

**STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)**

**SUBJECT: Hurricane Ike**

**SITUATION REPORT #21**

**DATE AND TIME COVERED: Friday, September 26, 2008, 6:00 p.m. through Monday, September 29, 2008 6:00 p.m.**

**1. CURRENT PRIORITY:**

- Recovery
- Debris Removal

**2. CURRENT SITUATION:**

Effective September 24, 2008, the hours for all DRCs and MDRC's will change. New hours for all centers except Kennard, Kountze, and the Woodlands will be 8:00 a.m. to 6:00 p.m. The following numbers are as of September 29, 2008.

<b>County</b>	<b>MDRC/DRC Location</b>	<b>Date Opened Date Closing</b>	<b>Cumulative # of Visits</b>
Brazoria	MDRC#22A Sherwood Village Shopping Center 3216 East Broadway Pearland, TX 77581	09/29	0
Fort Bend	Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	42
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	317
Galveston	MDRC #10A MRIC Galveston Island Ball High School	09/23	274
Galveston	MDRC #11A Galveston Island Community Center	09/23	401
Galveston	MDRC #12A MRIC Galveston Island Jamaica	09/23	131
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	674
Harris	MDRC #4A Home Depot 11500 Chimney Rock, Houston, Texas 77035	09/19	1485
Harris	MDRC #7A Home Depot 10707 North Freeway, Houston, Texas 77037	09/19	1189
Harris	MDCR #8A Home Depot 6810 Gulf Freeway, Houston, Texas 77087	09/19	2177
Harris	MDRC #1A Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2386
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street	09/26	113

	Houston, TX 77091		
Harris	MDRC#14A Antoine Medical Office Building 8240 Antoine Dr. Houston, Texas 77088	09/27	0
Harris	MDRC#14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 12311 Old Foltin Road Houston, Texas 77086	09/28	0
Harris	MDRC#19A Rex Meador Park 2100 Meyer Road Seabrook, Texas 77586	09/27	87
Harris	MDRC#21A Wal-Mart Parking Lot 1107 Shaver Blvd Pasadena, Texas 77506	09/28	0
Houston	MDRC #6A First Baptist Church 300 Carson, Kennard, TX 75847	09/19 09/27	243
Houston	MDRC #6B Weches Fire Station 19638 State Highway 21 East Weches, TX 75844	09/29 – 10/01	0
Jefferson	MDRC #13A The Wright Building 1006 Port Neches, Port Neches, TX, 77651	09/24	469
Orange	MDRC #2A Orange County Courthouse 123 South 6 <sup>th</sup> Street, Orange, Texas 7763	09/19	836
Walker	MDRC#18A Walker County Storm Shelter 455 Ave Q (SH 75N) Huntsville, Texas 77342	09/28	4
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	498
Bexar	DRC #1 5455 Evers Road San Antonio, Texas 78238-1832	09/19	1452
Chambers	American Legion Hall 1704 S. Main St. Anahuac, Texas 77514	09/26	114
Galveston	DRC#12 Galveston Island Community Center 4700 Broadway Galveston, County	09/28	0
Jasper	Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	51
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	302
Montgomery	South County Community Center 2235 Lake Robins Dr.	09/24	260

	The Woodlands, Texas 77380		
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	397
San Jacinto	DRC#13 County Precinct 3 Building 35 Lilley Yager Loop North Cleveland, TX 77327	09/29	0
Travis	DRC #3 Givens Recreation Center 3811 East 12 <sup>th</sup> Street, Austin, TX 78721	09/22	305
<b>Total</b>			<b>16,447</b>

**2-1-1:** Since September 25, 2008, the 2-1-1 Texas system has handled 11,482 calls.

Since September 9, 2008, the 2-1-1 Texas system has handled 249,081 calls. Of the total number of calls handled, 196,005 were related to Hurricane Ike.

The Area Information Centers (AIC's) in Beaumont opened but remains unable to log on to the system to handle calls due to persisting technical issues related to the storm. AIC's across the state are still contributing 50% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. The Disaster Kit remains operational until 11:00 p.m. and reopens each morning at 7:00 a.m. These efforts will remain in place through today Friday, September 26, 2008. However, the Disaster Kit will cease operating on Friday, September 26, 2008 at 11:00 p.m.

Texas Information & Referral Network (TIRN) anticipates the entire network will be able to resume normal business operations by October 3, 2008.

The top ten caller needs identified for Hurricane Ike are as follows: Disaster Food Stamps; Electric Bill Payment Assistance; FEMA Disaster Assistance Tele-Registration; Post Disaster Food Services; Disaster Unemployment Assistance; Evacuee Location; General Disaster Information; Post Disaster Clothing; Re-entry Information; Gas Money, and Post Disaster Shelters.

**Deaf Link:** Deaf Link has relocated the Shelter Link service that was located at the George R. Brown (GRB) Convention center in Houston to the Auchan Shelter Operations at 6059 South Loop East Houston.

### **Texas Forest Service (TFS):**

#### **Houston**

Members of the Lone Star State Incident Management Team (LSSIMT) have completed their missions and have been released.

#### **Orange County**

A Regional local government IMT and TIFMAS personnel led by a TFS manager have completed their missions in Orange County and have been released.

#### **Beaumont**

The Interagency Type 1 team has completed their missions and has been released. The Virginia Type 2 team and saw crews have been released.

#### **Galveston**

Thirteen TFS employees and Regional local government team members from Lubbock, Sugarland and Bexar County are supporting the National Capital Region IMT from Washington D.C. Two PODs are still open in the area. Members from Voluntary Organizations Active in Disasters (VOAD), Red Cross, Southern Baptist Men, Salvation Army and many others continue to provide support to the area.

## **Lufkin**

The Lufkin RSA closed on Saturday.

## **Across Texas**

One TFS employee is assisting at the State Operations Center. The TFS EOC has been coordinating with Texas Intrastate Fire Mutual Aid System (TIFMAS) and has deployed 236 personnel; 61 ground resources, including 23 engines, 20 ambulances, 8 water tenders and 10 support units. These personnel and supplies are to support efforts in Bexar, Chambers, Galveston, Harris and Orange counties.

## **TFS missions that have been completed or cancelled:**

Corpus Christi DDC - released  
McAllen DDC – released  
Bryan DDC – released  
Walker County EOC Support – released  
Victoria DDC – released  
Tyler Shelter Hub – released  
Texarkana Shelter Hub – released  
Tyler DDC – released  
Polk County EOC – released  
Hardin County EOC – released  
ESF-9 Search and Rescue Support – released  
San Antonio DDC – released  
Beaumont DDC – released  
Houston DDC – released

## **Mass Care:**

Beaumont: Feeding - Coordinating with FEMA Logistics to move kitchen feeding supplies from Lufkin RSA to current kitchen supplies distribution center.

Houston: Feeding - ARC Logistics placed an order for tarps. Delivery to ARC warehouse on 9/28/08 and should arrive at kitchens 9/29/08.

## Houston/Harris County Site Visits

- ARC delivered 500 hot meals today at Galena Park
- Power crews in area today, working on restoring electricity
- Assess Mass Care issues in the Lockwood Area
- Mass Care Coordinator for Texas, to address needs for commodities
- Houston Food Bank delivered 20 pallets of commodities in the morning to the Church
- Re-visited and verified that all residents in King's Row of condemned buildings have been relocated

Austin: Feeding - Coordinating with FEMA Logistics to move kitchen feeding supplies from Lufkin RSA to current kitchen supplies distribution center. Expected delivery to ARC warehouse on 9/28/08 and should arrive at kitchens 9/29/08.

Sheltering - Received a report that individuals at a Special Medical Needs shelter in San Antonio were released and transported back to their Houston apartments as a result of the apartment managers reporting to Health and Human Services Commission that the apartments were repaired and habitable. Upon arriving in Houston the shelter residents have found their walls and carpets were wet and mold was present.

**American Red Cross (ARC):** The American Red Cross is operating 26 shelters with a population of 2,500. There are 143 vehicles providing feeding, served 140,743 meals, 2,541,180 meals have been served to-date. There are 3,117 disaster workers providing these services.

**Public Utilities Commission (PUC):** All telephone utilities report full restoration of all customers capable of taking service. All electric cooperatives report full restoration of all customers capable of taking service. CenterPoint Energy is the only electric utility reporting restoration still in progress. CenterPoint Energy reported 144,902 customers still without service. CenterPoint has not been able to determine how many customers are not capable of taking power if it was available.

**Public Works Response Team (PWRT):** Galveston has resources from San Antonio Water Systems working to restore service to the main water and sewer plants and repair water leaks. PWRT has provided the City of Galveston with a list of contractors who can provide services to assist in the recovery of their public works infrastructure. In addition, a point of contact has been provided to FEMA Public Assistance. The Corps of Engineers is assisting in inspection of the storm drain and sewer system for debris and internal damage.

City of Galveston has requested 100 each licensed electrical inspectors and licensed plumbing inspectors to assist in the restoration effort. PWRT has received and deployed 19 resources from the Cities of Arlington, Austin, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista and Montgomery, Temple, and Wichita Falls.

PWRT has stopped receiving new generator requests, but has worked 304 requests totaling over 1300 generators for Hospitals/Medical Facilities, Nursing Homes, Emergency Continuity of Government Facilities, Shelters and Water/Wastewater Systems along the upper Texas coast and throughout east Texas. Requests were for individual generators in the 15 KV to 2 MW size range (skid/trailer mount up to tractor-trailer rig size). Smaller units requested are generally purchased or leased locally. The Corps of Engineers has provided most of the large generators for hospitals, shelters, emergency facilities and many water/wastewater facilities; some of the water and wastewater requests have been filled through TXWARN and other industry associations, and in coordination with TCEQ. Many of these requests are being closed as electric power is restored to the area and generators are being released.

**Texas AgriLife Extension Service:** Texas AgriLife Extension Service continues activation of a team of 6 AgriLife Extension agents for operations and management of the horse and livestock feed Resource Staging Area (RSA) called "Operation No Fences" near Anahuac, Texas in Chambers County. The agency associate director for agriculture and natural resources has activated 28 Extension specialists serving on Incident Resource Teams to assess, research and apply knowledge based solutions to the agricultural soil, livestock, crops and water situations brought by Hurricane Ike.

Additional 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> .

#### **Texas Commission on Environmental Quality (TCEQ):**

TCEQ is currently assessing 1,390 (revised from 1,393) PWS facilities in 10 counties. To date 1,105 facilities for 96% of population served, reported as operational, 145 facilities for 1.2% of populations served, reported as non-operational, and unable to establish contact with 140 facilities for 2.8% of populations served. TCEQ is currently assessing 737 WWTP facilities in 10 counties. To date 597 facilities are reported as operational, 127 reported as non-operational, and unable to establish contact with 14 facilities.

To date, TCEQ is monitoring 809 Boil water notices, of which approximately 194 have already been rescinded.

**Texas Department of Agriculture (TDA):** All TDA programs will be preparing to provide services to Galveston once they open. TDA continues to work closely with TAHC and AgriLife with livestock issues and concerns. TDA is supplying staffing to White Memorial Park and Orange County for no fences operations. TDA is also coordinating with other agencies the relocation of stranded cattle to include on

going care and veterinarian services. TDA is relocating Food and Nutrition Program in Houston, due to water damage to current office. Food & Nutrition continues working with Mass Care providing USDA commodities.

### **Texas Department of Family and Protective Services (DFPS):**

#### Significant Events/Activities:

Essential services are being provided in Galveston offices, effective Wednesday, September 24. DFPS staff is not in the city as the evacuation order has not been lifted; however, staff is working intakes from/out of the nearby Texas City office, which is open. Caseworkers will be deployed back to Galveston as soon as the order is lifted. DFPS continues to plan for re-entry and demobilization.

- HHSC RAS teams continue assessing and determining the viability of agency offices in the affected areas.
- Other offices will open as power is restored and damages repaired.
- DFPS has completed the ongoing plan for providing essential services in the affected areas.

DFPS continues to execute its existing disaster plan for locating and contacting evacuated clients.

**Texas Department of Assistive and Rehabilitative Services (DARS):** The following DARS offices have been removed from the list of closed offices: Port Arthur DRS; Houston DBS Southeast; Houston East End DRS; Livingston DRS; Houston Regional DRS; Beaumont DBS; Beaumont DRS; Clear Lake DRS; Texas City DRS; and Tomball DRS. Restoration work continues at Alvin DRS Office.

The following DARS Division for Rehabilitation Service (DRS) and Division for Blind Services (DBS) offices are closed until further notice: Alvin DRS; Baytown DRS; Galveston DRS; Galveston Transitional Learning Community DRS; Houston Hobby DRS; and Liberty DRS

**Texas Department of Information Resources (DIR):** DIR is beginning the process of recovering communications equipment recently sent out to local/state agencies, as well as other first responders, in an effort to meet their communication needs.

DIR is assisting in the relocation of communication capabilities for DEAF LINK in the Houston area.

**Texas Health and Human Services Commission (HHSC):** HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens.

HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio.

HHSC has hired and will continue to hire staff for the Other Needs Assistance program. HHSC has processed 2,168 people for ONA grants for losses due to Hurricane Ike.

HHSC has hired a field coordinator which has been deployed to the affected areas. They are hiring disaster assistance staff who will work in the Disaster Recovery Centers to assist the disaster victims with the Other Needs Assistance Program.

**Texas Department of Insurance (TDI):** Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all

forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

**Texas Department of Public Safety (DPS):** Houston Police Department has requested 100 troopers to assist their officers with traffic control. An additional 100 troopers, eight sergeants, and two lieutenants are deployed in Galveston to assist with the reentry of citizens.

Criminal Law Enforcement (CLE) personnel deployed to Region 2 for Hurricane Ike response include 127 Sergeants, 21 Lieutenants and 2 CLE personnel. Additionally 7 CLE Captains have been assigned to the State Operations Center. The Bureau of Internal Affairs assigned 4 Lieutenants, 10 analyst supervisors and 55 analysts with the primary responsibility of checking evacuee list for Registered Sex Offenders and wanted persons. The Texas Rangers have deployed 39 Rangers to the Galveston area.

**Texas Animal Health Commission (TAHC):** The TAHC Area Command in Austin and the field incident command post (ICP) at Beaumont were deactivated late last week. The SOC is staffed remotely. TAHC and federal USDA animal health personnel made a final sweep of the impacted areas on Saturday (9-27), coordinating with producers and checking for additional stranded livestock. Cattle are still being brought into White's Park in Anahuac for identification and subsequent transport to other areas with better forage and fresh water. A majority of the ID and transport operations are being handled by the Texas and Southwest Cattle Raisers Association (TSCRA) and the Independent Cattlemen's Association (ICA). All TAHC field operations were deactivated effective yesterday morning (9-28). The Texas Department of Agriculture (TDA) and AgriLIFE Extension are assisting producers in distributing donated hay, feed, and water, as necessary, and the federal Natural Resources Conservation Service (NRCS) has contracted with the impacted counties and continues to dispose of large animal carcasses. The executive director of the Texas State Animal Resource Team (TXSART) remains ready to coordinate and assist, as needed, on any remaining companion animal sheltering issues.

**Texas Procurement & Support Services (TPASS):** TPASS continues to be in contact with contingency contract holders to ensure delivery of goods/services at the RSA's, shelters, kitchens, refueling points and POD sites. TPASS is currently coordinating with contractors to receive items from locations that are demobilizing.

**Sun Coast:** Sun Coast Resources continues to provide fuel support for the RSA's, refueling points, kitchens, bus staging sites and POD sites.

**Texas Department of Transportation (TXDOT):** TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. Dynamic Message Signs on major highways to Houston are activated to display a message about storm damage, for people returning to Galveston and travelers coming through Houston.

**Texas General Land Office (GLO):** Two Coastal Resources Beach Dune team members will return to Galveston to continue assisting the Brazoria and Galveston Counties with emergency permitting issues. Staff will continue working with the local authorities as well as TPWD in an effort to maintain control of sand resources being utilized for purposes other than those allowed under the statute. Beach Dune staff in Galveston are continuing to work with the locals concerning debris removal efforts that may have an impact on the public beach easement.

The Beach Dune staff in Austin is assisting local residents and officials with issues concerning the emergency rules. Coastal Resources staff in Austin will continue to participating in FEMA's debris removal task force and seeking answers to critical debris removal issues.

Five Gulf platforms (oil/gas) are back online. No spills at this time.

Commercial Leasing staff will finalize letters today to CE, SP, PC & CL project entities allowing rebuilding of their structures. Staff will also send a similar letter to contractors so they will be aware of special conditions within GLO contracts. The letters will be posted on the website once approved.

Staff continues to work with lessees on rebuilding requirements. The Bolivar fishing piers were destroyed, and it is unclear if there is adequate area for rebuilding.

A survey crew traveling to Port Arthur and La Porte area today to recover and level tide gauges.

La Porte Field Office is now off generator and back on public utilities.

Permit Service Center staff from Galveston is working out of the La Porte Field Office.

A vast majority of the lots in Sea Isle, Jamaica Beach and other west Galveston Island communities along West Bay were observed to have significant erosion landward of the bulkheads.

Corpus Field Office Region - Staff finalized Ike damage assessments and field reports on the following locations:

- 32 structures in Tres Palacios Bay area were inspected to determine damage from Hurricane Ike. Nine projects were damaged, 6 of those projects were damaged in excess of 50%.
- 127 structures in the East Carancahua area were inspected to determine damage from Hurricane Ike. 64 projects were damaged, 32 of those projects were damaged in excess of 50%.
- 26 structures in the Turtle Bay area were inspected to determine damage from Hurricane Ike. Eight projects were damaged, 2 of those projects were damaged in excess of 50%.

**Texas Military Forces (TXMF):** The TXMF were activated on September 7, 2008 at the request of the Governor in support of Hurricane Ike. The TXMF was tasked to activate up to 7,500. The TXMF supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Minneola, Marshall, Longview and Coastal Bend area. They supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike operations.

**Texas Office of Attorney General (OAG):** A toll-free, emergency hotline number remains open to help Hurricane Ike evacuation shelters enforce registered sex offender policies. When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333 from 7 a.m. to 7 p.m., law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General continues to operate its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov).

Information from consumers regarding price-gouging on fuel is being shared with the fuel team and Texas Department of Agriculture for evaluation.

**Texas Parks and Wildlife Department (TPWD):**



On September 26, 2008, TPWD made 936 contacts on Crystal Beach and a 12 mile stretch of Bolivar Peninsula while on "anti looting" patrol driving over 630 miles. Assisted residents and removed 14 stuck vehicles and removed and relocated an 8' alligator from between 2 houses. On September 27, 2008, they made 919 contacts assisted in removing 2 stuck vehicles, removed and relocated a four foot alligator and recovered and turned over 14 firearms to Galveston County Sheriffs Office. Also logged 901 miles on 4x4 vehicles not including ATV's and assisted Galveston with several cases for looting, by responding immediately and holding suspects for Sheriffs Office Deputies.

The ten Game Warden Strike team completed patrols on 9/28/09, and made 688 contacts on the Bolivar Peninsula. TPWD also assisted in removing six stuck vehicles, removed and relocated a 7' alligator, logged 769 miles, secured 6 firearms and turned them over to the Galveston County Sheriff's Office, three detentions for looting-turned over to the Galveston County Sheriffs office and assisted with numerous law enforcement calls-turned over to Galveston County Sheriffs Office. Residents of the area continue to respond positively to the Game Warden patrols on Bolivar Peninsula. There were three victims from Hurricane Ike recovered

The ten Game Warden Strike team has completed law enforcement patrol on Bolivar Peninsula for Galveston County Sheriffs Office and will return to their respective duty stations today.

**Texas Department of Housing & Community Affairs (TDHCA):** TDHCA is in recovery mode and personnel continue to staff the SOC as well as the FEMA Joint Field Office. Community action agencies within the affected counties have been contacted and advised that their Disaster Assistance contracts are available and have all been executed.

**Texas Workforce Commission (TWC):** One workforce center remains closed in Gulf Coast (Liberty) and one in South East (Orange). The Astrodome and Northeast centers in Houston are re-opening September 29, 2008.

**Status of office closures:**

Gulf Coast – One center closed (Liberty).

Astrodome opened September 29 2008.

Temporary workforce center site established in Liberty County – Dayton (First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535) Contractor working to acquire lease for temporary space Decision made not to re-open Alvin office in Brazoria County persons in this area are being served at the MDRCs

South East – one office remains closed (Orange).

**Mobile Workforce Units:**

South East –

One unit moved from Bridge City to a location in Orange

The Board has requested 3 more units to begin operations next Monday (9/29/08).

North Texas, Upper Rio, and South Texas units will be operational Monday at locations determined by the South East Board. Mobile units are currently scheduled to be in South East board area until October 12th.

North Texas unit - stationed at Orange workforce center (1 staffer from North Texas) Upper Rio unit: stationed at Bridge City High School (3 staffers from Upper Rio)

South Texas unit: Orange workforce center (1 staffer from South Texas)

**Gulf Coast :**

Cameron County unit: stationed at Texas City office starting Monday 9/29/08.

Disaster Recovery Centers –

- Workforce Board/center staff is located at all established DRCs and continue to assist in shelters with significant numbers of evacuees. Currently, UI coordinating with Boards to place UI staff to assist with taking DUA/UI claims in the locations where seeing the most demand for service.

- UI Tele-Center staff established two dedicated lines for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims.
- UI Tax office staff that has been stationed in workforce centers to assist with persons filing online UI/DUA claims returned to their tax responsibilities today (9/29/08).

### **Unemployment Insurance:**

- UI staff continue working in Shelters to take unemployment claims at the Shelters in San Antonio, Dallas, Ft Worth and Austin.
- TWC has taken approximately 100,406 claims.( 28,944 regular initial claims; 59,397 regular initial claims where the separation was listed as disaster impacted; 5,958 EUC initial claims and 6,002 DUA initial claims)
- TWC continues to extend office hours and will continue taking calls over the weekend.
- Continue outreach to heavily emphasize the need for employers to call the hotline to supply us with separation information.
- To clarify for all concerned:
- Regular UI Claims for the affected area have an Incident Period effective date of 9/7/08
- Per US DOL, DUA claims have an effective date of 9/14/08
- US DOL forwarded TWC's request for DUA to FEMA on 9/17.
- On 09/25/08 we received approval from FEMA for funding DUA.

TWC continue to update our "Hurricane Ike" link with the latest information:  
<http://www.twc.state.tx.us/news/ikeinfo.html>

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online [www.texasworkforce.org](http://www.texasworkforce.org) or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

**Texas Department State Health Services (DSHS):** DSHS continues to provide assistance to State, regional and local health departments to meet their public health needs.

**MSN SHELTERS:** Approx: 162 MSN evacuees have been consolidated into the Texas Center for Infectious Disease (TCID) and the San Antonio State Hospital (SASH), both state facilities, with health and medical services being provided by Baptist Child and Family Services (BCFS) through a contract with DSHS; ARC shelter in Galveston has a census of 139.

**MSN REPATRIATION:** DSHS MACC worked repatriation request for 18 MSN patients 9/29/08 and will follow up on 9/30/08 to confirm transportation completion. From CMOC: "Total Patients: 399; Confirmed at Destination by phone: 347; Confirmed Left Sending location, Message left at Destination: 36; Left sending facility but did not arrive at scheduled Destination: 1 (Patient believed to have been picked up by family prior to the Para transit vehicle arriving, still unable to confirm).

**DSHS MSN PATIENT LOCATOR CALL CENTER:** Received 575 calls.

**MEDICAL ASSETS FOR UTMB AND WEBSTER:** UTMB staff is prepared to assume ER operations at 7AM 9/30/08. DMAT teams located at UTMB and Webster DMAT team will be demobilized 9/30/08.

**HOUSTON AREA HOSPITALS AND DIALYSIS CENTERS:** Regional Advisory Council (RAC) Q (Houston)- Hospitals: Total: 98, Closed:4, Divert: 4, Internal Disaster:1- ESRD Facilities: Total: 86, Closed: 4, Divert: 4; RAC R (Fulshear)- Hospitals: Total: 19, Closed: 3, Evacuated: 2; ESRD Facilities: Total: 24, Closed: 4, Divert: 1.

**TRANSPORTATION ASSETS:** Demobilized 110 ambulances, 300 ParaTransit seats and 1 rotor wing aircraft on 09/27/08. Currently, 20 federal ambulances remain to support UTMB and Galveston 911 emergency operations.

**DBH AND CRITICAL INCIDENT STRESS MANAGEMENT (CISM) SUPPORT:** Behavioral Health Plan and Demob Plan remain viable. Working with State DRC Manager, DRC Management group to ensure DBH coverage of DRC's. Working with DBH partners to coordinate crisis counseling available at shelters. FEMA Crisis Counseling Program (CCP) grant submitted to GDEM on 09/27/08. CCP will seek to serve an estimated 60,000 impacted individuals by 11/11/08. Hill Country MHMR Center contacting and assessing needs of 30 evacuee staff at Camp Young Judea (evacuated from Galveston with 40 children). Coordinating stress management efforts with distressed children of Fish & Wildlife staff.

**VACCINE:** Vaccine requests for HEP A, Flu, TD and Tdap referred to DSHS immunizations office for completion. Requests for rabies vaccine forwarded to CDC.

**VECTOR CONTROL:** Mission 75.9% complete for assigned spray blocks for Chambers Co. & Liberty Co. completion (9/27), Fort Bend, and Liberty, and Montgomery Counties – 418,367.4 acres sprayed out of assigned 550,971.9 acres. 9/28 assigned blocks in Fort Bend County were incomplete along with a late addition in Liberty County (TLIB102) - approximately 152,051 acres. PLAN for 9/29-30: Total project assigned acreage: 1,985,501.6 Total acres sprayed through 9/28 (preliminary): 1,613,297.4 Approximate acres remaining to be sprayed: 344,720.0 Counties with spray blocks remaining to be sprayed: Liberty, Polk, Hardin, Montgomery, and Ft. Bend Monday (9/29).

**FINANCE:** Expenses monitored by DSHS MACC Finance Section. Total estimated costs for Hurricane Ike are \$23.8 million.

### **3. AREAS AFFECTED:**

**Counties issuing disaster declarations:** Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

**Cities issuing disaster declarations:** Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

**DDC Beaumont:** DDC-2B will be completely demobilized at the close of business today.

**Galveston County:** Texas Commission on Environmental Quality are assessing and removing Hazardous material on Galveston Island. 427 hazardous materials containers were removed on 9/26. A total of 1687 hazardous material containers have been processed and removed to date.

A 500 person shelter managed by the Red Cross was established for displaced and special needs residents of the City of Galveston with a need for a place to stay. Texas DPS and other agencies are standing by in anticipation to adapt to the changing conditions.

The Red Cross, Southern Baptist Convention, and Salvation Army are coordinating efforts to provide meals for the residents and responders with 46 Trucks (Mobile Field Kitchens & Emergency Response Vehicles). Southern Baptist Convention is preparing all meals, and the Red Cross and /Salvation Army are handling distribution of meals to the residents.

Curfews remain in effect in the City from 2000 to 0600. Public water, sewer and electrical utilities are still limited. Sections of the city with partially restored water systems have not been cleared for potable water

use. Sewer systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of functionality.

POD operations are ongoing. PODs reported smooth and uninterrupted operations. Significant increases occurred in products distributed over Thursday's report. An informal POD operation was established by the military on Crystal Beach.

**Orange County:** The County Judge, after consultation with elected officials in Bridge City, approved closure of the Bridge City POD. Having completed its mission, the Incident Management Team (IMT) will demobilize after closure of operations and return to home stations. The final location of the IMT Incident Command Post was at the former TX Army National Guard Armory, 4103 Meeks Dr., Orange. All commodities that were staged at Claiborne West Park, 4105 North St., Vidor were returned to Reliant Park.

Re-entry sites are established at the West Orange Middle School, West Orange High School, and Vidor Elementary. Efforts continue to relocate evacuees to Orange County from hosting jurisdictions. In conjunction with re-entry efforts, American Red Cross (ARC) is operating a shelter at West Orange Middle School to provide feeding, shower facilities and sleeping quarters for returning evacuees and an additional shelter at Our Lady of Lourdes Parish Hall in Vidor.

Countywide curfews remain in effect. The Bridge City curfew is from 7 p.m. to 6 a.m. The remainder of Orange County is under a midnight to 6 a.m. curfew.

The boil water notice for water systems supplying Bridge City has been lifted. All water systems are now 100% operational. Repairs continue on all sewer systems that are not 100% operational.

During the IMT response, the Orange County/Little Cypress Staging Area received 191 truckloads of commodities for distribution since 9/15/08: 64 water, 43 MREs and 85 ice. POD operations have been operational since 9/15/08.

IMT personnel completed their assignment to the Orange County EOC. Assignments included planning, resource and request tracking and development of a daily incident action plan.

Three IMT members have completed their assignment to the Bridge City EOC. Assignments included assessment and planning. Facilities are established for Bridge City EOC and first responder personnel to include sleeping quarters, shower facilities and laundry. Communications services have been established to include landline phone service, radio communications and mobile phone communications. Debris removal crews have removed approximately 26,500 yards of debris. The Air Land Emergency Response Team (ALERT) demobilized today. County resources continue to spray for mosquitoes, with a request made for a C-130 fly over spray to be made in the area. A Victoria County Law Enforcement task force continues to aid local police in patrolling for looters. Four (4) 911 dispatchers that arrived 9/24/08 are assisting police dispatchers.

TIFMAS resources from Red Oak and Waxahachie Fire Departments are assigned to Bridge City. In addition to providing fire suppression support, the TIFMAS crews have restored to service two (2) fire apparatus and restored pumping and driving capabilities on another.

The local power provider reports that power is now 100% to all customers that can currently safely take power. The provider has begun reading meters again in an effort to keep accounts active and help customers avoid any future financial hardship.

Centers for Disease Control (CDC) has completed providing Hepatitis A, flu and TDAP immunizations to 200 first responders and essential personnel in the Bridge City area. TDAP immunizations continued to be made available to the general public by local health officials at the Bridge City Community Center from 9:30 a.m. until 3:00 p.m.

Orange County school districts have set dates to reopen schools or have already reopened. Vidor and Orangefield ISDs will begin classes 9/29/08. Bridge City ISD will begin classes 10/06/08. West Orange ISD and Little Cypress-Mauriceville ISD have resumed normal class schedules.

Orange County Economic Development Corporation (EDC), Orange Chamber of Commerce and the Senior Corps of Retired Executives have opened a temporary location in the Northway Shopping Center in Orange to provide aid to local business owners. Services provided include Internet, copy and fax services, as well as office work space.

Time-Warner Cable expects restoration efforts to its southeast cable network by 10/01/08.

FEMA has established Mobile Disaster Recovery Centers (MDRC) at the Bridge City High School in Bridge City and at the Orange County Courthouse in Orange. The hours of operation of these MDRCs are Monday through Sunday from 9 a.m. to 6 p.m.

American Red Cross (ARC) is operating two (2) fixed feeding sites in Orange, mobile Emergency Response Vehicles distributing meals throughout Rose City and Bridge City, and has opened a first aid station at Bridge City High School. ARC plans to transition the two (2) fixed feeding sites to mobile operations 9/29/08. The ARC Orange County Chapter is providing diapers and other personal care items. An ARC POD site in Orange distributes rakes, shovels, snacks, coolers, bleach and clean-up kits, as supplies last. To date, ARC in Orange County has served 82,000 meals, more than 42,000 heater meals, distributed 6,010 clean-up kits and more than 15,000 bulk items (buckets, tarps, hoses, shovels, rakes, coolers etc).

Salvation Army (SA) has established four (4) fixed and mobile feeding sites in Orange, Bridge City, West Orange and Vidor. ACTS-Disaster Relief Foundation is providing hot meals in Bridge City at the Bridge City High School.

**4. SHELTER INFORMATION:** Anyone requesting a shelter can phone 2-1-1.

**5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

<b>Agency/Organization</b>	<b>Resources Committed</b>
Texas Forest Service (TFS)	3 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 2 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	100 DPS Troopers - Galveston 950 Highway Patrol Troopers 4 Helicopters CLE Personnel: 127 Sergeants, 21 Lieutenants, 7 Captains, BIA Personnel: 4 Lieutenants, 10 Analyst Supervisors, 55 analysts. 39 Texas Rangers Communication Command One Trailer
Texas Parks and Wildlife Department (TPWD)	8 Game Wardens – Houston 4 Game Wardens – Bolivar Peninsula 10 Game Wardens – High Island/Crystal Beach
Texas Department of Transportation (TXDOT)	110 Personnel 7 Loaders 48 Other vehicles and trailers 14 Portable Changeable Message Signs 8 Dynamic Message Signs

Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	150 Ambulances 2 Helicopters
Public Works Response Team (PWRT)	13 SAWS resources in Galveston 19 Inspector resources authorized for Galveston from Killeen, Benbrook, Burnet, Frisco, Hutchings, Killeen, Lago Vista, Montgomery, Temple and Wichita Falls
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TXMF)	105 personnel - Galveston 30 personnel - Beaumont PODs and Mass Care Strike Teams
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	All TXTF-1 & SAR Assets have been demobilized.
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.
Texas Animal Health Commission (TAHC)	TAHC Animal Health Inspectors - 2 USDA Animal Health Technicians - 1 Other TAHC Personnel - 2

## 6. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

### The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

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