# STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

**SUBJECT:** Hurricane Ike

**SITUATION REPORT #28** 

DATE AND TIME COVERED: Tuesday, October 7, 2008 6:00 p.m. through

Wednesday, October 8, 2008 6:00 p.m.

### 1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

### 2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened- Closed	Cumulative # of Visits
Angelina	MDRC #24A Diboll	Closed	222
Angelina	MDRC #24B Lufkin	10/5	334
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1076
Chambers	MDRC#29A Oak Island Community Building parking lot 709 West Bayshore Road Anahuac, TX 77514	10/5	24
Chambers	MDRC#17B Smith Point VFD 309 Plummer Camp Road Anahuac, Texas 77514	10/08–10/12	0
Chambers	MDRC #17A American Legion Hall, 1704 S. Main St. Anahuac, Texas 77514	Closed	587
Chambers	MDRC #16A Cedar Bayou	10/1	1021
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	1667
Galveston	MDRC #10A Ball High School	Closed	472
Galveston	MDRC #10B High Island, Texas	9/29	880
Galveston	MDRC #11A City Center	Closed	1824
Galveston	MDRC #12A Jamaica Beach	9/23	1157
Galveston	MDRC #15A San Leon, Bacliff	09/28	1575
Hardin	<b>MDRC #3A</b> 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1207

T	MDRC #1A	<u> </u>	
Harris	Ellington	Closed	2386
	MDRC #1B		
Harris	African America Chamber of Commerce	09/26	1038
	6112 Wheatley Street, Houston, TX 77091		
Harris	MDRC #4A	Closed	1920
Папть	Chimney Rock	Ciosed	1920
	MDRC#4B		
Horrio	11515 Market Street (behind Tinseltown Movie	10/5	252
Harris	Theatre on Market Street side (South)	10/5	253
	Jacinto City, TX 77029		
Housia	MDRC #7A	Classed	1700
Harris	North Freeway	Closed	1706
Horrio	MDRC #8A	Closed	2016
Harris	Gulf Freeway	Ciosea	3016
Harris	MDRC #14A	Closed	291
панія	Antoine Medical	Ciosea	291
	MDRC #14B		
Harris	Giao Xu Duc Me La Vang Church Pavilion	09/28	1234
Папть	Our Lady of Lavang Church, 12311 Old Foltin Road	09/26	1234
	Houston, Texas 77086		
	MDRC #19A		
Harris	Rex Meador Park	09/27	926
	2100 Meyer Road, Seabrook, Texas 77586		
Harris	MDRC #20A	09/27	985
riarrio	La Porte	00/21	
	MDRC #21A		
Harris	Wal-Mart Parking Lot	09/28	599
	1107 Shaver Blvd, Pasadena, Texas 77506		
Harris	MDRC #26A	10/4	177
	Old Freeman  MDRC #6A		
Houston	Kennard	Closed	279
	MDRC #6B		
Houston	Weches	Closed	51
	MDRC #6C		
Houston	Crockett	10/2	90
	MDRC #6D	+	
Houston	Grapeland Fire Station	10/9-10/11	0
110001011	100 South Oak Street, Grapeland, TX 75825	10,0 10,11	ŭ
	MDRC #13A	0, ,	-o-
Jefferson	Port Neches	Closed	507
	MDRC #13B		
Jefferson	Judge Chesson's Office	09/30	522
	19217 Hwy 365, Fannett, Texas 77705		
	MDRC #25A	40/0	454
Jefferson	Sabine Pass	10/3	151
Jefferson	MDRC #13C		
	The Wright Building	10/7	10
	1006 Port Neches, Port Neches, TX 77651		
	MDRC#30A		
Nacogdoches	County Courthouse Annex	10/6	47
	203 West Main	10/0	71
	Nacogdoches, Texas 75961		
Orange	MDRC #2A	Closed	1233

	Courthouse		
Orange	MDRC #2B Northway Shopping Center 3727 N 16 <sup>th</sup> St, Ste 100	10/3	446
	Orange, TX 77630		
Polk	MDRC #23A	Closed	172
TOIK	Corrigan	Olosea	172
Polk	MDRC #23B	10/6	4
	Livingston	10,0	·
Sabine	MDRC#27A VFW Parking Lot 3049 SH184 Hemphill, Texas 75948	10/6 – 10/8	9
San Jacinto	MDRC#28A County Precinct 2 Building 1000 North Byrd Avenue Shepherd, Texas 77371	10/6	67
Tyler	<b>MDRC #5A</b> Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	869
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	233
Austin	DRC #3 Givens Rec Center	Closed	503
Bexar	DRC #1 Big Lots 5455 Evers Road San Antonio, Texas 78238-1832	Closed	1906
Brazoria	<b>DRC#17</b> Lake Jackson Civic Center 333 Hwy 332 E Lake Jackson, TX 77566	10/09	0
Fort Bend	<b>DRC #7</b> Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24-10/10	364
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	1850
Harris	DRC #11 Baytown2	09/27	941
Harris	<b>DRC #15</b> Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2053
Harris	<b>DRC #14</b> Greenspoint Mall, 12300 North Freeway Houston, TX 77060	10/3	462
Jasper	<b>DRC #9</b> Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	378
Jefferson	DRC #10 Port Arthur	09/26	1485
Liberty	DRC #13 Cleveland	10/1	59
Montgomery	DRC #5	09/23	591

	Magnolia Community Development Building		
	422 Melton Street, Magnolia, TX 77354		
	DRC #6		
Montgomery	South County Community Center	09/24	810
workgornery	2235 Lake Robins Dr.	09/24 610	
	The Woodlands, Texas 77380		
	DRC #16		
Montgomery	Conroe Library – Central	10/6	40
	104 I45 North, Conroe, TX 77301		
Newton	DRC #8	09/25	254
Newton	Walthall	09/25	204
	DRC #4		
Polk	First National Bank	09/23	1016
	1700 West Church Street, Livingston, TX 77351		
Waller	DRC #2	Closed	103
Total			44,082

Individual Assistance Program Summary (All numbers are cumulative)		
Registration and Contacts	683,766	
Housing Assistance Registrations	461,130	(\$135,958,437.20 Approved)
Housing Assistance Checks	42,079	
Other Needs Assistance Checks (Payments)	17,210	
Disaster Unemployment Assistance (Filed)	9,100	
Inspections issued	337,359	
Inspections completed	183,062	

Public Assistance		
FEMA-State Joint Preliminary Damage Assessments (PDA)		
Date	Counties	
10/8	Jefferson, San Jacinto, Nacogdoches	
10/13	Brazos	

**Deaf Link:** Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The units in the Galveston and Auchan Shelters continue to operate using aircards for internet access. Severe weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

**American Red Cross (ARC):** The American Red Cross is operating 6 shelters with a population of 1,074. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Public Utilities Commission (PUC): As of today, power has been restored to all customers that can receive power.

**Public Works Response Team (PWRT):** San Antonio Water Systems (SAWS) resources are demobilizing from Galveston in stages this week with the last resources scheduled to leave Galveston on October 9, 2008.

**Texas Commission on Environmental Quality (TCEQ):** TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 181 debris management sites along the coast.

Air Quality: Ozone and particulate matter (PM2.5) levels were in the "Good" range. Samples were taken near Hwy 1774 and Sugar Bend Dr in Magnolia. Driving into Magnolia no burning or plumes were seen. No health impacts are expected at the levels observed.

Beaumont Activities for 10/6/08: Evaluated 4 debris sites, Contained and recovered 11 orphaned containers and tanks with the assistance of EPA contractors, Surveyed and identified 76 orphaned containers and tanks for recovery in Chambers and Jefferson Counties, Continued efforts to contact Public Water Supply entities impacted by Hurricane Ike

Houston Activities for 10/6/08: Hazardous Materials and orphaned containers survey and response & recovery, 8 recon teams, 6 removal/recovery teams, 6 teams assessed operational status of and damage to 19 wastewater treatment plants, 2 teams conducted PM monitoring using portable monitors in Liberty and Chambers Bend Counties, 3 investigation teams addressed debris burning issues in Brazoria, Liberty and Montgomery Counties; investigated a burning complaint in Fort Bend County, 6 teams visited 24 debris management sites (TDSRS) to review waste receipt, segregation and disposal activities.

Galveston Activities for 10/6/08: 1 team conducted a survey of the bay side of West Galveston Island in order to assess the marsh areas for orphan containers, 5 teams conducted surveys of orphaned containers for final removal on the West side of Galveston Island, 1 team completed recovery of previously identified items on Bolivar Peninsula, 4 teams conducted recovery activities of identified orphan containers on the West side of Galveston Island and removed 379; (total containers removed to date is 4501), 1 emergency response (ER) team responded to hazardous materials spills and emergency response calls as needed, 1 team completed recon missions of debris management sites in Galveston and Chambers counties.

**Texas Department of Family and Protective Services (DFPS):** Essential services continue to be provided to Galveston through work from/out of the nearby Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices (no change) that are closed, two in Galveston and two in Harris County.

**Texas Department of Assistive and Rehabilitative Services (DARS):** Significant restoration work continues to be done at the Alvin DRS Office and minor restoration work is continuing to be done at the Galveston DRS.

The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston DRS; Galveston Transitional Learning Community DRS; and Liberty DRS. Galveston TLC employees are serving customers out of the Galveston DRS office.

**Texas Health and Human Services Commission (HHSC):** HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Saturday 8 a.m. to 7 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <a href="http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html">http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html</a>

**Texas Procurement & Support Services (TPASS):** TPASS is receiving demobilization requests from Texas Forest Service, Texas Military Forces and the American Red Cross Kitchens. TPASS continues processing requests for needed services and equipment.

**Texas Department of Transportation (TXDOT):** TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

**Texas General Land Office (GLO):** Coastal Resources staff will continue assisting the City of Galveston and Galveston County with emergency permitting issues. Coastal Resources will also continue to assist Brazoria County with emergency permitting and other issues that may arise. Coastal Resources staff continues to work with DEM and FEMA concerning issues associated with debris removal and will be coordinating a conference call to discuss contracting issues.

**Texas Office of Attorney General (OAG):** The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): Two workforce centers remain closed one in Liberty and one in Orange. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Board/Center staff is located at all established DRCs and continue to assist in shelters with significant numbers of evacuees. UI continues to coordinate with Boards to place UI staff to assist with taking DUA/UI claims in the locations where we are seeing the most demand for service. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims has been expanded to high volume areas and is working out very well. TWC has taken approximately 154,196 claims. (52,912 regular initial claims; 80,998 regular initial claims where the separation was listed as disaster impacted; 10,504 EUC initial claims and 9,677 DUA initial claims). The Department of Labor has approved Texas' request for \$15.9 million, with an initial award of \$7.95 million available now. Contract development is in process for distribution of the initial \$7.9 million in Board areas affected by Ike. The pre-Award letter authorizes Boards to incur expenditures from September 7, 2008 (the effective date of the NOO) through October 31, 2008. Total recovery and cleanup jobs entered by TWC state staff, local staff, and/or employers are 117 postings with 598 openings. To date we have referred 6662 clients and have posted 117 hires. We continue to extend office hours to serve clients. Please check our "Hurricane Ike" link with the latest Workforce information: http://www.twc.state.tx.us/news/ikeinfo.html

**Baptist Child and Family Services (BCFS):** BCFS has accepted all MSN guests from throughout the state. BCFS is currently operating 5 MSN units on the campus of TCID and the San Antonio State Hospital. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

**Texas Department State Health Services (DSHS):** DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

Texas Forest Service (TFS): Twelve members of the Texas Forest Service Lone Star State Incident Management Team along with members from Regional Type 3 IMT's continue to work with the National Capital Region IMT from the Washington DC area to manage the Mass Care Base Camp for 500 volunteers providing support to workers and residents in Galveston following Hurricane Ike. The Base Camp operations are scheduled to conclude on 8 October 2008. The National Capitol Region IMT, who are on an EMAC order will return their delegation of authority back to TFS at 1800 on Oct 7th and return to their Home Station on Wednesday. The Lone Star State IMT will demobilize on Thursday morning and transfer remaining base camp area to TCEQ. TFS EOC in College Station continues to provide support to TFS personnel still deployed. All other hurricane response missions assigned to TFS have been completed.

#### 3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

**Cities issuing disaster declarations:** Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper: Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

## 4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed		
Texas Forest Service (TFS)	1 Type 3 Regional Incident Management Team		
	deployed.		
	12 Personnel – Lone Star State IMT		
Texas Department of	159 Personnel		
Transportation (TXDOT)	1 Dozer		
	4 Loaders		
	1 Maintainer		
	110 Other vehicles and trailers		
	8 Portable Changeable Message Signs		
Texas Department of State Health	2 DSHS Case Workers		
Services (DSHS)	2 DSHS Public Health Nurses		
	15 contracted nurses currently in Galveston		
	1 DSHS Community Assessment Team members		
Texas Department of Insurance	40 staff assisting with consumer complaint resolution		
(TDI)			

#### 5. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

### The four levels of SOC activation are:

Level I (Emergency Conditions)

Level II (Escalated Response Conditions)
Level III (Increased Readiness Conditions)

Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley Chief, Emergency Management Division