

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT #30

DATE AND TIME COVERED: Thursday, October 9, 2008 6:00 p.m. through Friday, October 10, 2008 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24B Lufkin	10/5	512
Angelina	MDRC #24A Diboll	CLOSED	222
Angelina	MDRC #24C City Hall Parking Lot Huntington, TX 75949	10/12-10/15	0
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1300
Chambers	MDRC #29A Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	91
Chambers	MDRC #17B Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	10/08–10/12	46
Chambers	MDRC #16A Cedar Bayou	10/1	1214
Chambers	MDRC #17A Anahuac	CLOSED	587
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	1819
Galveston	MDRC #9B Galveston Island City Hall 823 Rosenberg, Galveston, TX 77553	10/10	0
Galveston	MDRC #10B High Island, Texas	9/29	1030
Galveston	MDRC #10C Bolivar Peninsular Highway 124 at 2 nd Street, High Island, TX 77623	10/10	0
Galveston	MDRC #12A Jamaica Beach	9/23	1257
Galveston	MDRC #12B Mary Star of the Sea 16626 San Luis Pass Road, Jamaica Beach, TX 77554	10/10	0

Galveston	MDRC #15A San Leon, Bacliff	09/28	1837
Galveston	MDRC #10A Galveston Island Ball High School	CLOSED	472
Galveston	MDRC #11A Galveston Island Community Center	CLOSED	1824
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1294
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	1368
Harris	MDRC #4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	480
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	09/28	1452
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	1059
Harris	MDRC #20A La Porte	09/27	1183
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	739
Harris	MDRC #26A Old Freeman	10/4	311
Harris	MDRC #1A Ellington Field	CLOSED	2386
Harris	MDRC #4A Chimney Rock	CLOSED	1920
Harris	MDRC #7A North Freeway	CLOSED	1706
Harris	MDRC #8A Gulf Freeway	CLOSED	3016
Harris	MDRC #14A Antoine	CLOSED	291
Houston	MDRC #6C Crockett	CLOSED	90
Houston	MDRC #6D Grapeland Fire Station 100 South Oak Street, Grapeland, TX 75825	10/9-11	27
Houston	MDRC #6A Kennard	CLOSED	279
Houston	MDRC #6B Weches	CLOSED	51
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
Jefferson	MDRC #25A Sabine Pass	10/3	183

Jefferson	MDRC #13C The Wright Building 1006 Port Neches, Port Neches, TX 77651	10/7	145
Jefferson	MDRC #13A Port Neches	CLOSED	507
Nacogdoches	MDRC #30A County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	172
Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100, Orange, TX 77630	10/3	635
Orange	MDRC #2A Court House	CLOSED	1233
Polk	MDRC #23B Alabama-Coushatta, Livingston	10/6	10
Polk	MDRC #23A Corrigan	CLOSED	172
Sabine	MDRC #27B Pineland City Park, Maple St, Pineland, TX	10/10-13	0
Sabine	MDRC #27A VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	10/6 – 10/8	23
San Jacinto	MDRC #28A County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	148
Trinity	MDRC #23C 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	10/11-14	0
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	932
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	288
Bexar	DRC #1 San Antonio	CLOSED	1910
Brazoria	DRC#17 Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	0
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	403
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	2331
Harris	DRC #11 Baytown2	09/27	1128
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2207
Harris	DRC #14 Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	738
Jasper	DRC #9 Central Baptist Church 33814 US 96 S, Buna, Texas 77612	09/26	432

Jefferson	DRC #10 Port Arthur	09/26	1723
Liberty	DRC #13 County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	10/1-10	78
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	635
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	09/24	930
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	115
Newton	DRC #8 Walthall	CLOSED	254
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1178
San Jacinto	DRC #18 Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	0
Travis	DRC #3 Austin	CLOSED	503
Waller	DRC #2 Hempstead	CLOSED	103
Total			49501

Individual Assistance Program Summary (All numbers are cumulative)	
Registration and Contacts	689,282
Housing Assistance Registrations	461,001 (\$155,382,652.04 Approved)
Housing Assistance Checks	47,950
Other Needs Assistance Checks (Payments)	16,237
Disaster Unemployment Assistance (Filed)	9,952
Inspections issued	341,365
Inspections completed	209,832

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/10	Milam
10/13	Brazos
10/15	Lubbock
10/17	Val Verde

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The units in the Galveston and Auchan Shelters continue to operate using aircards for internet access. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 6 shelters with a population of 999. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Texas Commission on Environmental Quality (TCEQ): TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 181 debris management sites along the coast.

Air Quality: For 10/8/08, low background levels and moderate winds helped to keep peak ozone levels in the "Good" range. PM 2.5 background levels increased just enough to place Houston at the low end of the "Moderate" range. Yesterday, background levels continued to increase and wind speeds were light. Ozone could reach "Unhealthy for Sensitive Groups" on the east side of the Houston metro area, and fine particulate was expected to be in the "Moderate" range mainly near downtown and downwind of large source areas. Today, increasing southerly winds should bring decreasing background levels of ozone and fine particulate and should help to limit local add-on. Ozone could reach "Moderate" or possibly higher levels on the north and northwest side of the Houston area with "Moderate" levels of PM 2.5 mainly near large source areas. Ozone is expected to be in the "Moderate" range in the Beaumont-Port Arthur area with PM 2.5 remaining in the "Good" range.

Beaumont Activities October 8, 2008: Contained and recovered 36 orphaned containers and tanks with the assistance of EPA contractors. Surveyed and identified 149 orphaned containers and tanks for recovery in Orange and Jefferson Counties. Continued to provide logistical support for the Beaumont Regional Office. Continued participation in Unified Command Structure with TGLO, TCEQ, USCG, and EPA.

Galveston Activities October 8, 2008: One team conducted a survey of the bay side of West Galveston Island in order to assess the marsh areas for orphan containers. Five teams conducted surveys of orphaned containers for final removal on the West side of Galveston Island. One team completed recovery of previously identified items on Bolivar Peninsula. Four teams conducted recovery activities of identified orphan containers on the West side of Galveston Island. Numerous containers evaluated, 663 were removed. Total to date containers removed is 5,675. ER team responded to hazardous materials spills and emergency response calls as needed. One team continued recon missions of debris management sites in Galveston and Chambers counties.

Houston Activities October 8, 2008: Continued to coordinate with Joint Incident Command (JIC) on Hazardous Materials and orphaned containers survey and response/recovery (6 recon teams and 7 removal/recovery teams coordinated from the Pasadena JIC). Six teams assessed operational status of and damage to 28 wastewater treatment plants. Six teams assessed operation status of and damage to 26 public water supply systems. Two teams conducted PM monitoring using E-BAM and data ram in Brazoria and Galveston Counties; 4 investigation teams addressed debris burning issues in Brazoria, Fort Bend, Wharton, Liberty and Montgomery Counties. Continued to coordinate with Central Office and the JIC regarding debris management and burning issues. Provided technical assistance to local governments and citizens on debris management and burning issues. Continued to address logistical issues associated with moving Alpha Operations to the container lay down site. Participated in a meeting with Chambers County Judge regarding debris and household hazardous waste management issues.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Department of Assistive and Rehabilitative Services (DARS): The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston Transitional Learning Community (TLC) DRS; and Liberty DRS. Galveston TLC employees are serving customers out of the Galveston DRS office.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): Coastal Resources staff will continue to assist the City of Galveston and Galveston County with emergency permit issues. Coastal Resources will also continue to assist Brazoria County with emergency permits and other issues that may arise. Coastal Resources staff continues to work with GDEM and FEMA concerning issues associated with debris removal and will coordinate a conference call to discuss contract issues.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): Two workforce centers remain closed, one in Liberty and one in Orange. The Orange office will reopen Tuesday, October 14, 2008. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Board/Center staff is located at all DRCs and continue to assist in shelters with significant numbers of evacuees. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims has been expanded to high volume areas and is working out very well. TWC has taken approximately 160,466 claims. (56,408 regular initial claims; 82,873 regular initial claims where the separation was listed as disaster impacted; 11,128 EUC initial claims and 9,952 DUA initial claims). We continue to extend office hours to serve clients. Please check our "Hurricane Ike" link with the latest Workforce information: <http://www.twc.state.tx.us/news/ikeinfo.html>

Public Works Response Team (PWRT): All San Antonio Water Systems (SAWS) water/wastewater restoration resources were demobilized from Galveston on 10/9/08. I still have 21 plumbing and electrical inspectors from 11 municipalities working in Galveston. They are scheduled to demobilize on 10/21/08. Galveston has also requested an additional 6 inspectors for work next week.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. BCFS are currently operating 3 MSN units on the campus of TCID and the San Antonio State Hospital, Bldg 528, Medical Center MC2 and MC4. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

Texas Department State Health Services (DSHS): DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

Galveston ARC Shelter had a census of 474 on Monday night; total individuals registered in the shelter was 1069. Three MSN's transferred out of shelter on 10/9/08, leaving 25 MSN's in the shelter on 10/10/08. Case managers are working with DADS and local officials to find transitional or permanent placement. DFPS representatives were on-site on 10/9/08 to assess situation and answer questions; will be on-call if a need arises.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 89 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing.

DSHS MSN Patient Call Locator Center: Processed 626 cases to date as of 10-10-08 1400 hours. The call center has moved to the MACC.

Texas Forest Service (TFS): Four members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	4 Texas Forest Service Lone Star State Incident Management Team members
Texas Department of Transportation (TXDOT)	186 Personnel 2 Dozer 4 Loaders 1 Maintainer 130 Other vehicles and trailers 8 Portable Changeable Message Signs

Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Region Employees 4 contracted nurses currently in Galveston (as of 1700 hours) 1 DSHS Community Assessment Team members
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Public Works Response Team (PWRT)	21 Plumbing and Electrical Inspectors stationed in Galveston

5. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
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