

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 33

**DATE AND TIME COVERED: Tuesday, October 14, 2008 6:00 p.m. through
Wednesday, October 15, 2008 6:00 p.m.**

1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

DDC Houston is now deactivated for all Hurricane Ike activities. Starting Tuesday, October 14, 2008 and continuing until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24B Lufkin	CLOSED	613
Angelina	MDRC #24A Diboll	CLOSED	222
Angelina	MDRC #24C City Hall Parking Lot Huntington, TX 75949	10/12-10/15	53
Angelina	MDRC#24D Dollar General Parking Lot 2231/2 US Highway 59 Diboll, Texas 77371	10/17 – 10/20	0
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1767
Chambers	MDRC #29A Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	291
Chambers	MDRC #17B Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	CLOSED	99
Chambers	MDRC#17C Winnie community Building 335 South Park Winnie, Texas 77665	10/14	17
Chambers	MDRC #16A Cedar Bayou	10/1-10/17	1604
Chambers	MDRC #17A Anahuac	CLOSED	587
Galveston	MDRC #9A MRIC Galveston Island City Hall	CLOSED	1819
Galveston	MDRC #9B Galveston Island City Hall	10/10	251

	823 Rosenberg, Galveston, TX 77553		
Galveston	MDRC #10B High Island, Texas	CLOSED	1030
Galveston	MDRC #10C Bolivar Peninsular Highway 124 at 2 nd Street, High Island, TX 77623	10/10	270
Galveston	MDRC #12A Jamaica Beach	CLOSED	1257
Galveston	MDRC #12B Mary Star of the Sea 16626 San Luis Pass Road, Jamaica Beach, TX 77554	10/10	249
Galveston	MDRC #15A San Leon, Bacliff	09/28	2337
Galveston	MDRC #10A Galveston Island Ball High School	CLOSED	472
Galveston	MDRC #11A Galveston Island Community Center	CLOSED	1824
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19 – 10/17	1424
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	1772
Harris	MDRC #4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	980
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	09/28 – 10/17	1892
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	1394
Harris	MDRC #20A La Porte	09/27	1581
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	1100
Harris	MDRC #26A Old Freeman	10/4	586
Harris	MDRC #1A Ellington Field	CLOSED	2386
Harris	MDRC #4A Chimney Rock	CLOSED	1920
Harris	MDRC #7A North Freeway	CLOSED	1706
Harris	MDRC #8A Gulf Freeway	CLOSED	3016
Harris	MDRC #14A Antoine	CLOSED	291
Houston	MDRC #6C Crockett	CLOSED	90
Houston	MDRC #6A Kennard	CLOSED	279

Houston	MDRC #6B Weches	CLOSED	51
Houston	MDRC #6D Grapeland	CLOSED	57
Houston	MDRC #6E Lovelady Fire Station 200 Read St, Lovelady, TX	10/13-10/15	25
Houston	MDRC#6F Crockett Civiv Center 110 Edmiston Dr Crockett, Texas 75835	10/17 – 10/20	0
Jefferson	MDRC #13A Port Neches	CLOSED	507
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
Jefferson	MDRC #13C The Wright Building 1006 Port Neches, Port Neches, TX 77651	CLOSED	182
Jefferson	MDRC #13D Fannett	10/11	193
Jefferson	MDRC #25A Sabine Pass	10/3	283
Madison	MDRC #31A Godwin's Supermarket 1606 East Main Street, Madisonville, TX 77864	10/14–10/17	17
Matagorda	MDRC #32A VFW #2414 20305 FM 457, Sargent, TX 77414	10/13	17
Nacogdoches	MDRC #30A County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	349
Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100, Orange, TX 77630	10/3	1210
Orange	MDRC #2A Court House	CLOSED	1233
Orange	MDRC#13E Gould Park 386 Claiborne Vidor, Texas 77662	10/17 – 10/22	0
Polk	MDRC #23B Alabama-Coushatta, Livingston	CLOSED	10
Polk	MDRC #23A Corrigan	CLOSED	172
Sabine	MDRC #27B Pineland City Park, Maple St, Pineland, TX	10/10-13	47
Sabine	MDRC #27A VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	CLOSED	23
San Jacinto	MDRC #28A County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	290
Trinity	MDRC #23C 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	10/11-14	142

Trinity	MDRC#23D Trinity County courthouse Parking Lot 162 First Street Groveton, Texas 75845	10/16 – 10/19	0
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19-10/18	1040
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	381
Bexar	DRC #1 San Antonio	CLOSED	1910
Brazoria	DRC#17 Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	408
Cherokee	DRC #20 Rusk KOA Kampground 745 FM East, Rusk, TX 75785	10/14	0
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	525
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	3290
Galveston	DRC #21 Government Building 2929 Neptune Dr., Bayou Vista, Tx. 77563	10/13	62
Harris	DRC #11 Baytown2	09/27	1698
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2574
Harris	DRC #14 Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	1337
Jasper	DRC #9 Central Baptist Church 33814 US 96 S, Buna, Texas 77612	CLOSED	468
Jefferson	DRC #10 Port Arthur	09/26	2090
Liberty	DRC #13 County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	CLOSED	87
Liberty	DRC #19 Austin Library 220 S. Bonham Ave, Cleveland, TX 77327	10/13	35
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23-10/15	707
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	09/24	1179
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	265
Newton	DRC #8	CLOSED	254

	Walthall		
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1474
San Jacinto	DRC #18 Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	40
Travis	DRC #3 Austin	CLOSED	503
Waller	DRC #2 Hempstead	CLOSED	103
Total			60,919

Individual Assistance Program Summary (All numbers are cumulative)		
Registration and Contacts	700,118	
Housing Assistance Registrations	471,127	(\$199,385,033.48 Approved)
Housing Assistance Checks	60,963	
Other Needs Assistance Checks (Payments)	321,533	
Disaster Unemployment Assistance (Filed)	10,905	
Inspections issued	348,974	
Inspections completed	281,625	

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/15	Grimes
10/16	Bowie
10/20	Madison

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston and the Galveston Shelter. Both locations continue to operate using aircards for internet access. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program. The Houston Disaster Recovery Center is now Deaf Link Accessible for persons who are deaf and needing to apply for assistance.

American Red Cross (ARC): The American Red Cross is operating 6 shelters with a population of 999. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Texas Commission on Environmental Quality (TCEQ): To date 1,351 facilities for 99.5% of population served are reported as operational and 33 facilities for 0.5% of population served are reported as non-operational. TCEQ will continue monitoring and reporting the status of those facilities reported as non-operational.

Status update on City of Port Arthur WWTP (Sabine Pass Plant) - City is still working on getting the plant online. They are still rebuilding the air heater system, replacing weirs and baffles in the clarifier, rebuilding the outfall piping, and still working on the electrical system. Currently the sewage is being pumped from lift Stations to frac tanks and hauled to Port Arthur.

Air Quality - Yesterday, ozone stayed in the "Good" range in Houston and Beaumont. Particulate Matter (PM2.5) was in the lower end of the "Moderate" range in the Conroe area downwind of Houston. Today, Houston and Beaumont are expected to remain in the "Good" range for ozone and PM2.5. Tomorrow, ozone and PM2.5 should stay in the "Good" range across all of southeast Texas.

Mobile Monitoring - The team observed evidence of small burns but did not encounter any active fires. Several waste managers indicated that they had made plans for alternative waste management (chipping, hauling, etc) after attempts at burning had resulted in complaints from neighbors. No readings in excess of ambient air standards were observed.

Beaumont Activities October 13, 2008, with Utah Civil Support Team: Investigated 2 of 43 debris management sites; contained and recovered 18 orphaned containers and tanks with the assistance of EPA contractors; identified 3 orphaned containers and tanks for recovery in Chamber County.

Houston Activities October 13, 2008: six teams hazardous materials and orphaned containers recovery, coordinated with Pasadena Joint Incident Command; two teams conducted particulate matter monitoring in Chambers and Galveston Counties; conducted investigations in response to 2 burning related complaints, one each in Brazoria and Montgomery; three investigation teams addressed debris burning issues in Liberty, Montgomery, Fort Bend, Wharton, and Brazoria Counties; twelve teams conducted 17 debris management (TDSRS) site visits; four teams assessed 11 public water supply sites; five teams assessed 28 wastewater treatment sites.

Galveston (Charlie Sector) Activities October 13, 2008: three teams conducted recovery operations of identified orphan containers in areas C-1, C-3, C-4 and C-5 of Bolivar Peninsula. 166 containers were removed. Total containers removed to date 6510.

One team conducted inspection activities on Galveston Island debris management staging area. One emergency response team responded to hazardous materials spills and emergency response calls as needed.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): GLO met with Galveston County yesterday and is meeting with Jefferson County today to discuss Bolivar Peninsula recovery issues. GLO is working with the City of

Galveston and Galveston County regarding delivery of stockpiled sand to beaches as well as assisting with their FEMA site visits to determine what debris is reimbursable. GLO is obtaining cost estimates for debris removal in the bay systems in all impacted counties. Surveyors planning work to locate elevation lines and bench mark locations in the Bolivar area. GLO is conducting shoreline assessments of houses and structures along the beach in Galveston and Surfside. GLO contracts finalized to conduct aerial photography of the coastline in the impacted counties.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,860 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 31 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): The Liberty workforce center remains closed. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Boards are making decisions about whether to dedicate staff to a DRC/MDRC location based on traffic volume in those locations. Often, FEMA is advising on whether there is sufficient volume to warrant staff being located on site. Staff will continue to assist as needed. In addition to the DRCs and MDRCs, all workforce centers are open and anyone may visit our centers to request assistance with UI/DUA filing online or with job search opportunities. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby and Texas City offices to file their UI/DUA claims has been expanded to high volume areas and is working very well. TWC has taken approximately 186,235 claims. (71,155 regular initial claims; 90,212 regular initial claims where the separation was listed as disaster impacted; 13,592 EUC initial claims and 11,276 DUA initial claims). Unemployment Insurance Support Services (UISS) field staff assisted Representative Sylvester Turner in an organized Town Hall Meeting 10/13/08. Staff from Workforce Solutions (Gulf Coast) were available to provide information about applying for UI/DUA claims and workforce services that are available. Computers were be available for constituents wanting to file UI/DUA claims online. Please check our "Hurricane Ike" link with the latest Workforce information: <http://www.twc.state.tx.us/news/ikeinfo.html>

Public Works Response Team (PWRT): Demobilized six inspector resources from the cities of Arlington, Austin, Burnet and Temple from plumbing and electrical inspection work in Galveston. There remain 15 inspectors from 7 cities working in Galveston. PWRT has provided the City of Orange contractor and engineering resource sources to assist with storm water drainage system inspections and debris clearance.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. We are currently operating 3 MSN units on the campus of TCID and the San Antonio State Hospital, Bldg 528, Medical Center MC2 and MC4. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

Texas Department State Health Services (DSHS): Galveston ARC Shelter had a census of 430 on Monday night; the total number of individuals registered in the shelter was 1108. Case managers continue to work with DADS, local officials, and area nursing homes to find transitional or permanent placement.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 80 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital; 2 of the 80 are in hospital; 0 individuals were discharged on 10/13/08; 4 individuals were discharged on 10/14/08.

Texas Department State Health Services (DSHS): As of 1700 hours today, DSHS Multi-agency Coordinating Center (MACC), including the call center, will stand down. DSHS will continue to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston. DSHS will continue to provide assistance to State, regional, and local jurisdictions to meet their public health needs. All partners can continue to use the contact information previously used to reach the recovery staff at DSHS moving forward.

DSHS MSN Patient Call Locator Center: Processed 626 cases to date as of 10-14-08 1300 hours. The call center is operating out of the MACC.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing.

Texas Forest Service (TFS): Four members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike. Two firefighters are providing fire suppression dozer support to Chambers County at the request of the County EOC. Two employees are assigned to finance tracking.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	(1) Transport Vehicle (1) Fire Suppression Dozer (5) other vehicles and trailers
Texas Department of Transportation (TXDOT)	182 Personnel 2 Dozers 3 Loaders 1 Maintainer 134 Other vehicles and trailers 8 Portable Changeable Message Signs
Texas Workforce Commission (TWC)	50 Workforce Solutions Board Staff – Workforce Services at DRC's 2 Mobile Workforce Centers deployed and operational 150 additional UI Call Center staff employed for Ike response 3 Unemployment Insurance Support Services (UISS) Field Staff deployed

	168 additional UI toll free telephone lines added for Ike response 4 Statewide UI call centers continue extended hours
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Region employees 8 contracted nurses currently in Galveston 1 DSHS Community Assessment Team members
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Public Works Response Team (PWRT)	10 Plumbing and Electrical Inspectors stationed in Galveston

5. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike recovery operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

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