

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT #20

DATE AND TIME COVERED: Thursday, September 25, 2008, 6:00 p.m. through Friday, September 26, 2008 6:00 p.m.

1. CURRENT PRIORITIES:

- Return of evacuees
- Essential services on Galveston Island
- Return of residents to Galveston Island
- Transition to Recovery

2. CURRENT SITUATION:

Response operations are beginning to transition to recovery operations. Effective September 24, 2008, the hours for all DRCs and MDRC's will change. New hours for all centers except Kennard, Kountze, and the Woodlands will be 8:00 a.m. to 6:00 p.m. The following numbers are as of September 26 2007.

County	MDRC/DRC Location	Date Opened	Cumulative # of Visits
Bexar	DRC #1 5455 Evers Road San Antonio, Texas 78238-1832	09/19	1273
Fort Bend	Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	42
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	267
Galveston	MDRC #10A MRIC Galveston Island Ball High School	09/23	274
Galveston	MDRC #11A Galveston Island Community Center	09/23	401
Galveston	MDRC #12A MRIC Galveston Island Jamaica	09/23	47
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	504
Harris	MDRC #4A Home Depot 11500 Chimney Rock, Houston, Texas 77035	09/19	1134
Harris	MDRC #7A Home Depot 10707 North Freeway, Houston, Texas 77037	09/19	764
Harris	MDCR #8A Home Depot 6810 Gulf Freeway, Houston, Texas 77087	09/19	1487
Harris	MDRC #1A Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2386
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street Houston, TX 77091	09/26	0

Houston	MDRC #6A First Baptist Church 300 Carson, Kennard, TX 75847 Will be closing on 092708	09/19	243
Houston	MDRC #6B Weches Fire Station 19638 State Highway 21 East Weches, TX 75844	09/29	0
Jefferson	MDRC #13A The Wright Building 1006 Port Neches, Port Neches, TX, 77651	09/24	123
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	171
Montgomery	South County Community Center 2235 Lake Robins Dr. The Woodlands, Texas 77380	09/24	48
Orange	MDRC #2A Orange County Courthouse 123 South 6 th Street, Orange, Texas 7763	09/19	551
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	176
Travis	DRC #3 Givens Recreation Center 3811 East 12 th Street, Austin, TX 78721	09/22	224
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	351
Waller	DRC #2 Knights of Columbus 22892 Mack Washington Lane Hempstead, Texas 77445	09/22	44
Chambers	American Legion Hall 1704 S. Main St. Anahuac, Texas 77514	09/26	0
Jasper	Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	0
Total			8785

2-1-1: Since September 25, 2008, the 2-1-1 Texas system has handled 11,482 calls.

Since September 9, 2008, the 2-1-1 Texas system has handled 249,081 calls. Of the total number of calls handled, 196,005 were related to Hurricane Ike.

The Area Information Centers (AIC's) in Beaumont opened but remains unable to log on to the system to handle calls due to persisting technical issues related to the storm. AIC's across the state are still contributing 50% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. The Disaster Kit remains operational until 11:00 p.m. and reopens each morning at 7:00 a.m. These efforts will remain in place through today Friday, September 26, 2008. However, the Disaster Kit will cease operating on Friday, September 26, 2008 at 11:00 p.m.

Texas Information & Referral Network (TIRN) anticipates the entire network will be able to resume normal business operations by October 3, 2008.

At 10:00 a.m. today September 26, 2008, our call volume was 2,374.

The top ten caller needs identified for Hurricane Ike are as follows: Disaster Food Stamps; Electric Bill Payment Assistance; FEMA Disaster Assistance Tele-Registration; Post Disaster Food Services; Disaster Unemployment Assistance; Evacuee Location; General Disaster Information; Post Disaster Clothing; Re-entry Information; Gas Money, and Post Disaster Shelters.

Deaf Link: Deaf Link has relocated the Shelter Link service that was located at the George R. Brown (GRB) Convention center in Houston to the Auchan Shelter Operations at 6059 South Loop East Houston.

Texas Forest Service (TFS): As evacuees across the State return home, Texas Forest Service personnel begin transitioning over to other entities. Texas Forest Service has incident management teams in many of the hard hit counties and cities in the State.

HOUSTON

Members of the Lone Star State Incident Management Team (LSSIMT), the Georgia Forestry Commission Type II Incident Management Team (IMT), have transitioned with the Atlanta NIMO team and the South Carolina Forestry Commission IMT. All members of LSSIMT have released with the exception of a few operational personnel. Reliant Stadium in Houston will remain a Regional Staging Area (RSA) and will continue supporting various POD (Points of Distribution) operations in Harris, Galveston, Brazoria Montgomery, and Ft. Bend counties. Three Regional IMT members are providing planning support at the Harris County Office of Emergency Management (OEM).

ORANGE COUNTY

A Regional local government IMT and TIFMAS personnel led by a TFS manager are in Orange County assisting local governments with continuity of government issues. A major aspect of the team's mission is to manage a county staging area and points of distribution (POD). Two members of the team continue to be embedded with the Orange County EOC assisting in plans and logistics. In addition, three IMT personnel are assigned to Bridge City to help local officials with planning support.

BEAUMONT

The Interagency Type 1 team completed their missions and was released. The Virginia Type 2 team and saw crews have been released.

GALVESTON

Operations will soon be transferred to a Capital Area IMT from Washington D.C., but a TFS employee will continue to provide oversight. A 40-member Florida IMT is managing base camp operations and is making preparations for the population of the camp by Voluntary Organizations Active in Disasters (VOAD), 100 DPS officers, 50 Game Wardens and 40 Salvation Army members. A TFS manager is supporting the Galveston DDC. The Regional local government IMT was released. The Florida IMT will be released on Sunday.

LUFKIN

Eleven additional members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation shelter centers and PODs throughout the state. The Lufkin RSA will close on Sunday.

ACROSS TEXAS

At the State Operations Center, one TFS employee is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-44 liaison.

The TFS EOC has been coordinating with Texas Intrastate Fire Mutual Aid System (TIFMAS) and sent

out 236 personnel; 61 ground resources, including 23 engines, 20 ambulances, 8 water tenders and 10 support units. These personnel and supplies deployed to support efforts in Bexar, Chambers, Galveston, Harris and Orange Counties.

Texas Forest Service is participating in the following missions as directed by the Governor's Division of Emergency Management:

- Houston DDC - Three TFS employees are assisting with situation assessment and resource tracking.

Additional TFS missions that have been completed or cancelled:

Corpus Christi DDC - released
McAllen DDC – released
Bryan DDC – released
Walker County EOC Support – released
Victoria DDC – released
Tyler Shelter Hub – released
Texarkana Shelter Hub – released
Tyler DDC – released
Polk County EOC – released
Hardin County EOC – released
ESF-9 Search and Rescue support – released
San Antonio DDC – released
Beaumont DDC - released

Mass Care:

Feeding: This morning the Galveston kitchen site received a food shipment of 40,000 meals. This shipment will be sufficient for lunch and dinner on Thursday and additional deliveries are expected later today. Food deliveries for the kitchen site on the island are scheduled daily until further notice.

Sheltering: The Multi Agency Shelter Assessment & Support field teams have visited all known shelters and 14 of the 16 teams are demobilizing. Two teams are remaining in the field based out of Houston. They will continue to visit and support shelters and search for unreported shelters. Three shelters were visited yesterday. All were reportedly in good shape.

American Red Cross (ARC): At this time the American Red Cross is operating 26 shelters with a population of 2,582. There are 154 vehicles providing feeding support and have served 143,266 meals. 2,400,437 meals have been served to-date. There are 3,224 disaster workers providing these services.

Public Utilities Commission (PUC): Reports from utilities show the total number of electric customers without power is now 406,708 (16.82%) and the total number of telephone landline customers without power is now at 79,343 (3%).

Public Works Response Team (PWRT): Resources from San Antonio Water Systems continue working to restore the main sewer plant in Galveston. The City of Galveston was provided a list of contractors for assistance with recovery to public works infrastructure, as well as contact information for FEMA Public Assistance.

City of Galveston requested 100 licensed electrical inspectors and licensed plumbing inspectors to assist in the restoration effort. Fifteen resources were deployed from the Cities of Arlington, Austin, Benbrook, Burnet, Frisco, Killeen, Lago Vista and Montgomery. Additional resources are being researched.

The SOC LNO works generator requests for Hospitals/Medical Facilities, Emergency Continuity of Government Facilities, Shelters and Water/Wastewater Systems. Currently, there are 304 requests totaling over 1,300 individual generators in the 15 KV to 2 MW size range (skid/trailer mount up to tractor-trailer rig size). Smaller units requested are generally purchased or leased locally. The Corps of

Engineers provided most of the large generators for hospitals, shelters, emergency facilities and some water/wastewater facilities; many of the water and wastewater requests were filled through TXWARN and other industry associations, and in coordination with TCEQ. Many of these requests are being closed as electric power is restored to the area. No new requests have been received.

United States Coast Guard (USCG): The U.S. Coast Guard has established an Incident Command Post (ICP) at the Nassau Bay Hilton (3000 NASA Parkway) to manage the reconstitution of the marine transportation system (waterways, facilities, and vessels). Most of these functions will demobilize on 26 September 2008 and returned to their home units. Some personnel are from units displaced from Galveston, Texas will remain at this facility after demobilization. A separate ESF-10 Incident Command Post has been established at the Verne Cox Recreation Center in Pasadena (5200 Burke). This ICP is functioning with the EPA, Coast Guard, TGLO, and TCEQ operating a under unified command structure.

Texas AgriLife Extension Service: Texas AgriLife Extension Service activated 41 AgriLife Extension agents in Southeast and East Texas to assess agricultural damages supporting the County Emergency Board of USDA-FSA for agricultural disaster declaration by submitting damage assessments to County Judges and the Governor prior to submission to the U.S. Secretary of Agriculture (CORRECTION-this activation should have been included in previously submitted SITREP's-actual activation began Aug 15 and continued through Aug 22); the agency continues activation of a team of 6 AgriLife Extension agents for operations and management of the horse and livestock feed Resource Staging Area (RSA) called "Operation No Fences" near Anahuac, Texas in Chambers County. The agency's associate director for agriculture and natural resources has activated 28 Extension specialists serving on Incident Resource Teams to assess, research and apply knowledge based solutions to the agricultural soil, livestock, crops and water situations brought by Hurricane Ike.

Additional 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> <<http://165.91.104.99/exchweb/bin/redir.asp?URL=http://texashelp.tamu.edu/>>.

Texas Commission on Environmental Quality (TCEQ):

TCEQ is currently assessing 1,390 (revised from 1,393) PWS facilities in 10 counties. To date 1,105 facilities for 96% of population served, reported as operational, 145 facilities for 1.2% of populations served, reported as non-operational, and unable to establish contact with 140 facilities for 2.8% of populations served. TCEQ is currently assessing 737 WWTP facilities in 10 counties. To date 597 facilities are reported as operational, 127 reported as non-operational, and unable to establish contact with 14 facilities.

To date, TCEQ is monitoring 809 Boil water notices, of which approximately 194 have already been rescinded.

Texas Department of Agriculture (TDA): All TDA programs will be preparing to provide services to Galveston once they open. TDA continues to work closely with TAHC and AgriLife with livestock issues and concerns. TDA is supplying staffing to White Memorial Park and Orange County for no fences operations. TDA is also coordinating with other agencies the relocation of stranded cattle to include on going care and veterinarian services. TDA is relocating Food and Nutrition Program in Houston, due to water damage to current office. Food & Nutrition continues working with Mass Care providing USDA commodities.

Texas Department of Family and Protective Services (DFPS):

Significant Events/Activities:

Essential services are being provided in Galveston offices, effective Wednesday, September 24. DFPS staff is not in the city as the evacuation order has not been lifted; however, staff is working intakes

from/out of the nearby Texas City office, which is open. Caseworkers will be deployed back to Galveston as soon as the order is lifted. DFPS continues to plan for re-entry and demobilization.

- HHSC RAS teams continue assessing and determining the viability of agency offices in the affected areas.
- Other offices will open as power is restored and damages repaired.
- DFPS has completed the ongoing plan for providing essential services in the affected areas.

DFPS continues to execute its existing disaster plan for locating and contacting evacuated clients.

Texas Department of Assistive and Rehabilitative Services (DARS): The following DARS offices have been removed from the list of closed offices: Port Arthur DRS; Houston DBS Southeast; Houston East End DRS; Livingston DRS; Houston Regional DRS; Beaumont DBS; Beaumont DRS; Clear Lake DRS; Texas City DRS; and Tomball DRS. Restoration work continues at Alvin DRS Office.

The following DARS Division for Rehabilitation Service (DRS) and Division for Blind Services (DBS) offices are closed until further notice: Alvin DRS; Baytown DRS; Galveston DRS; Galveston Transitional Learning Community DRS; Houston Hobby DRS; and Liberty DRS

Texas Department of Information Resources (DIR): DIR is beginning the process of recovering communications equipment recently sent out to local/state agencies, as well as other first responders, in an effort to meet their communication needs.

DIR is assisting in the relocation of communication capabilities for DEAF LINK in the Houston area.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens.

HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio.

HHSC has hired and will continue to hire staff for the Other Needs Assistance program. HHSC has processed 2,168 people for ONA grants for losses due to Hurricane Ike.

HHSC has hired a field coordinator which has been deployed to the affected areas. They are hiring disaster assistance staff who will work in the Disaster Recovery Centers to assist the disaster victims with the Other Needs Assistance Program.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

Texas Department of Public Safety (DPS): Houston Police Department has requested 100 troopers to assist their officers with traffic control. An additional 100 troopers, eight sergeants, and two lieutenants are deployed in Galveston to assist with the reentry of citizens.

Criminal Law Enforcement (CLE) personnel deployed to Region 2 for Hurricane Ike response include 127 Sergeants, 21 Lieutenants and 2 CLE personnel. Additionally 7 CLE Captains have been assigned to

the State Operations Center. The Bureau of Internal Affairs assigned 4 Lieutenants, 10 analyst supervisors and 55 analysts with the primary responsibility of checking evacuee list for Registered Sex Offenders and wanted persons. The Texas Rangers have deployed 39 Rangers to the Galveston area.

Texas Animal Health Commission (TAHC): TAHC Area Command in Austin was deactivated at noon September 24, 2008 and personnel from the field incident command post (ICP) at Beaumont demobilized earlier today September 25, 2008. The SOC will continue to be staffed, based on requirements. Up to three field personnel will remain at White's Park in Anahuac for approximately the next two weeks to work with the Texas Department of Agriculture (TDA) and AgriLIFE Extension in assisting producers in distributing donated hay, feed, water and moving cattle out of the impacted areas. Over 3,000 cattle were hauled to new locations and another 3,000 to 6,000 livestock are still awaiting transportation to better grazing lands and fresh water. The federal Natural Resources Conservation Service (NRCS) has contracted with the impacted counties to dispose of large animal carcasses. As of this date, over 260 carcasses have been removed from the impacted areas for disposal, and there may be as many as 1,000 livestock carcasses needing disposal before the operation ceases.

Texas Procurement & Support Services (TPASS): TPASS continues to be in contact with contingency contract holders to ensure delivery of goods/services at the RSA's, shelters, kitchens, refueling points and POD sites. TPASS is currently coordinating with contractors to receive items from locations that are demobilizing.

Sun Coast: Sun Coast Resources continues to provide fuel support for the RSA's, refueling points, kitchens, bus staging sites and POD sites.

Texas Department of State Health Services (DSHS): Texas Department of State Health Services continues to provide assistance to State, Regional, and local health departments to meet their public health needs.

MSN SHELTERS: There are 254 evacuees in MSN shelters in Region 7 and Region 8. A long term solution for returning evacuees in MSN's to their home facilities or a new facility that can meet their needs is being implemented.

MSN RE-ENTRY/TRANSPORTATION REQUESTS: The DSHS Re-entry Team is currently assessing transportation asset needs for the long term relocation and return of evacuees. 79 evacuees remain in hospitals and nursing homes.

MEDICAL ASSETS FOR UTMB: The mobile operating rooms will provide four to five recovery beds and seven to eight intensive care unit (ICU) beds, and OB support. Two teams began providing services on 9-24-08, and one is expected to be operational by Friday 9-26-08.

HOUSTON AREA HOSPITALS AND DIALYSIS CENTERS: In the Houston area, 10 hospitals remain closed, 4 hospitals are on divert status, and 2 hospitals report internal disasters. The Regional Advisory Council (RAC) Q (Houston) is reporting 8 ESRD facilities closed and 4 on divert status, and RAC R (Fulshear) is reporting 4 ESRD facilities closed and 1 on divert status.

TRANSPORTATION ASSETS: Current assets include 150 ambulances, 300 ParaTransit seats and 2 rotor wing aircraft. A request for continued federal assistance for supporting UTMB and Galveston 911 emergency operations was approved at the SOC and sent to FEMA on 9/25/08.

DISASTER BEHAVIORAL HEALTH (DBH) AND CRITICAL INCIDENT STRESS MANAGEMENT (CISM) SUPPORT: The Behavioral Health Plan is operational and includes the following strategies: coordinating mental health, disaster behavioral health (DBH) and critical incident stress management (CISM); coordinating efforts with mental health, substance abuse (MHSA) and CISM; and providing support for CISM. Disaster Behavioral Health staff maintain a full-time presence at the FEMA Joint Field Office. DBH staff is working closely with State Disaster Recovery Center (DRC) group to ensure DBH coverage of DRC's. The FEMA crisis counseling program grant is being written by DBH staff with

assistance from FEMA, CMHS (SAMHSA). DBH staff will continue to ensure adequate coverage of the Disaster Recovery Centers and shelters.

VACCINE: The following vaccines were shipped to Midland for delivery to Presidio: 1000 TDAP, 1500 Hepatitis A Adult, 50 IG, 500 Flu. Currently 200 units of TD vaccine are being processed for shipment to Beaumont.

VECTOR CONTROL: Three airplanes utilized to spray 220,000 acres on 9/25/08 and additional spraying will occur this evening.

APPLIED PUBLIC HEALTH TEAM (APHT): Applied Public Health Teams conducted community assessments at approximately 200 households, identified sources of adverse event data from hospitals, shelters, Disaster Medical Assistance Teams, and provided essential public health functions in Liberty, Manvel, Orange, and Port Arthur. An assessment in Manvel, Texas is scheduled for Friday, 9/26/08 and an additional APHT Team will be deployed to Galveston to conduct community assessments beginning Monday, 9-29-08. Teams include epidemiologists and environmental health specialists. In addition a strike team of environmental specialists will be providing technical assistance and guidance in Liberty County.

MACC Safety: Monitoring staff for signs of stress and fatigue. No accidents or injuries reported.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. Dynamic Message Signs on major highways to Houston are activated to display a message about storm damage, for people returning to Galveston and travelers coming through Houston.

Texas General Land Office (GLO): GLO staff conducted assessments of the beaches on the west end of Galveston Island in Spanish Grant, Bermuda Beach, Pirates Beach, Palm Beach, Pirates Beach West, Sea Isle (at two locations), and Pointe San Luis. The GLO inspected the size and amount of debris on the beach and estimated the depth of sand needed to be scraped to remove smaller debris deposited as a result of Hurricane Ike. Coastal staff continues to participate at the JFO in the debris task force and will continue to coordinate issues concerning the COBRA's. Coastal staff in Brazoria County continues to assist the county with emergency permitting issues. Coastal Resources has received a request from Galveston County to meet with them sometime the week of September 29. Coastal Resources staff in Austin are assisting local residents and officials with issues concerning the emergency rules and directing other inquiries to the proper authority.

30 wells in Galveston Bay and Gulf area are back in production including one very large producer.

Inspected all but one (640 acres in Orange County) timber tracts with Texas Forest Service staff this week. Very little damage observed. Evaluations by Forest Service staff determined that overall production would not be impacted. Staff have not been able to inspect the Orange County timber tract due to flooding.

Commercial Leasing:

Staff will present the following items to the SLB at the 10/7/8 meeting. Items will be discussed in closed session.

Update and possible action on emergency rules for restoration and rebuilding within the bays, rivers and estuaries in Orange, Jefferson, Chambers, Galveston, Harris and Brazoria Counties affected by Hurricane Ike.

Update and possible action on rent modification and abatement for certain projects within the bays, rivers and estuaries in Orange, Jefferson, Chambers, Galveston, Harris and Brazoria Counties affected by Hurricane Ike.

The School Land Board (SLB) may consider emergency rules that allow restoring to the shoreline to the pre-storm location, and authorizing staff to approve changes to projects that are less than 10% increase over what was previously authorized. This will not apply to the Gulf, and this will be discussed in closed session so the SLB can be made aware of possible complaints or requests for similar treatment from Gulf property owners.

SLB will also consider rent abatement to commercial projects for up to 12 months. This will not apply to industrial and Port of Houston Authority, since these projects are operational. The possible loss of revenue is up to \$485,000.

On 9/25/08 contacted the 2 largest marinas on state owned submerged land in the upper coast. Watergate Marina (\$51,527 annual fee) reported 70-75% damage, and estimates a minimum of 6 months will be required to complete repairs. Houston Yacht Club (\$43,197 annual fee) reported 85-90% damage, and they believe repairs will exceed insurance coverage.

Finalizing the letters that will be sent to CE, SP, PC & CL projects. Staff will also send a similar letter to contractors so they will be aware of special conditions within GLO contracts. The letters will be posted on the website once approved. The website may also include a FAQ section.

Texas Military Forces (TXMF): The TXMF were activated on September 7, 2008 at the request of the Governor in support of Hurricane Ike. The TXMF was tasked to activate up to 7,500. The TXMF supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Minneola, Marshall, Longview and Coastal Bend area. They supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike operations.

Texas Office of Attorney General (OAG): A toll-free, emergency hotline number remains open to help Hurricane Ike evacuation shelters enforce registered sex offender policies. When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333 from 7 a.m. to 7 p.m., law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General continues to operate its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at www.texasattorneygeneral.gov.

Information from consumers regarding price-gouging on fuel is being shared with the fuel team and Texas Department of Agriculture for evaluation.

Texas Parks and Wildlife Department (TPWD):

Eight Game Wardens with boats from Region 4 Houston continue day and night patrol shifts in West Bay Galveston until power is restored to Galveston. The purpose of these patrols is to deter criminal elements from using the waterways for criminal activities.

Four Game Wardens with boats from Region 4 Houston are patrolling Bolivar Peninsula searching out debris fields for victim recovery/missing persons.

Fifty Game Wardens Strike Team in cooperation with 100 DPS troopers in law enforcement and traffic control for the re-entry program for Galveston has been released.

A Ten Game Warden strike team (5 from Region 3 Rusk and 5 from Region 9 Temple) complete with ATV's and 4x4 vehicles have deployed today September 25th to High Island and Crystal Beach area in preparation for the "Look and Leave" entry program which will commence September 26th at 6a.m. This strike team will be a high profile law enforcement presence visible to the public entering the Island.

Texas Workforce Commission (TWC): Port Arthur workforce center has reopened. Locations have been identified for the mobile units arriving in South East board area on Sunday.

Status of office closures:

Gulf Coast: 3 centers closed (Astrodome, Liberty, and Northeast).

- Galveston re-opened for service on Tuesday (9/23/08), located at the center are a POD and a Comcast mobile computer lab onsite
- Temporary workforce center sites have been established in Liberty County – Dayton (First United Methodist Church Fellowship Hall, 106 S. Cleveland Street, Dayton, TX, 77535)
- Planning to re-open Alvin office in Brazoria County for use as a temporary career office site

Mobile Units:

South East:

The southeast unit moved from Bridge City to a location in Orange. The Board has requested 3 more units to begin operations next Monday (9/29/08).

- North Texas and Upper Rio and South Texas units will be operational Monday at locations determined by the South East Board. Mobile units are currently scheduled to be in South East board area until October 12, 2008.
- North Texas unit: stationed at Orange workforce center (1 staffer from North Texas).
- Upper Rio unit: stationed at Bridge City High School (3 staffers from Upper Rio)
- South Texas unit: Orange workforce center (1 staffer from South Texas).

Gulf Coast:

Cameron County unit: will be stationed at the Workforce Solutions – Hobby office. South Texas unit: stationed at the Workforce Solutions Astrodome office parking lot Thursday 9/25 thru Sunday.

Disaster Recovery Center Support:

- Workforce Board/center staff located at all established DRCs continue to assist in shelters with significant numbers of evacuees. Currently, UI coordinating with Boards to place UI staff to assist with taking DUA/UI claims in the locations where seeing the most demand for service.
- UI Tele-Center staff established two dedicated lines for customers coming to Gulf Coast -Hobby office to file their UI/DUA claims. If this arrangement works well, Board and UI staff will work to expand it to other high volume areas.
- The Texas Workforce Commission (TWC) announced the approval from the U.S. Department of Labor (DOL) for a \$15.9 million National Emergency Grant (NEG) to fund 600 temporary jobs in the 29 Texas counties impacted by Hurricane Ike. The 29 counties are: Angelina, Austin, Brazoria, Chambers, Cherokee, Fort Bend, Galveston, Grimes, Hardin, Harris, Houston, Jasper, Jefferson, Liberty, Madison, Matagorda, Montgomery, Nacogdoches, Newton, Orange, Polk, Sabine, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller and Washington.
- Workforce Solutions Brazos Valley, Deep East Texas, Gulf Coast and Southeast Texas, the local workforce development boards funded by TWC, will coordinate with local and county governments to provide temporary jobs. Efforts will include performing demolition work, cleaning, repair, renovation or reconstruction of damaged and destroyed public structures, facilities, and land located within the designated disaster area.

Unemployment Insurance:

- UI staff continue working in Shelters to take unemployment claims at the Shelters in San Antonio, Dallas, Ft Worth and Austin.
- TWC has taken approximately 85,561 claims. (24,773 regular initial claims; 51,121 regular initial claims where the separation was listed as disaster impacted; 5,189 EUC initial claims and 4,373 DUA initial claims)
- TWC continues to extend office hours and will continue taking calls over the weekend.
- Continue outreaching to heavily emphasize the need for employers to call the hotline to supply us with separation information.

To clarify for all concerned:

- Regular UI Claims for the affected area have an Incident Period effective date of 9/7/08
- Per US DOL, DUA claims have an effective date of 9/14/08
- US DOL forwarded TWC's request for DUA to FEMA on 9/17.
- On 09/25/08 we received approval from FEMA for funding DUA.

We continue to update our "Hurricane Ike" link with the latest information:
<http://www.twc.state.tx.us/news/ikeinfo.html>.

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online www.texasworkforce.org or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is in recovery mode and personnel continue to staff the SOC as well as the FEMA Joint Field Office. Community action agencies within the affected counties have been contacted and advised that their Disaster Assistance contracts are available and have all been executed.

The following Community Action Agencies have received additional Disaster Relief Assistance: Sub-Recipient Tri County Community Action (Non-Coastal) Newton, Jasper, Tyler; Southeast Texas Regional Planning Commission in Orange, Jefferson, Hardin; Brazos Valley Community Action Agency in Chambers; Liberty Gulf Coast Community Services in Harris Galveston County; Community Action Council Galveston; Brazoria Economic Action Committee of the Gulf Coast Matagorda; Greater East Texas Community Action Program Non-coastal East Texas: Angelina, Cherokee, Houston, Nacogdoches, Polk, San Jacinto, Trinity; Combined Community Action Non-coastal Central Texas

Greater East Texas Community Action Program respectfully declined the CSBG Discretionary funds because the local coordination and resources in their area are meeting the local needs.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper: Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

DDC Beaumont: The Disaster District Committee coordinated operations and responded to requests to support PODs, to provide food, water, and ice, and also requests for tarps. DDC will stand down the EOC at 7:00 p.m., 25 September 2008.

Groves, Sabine Pass, Port Neches, Beaumont, Nederland, and numerous other small communities have lifted their boil water notices. Other than a few municipalities, Orange County has lifted its boil water notice. The Port Arthur EOC demobilized yesterday.

The re-entry of most special needs citizens in DDC 2B has been completed. Four buses (91) of medical special needs citizens from Tyler arrived in Orange County today. Additionally, a bus load (38) of general population citizens arrived from San Antonio Wednesday.

Texas Sea Grant Extension is working with FEMA to evaluate the status of the fishing community and to formulate a plan for recovery efforts.

It has been estimated that a large calf population is dead or missing due to the storm surge that impacted southern Chambers and Jefferson Counties. The effort to feed, water, treat and relocate the herd, including the disposal of carcasses, is being done jointly between multiple agencies including TAHC, TDA, AgriLife Extension, NRCS and the Texas & Southern Cattle Raisers Association.

According to the Public Utility Commission of Texas, 15% (2,495 customers) of Chambers County residents are without electricity, and less than 2% (1,844 customers) are without electricity in Jefferson County. All electricity has been restored in Orange County. All hospitals are up and running. All major hospitals are up and running on commercial power. Local governments and law enforcement are fully functional. Most schools in the area plan to open sometime next week. Power has been restored to 80-90 percent of the area.

Highway 87 in Galveston County has limited access due to debris and severe erosion.

Local, state and federal assets are on the ground and are working in a coordinated effort to provide for the safety and security of residents as well as responders. The situation continues to improve as power is restored to several areas throughout the entire area.

DDC San Antonio: The ARCC is demobilizing operations today. The warehouse and shelter will remain operational. BCFS, DSHS and STRAC will continue the support and repatriation of evacuees. DDC-3B will demobilize today. RLO-3B will continue to support ARCC operations. This will be the final situation report from DDC-3B.

Approximately 600 Galveston Island evacuees are in San Antonio shelters. They are being repatriated as Galveston shelters are opened and transportation is coordinated with Galveston EOC.

Today approximately 70 MSN evacuees are being repatriated to the impacted areas.

RLO-3B is working with local DPS DL and San Antonio DCI to provide duplicate driver's license (picture IDs) to Galveston evacuees sheltered in San Antonio. DPS DL in Universal City will assist 60 evacuees today.

The reception center has processed 11679 GP, 1363 MSN evacuees. The Reception Center has been closed.

The DRC located at 5455 Evers Road is the only DRC open. Bus transportation is being provided from the shelter to that DRC.

RESPONDING AGENCIES/ORGANIZATIONS:

City of San Antonio, San Antonio Police Department, San Antonio Fire Department, Baptist Children and Family Services (BCFS), Baptist Men, Bexar County Sheriffs Office, Bexar County EOC, METRO Health,

Southwest Texas Regional Advisory Council (STRAC), Coach USA, Sun Coast Resources, Texas Department of Public Safety, Texas Department of Transportation, Department of State Health Services, Texas Forest Service, Governor's Division of Emergency Management, American Red Cross, CERT

Brazoria County:

All POD Operations have demobilized with the exception of the POD located in the City of Alvin which remains without power.

The University of Texas Medical Branch opened four clinics on the mainland on 09/18/08, from which residents can obtain medications. They are: Texas City Clinic at 6400 Memorial Drive at the intersection of HWY 3 and Memorial (409-938-8466); League City Pediatrics and Family HealthCare, 6465 South Shore Blvd., Suite 500 at the intersection of HWY 96 and South Shore Blvd., (281-538-7735); Friendswood Pediatric, Adult and Specialty Care, 128 West Parkwood at the corner of 528 and 518, (281-482-5695); and After Hours Pediatric Urgent Care, 3023 Marian Bay Blvd., League City, TX (281-334-6578). Open weekdays from 3 p.m. to 8 p.m. and weekends, from noon until 8 p.m.

The Blue Roof Program has been set up at temporary offices at the courthouse.

DPS provided an additional 30 troopers. TXMF continues to support the PODs.

Chambers County: Chambers County continues to successfully coordinate three PODs. The Sheriff's Department is coordinating with several State and Federal agencies to assist with animal issues. Public Works is working with State and Federal partners in assessing and repairing critical infrastructure.

Galveston County: City of Galveston and Galveston County top priorities include:

- Return of essential services
- return of evacuees
- return of residents to their homes

Local officials opened Galveston Island on Wednesday to residents only.

The Red Cross, Southern Baptist Convention, and Salvation Army are coordinating efforts to provide meals for residents and responders with 60 Trucks (Mobile Field Kitchen & Emergency Response Vehicles).

Curfews remain in effect in the City. Public water, sewer and electrical utilities are still limited. Sections of the city with partially restored water systems have not been cleared for potable water use. Sewer systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of functionality.

POD operations are ongoing. POD's reported smooth and uninterrupted operations.

Laundry units are operational. Shower trailers are functional and being utilized. A second shower and laundry service was added today on the North Base Camp.

The Salvation Army continues to provide drinks, snacks and meals to workers and residents.

Local, state and federal assets are on the ground and are continually working in a coordinated effort to provide for the safety and security of residents as well as responders.

DPS is providing the following: security for Taskforce Ike; assistance in traffic control; assistance in escorting of critical resources; maintaining command and control of State assets; maintaining information flow to City, County, and State Officials; and POD support and security.

TPWD is engaged in security for Task Force Ike, assisting in traffic control and assisting in escorting of critical resources.

TXDOT is engaged in debris removal and road clearing and assisting local public works.

TCEQ has a team deployed to evaluate and remove hazardous materials in the Galveston area.

TXMF is providing Chaplain services, supporting POD operations, and are operating a military field hospital.

San Antonio Water Systems are working to restore water & sewer services.

Southwest TX Regional Advisory Council is providing law enforcement support to base camp and conducting damage assessments.

GDEM is providing support and coordination to the City of Galveston.

Natural Resource Conservation Service is providing for removal of hogs, cows and horses.

Harris County/City of Houston:

Jury Service Resumes Monday, September 29, all persons summoned for jury service to the Harris County State or County Courts must report as instructed. Houston Police Department announced the citywide curfew will be lifted beginning this morning.

Orange County: Agencies remain engaged in support of all Orange County jurisdictions. Due to the increased activity at the North Orange Baptist Church as the church's weekly schedule returns to normal, the Incident Command Post has relocated to the former TX Army National Guard Armory, 4103 Meeks Dr, Orange. Due to classes restarting 092508 at the LCM High School, staging has relocated to Claiborne West Park, 4105 North St, Vidor.

Reentry sites have been established at the West Orange Middle School, West Orange High School, and Vidor Elementary. In conjunction with repatriation efforts, American Red Cross (ARC) established a shelter at West Orange Middle School to provide feeding, shower facilities and sleeping quarters for returning evacuees. An additional shelter was established today by ARC at Our Lady of Lourdes Parish Hall in Vidor.

Countywide curfews remain in effect. The Bridge City curfew is from 7 p.m. to 6 a.m. The remainder of Orange County is under a midnight to 6 a.m. curfew.

All water systems are now 100% operational. Repairs continue on all sewer systems that are not 100% operational.

The Orange County/Little Cypress Staging Area has received 181 truckloads of commodities for distribution since 9/15/08: 58 water, 38 MRE's, and 85 ice. Current commodity inventory in staging is 6 trailers of ice, 5 trailers of water, and 1 trailer of MRE's. POD operations have been operational since 9/15/08. The Bridge City POD remains the sole POD in the county.

Type 3 IMT personnel continue to assist Orange County EOC with planning, resource and request tracking and development of an incident action plan.

Three IMT members continue assisting Bridge City officials with assessment and planning. Facilities have been established for Bridge City EOC and first responder personnel to include sleeping quarters, shower facilities and laundry. Communications services have been established to include landline phone service, radio communications and mobile phone communications. Debris removal crews have removed approximately 17,500 yards of debris. A City of Dallas Public Works task force staged at Bridge City Intermediate School has five crews including dump trucks, claw trucks and bulldozers/tractors currently focusing on the commercial business debris removal, but with plans to move into residential areas as they complete their primary tasks. The Air Land Emergency Response Team (ALERT) continues to

assist special needs citizens and the general population with moving debris, general cleaning and mud-out operations. County resources sprayed for mosquitoes today and will continue to do so in the coming days, with a request made for a C-130 flyover spray to be made in the area. A Victoria County Law Enforcement task force arrived to aid local police in patrolling for looters. Four 911 dispatchers are scheduled to arrive 092408 to assist police dispatchers. Cedar Hill and Cleburne Fire Department TIFMAS resources demobilized today.

TIFMAS resources from Red Oak and Waxahachie Fire Departments resources are assigned to Bridge City. On Wednesday, a Bridge City Type 1 engine and a brush truck were brought in service when repairs were completed by TIFMAS resources. To date, TIFMAS resources assigned to Bridge City have responded to seven structure fires, one vehicle fire, two major vehicle collisions, two power lines down and twelve medical calls.

The local power provider continues to project power restoration to the Orange and Vidor area to be 100% by 092608 and wants to begin having meters read again to keep accounts active.

Centers for Disease Control (CDC) has completed providing Hepatitis A, flu and TDAP immunizations to 200 first responders and essential personnel in the Bridge City area. TDAP immunizations were being made available to the general public at the Bridge City Community Center and continued to be administered from 0930 a.m. until 0300 p.m. on Tuesday.

Orange County school districts have set dates to reopen schools. Little Cypress-Mauriceville ISD will start classes today. Vidor and Orangefield ISD's will begin classes 9/29/08. Bridge City ISD will begin classes 10/06/08. West Orange ISD began classes yesterday.

The two fixed feeding sites American Red Cross (ARC) is operating in Orange are now serving 30,000 meals daily. In addition, ARC is operating mobile Emergency Response Vehicles distributing meals throughout Rose City and Bridge City and has opened a first aid station at Bridge City High School. The ARC Orange County Chapter is providing diapers and other personal care items. The Salvation Army (TSA) has established four fixed and mobile feeding sites in Orange, Bridge City, West Orange and Vidor. ACTS-Disaster Relief Foundation is providing hot meals in Bridge City at the Bridge City High School.

Tyler County: Citizens are encouraged to take advantage of the free Blue Roof Program run by the Army Corps of Engineers which is set up at Bayshore Baptist Church located at 11315 Spencer Hwy from 8am - 6 pm to get assistance which includes the installation of commercial grade tarps for homes that have suffered roof damages during the hurricane. The number is 1-888-766-3258.

4. SHELTER INFORMATION: Anyone requesting a shelter can phone 2-1-1.

5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	3 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 2 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	100 DPS Troopers - Galveston 950 Highway Patrol Troopers 4 Helicopters CLE Personnel: 127 Sergeants, 21 Lieutenants, 7 Captains, BIA Personnel: 4 Lieutenants, 10 Analyst Supervisors, 55 analysts.

	39 Texas Rangers Communication Command One Trailer
Texas Parks and Wildlife Department (TPWD)	8 Game Wardens – Houston 4 Game Wardens – Bolivar Peninsula 10 Game Wardens – High Island/Crystal Beach
Texas Department of Transportation (TXDOT)	550 Personnel 7 Dozers 8 Loaders 3 Maintainers 339 Other vehicles and trailers 10 Portable Changeable Message Signs 4 Dynamic Message Signs
Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	150 Ambulances 2 Helicopters
Public Works Response Team (PWRT)	1 SOC LNO 13 SAWS resources in Galveston 15 Inspector resources authorized for Galveston from Killeen, Benbrook, Montgomery and Frisco. All other resources have demobilized
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TXMF)	3 UH-60 Helicopters – San Antonio & Austin 150 High Profile Vehicles – Port Arthur, Lufkin, Beaumont, Orange, Brazoria & Galveston County Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	All TXTF-1 & SAR Assets have been demobilized.
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.
Texas Animal Health Commission (TAHC)	TAHC Veterinarians – 1 TAHC Animal Health Inspectors – 4 Other TAHC and USDA personnel – 6

6. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division