

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 35

DATE AND TIME COVERED: Thursday, October 16, 2008 6:00 p.m. through Tuesday, October 21, 2008 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24B Lufkin	CLOSED	613
Angelina	MDRC #24A Diboll	CLOSED	222
Angelina	MDRC #24C City Hall Parking Lot Huntington, TX 75949	CLOSED	90
Angelina	MDRC#24D Dollar General Parking Lot 2231/2 US Highway 59 Diboll, Texas 77371	10/17	68
Angelina	MDRC #24E Albertson's Parking Lot 109 North Timberland, Lufkin, TX 75901	10/22 – 10/25	0
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	2113
Brazoria	MDRC #33A Parking Lot of Old Wal-Mart 1524 E. Mulberry on East Hwy 35, Angleton, TX 77515	CLOSED	6
Brazoria	MDRC #33B Parking Lot of the Civic Center 512 East Brazos, West Columbia, TX 77486	10/21 – 11/6	0
Chambers	MDRC #29A Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	361
Chambers	MDRC #17B Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	CLOSED	99
Chambers	MDRC#17C Winnie community Building 335 South Park, Winnie, Texas 77665	CLOSED	187
Chambers	MDRC #17D American Legion Hall 1704 S. Main Street, Anahuac, TX 77514	10/20 – 10/24	7

Chambers	MDRC #16A Cedar Bayou	CLOSED	1727
Chambers	MDRC #17A Anahuac	CLOSED	587
Galveston	MDRC #9A MRIC Galveston Island City Hall	CLOSED	1819
Galveston	MDRC #9B Galveston Island City Hall 823 Rosenberg, Galveston, TX 77553	10/10 – 10/24	599
Galveston	MDRC #10B High Island, Texas	CLOSED	1030
Galveston	MDRC #10C Bolivar Peninsular Highway 124 at 2 nd Street, High Island, TX 77623	10/10	618
Galveston	MDRC #12A Jamaica Beach	CLOSED	1257
Galveston	MDRC #12B Mary Star of the Sea 16626 San Luis Pass Road, Jamaica Beach, TX 77554	10/10	659
Galveston	MDRC #15A San Leon, Bacliff	09/28	2958
Galveston	MDRC #10A Galveston Island Ball High School	CLOSED	472
Galveston	MDRC #11A Galveston Island Community Center	CLOSED	1824
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	CLOSED	1537
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	2275
Harris	MDRC #4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	1447
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	CLOSED	2150
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	CLOSED	1568
Harris	MDRC #19B City of Shoreacres Facility 619 Shore Acres Blvd., Shoreacres, TX 77062	10/18	134
Harris	MDRC #20A La Porte	09/27	1928
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	1391
Harris	MDRC #26A Old Freeman	10/4	956
Harris	MDRC #1A Ellington Field	CLOSED	2386
			0

Harris	MDRC #4A Chimney Rock	CLOSED	1920
Harris	MDRC #7A North Freeway	CLOSED	1706
Harris	MDRC #8A Gulf Freeway	CLOSED	3016
Harris	MDRC #14A Antoine	CLOSED	291
Houston	MDRC #6C Crockett	CLOSED	90
Houston	MDRC #6A Kennard	CLOSED	279
Houston	MDRC #6B Weches	CLOSED	51
Houston	MDRC #6D Grapeland	CLOSED	57
Houston	MDRC #6E Lovelady Fire Station 200 Read St, Lovelady, TX	CLOSED	35
Houston	MDRC#6F Crockett Civic Center 110 Edmiston Dr, Crockett, Texas 75835	10/17	75
Jasper	MDRC #27C Evadale Fire Department 964 FM 105, Evadale, TX 77614	10/15 – 10/18	67
Jasper	MDRC #27D Magnolia Park 100 Hero Street, Kirbyville, TX 75956	10/20 – 10/23	18
Jefferson	MDRC #13A Port Neches	CLOSED	507
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
Jefferson	MDRC #13C The Wright Building 1006 Port Neches, Port Neches, TX 77651	CLOSED	182
Jefferson	MDRC #13D Fannett	CLOSED	289
Jefferson	MDRC #25A Sabine Pass	10/3	406
Liberty	MDRC #35A Former Wal-Mart Building 1820 North Main Street, Liberty, TX 77575	10/24	0
Madison	MDRC #31A Godwin's Supermarket 1606 East Main Street, Madisonville, TX 77864	CLOSED	90
Madison	MDRC #31B Midway Community Center 5614 School Loop, Midway TX 75852	10/19	14
Matagorda	MDRC #32A VFW #2414 20305 FM 457, Sargent, TX 77414	10/13	85
Nacogdoches	MDRC #30A County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	460

Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100, Orange, TX 77630	10/3	1830
Orange	MDRC #2A Court House	CLOSED	1233
Orange	MDRC#13E Gould Park 386 Claiborne, Vidor, Texas 77662	10/17 – 10/22	103
Polk	MDRC #23B Alabama-Coushatta, Livingston	CLOSED	10
Polk	MDRC #23A Corrigan	CLOSED	172
Sabine	MDRC #27B Pineland City Park, Maple St, Pineland, TX	CLOSED	47
Sabine	MDRC #27A VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	CLOSED	23
San Jacinto	MDRC #28A County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	417
Trinity	MDRC #23C 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	CLOSED	142
Trinity	MDRC#23D Trinity County courthouse Parking Lot 162 First Street, Groveton, Texas 75845	CLOSED	116
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19 – 10/24	1141
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	444
Bexar	DRC #1 San Antonio	CLOSED	1910
Brazoria	DRC#17 Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	757
Brazoria	DRC #24 Senior Citizen's Center 309 West Sealyt St., Alvin	10/17	189
Brazoria	DRC #27 Freeport Recreation Center 803 N. Front Street, Freeport, TX 77541	10/22	0
Cherokee	DRC #20 Rusk KOA Kampground 745 FM East, Rusk, TX 75785	10/14	28
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	CLOSED	622
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	4620
Galveston	DRC #21 Government Building 2929 Neptune Dr., Bayou Vista, Tx. 77563	10/13	385
			0

Harris	DRC #11 Baytown2	09/27	2370
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2840
Harris	DRC #14 Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	2064
Harris	DRC #23 3 rd Ward Multi Service Center 3611 Ennis Street, Houston, TX 77004	10/20	0
Jasper	DRC #9 Central Baptist Church 33814 US 96 S, Buna, Texas 77612	CLOSED	468
Jasper	DRC #25 The Event Center 6258 US Hwy 190 W, Jasper	10/19	4
Jefferson	DRC #10 Port Arthur	09/26	2516
Jefferson	DRC #22 Former Postal Office Encoding Center Facility 750 Pearl Street, Beaumont, TX 77701	10/19	101
Liberty	DRC #13 County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	CLOSED	87
Liberty	DRC #19 Austin Library 220 S. Bonham Ave, Cleveland, TX 77327	10/13	195
Liberty	DRC #26 Dayton City Hall 117 Cook Street, Dayton, TX 77535	10/22	0
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	CLOSED	750
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	CLOSED	1340
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	467
Newton	DRC #8 Walthall	CLOSED	254
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1736
San Jacinto	DRC #18 Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	202
Travis	DRC #3 Austin	CLOSED	503
Waller	DRC #2 Hempstead	CLOSED	103
Total			73,437

Individual Assistance Program Summary (All numbers are cumulative)		
Registration and Contacts	708,426	
Housing Assistance Registrations	479,133	(\$238,548,406.82 Approved)
Housing Assistance Checks	71,489	
Other Needs Assistance Checks (Payments)	329,692	
Disaster Unemployment Assistance (Filed)	28,381	
Inspections issued	356,130	
Inspections completed	338,330	

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties

Deaf Link: Deaf Link has received notification of the Auchan Shelter closing and will demobilize the Shelter Link unit as of today. Deaf Link continues to operate at the Galveston Shelter and at the Galveston Shelter. Deaf Link is still operational in the Disaster Recovery Center at the Ellington Field location in Houston. Deaf Link continues to provide accessible information alerts regarding services and assistance for Persons with Disabilities affected by Hurricane Ike. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas that are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 3 shelters with a population of 429. There are 24 vehicles providing feeding, served 88,056 meals, 3,660,425 meals have been served to-date. There are 645 disaster workers providing these services.

Texas Commission on Environmental Quality (TCEQ): The TCEQ is currently tracking 1133 issued Boil Water Notices with 729 rescinded notices. Approximately 64.34% of the affected systems have lifted their Boil Water Notices at this time.

At this time TCEQ is monitoring 175 debris management sites. All of these sites have been visited by TCEQ staff. Site monitoring and additional site visits will continue with up to 3 site visits per location each month until no longer necessary.

Air Quality: Yesterday in Houston, ozone reached Level Orange, "Unhealthy for Sensitive Groups" and particulate matter (PM2.5) reached "Moderate" levels. In the Beaumont-Port Arthur area, ozone and PM2.5 levels were in the "Good" range. Today, ozone may reach Level Orange once again in the Houston area and ozone could reach "Moderate" levels in the Beaumont-Port Arthur area. PM2.5 could also reach "Moderate" levels at a few sites in Southeast Texas. Tomorrow, decreasing background levels and increasing winds should help to keep ozone and PM2.5 in the "Moderate" range.

Air Monitoring: Collected samples in the Tomball area on Baker Dr, with light and variable winds. Staff smelled smoke and could see the fire from the Tomball Parkway. Over the weekend, the team sampled at the Angleton burn site Welch Park. Staff observed heavy black smoke and upon arrival at the site, and that the burning was intermittent burning. Also sampled at the Freeport Slaughter Road burn site. No activity or burning taking place. The pile was smoldering, with extremely light smoke. None of the readings exceeded air quality standards.

Beaumont Activities: EPA contractors commenced a stand down of operations.

Houston Activities: 9 Hazardous Materials & orphaned containers identification & response/recovery, coordinated with Joint Incident Command, 1 conducted air monitoring Brazoria County

Galveston Activities: 4 teams conducted inspection and removal of orphan containers along the shoreline on the island north of the ICW across from Bolivar Peninsula. 270 containers were removed.

Total containers removed to date is 6973. 1 emergency response team responded to hazardous materials spills and emergency response calls as needed.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Friday 8 a.m. to 7 p.m. and Saturday 9 a.m. to 4:30 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): GLO survey staff is currently working in the Bolivar area to determine elevation lines and bench marks. GLO Coastal Resources staff met with representatives from the City of Galveston and FEMA to conduct site visits to various locations to evaluate the scale and types of debris located on the public beach easement. Coastal Resources staff attended a FEMA Debris Task Force meeting at the Joint Field Office. GLO Coastal Resources staff continue to assist local governments and citizens with questions regarding the GLO emergency rules and the emergency permitting process.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,860 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 31 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): The Liberty workforce center remains closed. A temporary workforce center site was established in Liberty County on 10/09/08 at 2017 Hwy 146 Bypass, Liberty, TX until repairs are completed on permanent location. Workforce Boards are making decisions about

whether to dedicate staff to a DRC/MDRC location based on traffic volume in those locations. Staff will continue to assist as needed and ensure that information is available about workforce services and UI/DUA if traffic does not warrant staff being located at a site full-time. In addition to the DRCs and MDRC's, all workforce centers are open and anyone may visit our centers to request assistance with UI/DUA filing online or with job search opportunities. The dedicated lines {UI Life Line} for customers coming to Gulf Coast - Texas City office to file their UI/DUA claims. TWC has taken approximately 207,964 claims. (85,177 regular initial claims; 94,401 regular initial claims where the separation was listed as disaster impacted; 16,002 EUC initial claims and 12,384 DUA initial claims). Congressman Al Green has scheduled 3 Town Hall Meetings over the next two weeks and Congresswoman Sheila Jackson Lee will hold another Town Hall meeting later this week. Staff from Workforce Solutions (Gulf Coast) will be available to provide information about applying for UI/DUA claims and workforce services that are available at each of the meetings. Computers will be available for constituents wanting to file online. If possible at any of these events, UI will establish dedicated telephone lines to the TWC Tele-center that will be used to help attendees apply for UI/DUA. Unemployment Insurance Support Services (UISS) field staff continue to distribute flyers and information about UI/DUA throughout the affected areas. DOL has approved Texas' National Emergency Grant request for \$15.9 million, with an initial award of \$7.95 million available now. Contract development is in process for distribution of the initial \$7.9 million Board areas affected by Ike. Southeast WDA has access to 15% of their award and the East, Deep East and Gulf Coast WDA's have access to 25% of their grant awards through a pre-award letter sent to them October 2, 2008. The pre-Award letter authorizes Boards to incur expenditures from September 7, 2008 through October 31, 2008. The pre-awards are East Texas- \$63,750, Deep East Texas - \$336,267, Southeast Texas- \$646,373 and Gulf Coast - \$480,382. As of October 20, 2008 total recovery and cleanup jobs entered by TWC state staff, local staff, and/or employers are 212 postings, 1069 openings, 10,426 referrals and 358 hires. As of this report 26 Ike participants have been enrolled to fill NEG temporary disaster relief assistance jobs. Please check our "Hurricane Ike" link with the latest Workforce information: <http://www.twc.state.tx.us/news/ikeinfo.html>

Public Works Response Team (PWRT): All PWRT resources have been demobilized effected at the close of business on October 21, 2008.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. BCFS is currently operating the San Antonio State Hospital Medical Center MC2 and MC4. Case managers are working with guests in an effort to return guests home when possible or to alternate placement facilities.

Texas Department State Health Services (DSHS): had a census of 391 on Saturday night; total individuals registered in the shelter was 1138. Case managers continue to work with DADS, local officials, and area nursing homes to find transitional or permanent placement. No individuals were transferred to long-term care facilities over the weekend. ARC and DSHS staff continue to coordinate with Galveston County Health District to meet individuals' medical needs, including emergent and non-emergency transport to appropriate health care facilities.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 80 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital; 2 of the 80 are in hospital; 0 individuals were discharged on 10/13/08; 4 individuals were discharged on 10/14/08.

Texas Department State Health Services (DSHS): As of 1700 hours 10/15/08, DSHS deactivated the Multi-agency Coordinating Center (MACC) and the call center. DSHS will continue to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston. DSHS will continue to provide assistance to State, regional, and local jurisdictions to meet their public health needs. All partners can continue to use the contact information previously used to reach the recovery staff at DSHS moving forward; all DSHS email accounts are still in operation and monitored by Recovery Team staff.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing.

Texas Forest Service (TFS): Three members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike. Two employees are assigned to finance tracking and payroll.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Personnel 3 Pickups 1 Trailer
Texas Department of Transportation (TXDOT)	109 Personnel 3 Dozers 4 Loaders 1 Maintainer 72 Other vehicles and trailers 4 Portable Changeable Message Signs
Texas Workforce Commission (TWC)	50 Workforce Solutions Board Staff – Workforce Services at DRC’s 150 additional UI Call Center staff employed for Ike response 3 Unemployment Insurance Support Services (UISS) Field Staff deployed 168 additional UI toll free telephone lines added for Ike response 4 Statewide UI call centers continue extended hours
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Region employees 4 contracted nurses currently in Galveston
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Public Works Response Team (PWRT)	All resources have been demobilized by the close of 102108.

5. COMMENTS:

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike recovery operations.

The four levels of SOC activation are:

Level I (Emergency Conditions)

Level II (Escalated Response Conditions)
Level III (Increased Readiness Conditions)
Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division