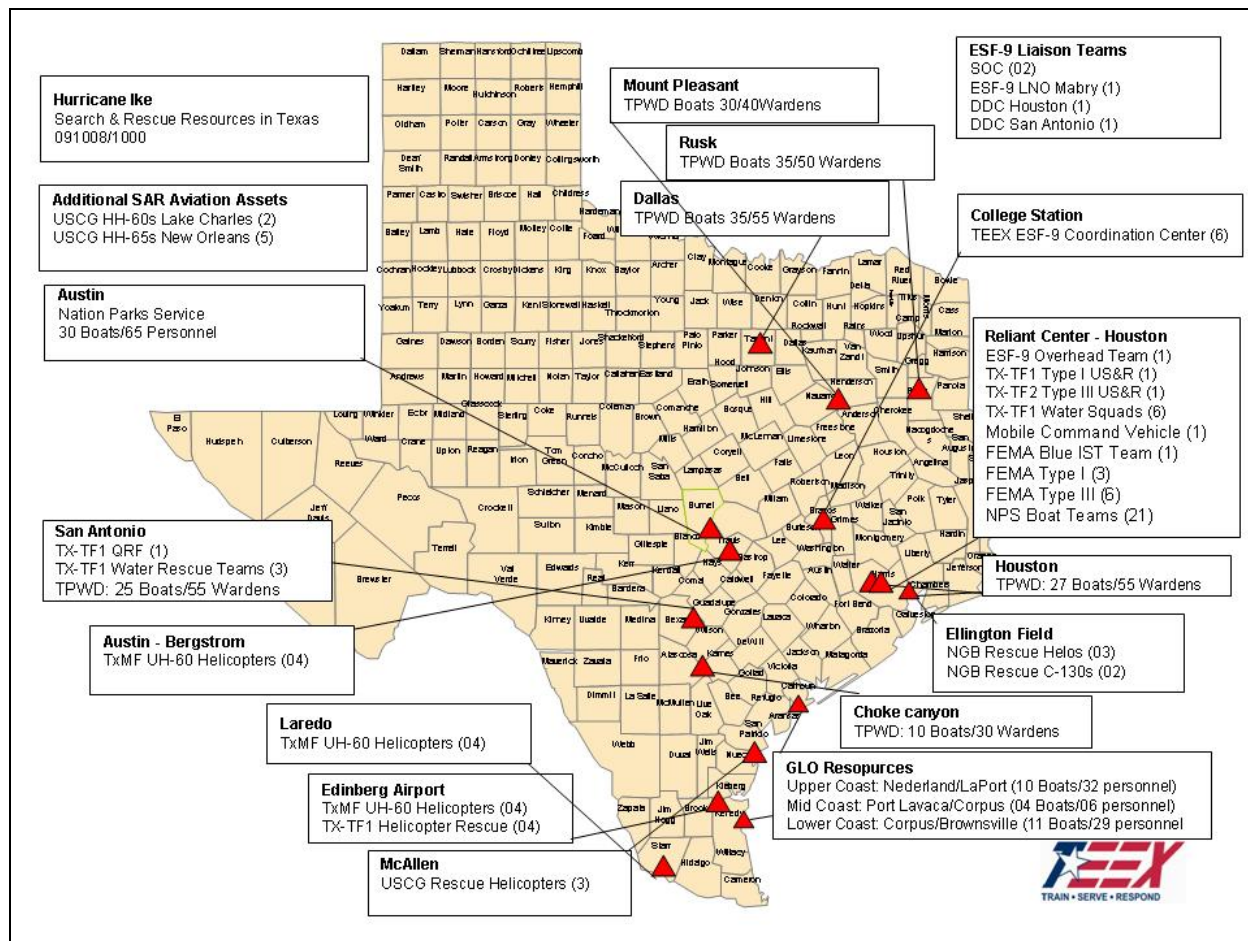


## 8. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	100 Highway Patrol Troopers 1 Highway Patrol Trooper at Chase Field to coordinate arriving buses. 12 Sergeants, 2 Lieutenants, 1 Captain
Texas Department of Criminal Justice (TDCJ)	LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville, and staging accommodations for 150 evacuation buses, ambulances, and wheel chair vans.
Texas Parks and Wildlife Department (TPWD)	65 Game Wardens – Corpus Christi 27 Boats 60 Game Wardens – Houston 25 Boats 4 Air Boats – Choke Canyon



	<p>55 Game Wardens – San Antonio  26 Boats  6 Flat Bottom Boats  1 Supply trailer  Radio Techs and communication officer</p>
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	Dynamic Message Signs Personnel
Health & Human Services Commission (HHSC)	<p>15 truck loads of ice &amp; water stationed in Beeville  15 truck loads of ice &amp; water stationed in San Antonio  20 truck loads of water &amp; 3 loads of ice in Lufkin  8 Dry Freight Trailers on Standby in Lufkin  10 truck loads of water &amp; 5 Dry Freight Trailers on standby in Beaumont  1 ice trailer, 1 reefer trailers &amp; 1 dry freight trailer to support kitchens at the AARC – San Antonio  5 truck loads of water to the AARC in support of bus operations – San Antonio  2 Loads of water to each food banks located: Victoria, San Antonio and McAllen</p>
Texas Department of State Health Services (DSHS)	<p>58 Ambulances &amp; 25 EMT's stationed in San Antonio  5 Federal Medical Stations (FMS) will be stationed in Laredo, San Antonio &amp; Bryan College Station</p>
Public Works Response Team (PWRT)	<p>LNO stationed in Austin at the SOC  3 Assessment Teams on standby  2 Resource Teams on standby</p>
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TMF)	<p>10 UH-60 Helicopters – San Antonio &amp; Kingsville  5 OH-58 Helicopters – San Antonio  5 C130 Aircraft – Corpus Christi  High Profile Vehicles – Coastal Bend &amp; San Antonio  Personnel – Coastal Bend &amp; San Antonio</p>
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	<p>ESF-9 Overhead Team - Houston  Joint Air-Ground Coordination Team with LNO's - Houston  TX-TF1 Type 1 US&amp; R Team - Houston  TX-TF2 Type III US&amp;R Team - Houston  Quick Response Force – San Antonio  TX-TF1 Swiftwater Teams – San Antonio &amp; Houston  TX-TF1 Helicopter Rescue Specialists - Austin  EMAC Swiftwater Teams – San Antonio &amp; Houston standby</p>
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.

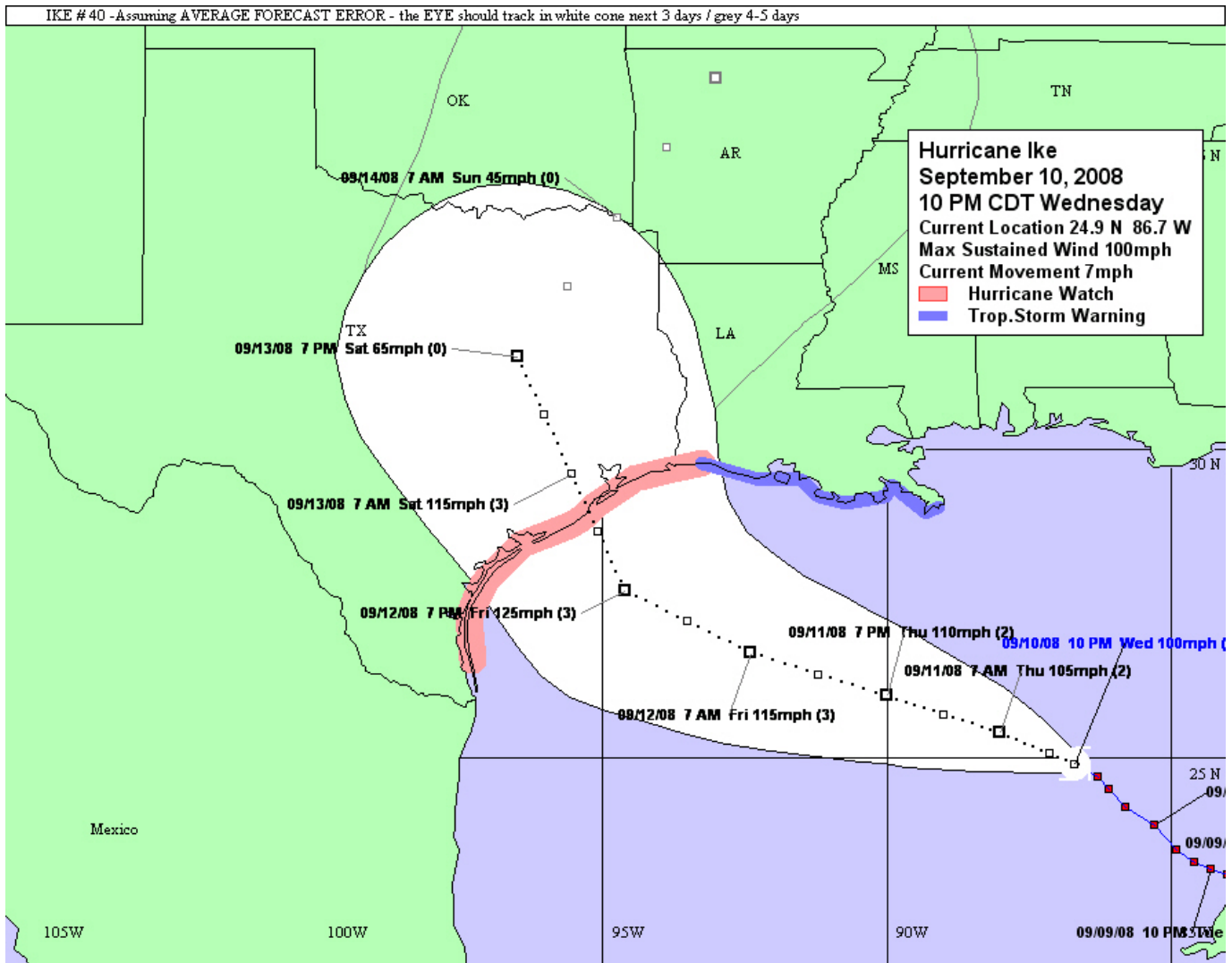


At 10:00 pm CDT the center of Hurricane Ike was located near latitude 24.9 north and longitude 86.7 west or about 675 miles east of Brownsville and about 325 miles south-southeast of the mouth of the Mississippi River.

Ike is moving toward the northwest near 7 mph. A turn back to a west-northwestward motion is expected tonight and a mostly west-northwestward motion through the central and western Gulf of Mexico is expected on Thursday or Friday.

Maximum sustained winds are near 100 mph with higher gusts. Ike is a category two hurricane on the Saffir-Simpson Scale. Ike is expected to become a major hurricane within the next 24 hours.

Hurricane force winds extend outward up to 115 miles from the center and tropical storm force winds extend outward up to 230 miles. The estimated minimum central pressure is 944 mb or 27.88 inches of Mercury.



In preparation for the impact of Hurricane IKE to the State of Texas, the State Operations Center (SOC) began readiness conference calls. The SOC is continuing to monitor the situation and coordinating preparedness efforts with the National Weather Service Southern Region Headquarters, State, Federal, Private Industry Partners and local jurisdictions as the situation progresses.

**9. COMMENTS:**

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m., 4:30 p.m. and 9:30 p.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

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