

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 32

DATE AND TIME COVERED: Monday, October 13, 2008 6:00 p.m. through Tuesday, October 14, 2008 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24B Lufkin	CLOSED	613
Angelina	MDRC #24A Diboll	CLOSED	222
Angelina	MDRC #24C City Hall Parking Lot Huntington, TX 75949	10/12-10/15	27
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1683
Chambers	MDRC #29A Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	245
Chambers	MDRC #17B Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	CLOSED	99
Chambers	MDRC #16A Cedar Bayou	10/1-10/17	1513
Chambers	MDRC #17A Anahuac	CLOSED	587
Galveston	MDRC #9A MRIC Galveston Island City Hall	CLOSED	1819
Galveston	MDRC #9B Galveston Island City Hall 823 Rosenberg, Galveston, TX 77553	10/10	178
Galveston	MDRC #10B High Island, Texas	CLOSED	1030
Galveston	MDRC #10C Bolivar Peninsular Highway 124 at 2 nd Street, High Island, TX 77623	10/10	226
Galveston	MDRC #12A Jamaica Beach	CLOSED	1257
Galveston	MDRC #12B Mary Star of the Sea 16626 San Luis Pass Road, Jamaica Beach, TX 77554	10/10	160

Galveston	MDRC #15A San Leon, Bacliff	09/28	2218
Galveston	MDRC #10A Galveston Island Ball High School	CLOSED	472
Galveston	MDRC #11A Galveston Island Community Center	CLOSED	1824
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1379
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	1657
Harris	MDRC #4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	886
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	09/28	1817
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	1321
Harris	MDRC #20A La Porte	09/27	1498
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	1007
Harris	MDRC #26A Old Freeman	10/4	515
Harris	MDRC #1A Ellington Field	CLOSED	2386
Harris	MDRC #4A Chimney Rock	CLOSED	1920
Harris	MDRC #7A North Freeway	CLOSED	1706
Harris	MDRC #8A Gulf Freeway	CLOSED	3016
Harris	MDRC #14A Antoine	CLOSED	291
Houston	MDRC #6C Crockett	CLOSED	90
Houston	MDRC #6A Kennard	CLOSED	279
Houston	MDRC #6B Weches	CLOSED	51
Houston	MDRC #6D Grapeland	CLOSED	57
Houston	MDRC #6E Lovelady Fire Station 200 Read St, Lovelady, TX	10/13-10/15	15
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
			0

Jefferson	MDRC #25A Sabine Pass	10/3	265
Jefferson	MDRC #13C The Wright Building 1006 Port Neches, Port Neches, TX 77651	CLOSED	182
Jefferson	MDRC #13A Port Neches	CLOSED	507
Jefferson	MDRC #13D Fannett	10/11	110
Madison	MDRC #31A Godwin's Supermarket 1606 East Main Street, Madisonville, TX 77864	10/14-10/17	0
Matagorda	MDRC #20 VFW #2414 20305 FM 457, Sargent, TX 77414	10/13	2
Nacogdoches	MDRC #30A County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	308
Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100, Orange, TX 77630	10/3	1104
Orange	MDRC #2A Court House	CLOSED	1233
Polk	MDRC #23B Alabama-Coushatta, Livingston	CLOSED	10
Polk	MDRC #23A Corrigan	CLOSED	172
Sabine	MDRC #27B Pineland City Park, Maple St, Pineland, TX	10/10-13	47
Sabine	MDRC #27A VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	CLOSED	23
San Jacinto	MDRC #28A County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	265
Trinity	MDRC #23C 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	10/11-14	98
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19-10/18	1017
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	354
Bexar	DRC #1 San Antonio	CLOSED	1910
Brazoria	DRC#17 Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	296
Cherokee	DRC #20 Rusk KOA Kampground 745 FM East, Rusk, TX 75785	10/14	0
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	482
			0

Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	2985
Galveston	DRC #21 Government Building 2929 Neptune Dr., Bayou Vista, Tx. 77563	10/13	18
Harris	DRC #11 Baytown2	09/27	1528
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2481
Harris	DRC #14 Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	1207
Jasper	DRC #9 Central Baptist Church 33814 US 96 S, Buna, Texas 77612	CLOSED	468
Jefferson	DRC #10 Port Arthur	09/26	1994
Liberty	DRC #13 County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	CLOSED	87
Liberty	DRC #19 Austin Library 220 S. Bonham Ave, Cleveland, TX 77327	10/13	7
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23-10/15	693
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	09/24	1104
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	217
Newton	DRC #8 Walthall	CLOSED	254
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1393
San Jacinto	DRC #18 Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	13
Travis	DRC #3 Austin	CLOSED	503
Waller	DRC #2 Hempstead	CLOSED	103
Total			58,026

Individual Assistance Program Summary (All numbers are cumulative)	
Registration and Contacts	697,385
Housing Assistance Registrations	468,676 (\$189,652,799.99 Approved)
Housing Assistance Checks	50,944
Other Needs Assistance Checks (Payments)	18,975
Disaster Unemployment Assistance (Filed)	10,530

Inspections issued	346,414
Inspections completed	266,800

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/14	Leon
10/15	Grimes

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The units in the Galveston and Auchan Shelters continue to operate using aircards for internet access. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 6 shelters with a population of 999. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Texas Commission on Environmental Quality (TCEQ): To date 1,351 facilities for 99.5% of population served are reported as operational and 33 facilities for 0.5% of population served are reported as non-operational. TCEQ will continue monitoring and reporting the status of those facilities reported as non-operational. The TCEQ is currently tracking 1131 issued Boil Water Notices with 661 rescinded notices. Approximately 58.44% of the affected systems have lifted their Boil Water Notice at this time.

Air Quality: Ozone was "Good" range in Houston and Beaumont. Particulate Matter in Houston was at the lower end of the "Moderate" range. PM 2.5 remained in the "Good" range in Beaumont. Houston and Beaumont are expected to remain in the "Good" range for Ozone and PM 2.5. Increasing cloud cover, showers, and moderate wind speed should help to keep Ozone and PM 2.5 in the "Good" range across all of southeast Texas. Monitored air quality in Harris Co. around the Tomball and Shoracres areas and in Chambers Co. around the Mont Belvieu and Anahuac areas. No levels above air quality standards were recorded. All burning observed was of minimal local impact.

Beaumont Activities: Contained and recovered 30 orphaned containers and tanks, with the assistance of EPA contractors. Surveyed and identified 10 orphaned containers and tanks for recovery in Chambers County.

Houston Activities: Continued to coordinate with Joint Incident Command on Hazardous Materials and orphaned containers survey and response/recovery (6 recon/recovery teams coordinated from the Pasadena JIC); to date recovery teams have recovered over 15,000 containers and tanks throughout all three areas. Approximately 9,000 have been recovered by the Houston Branch.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Department of Assistive and Rehabilitative Services (DARS): DARS has demobilized.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the

Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): GLO will be meeting with Galveston County today and Jefferson County tomorrow to discuss Bolivar Peninsula recovery issues. GLO is working with the City of Galveston and Galveston County regarding delivery of stockpiled sand to beaches as well as assisting with their FEMA site visits to determine what debris is reimbursable. GLO is obtaining cost estimates for debris removal in the bay systems in all impacted counties. Surveyors located elevation lines and bench mark locations in the Galveston area. GLO is conducting shoreline assessments of houses and structures along the beach in Galveston and Surfside. GLO contracts finalized to conduct aerial photography of the coastline in the impacted counties.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,860 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 31 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): The Liberty workforce center remains closed. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Boards are making decisions about whether to dedicate staff to a DRC/MDRC location based on traffic volume in those locations. Often, FEMA is advising on whether there is sufficient volume to warrant staff being located on site. Staff will continue to assist as needed. In addition to the DRCs and MDRC's, all workforce centers are open and anyone may visit our centers to request assistance with UI/DUA filing online or with job search opportunities. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby and Texas City offices to file their UI/DUA claims has been expanded to high volume areas and is working well. TWC has taken approximately 180,786 claims. (67,407 regular initial claims; 89,467 regular initial claims where the separation was listed as disaster impacted; 13,007 EUC initial claims and 10,905 DUA initial claims). Unemployment Insurance Support Services (UISS) field staff assisted two community gatherings organized by Congresswoman Sheila Jackson Lee. The Tele-Centers set up dedicated lines for claimants at those gatherings. Representative Sylvester Turner held a Town Hall Meeting 10/13/08. Staff from Workforce Solutions (Gulf Coast) were available to provide information about applying for UI/DUA claims and workforce services that are available. Computers were available for constituents wanting to file UI/DUA claims online. Please check our "Hurricane Ike" link with the latest Workforce information:

<http://www.twc.state.tx.us/news/ikeinfo.html>

Public Works Response Team (PWRT): Demobilized five inspector resources from the cities of Arlington, Austin and Burnet from plumbing and electrical inspection work in Galveston. There remain 16 inspectors from 8 cities working in Galveston. PWRT are researching resource availability to be deployed to the City of Orange to assist with stormwater drainage system inspection. Orange is concerned that Ike storm debris may be clogging the city's stormwater drainage system and have requested PWRT assistance.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. BCFS are currently operating 3 MSN units on the campus of TCID and the San Antonio State Hospital, Bldg 528, Medical Center MC2 and MC4. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

Texas Department State Health Services (DSHS): DSHS continues to provide assistance to State, regional, and local jurisdictions to meet public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

Galveston ARC Shelter had a census of 400 on Monday night; total individuals registered in the shelter was 1092. On 10/13/08, case managers are working with DADS, local officials, and six area nursing homes to find transitional or permanent placement.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 86 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital; 4 of the 86 are in hospital; 3 individuals were discharged on 10/10/08.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing.

DSHS MSN Patient Call Locator Center: Processed 626 cases to date as of 10-14-08 1300 hours. The call center is operating out of the MACC.

Texas Forest Service (TFS): Four members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike. Two firefighters are providing fire suppression dozer support to Chambers County at the request of the County EOC. Two employees are assigned to finance tracking.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burlleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr; Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	(1) Transport Vehicle (1) Fire Suppression Dozer (5) other vehicles and trailers
Texas Department of Transportation (TXDOT)	182 Personnel 2 Dozer 4 Loaders 1 Maintainer 137 Other vehicles and trailers 8 Portable Changeable Message Signs
Texas Workforce Commission (TWC)	75 Workforce Solutions Board Staff – Workforce Services at DRC's 5 Mobile Workforce Centers deployed and operational 150 additional UI Call Center staff employed 3 Unemployment Insurance Support Services (UISS) Field Staff deployed 168 additional UI toll free telephone lines added 4 Statewide UI call centers extended hours and opened weekends
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Region employees 8 contracted nurses currently in Galveston 1 DSHS Community Assessment Team members
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Public Works Response Team (PWRT)	16 Plumbing and Electrical Inspectors stationed in Galveston

5. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
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