

**STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)**

**SUBJECT: Hurricane Ike**

**SITUATION REPORT #29**

**DATE AND TIME COVERED: Wednesday, October 8, 2008 6:00 p.m. through Thursday, October 9, 2008 6:00 p.m.**

**1. CURRENT PRIORITY:**

- Recovery
- Debris Removal
- Temporary Housing

**2. CURRENT SITUATION:**

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

<b>County</b>	<b>MDRC/DRC Location</b>	<b>Date Opened-Closed</b>	<b>Cumulative # of Visits</b>
Angelina	<b>MDRC #24B</b> Lufkin	10/5	432
Angelina	<b>MDRC #24A</b> Diboll	CLOSED	222
Brazoria	<b>MDRC #22A</b> Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1177
Chambers	<b>MDRC #29A</b> Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	59
Chambers	<b>MDRC #17B</b> Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	10/08–10/12	0
Chambers	<b>MDRC #16A</b> Cedar Bayou	10/1	1119
Chambers	<b>MDRC #17A</b> Anahuac	CLOSED	587
Galveston	<b>MDRC #9A</b> MRIC Galveston Island City Hall	09/23	1730
Galveston	<b>MDRC #10B</b> High Island, Texas	9/29	950
Galveston	<b>MDRC #12A</b> Jamaica Beach	9/23	1196
Galveston	<b>MDRC #15A</b> San Leon, Bacliff	09/28	1717
Galveston	<b>MDRC #10A</b> Galveston Island Ball High School	CLOSED	472
Galveston	<b>MDRC #11A</b> Galveston Island Community Center	CLOSED	1824
Hardin	<b>MDRC #3A</b> 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1249
Harris	<b>MDRC #1B</b> African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	1205

Harris	<b>MDRC #4B</b> 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	362
Harris	<b>MDRC #14B</b> Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	09/28	1341
Harris	<b>MDRC #19A</b> Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	996
Harris	<b>MDRC #20A</b> La Porte	09/27	1088
Harris	<b>MDRC #21A</b> Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	685
Harris	<b>MDRC #26A</b> Old Freeman	10/4	246
Harris	<b>MDRC #1A</b> Ellington Field	CLOSED	2386
Harris	<b>MDRC #4A</b> Chimney Rock	CLOSED	1920
Harris	<b>MDRC #7A</b> North Freeway	CLOSED	1706
Harris	<b>MDRC #8A</b> Gulf Freeway	CLOSED	3016
Harris	<b>MDRC #14A</b> Antoine	CLOSED	291
Houston	<b>MDRC #6C</b> Crockett	CLOSED	90
Houston	<b>MDRC #6D</b> Grapeland Fire Station 100 South Oak Street, Grapeland, TX 75825	10/9-11	13
Houston	<b>MDRC #6A</b> Kennard	CLOSED	279
Houston	<b>MDRC #6B</b> Weches	CLOSED	51
Jefferson	<b>MDRC #13B</b> Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
Jefferson	<b>MDRC #25A</b> Sabine Pass	10/3	162
Jefferson	<b>MDRC #13C</b> The Wright Building 1006 Port Neches, Port Neches, TX 77651	10/7	65
Jefferson	<b>MDRC #13A</b> Port Neches	CLOSED	507
Nacogdoches	<b>MDRC #30A</b> County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	116
Orange	<b>MDRC #2B</b> Northway Shopping Center 3727 N 16 <sup>th</sup> St, Ste 100, Orange, TX 77630	10/3	537
Orange	<b>MDRC #2A</b> Court House	CLOSED	1233

Polk	<b>MDRC #23B</b> Alabama-Coushatta, Livingston	10/6	7
Polk	<b>MDRC #23A</b> Corrigan	CLOSED	172
Sabine	<b>MDRC #27B</b> Pineland City Park, Maple St, Pineland, TX	10/10-13	0
Sabine	<b>MDRC #27A</b> VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	10/6 – 10/8	18
San Jacinto	<b>MDRC #28A</b> County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	112
Trinity	<b>MDRC #23C</b> 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	10/11-14	0
Tyler	<b>MDRC #5A</b> Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	895
Walker	<b>MDRC #18A</b> Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	261
Bexar	<b>DRC #1</b> San Antonio	CLOSED	1906
Brazoria	<b>DRC#17</b> Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	0
Fort Bend	<b>DRC #7</b> Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	381
Galveston	<b>DRC #12</b> Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	2068
Harris	<b>DRC #11</b> Baytown2	09/27	1035
Harris	<b>DRC #15</b> Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2126
Harris	<b>DRC #14</b> Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	609
Jasper	<b>DRC #9</b> Central Baptist Church 33814 US 96 S, Buna, Texas 77612	09/26	413
Jefferson	<b>DRC #10</b> Port Arthur	09/26	1602
Liberty	<b>DRC #13</b> County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	10/1-10	70
Montgomery	<b>DRC #5</b> Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	601
Montgomery	<b>DRC #6</b> South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	09/24	870
Montgomery	<b>DRC #16</b> Conroe Library – Central	10/6	80

	104 I45 North, Conroe, TX 77301		
Newton	<b>DRC #8</b> Walthall	CLOSED	254
Polk	<b>DRC #4</b> First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1096
San Jacinto	<b>DRC #18</b> Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	0
Travis	<b>DRC #3</b> Austin	CLOSED	503
Waller	<b>DRC #2</b> Hempstead	CLOSED	103
<b>Total</b>			<b>46,733</b>

<b>Individual Assistance Program Summary (All numbers are cumulative)</b>	
Registration and Contacts	683,766
Housing Assistance Registrations	461,130 (\$135,958,437.20 Approved)
Housing Assistance Checks	42,079
Other Needs Assistance Checks (Payments)	17,210
Disaster Unemployment Assistance (Filed)	9,100
Inspections issued	337,359
Inspections completed	183,062

<b>Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)</b>	
Date	Counties
10/10	Milam
10/13	Brazos

**Deaf Link:** Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The units in the Galveston and Auchan Shelters continue to operate using aircards for internet access. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

**American Red Cross (ARC):** The American Red Cross is operating 6 shelters with a population of 999. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

**Public Works Response Team (PWRT):** San Antonio Water Systems (SAWS) resources are demobilizing from Galveston in stages this week with the last resources scheduled to leave Galveston on October 9, 2008.

**Texas Commission on Environmental Quality (TCEQ):** TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 181 debris management sites along the coast.

**Air Quality:** Ozone and PM2.5 stayed in the "Good" range. Background levels are increasing, but moderate winds will help to limit ozone to "Moderate" or possibly higher levels on the southeast side of the Houston metro area, and fine particulate to the "Good" range. Staff conducted air monitoring in the Pearland/Alvin area downwind of controlled debris burning at Hills Sand Company, starting at approximately 9:45 am, with visible smoke going directly upward then slowly drifting well above ground level. No smoke has been observed impacting the ground, however, smoke odor has been present at sampling site on an intermittent basis. Readings were below air quality standards. Debris being collected on Galveston Island will not be burned but hauled to landfills.

Beaumont Activities October 7, 2008: Evaluated 1 debris site, Contained and recovered 26 orphaned containers and tanks with the assistance of EPA contractors, Surveyed and identified 104 orphaned containers and tanks for recovery in Orange and Jefferson Counties, Continued efforts to contact Public Water Supply entities impacted by Hurricane Ike.

Galveston Activities October 7, 2008: 1 team conducted a survey of the bay side of West Galveston Island in order to access the marsh areas for orphan containers, 5 teams conducted surveys of orphaned containers for final removal on the West side of Galveston Island, 1 team completed recovery of previously identified items on Bolivar Peninsula, 4 teams conducted recovery activities of identified orphan containers on the West side of Galveston Island: removed 491; total containers removed to date 5016; 1 emergency response team responded to hazardous materials spills and emergency response calls as needed, 1 team continued surveys of debris management sites in Galveston and Chambers counties.

Houston Activities October 7, 2008: Continued to coordinate with Joint Incident Command on Hazardous Materials and orphaned containers survey and response/recovery (8 recon teams and 6 removal/recovery teams coordinated from the Pasadena JIC), 9 teams assessed operational status of and damage to 31 wastewater treatment plants, 9 teams assessed operation status of and damage to 54 public water supply systems, 2 teams conducted PM monitoring using E-BAM and data ram in Montgomery County. Continue to coordinate with Central Office and the JIC regarding debris management and burning issues. Provided technical assistance to local governments and citizens on debris management and burning issues. Addressed logistical issues associated with moving Alpha Operations to the container lay down site.

**Texas Department of Family and Protective Services (DFPS):** Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

**Texas Department of Assistive and Rehabilitative Services (DARS):** The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston Transitional Learning Community (TLC) DRS; and Liberty DRS. Galveston TLC employees are serving customers out of the Galveston DRS office.

**Texas Health and Human Services Commission (HHSC):** HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

**Texas Department of Insurance (TDI):** Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Saturday 8 a.m. to 7 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at:  
<http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

**Texas Procurement & Support Services (TPASS):** TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

**Texas Department of Transportation (TXDOT):** TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and

monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

**Texas General Land Office (GLO):** Coastal Resources staff will continue to assist the City of Galveston and Galveston County with emergency permit issues. Coastal Resources will also continue to assist Brazoria County with emergency permits and other issues that may arise. Coastal Resources staff continues to work with GDEM and FEMA concerning issues associated with debris removal and will coordinate a conference call to discuss contract issues.

**Texas Office of Attorney General (OAG):** The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

**Texas Department of Housing & Community Affairs (TDHCA):** TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

**Texas Workforce Commission (TWC):** Two workforce centers remain closed, one in Liberty and one in Orange. The Orange office will reopen Tuesday, October 14, 2008. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Board/Center staff is located at all DRCs and continue to assist in shelters with significant numbers of evacuees. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims has been expanded to high volume areas and is working out very well. TWC has taken approximately 160,466 claims.( 56,408 regular initial claims; 82,873 regular initial claims where the separation was listed as disaster impacted; 11,128 EUC initial claims and 9,952 DUA initial claims). We continue to extend office hours to serve clients. Please check our "Hurricane Ike" link with the latest Workforce information: <http://www.twc.state.tx.us/news/ikeinfo.html>

**Baptist Child and Family Services (BCFS):** BCFS has accepted all MSN guests from throughout the state. BCFS is currently operating 5 MSN units on the campus of TCID and the San Antonio State Hospital. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

**Texas Department State Health Services (DSHS):** DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

**Texas Forest Service (TFS):** Two members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike. All other hurricane response missions assigned to TFS have been completed.

### **3. AREAS AFFECTED:**

**Counties issuing disaster declarations:** Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan;

Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

**Cities issuing disaster declarations:** Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

**4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

<b>Agency/Organization</b>	<b>Resources Committed</b>
Texas Forest Service (TFS)	2 Texas Forest Service Lone Star State Incident Management Team members
Texas Department of Transportation (TXDOT)	185 Personnel 2 Dozer 5 Loaders 1 Maintainer 142 Other vehicles and trailers 8 Portable Changeable Message Signs
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Public Health Nurses 15 contracted nurses currently in Galveston 1 DSHS Community Assessment Team members
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution

**5. COMMENTS:**

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

Jack Colley  
Chief, Emergency Management Division