

**STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)**

**SUBJECT: Hurricane Ike**

**SITUATION REPORT #25**

**DATE AND TIME COVERED:**        **Thursday, October 02, 2008 6:00 p.m. through  
Friday, October 03, 2008 6:00 p.m.**

**1. CURRENT PRIORITY:**

- Recovery
- Debris Removal

**2. CURRENT SITUATION:**

<b>County</b>	<b>MDRC/DRC Location</b>	<b>Date Opened-Closed</b>	<b>Cumulative # of Visits</b>
Angelina	<b>MDRC #24A</b> Diboll	10/1	17
Brazoria	<b>MDRC #22A</b> Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	330
Chambers	<b>MDRC #17A</b> American Legion Hall, 1704 S. Main St. Anahuac, Texas 77514	09/26	308
Chambers	<b>MDRC #16A</b> Cedar Bayou	10/1	819
Galveston	<b>MDRC #9A</b> MRIC Galveston Island City Hall	09/23	632
Galveston	<b>MDRC #12B</b> MRIC Port Bolivar	10/1	60
Galveston	<b>MDRC #15A</b> San Leon, Bacliff	09/28	819
Hardin	<b>MDRC #3A</b> 300 Monroe Highway 326 Kountze, Texas 77625	09/19	909
Harris	<b>MDRC #4A</b> Home Depot 11500 Chimney Rock, Houston, Texas 77035	09/19-10/2	1792
Harris	<b>MDRC #7A</b> Home Depot 10707 North Freeway, Houston, Texas 77037	09/19-10/2	1585
Harris	<b>MDCR #8A</b> Home Depot 6810 Gulf Freeway, Houston, Texas 77087	09/19	2813
Harris	<b>MDRC #1B</b> African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	412
Harris	<b>MDRC #14B</b> Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church, 12311 Old Foltin Road Houston, Texas 77086	09/28	588
Harris	<b>MDRC #20A</b> La Porte	09/27	406
Harris	<b>MDRC #19A</b> Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	331

Harris	<b>MDRC #21A</b> Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	235
Houston	<b>MDRC #6B</b> Weches Fire Station 19638 State Highway 21 East, Weches, TX 75844	09/29 – 10/01	51
Houston	<b>MDRC #1B</b> Wheatley	09/26	412
Jefferson	<b>MDRC #13B</b> Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	09/30	107
Orange	<b>MDRC #2B</b> Northway Shopping Center 3727 N 16 <sup>th</sup> St, Ste 100 Orange, TX 77630	10/3	0
Orange	<b>MDRC #2A</b> Orange County Courthouse 123 South 6 <sup>th</sup> Street, Orange, Texas 7763	09/19-10/2	1136
Polk	<b>MDRC #23A</b> Corrigan	10/1	34
Tyler	<b>MDRC #5A</b> Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	646
Walker	<b>MDRC #18A</b> Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	91
Bexar	<b>DRC #1</b> 5455 Evers Road San Antonio, Texas 78238-1832	09/19	1777
Fort Bend	<b>DRC #7</b> Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	186
Galveston	<b>DRC #12</b> Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	572
Harris	<b>DRC #11</b> Baytown2	09/27	308
Harris	<b>DRC #15</b> Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	1158
Harris	<b>DRC #14</b> Greenspoint Mall, 12300 North Freeway Houston, TX 77060	10/3	0
Jasper	<b>DRC #9</b> Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	191
Jefferson	<b>DRC #10</b> Port Arthur	09/26	737
Liberty	<b>DRC #12</b> Cleveland	10/1	0
Montgomery	<b>DRC #5</b> Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	404
Montgomery	<b>DRC #6</b> South County Community Center	09/24	442

	2235 Lake Robins Dr. The Woodlands, Texas 77380		
Newton	<b>DRC #8</b> Walthall	09/25	182
Polk	<b>DRC #4</b> First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	598
Travis	<b>DRC #3</b> Givens Recreation Center 3811 East 12 <sup>th</sup> Street, Austin, TX 78721	09/22	363
Waller	<b>DRC #2</b> Hempstead	09/22	86
<b>Total</b>			<b>21,537</b>

<b>Individual Assistance Program Summary</b> (All numbers are cumulative)	
Registration and Contacts	664,462
Housing Assistance Registrations	444,348 (\$76,713,576.61 Approved)
Housing Assistance Checks	25,684
Other Needs Assistance Checks (Payments)	7,555
Disaster Unemployment Assistance (Filed)	6,079
Inspections issued	325,146
Inspections completed	111,069

<b>Public Assistance</b> <b>FEMA-State Joint Preliminary Damage Assessments (PDA)</b>	
Date	Counties
10/3	Anderson, Sabine, Liberty
10/6	Houston
10/7	San Augustine, Orange, Walker, Waller
10/8	Jefferson

**Deaf Link:** Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The Galveston Shelter located at 53rd and Ave. N now has an operational Shelter Link unit for the persons who are deaf staying there. Information on recovery efforts and disaster recovery assistance programs are still being processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

**American Red Cross (ARC):** The American Red Cross is operating 17 shelters with a population of 1,914. There are 160 vehicles providing feeding, served 106,175 meals, 2,942,300 meals have been served to-date. There are 2,923 disaster workers providing these services.

**Public Utilities Commission (PUC):** Currently, the only company that still has electric outage from Hurricane Ike is Centerpoint Energy continues to restore power to customers who can receive electrical service.

**Public Works Response Team (PWRT):** Galveston still has resources from San Antonio Water Systems (SAWS) working to restore their main water and sewer plants and repair water leaks. They plan to demobilize at the end of this week, although Galveston may request an extension to their deployment.

City of Galveston has requested licensed electrical inspectors and licensed plumbing inspectors to assist in the restoration effort. PWRT has deployed 19 resources from the Cities of Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple, and Wichita Falls. PWRT has provided Galveston with a list of contract inspectors to use at their discretion.

Chambers County requested FEMA Flood Plain Certified Inspectors. PWRT provided a list of qualified inspectors to Chambers County for contact and use at their discretion.

PWRT continues to get updates and additions to the Inspectors database created to support Ike. The database contains almost 800 entries and has become useful in quickly meeting requests for building/plumbing/electrical inspector resources.

**Texas Commission on Environmental Quality (TCEQ):** Air Quality: Yesterday ozone background levels were high and helped ozone to reach Level Orange (Unhealthy for Sensitive Groups) at 12 sites. Background levels of PM2.5 were also elevated and reached the Moderate range on the Air Quality Index (AQI) at all sites.

Background levels should decrease mid-day as cleaner air aloft mixes down. Light winds this morning should cause local accumulation of ozone precursors and PM2.5. Ozone could reach Moderate or possibly higher levels downwind of Houston most likely on the southeast and south side of the Houston area. PM2.5 may still be in the Moderate range at many sites, mainly because of continuing high background levels this morning.

**Mobil Air Monitoring Activities:** Located outdoor burning at a private residence at 3511 Clayhead Road, north of Richmond (Fort Bend County). Pile was all brush. Odor intensity was moderate on SH-359. Inspected the TEPPCO/Rancho Pipeline System facility on FM-1463 just north of FM-1093 and two external floating-roof tanks and pipeline service units. No odors or signs of damage.

**Beaumont Office/Port Arthur Unified Command Activities for Sept 30, 2008:** Conducted Media Interview with KFDM; Channel 6 News and conducted a Telephone Interview with the Beaumont Enterprise Newspaper regarding sampling of residue from Hurricane Ike. Two members of a recon team were potentially exposed to Hydrogen Cyanide during a recon mission and were taken to the Memorial Baptist Hospital for health screening. Containment and Exclusion Zone was established in Chambers County due to discovery of Hydrogen Cyanide in the area by Beaumont TCEQ Team and 84<sup>th</sup> Wyoming CST, Chambers County Fire Department and EPA arrived On-Scene to secure and maintain safety zone, conducted General Recon of Chambers County, contained and recovered 91 orphaned containers and tanks with the assistance of EPA contractor; surveyed and identified 89 orphaned containers and tanks for recovery in Beaumont region and Chambers County, Residue Sampling Teams collected a Total of 7 samples in the Sabine Area.

**Houston Office/Pasadena Unified Command Activities for Sept 30, 2008:** Continued to coordinate with Joint Incident Command on Hazardous Materials and orphaned containers survey and response/recovery (10 recon teams, 3removal teams, and 3 recovery teams coordinated from the Pasadena JIC). As of September 30, 2008, the Joint Incident Command including all three operations branches has identified 2829 hazardous materials spills and containers and assessed and removed 1428 or 51 % of those; in addition, 1385 drinking water facilities and 734 wastewater treatment systems have been assessed. Two teams reviewed operations at debris management sites and conducted PM monitoring in Brazoria County; a burning complaint in Brazoria County was investigated; additional investigation teams addressed debris burning issues in Liberty and Matagorda Counties. One team sampled 7 locations in Galveston Bay from Morgan's Point south to and including Clear Lake and the Bayport Channel; fecal contamination was low; however, high dissolved oxygen concentrations in Clear Lake indicate the potential for future algal blooms.

**Corpus Christi Office Activities for Sept 30, 2008:** Conducted in conjunction with the Texas General Land Office (Port Lavaca Office) surveillance of approximately 30 miles of beach located on Matagorda Island in Calhoun County. There were 5 containers of concern located on the beach. US Fish and Wildlife (USFW) staff will be conducting additional surveillance for the area beyond the vegetation line on October 3, 2008.

**Texas Department of Family and Protective Services (DFPS):** Essential services continue to be provided to Galveston through work from/out of the nearby Texas City office and remote site trailer on Galveston Island. Currently, DFPS has six offices that are closed, two in Galveston and four in Harris County.

**Texas Department of Assistive and Rehabilitative Services (DARS):** Significant restoration work continues to be done at the Alvin DRS Office and minor restoration work is continuing to be done at the Galveston DRS.

The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston DRS; Galveston Transitional Learning Community DRS; and Liberty DRS.

**Texas Health and Human Services Commission (HHSC):** HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC has processed 10,707 people for ONA grants with the amount totaling \$16,623,488.75 for losses due to Hurricane Ike.

**Texas Department of Insurance (TDI):** Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

**Texas Procurement & Support Services (TPASS):** TPASS is receiving demobilization requests from Texas Forest Service, and continues processing requests for needed services and equipment.

**Texas Department of Transportation (TXDOT):** TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

**Texas General Land Office (GLO):** Coastal Resources and executive staff met with Galveston County and the City of Galveston yesterday regarding debris removal, among other emergency issues; they also met with FEMA. Beach/Dune and field staff remain extremely busy assisting with emergency permitting issues in Galveston.

No offshore spills reported. Six Davis wells and four Sandridge wells in the San Leon/Eagle Point area were restored to production.

Telephone conference scheduled today or Monday with TekOil regarding a debris removal and restoration plan. TekOil has the most production-related debris in Galveston Bay.

ERG has nineteen production storage tanks in a marsh east of Atkinson Island. Oil Spill/Coast Guard are reviewing best method for removal. Meeting with RRC to recommend a rule revision to require that production storage tanks be marked to aid in identifying ownership.

**Texas Military Forces (TXMF):** The TXMF were activated on 07 September 2008 at the request of the Governor in support of Hurricane Ike. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Minneola, Marshall,

Longview and Coastal Bend area. TXMF supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. TXMF have begun demobilization of all remaining personnel and equipment, with the exception of aviation assets and personnel assisting with search and recovery operations, in Galveston and Chambers County. TXMF personnel have begun demobilization activities and should conclude demobilization by 6 October 2008. However, 2 UH-60 helicopters and crews continue to provide aviation support to on-going search and recovery efforts in Galveston and Chambers Counties.

**Texas Parks and Wildlife Department (TPWD):** TPWD continues to provide Game Wardens and equipment in support of search and recovery operations on-going in Galveston and Chambers Counties.

**Texas Engineering and Extension Service (TEEX) (Texas Task Force 1):** Texas Task Force One continues to provide Liaison Teams and personnel to assist officials in Chambers and Galveston Counties plan and coordinate on-going search and recovery operations. This operation is part of a multi-agency effort that includes TPWD, TXMF, local law enforcement agencies and officials, and numerous volunteers.

**Texas Office of Attorney General (OAG):** The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

**Texas Department of Housing & Community Affairs (TDHCA):** TDHCA is in recovery mode and personnel continue to staff the SOC as well as the FEMA Joint Field Office. Community action agencies within the affected counties have been contacted and advised that their Disaster Assistance contracts are available and have all been completed.

**Texas Workforce Commission (TWC):** Two workforce centers remain closed one in Liberty and one in Orange. The Northeast center in Houston re-opened 10/1/08. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535. Mobile Workforce Units are located in Orange and Bridge City. Disaster Recovery Centers continue to assist in shelters with significant numbers of evacuees. UI Tele-Center staff established dedicated phone lines for customers coming to Gulf Coast –Hobby and Texas City offices to file their UI/DUA claims. Unemployment Insurance staff continue working in open Shelters to take unemployment claims. TWC has taken approximately 115,841 claims.( 34,986 regular initial claims; 66,324 regular initial claims where the separation was listed as disaster impacted; 7,176 EUC initial claims and 7,250 DUA initial claims). TWC continues to extend office hours and will continue taking calls over the weekend. TWC continues to update our “Hurricane Ike” link with the latest information:  
<http://www.twc.state.tx.us/news/ikeinfo.html>

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online [www.texasworkforce.org](http://www.texasworkforce.org) or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

**Texas Department State Health Services (DSHS):** DSHS continues to provide assistance to State, regional, and local jurisdictions to meet their public health needs. DSHS Multi Agency Coordination Center (MACC) will continue to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston. Galveston ARC Shelter has 786 general population evacuees and 10 MSNs. Two of these are unstable mental health MSNs and need transportation and facility placement. MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 141 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital. One additional hospitalized evacuee will be returning to the shelter when released. The plan to increase medical assets for UTMB is ongoing. UTMB emergency room is steady with 39 patients; four were transferred out in the

past 24 hours. UTMB is in the process of securing 5 ALS ambulances. Houston Area Hospitals and Dialysis Centers: (Changes are highlighted) Regional Advisory Council (RAC) Q (Houston)- Hospitals: Total: 98, Closed:4, Divert: 5, Internal Disaster:1- ESRD Facilities: Total: 86, Closed: 4, Divert: 1; Evacuating: 1; RAC R (Fulshear)- Hospitals: Total: 19, Closed: 4, Evacuated:1; ESRD Facilities: Total: 24, Closed: 3, Divert: 1. Transportation assets - no changes. Disaster Behavioral Health (DBH) and Critical Incident Stress Management is ongoing. Operations continue for Finance, Vaccine, Applied Public Health Team, MACC Safety and Media Inquiry.

DSHS MSN Patient Call Locator Center: Received 607 calls to date. Received 3 calls on 10/01/08 and 6 calls on 10/02/08. If number of calls remains low, the call center will be consolidated to the MACC on 10/06/08.

**Texas Forest Service (TFS):** Seventeen members of the Texas Forest Service Lone Star State Incident Management Team along with members from Regional Type 3 IMTs continue to work with the National Capital Region IMT from the Washington DC area to manage the Mass Care Base Camp for 500 volunteers providing support to workers and residents in Galveston following Hurricane Ike. TFS also continues its support to Hurricane Ike recovery efforts with personnel at the SOC in Austin and TFS EOC in College Station. All other hurricane response missions assigned to TFS have been completed

**Galveston County:** Two PODs remaining in Galveston County (1 in High Island & 1 in Crystal Beach).

**Texas Taskforce Ike DDC:** Texas Commission of Environmental Quality are assessing and removing Hazardous material on Galveston & Bolivar Island. Approximately 289 hazardous materials containers were removed on 10/1 and another 170 on 10/2. A total of over 3659 hazardous material containers have been processed and removed to date. A Hazmat only ferry from Boliver Island is being provided at 1530 hours every other day. Texas Task Force 1 has begun conducting searches with a USAR (Urban Search And Rescue) team on Bolivar Island, zero recoveries were reported.

A 500 person shelter managed by the Texas Forest Service was established for VOAD responders. 210 persons were housed in the shelter on 10/2/08. The National Capital Region IMT is managing the 81st street base camp and POD demobilization.

The Red Cross, Southern Baptist Convention, and Salvation Army are coordinating efforts to provide meals for the residents and responders with approximately 74 Trucks (Mobile Field Kitchens & Emergency Response Vehicles). Southern Baptist Convention is preparing all meals, and the Red Cross and Salvation Army are handling distribution of meals to the residents.

Curfews remain in effect in the City from 2000 to 0600. Public water, sewer and electrical utilities are still limited. A boil water notice is also still in effect until further notice. Sections of the city with partially restored water systems have not been cleared for potable water use. Sewer systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of operation with only minimal use of the emergency room. Critical care patients are being flown via helicopter off the island. Electricity is on to all but approximately 4,600 homes. There has also been a reported increase in structure fires on the island.

### **3. AREAS AFFECTED:**

**Counties issuing disaster declarations:** Anderson; Brazos; Burlison; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr; Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

**Cities issuing disaster declarations:** Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty;

Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

**4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

<b>Agency/Organization</b>	<b>Resources Committed</b>
Texas Forest Service (TFS)	1 Type 3 Regional Incident Management Team deployed 40 Personnel to support shelter operations Lone Star State Incident Management Team 1 LNO stationed in the SOC
Texas Department of Transportation (TXDOT)	197 Personnel 1 Dozer 11 Loaders 1 Maintainer 149 Other vehicles and trailers 14 Portable Changeable Message Signs
Health & Human Services Commission (HHSC)	3 Field Coordinators (1 in Houston, 1 in Beaumont, 1 at JFO in Austin) 1 Damage Assessment Team
Texas Department of State Health Services (DSHS)	10 box ambulances assigned to UTMB 10 box ambulances assigned to Galveston EMS 6 DSHS Case Workers 2 DSHS Public Health Nurses 1 DSHS Region 6/5S employee 14 contracted nurses currently in Galveston
Public Works Response Team (PWRT)	13 SAWS resources in Galveston 19 Inspector resources authorized for Galveston from Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple and Wichita Falls
Sun Coast	Providing fuel support for San Antonio and Galveston RSA.
Texas Military Forces (TXMF)	81 personnel - Galveston PODs and Mass Care Strike Teams (demobilizing); 2 UH-Helicopters and crews.
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
American Red Cross (ARC)	Coordinating shelter sites with local jurisdictions.
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Texas Parks & Wildlife Department	Game Wardens and Equipment
Texas Task Force One (TEEX)	SAR Liaison Teams and Personnel to support search and recovery operations

**5. COMMENTS:**

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)



Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

Jack Colley  
Chief, Emergency Management Division