

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT #26

DATE AND TIME COVERED: Friday, October 3, 2008 6:00 p.m. through Monday, October 6, 2008. 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24A Diboll	10/1-10/4	222
Angelina	MDRC #24B Lufkin	10/5	32
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	879
Chambers	MDRC#29A Oak Island Community Building parking lot 709 West Bayshore Road Anahuac, TX 77514	10/5	9
Chambers	MDRC#17B Smith Point VFD 309 Plummer Camp Road Anahuac, Texas 77514	10/08-10/12	0
Chambers	MDRC #17A American Legion Hall, 1704 S. Main St. Anahuac, Texas 77514	09/26 – 10/6	534
Chambers	MDRC #16A Cedar Bayou	10/1	809
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	1491
Galveston	MDRC #10B High Island, Texas	9/29	722
Galveston	MDRC #12A Jamaica Beach	9/23	1059
Galveston	MDRC #15A San Leon, Bacliff	09/28	1331
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1100
Harris	MDRC #4A Home Depot 11500 Chimney Rock, Houston, Texas 77035	09/19-10/2	1920
Harris	MDRC#4B 11515 Market Street (behind Tinseltown Movie	10/5	34

	Theatre on Market Street side (South) Jacinto City, TX 77029		
Harris	MDRC #7A Home Depot 10707 North Freeway, Houston, Texas 77037	09/19-10/2	1706
Harris	MDCR #8A Home Depot 6810 Gulf Freeway, Houston, Texas 77087	09/19	3016
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	773
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church, 12311 Old Foltin Road Houston, Texas 77086	09/28	976
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	772
Harris	MDRC #20A La Porte	09/27	811
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	530
Harris	MDRC #26A Old Freeman	10/4	91
Houston	MDRC #6C Crockett	10/2	56
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	09/30	481
Jefferson	MDRC #25A Sabine Pass	10/3	100
Nacogdoches	MDRC#30A County Courthouse Annex 203 West Main Nacogdoches, Texas 75961	10/6	0
Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100 Orange, TX 77630	10/3	268
Orange	MDRC #2A Orange County Courthouse 123 South 6 th Street, Orange, Texas 7763	09/19-10/2	1233
Polk	MDRC #23A Corrigan	10/1	172
Polk	MDRC #23B Livingston	10/6	0
Sabine	MDRC#27A VFW Parking Lot 3049 SH184 Hemphill, Texas 75948	10/6 – 10/8	0
San Jacinto	MDRC#28A County Precinct 2 Building 1000 North Byrd Avenue Shepherd, Texas 77371	10/6	0

Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	789
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	179
Bexar	DRC #1 Big Lots 5455 Evers Road San Antonio, Texas 78238-1832	09/19 – 10/7	1885
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	282
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	1464
Harris	DRC #11 Baytown2	09/27	722
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	1817
Harris	DRC #14 Greenspoint Mall, 12300 North Freeway Houston, TX 77060	10/3	214
Jasper	DRC #9 Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	312
Jefferson	DRC #10 Port Arthur	09/26	1257
Liberty	DRC #13 Cleveland	10/1	46
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	524
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr. The Woodlands, Texas 77380	09/24	655
Newton	DRC #8 Walthall	09/25	221
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	826
Travis	DRC #3 Givens Recreation Center 3811 East 12 th Street, Austin, TX 78721	09/22	503
Waller	DRC #2 Hempstead	09/22	103
Total			38,736

**Individual Assistance Program Summary
(All numbers are cumulative)**

Registration and Contacts	676,402	
Housing Assistance Registrations	455,088	(\$118,926,622.98 Approved)
Housing Assistance Checks	32,144	
Other Needs Assistance Checks (Payments)	14,821	
Disaster Unemployment Assistance (Filed)	7,982	
Inspections issued	332,129	
Inspections completed	158,107	

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/6	Houston, Montgomery
10/7	San Augustine, Orange, Walker, Waller,
10/8	Jefferson, San Jacinto, Nacogdoches
10/13	Brazos

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston and the Galveston Shelter located at 53rd and Ave. N. for the persons who are deaf staying there. Information on recovery efforts and disaster recovery assistance programs are still being processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 11 shelters with a population of 1,381.

Public Utilities Commission (PUC): The only company that still has electric outage from Hurricane Ike is Centerpoint Energy. The company continues to restore power to customers who can receive electrical service. As of late Friday, 4,425 customers remained without power.

Public Works Response Team (PWRT): Galveston still has resources from San Antonio Water Systems (SAWS) working to restore their main water and sewer plants and repair water leaks. They plan to demobilize at the end of this week, although Galveston may request an extension to their deployment.

City of Galveston has requested licensed electrical inspectors and licensed plumbing inspectors to assist in the restoration effort. PWRT has deployed 19 resources from the Cities of Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple, and Wichita Falls. PWRT has provided Galveston with a list of contract inspectors to use at their discretion.

Chambers County requested FEMA Flood Plain Certified Inspectors. PWRT provided a list of qualified inspectors to Chambers County for contact and use at their discretion.

PWRT continues to get updates and additions to the Inspectors database created to support Ike. The database contains almost 800 entries and has become useful in quickly meeting requests for building/plumbing/electrical inspector resources.

Texas Commission on Environmental Quality (TCEQ): TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 108 debris management sites along the coast. TCEQ has assessed 1,384 PWS facilities in 10 counties that serve 7,135,078 people. All facilities have been contacted and their operational status assessed. TCEQ will continue monitoring and reporting the status of those facilities reported as non-operational.

Beaumont Office/Port Arthur Unified Command Activities for October 4, 2008: Debris site teams visited 20 debris sites. The Residue Sampling Teams collected a total of 4 Samples in Jefferson County and Orange, this concludes their sampling efforts in Beaumont and will be returning back to Austin in the morning. Contained and recovered 49 orphaned containers and tanks with the assistance of EPA

contractors. Surveyed and identified 28 orphaned containers and tanks for recovery in Beaumont region and Chambers County.

Houston Office/Pasadena Activities for October 4, 2008: Eight recon teams and four removal/recovery teams coordinated from the Pasadena JIC has identified 3609 targets and recovered and removed 2199 targets. One team conducted PM monitoring using E-BAM in Fort Bend County; two investigation teams addressed debris burning issues in Brazoria and Liberty Counties. Six teams visited 33 debris management sites (TDSRS) to review waste receipt, segregation and disposal activities. Three teams conducted storm surge residue sampling.

Strike Team Galveston Activities for October 4, 2008: Six teams conducted surveys of orphaned containers for final removal on the Bolivar Peninsula and Intracoastal Waterway. Approximately 119 containers evaluated. Seven teams conducted recovery activities of identified orphan containers, 169 were removed. Total to date containers removed is 3,974. ER team conducted recon sweep of the City of Galveston for spills and hazardous materials. Two teams performed recon missions of debris management sites in Galveston and Chambers counties.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston through work from/out of the nearby Texas City office and remote site trailer on Galveston Island. Currently, DFPS has six offices that are closed, two in Galveston and four in Harris County.

Texas Department of Assistive and Rehabilitative Services (DARS): Significant restoration work continues to be done at the Alvin DRS Office and minor restoration work is continuing to be done at the Galveston DRS.

The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston DRS; Galveston Transitional Learning Community DRS; and Liberty DRS.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC has processed 10,707 people for ONA grants with the amount totaling \$16,623,488.75 for losses due to Hurricane Ike.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS is receiving demobilization requests from Texas Forest Service, and continues processing requests for needed services and equipment.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): Coastal Resources staff will continue assisting the City of Galveston and Galveston County with emergency permitting issues. Coastal Resources will also

continue to assist Brazoria County with emergency permitting and other issues that may arise. Coastal Resources staff continues to work with DEM and FEMA concerning issues associated with debris removal and will be coordinating a conference call to discuss contracting issues.

Texas Military Forces (TXMF): The TXMF were activated on 07 September 2008 at the request of the Governor in support of Hurricane Ike. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Minneola, Marshall, Longview and Coastal Bend area. TXMF supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. TXMF have begun demobilization of all remaining personnel and equipment, with the exception of aviation assets and personnel assisting with search and recovery operations, in Galveston and Chambers County. TXMF personnel have completed demobilization activities and have been demobilized effective 6 October 2008. The 2 UH-60 helicopters and crews completed aviation support to search and recovery efforts in Galveston and Chambers Counties and were demobilized 6 October 2008.

Texas Parks and Wildlife Department (TPWD): TPWD continues to provide Game Wardens and equipment in support of search and recovery operations on-going in Galveston and Chambers Counties.

Texas Engineering and Extension Service (TEEX) (Texas Task Force 1): Texas Task Force One completed search and recovery operations in Chambers and Galveston Counties on Sunday 5 October 2008. plan and coordinate on-going search and recovery operations. This operation is part of a multi-agency effort that includes TPWD, TXMF, local law enforcement agencies and officials, and numerous volunteers. Elements of Texas Task Force One and TXMF have demobilized 6 October 2008.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is in recovery mode and personnel continue to staff the SOC as well as the FEMA Joint Field Office. Community action agencies within the affected counties have been contacted and advised that their Disaster Assistance contracts are available and have all been completed.

Texas Workforce Commission (TWC): Two workforce centers remain closed one in Liberty and one in Orange. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535. Mobile Workforce Units are located in Orange and Bridge City. Disaster Recovery Centers continue to assist in shelters with significant numbers of evacuees. UI Tele-Center staff established dedicated phone lines for customers coming to Gulf Coast –Hobby and Texas City offices to file their UI/DUA claims. Unemployment Insurance staff continues working in open Shelters to take unemployment claims. TWC has taken approximately 140,842 claims.(45,421 regular initial claims; 76,994 regular initial claims where the separation was listed as disaster impacted; 9,222 EUC initial claims and 9,100 DUA initial claims). TWC continues to extend office hours and will continue taking calls over the weekend. TWC continues to update our “Hurricane Ike” link with the latest information:
<http://www.twc.state.tx.us/news/ikeinfo.html>

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online www.texasworkforce.org or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

Texas Department State Health Services (DSHS): DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi-agency Coordinating

Center (MACC) will continue to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

Galveston ARC Shelter has just over 800 general population evacuees and 10 MSNs, including two stable psychiatric MSNs.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 126 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital. The plan to increase medical assets for UTMB is ongoing.

Houston Area Hospitals and Dialysis Centers operations are ongoing.

Transportation assets: FEMA ambulances were demobilized 10-04-08, starting at 1600 hours. UTMB is working on a contract for 5 ALS ambulances with AMED in Texas City.

Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing. Operations continue for Finance, Vaccine, Applied Public Health Team, MACC Safety and Media Inquiry.

DSHS MSN Patient Call Locator Center: Received 613 calls to date as of 10-4-08 1700 hours. The call center will be consolidated with the MACC on 10/06/08.

Texas Forest Service (TFS): Seventeen members of the Texas Forest Service Lone Star State Incident Management Team along with members from Regional Type 3 IMTs continue to work with the National Capital Region IMT from the Washington DC area to manage the Mass Care Base Camp for 500 volunteers providing support to workers and residents in Galveston following Hurricane Ike. The Base Camp operations are scheduled to conclude on 8 October 2008. TFS SOC Liaison has demobilized and returned to Lufkin. TFS EOC in College Station continues to provide support to TFS personnel still deployed. All other hurricane response missions assigned to TFS have been completed

Galveston County: Two PODs remaining in Galveston County (1 in High Island & 1 in Crystal Beach).

Texas Taskforce Ike DDC: Texas Commission of Environmental Quality are assessing and removing Hazardous material on Galveston & Bolivar Island. Approximately 289 hazardous materials containers were removed on 10/1 and another 170 on 10/2. A total of over 3659 hazardous material containers have been processed and removed to date. A Hazmat only ferry from Boliver Island is being provided at 1530 hours every other day. Texas Task Force 1 has begun conducting searches with a USAR (Urban Search and Rescue) team on Bolivar Island, zero recoveries were reported.

A 500 person shelter managed by the Texas Forest Service was established for VOAD responders. 210 persons were housed in the shelter on 10/2/08. The National Capital Region IMT is managing the 81st street base camp and POD demobilization.

Curfews remain in effect in the City from 2000 to 0600. Public water, sewer and electrical utilities are still limited. A boil water notice is also still in effect until further notice. Sections of the city with partially restored water systems have not been cleared for potable water use. Sewer systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of operation with only minimal use of the emergency room. Critical care patients are being flown via helicopter off the island. Electricity is on to all but approximately 4,600 homes. There has also been a reported increase in structure fires on the island.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan;

Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	1 Type 3 Regional Incident Management Team deployed 40 Personnel to support shelter operations Lone Star State Incident Management Team 1 LNO stationed in the SOC
Texas Department of Transportation (TXDOT)	196 Personnel 1 Dozer 4 Loaders 1 Maintainer 134 Other vehicles and trailers 8 Portable Changeable Message Signs
Health & Human Services Commission (HHSC)	3 Field Coordinators (1 in Houston, 1 in Beaumont, 1 at JFO in Austin) 1 Damage Assessment Team
Texas Department of State Health Services (DSHS)	6 DSHS Case Workers 2 DSHS Public Health Nurses 1 DSHS Region 6/5S employee 19 contracted nurses currently in Galveston 4 DSHS Community Assessment Team members
Public Works Response Team (PWRT)	13 SAWS resources in Galveston 19 Inspector resources authorized for Galveston from Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple and Wichita Falls
Sun Coast	Providing fuel support for San Antonio and Galveston RSA.
Texas Military Forces (TXMF)	81 personnel - Galveston PODs and Mass Care Strike Teams (demobilizing); 2 UH-Helicopters and crews.
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
American Red Cross (ARC)	Coordinating shelter sites with local jurisdictions.
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Texas Parks & Wildlife Department	Game Wardens and Equipment
Texas Task Force One (TEEX)	SAR Liaison Teams and Personnel to support search and recovery operations

5. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
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