

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT #27

DATE AND TIME COVERED: Monday, October 6, 2008 6:00 p.m. through Tuesday, October 7, 2008 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24A Diboll	Closed	222
Angelina	MDRC #24B Lufkin	10/5	189
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1010
Chambers	MDRC#29A Oak Island Community Building parking lot 709 West Bayshore Road Anahuac, TX 77514	10/5	24
Chambers	MDRC#17B Smith Point VFD 309 Plummer Camp Road Anahuac, Texas 77514	10/08–10/12	0
Chambers	MDRC #17A American Legion Hall, 1704 S. Main St. Anahuac, Texas 77514	09/26 – 10/6	576
Chambers	MDRC #16A Cedar Bayou	10/1	916
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	1606
Galveston	MDRC #10A Ball High School	Closed	472
Galveston	MDRC #10B High Island, Texas	9/29	813
Galveston	MDRC #11A City Center	Closed	1824
Galveston	MDRC #12A Jamaica Beach	9/23	1107
Galveston	MDRC #15A San Leon, Bacliff	09/28	1469
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1151
Harris	MDRC #1A	Closed	2386

	Ellington		
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	894
Harris	MDRC #4A Chimney Rock	Closed	1920
Harris	MDRC#4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	163
Harris	MDRC #7A North Freeway	Closed	1706
Harris	MDRC #8A Gulf Freeway	Closed	3016
Harris	MDRC #14A Antoine Medical	Closed	291
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church, 12311 Old Foltin Road Houston, Texas 77086	09/28	1102
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	860
Harris	MDRC #20A La Porte	09/27	896
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	599
Harris	MDRC #26A Old Freeman	10/4	136
Houston	MDRC #6A Kennard	Closed	279
Houston	MDRC #6B Weches	Closed	51
Houston	MDRC #6C Crockett	10/2	69
Houston	MDRC #6D Grapeland Fire Station 100 South Oak Street, Grapeland, TX 75825	10/9-10/11	0
Jefferson	MDRC #13A Port Neches	Closed	507
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	09/30	522
Jefferson	MDRC #25A Sabine Pass	10/3	128
Jefferson	MDRC #13C The Wright Building 1006 Port Neches, Port Neches, TX 77651	10/7	0
Nacogdoches	MDRC#30A County Courthouse Annex 203 West Main Nacogdoches, Texas 75961	10/6	0
Orange	MDRC #2A Courthouse	Closed	1233

Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100 Orange, TX 77630	10/3	357
Polk	MDRC #23A Corrigan	Closed	172
Polk	MDRC #23B Livingston	10/6	0
Sabine	MDRC#27A VFW Parking Lot 3049 SH184 Hemphill, Texas 75948	10/6 – 10/8	4
San Jacinto	MDRC#28A County Precinct 2 Building 1000 North Byrd Avenue Shepherd, Texas 77371	10/6	22
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	833
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	198
Austin	DRC #3 Givens Rec Center	Closed	503
Bexar	DRC #1 Big Lots 5455 Evers Road San Antonio, Texas 78238-1832	09/19 – 10/7	1892
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	317
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	1666
Harris	DRC #11 Baytown2	09/27	829
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	1945
Harris	DRC #14 Greenspoint Mall, 12300 North Freeway Houston, TX 77060	10/3	326
Jasper	DRC #9 Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	342
Jefferson	DRC #10 Port Arthur	09/26	1340
Liberty	DRC #13 Cleveland	10/1	49
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	565
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr.	09/24	723

	The Woodlands, Texas 77380		
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	11
Newton	DRC #8 Walthall	09/25	239
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	913
Waller	DRC #2	Closed	103
Total			41,486

Individual Assistance Program Summary (All numbers are cumulative)		
Registration and Contacts	680,377	
Housing Assistance Registrations	458,346	(\$127,171,852.99 Approved)
Housing Assistance Checks	39,094	
Other Needs Assistance Checks (Payments)	16,038	
Disaster Unemployment Assistance (Filed)	9,100	
Inspections issued	335,070	
Inspections completed	170,750	

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/7	San Augustine, Orange, Walker, Waller,
10/8	Jefferson, San Jacinto, Nacogdoches
10/13	Brazos

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston and the Galveston Shelter located at 53rd and Ave. N. for the persons who are deaf staying there. Information on recovery efforts and disaster recovery assistance programs are still being processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 6 shelters with a population of 1,074. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Public Utilities Commission (PUC): The only company that still has electric outage from Hurricane Ike is Centerpoint Energy. The company continues to restore power to customers who can receive electrical service. As of today, 2,200 customers remained without power.

Public Works Response Team (PWRT): San Antonio Water Systems (SAWS) resources are demobilizing from Galveston in stages this week with the last resources scheduled to leave Galveston on October 9, 2008.

City of Galveston has licensed electrical and licensed plumbing inspectors to assist in the restoration effort. PWRT deployed 19 resources from the Cities of Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple, and Wichita Falls.

Texas Commission on Environmental Quality (TCEQ): TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 181 debris management sites along the coast. No changes to Public Water System (PWS) status report: TCEQ has assessed 1,384 PWS facilities in 10 counties that serve 7,135,078 people. All facilities have been contacted and their operational status assessed. TCEQ will continue monitoring and reporting the status of those facilities reported as non-operational.

Air Quality: Background levels of ozone and particulate matter (PM2.5) remained "Good". Only one site, Houston Clinton C403, reached "Moderate" for fine particulate. Air monitoring samples were taken at three locations - No health impacts are expected at the levels observed. Some of the samples did show levels at which unusually sensitive people, such as those with asthma, should consider limiting prolonged outdoor activity.

Beaumont Activities for 10/5/08 - Debris site teams visited 8 debris sites, contained and recovered 16 orphaned containers and tanks with the assistance of EPA contractors, surveyed and identified 25 orphaned containers and tanks for recovery in Chambers County, continued efforts to contact Public Water Supply entities and issued Boil Water Notices as needed.

Houston Activities for 10/5/08 - Hazardous Materials & orphaned containers survey and response/recovery, 8 recon teams, 8 removal/recovery teams, 1 team conducted monitoring for particulate matter using a portable instrument (E-BAM) in Fort Bend County, 3 teams addressed debris burning issues in Brazoria, Liberty and Montgomery Counties; investigated a burning complaint in Brazoria County, 6 teams visited 31 debris management sites to review waste receipt, segregation and disposal activities, 3 teams conducted storm surge residue sampling.

Galveston Activities for 10/5/08 - 6 teams conducted surveys of orphaned containers for final removal on the Bolivar Peninsula and Intracoastal Waterway, 7 teams recovered/removed 148 orphan containers, with total removed to date of 4,122, 1 Emergency Response team conducted recon sweep of the City of Galveston for spills and hazardous materials, 2 teams performed recon missions of debris management sites in Galveston and Chambers counties.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston through work from/out of the nearby Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Department of Assistive and Rehabilitative Services (DARS): Significant restoration work continues to be done at the Alvin DRS Office and minor restoration work is continuing to be done at the Galveston DRS. The Galveston DRS field office has opened for business.

The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston DRS; Galveston Transitional Learning Community DRS; and Liberty DRS. Galveston TLC employees are serving customers out of the Galveston DRS office.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all the DRC's at this time. HHSC has processed 15,226 people for ONA grants with the amount totaling \$24,703,450.80 for losses due to Hurricane Ike.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS is receiving demobilization requests from Texas Forest Service, Texas Military Forces and the American Red Cross Kitchens. TPASS continues processing requests for needed services and equipment.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): Coastal Resources staff will continue assisting the City of Galveston and Galveston County with emergency permitting issues. Coastal Resources will also continue to assist Brazoria County with emergency permitting and other issues that may arise. Coastal Resources staff continues to work with DEM and FEMA concerning issues associated with debris removal and will be coordinating a conference call to discuss contracting issues.

Texas Parks and Wildlife Department (TPWD): TPWD has completed all search and rescue and recovery operations. Region 4 Houston is continuing marine patrols in Galveston and Bolivar peninsula areas and local game wardens continue to assist local jurisdictions on request.

Texas Engineering and Extension Service (TEEX) (Texas Task Force 1): Texas Task Force One completed search and recovery operations and have demobilized as of 1700 on 6 October 2008.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds.

Texas Workforce Commission (TWC): Two workforce centers remain closed one in Liberty and one in Orange. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Board/Center staff is located at all established DRCs and continue to assist in shelters with significant numbers of evacuees. UI continues to coordinate with Boards to place UI staff to assist with taking DUA/UI claims in the locations where there is the most demand for service. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims has been expanded to high volume areas and is working out very well. TWC has taken approximately 147,857 claims. (49,487 regular initial claims; 78,938 regular initial claims where the separation was listed as disaster impacted; 9,935 EUC initial claims and 9,401 DUA initial claims). The Department of Labor has approved Texas' request for \$15.9 million, with an initial award of \$7.95 million available now. Contract development is in process for distribution of the initial \$7.9 million in Board areas affected by Ike. The pre-Award letter authorizes Boards to incur expenditures from September 7, 2008 (the effective date of the NOO) through October 31, 2008. Total recovery and cleanup jobs entered by TWC state staff, local staff, and/or employers are 117 postings with 598 openings. To date we have referred 6662 clients and have posted 117 hires. TWC continue to extend office hours to serve clients. Please check our "Hurricane Ike" link with the latest Workforce information: <http://www.twc.state.tx.us/news/ikeinfo.html>

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related

unemployment benefits. To apply, file online www.texasworkforce.org or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. BCFS is currently operating 5 MSN units on the campus of TCID and the San Antonio State Hospital. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

Texas Department State Health Services (DSHS): DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

Galveston ARC Shelter has just over 470 general population evacuees and 7 MSN's.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 95 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital. The plan to increase medical assets for UTMB is ongoing.

Houston Area Hospitals and Dialysis Centers operations are ongoing.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing. Operations continue for Finance, Vaccine, Applied Public Health Team, MACC Safety and Media Inquiry.

DSHS MSN Patient Call Locator Center: Received 618 calls to date as of 10-7-08 1700 hours. The call center has moved to the MACC.

Texas Forest Service (TFS): Twelve members of the Texas Forest Service Lone Star State Incident Management Team along with members from Regional Type 3 IMT's continue to work with the National Capital Region IMT from the Washington DC area to manage the Mass Care Base Camp for 500 volunteers providing support to workers and residents in Galveston following Hurricane Ike. The Base Camp operations are scheduled to conclude on 8 October 2008. The National Capitol Region IMT, who are on an EMAC order will return their delegation of authority back to TFS at 1800 on Oct 7th and return to their Home Station on Wednesday. The Lone Star State IMT will demobilize on Thursday morning and transfer remaining base camp area to TCEQ. TFS EOC in College Station continues to provide support to TFS personnel still deployed. All other hurricane response missions assigned to TFS have been completed.

Galveston County: Two PODs remaining in Galveston County (1 in High Island & 1 in Crystal Beach).

Texas Taskforce Ike DDC: Curfews remain in effect in the City of Galveston from 2000 to 0600. Public water, sewer and electrical utilities are still limited. A boil water notice is also still in effect until further notice. Sections of the city with partially restored water systems have not been cleared for potable water use. Sewer systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of operation with only minimal use of the emergency room. Critical care patients are being flown via helicopter off the island. Electricity is on to all but approximately 4,600 homes. There has also been a reported increase in structure fires on the island.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan;

Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	1 Type 3 Regional Incident Management Team deployed. 12 Personnel – Lone Star State IMT
Texas Department of Transportation (TXDOT)	189 Personnel 2 Dozer 5 Loaders 140 Other vehicles and trailers 8 Portable Changeable Message Signs
Health & Human Services Commission (HHSC)	3 Field Coordinators (1 in Houston, 1 in Beaumont, 1 at JFO in Austin) 1 Damage Assessment Team
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Public Health Nurses 15 contracted nurses currently in Galveston 2 DSHS Community Assessment Team members
Public Works Response Team (PWRT)	13 SAWS resources in Galveston 19 Inspector resources authorized for Galveston from Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple and Wichita Falls
Sun Coast	Providing fuel support for San Antonio and Galveston RSA.
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
American Red Cross (ARC)	Coordinating shelter sites with local jurisdictions.
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Texas Parks & Wildlife Department	Game Wardens and Equipment
Texas Task Force One (TEEX)	SAR Liaison Teams and Personnel demobilized

5. COMMENTS:

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

Jack Colley
Chief, Emergency Management Division