

**STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)**

**SUBJECT: Hurricane Ike**

**SITUATION REPORT #19**

**DATE AND TIME COVERED: Wednesday, September 24, 2008, 6:00 p.m. through Thursday, September 25, 2008 6:00 p.m.**

**1. CURRENT PRIORITIES:**

- Return of evacuees
- Essential services on Galveston Island
- Return of residents to Galveston Island
- Transition to Recovery

**2. CURRENT SITUATION:**

Response operations are beginning to transition to recovery operations. Effective September 24, 2008, the hours for all DRCs and MDRCs will change. New hours for all centers except Kennard, Kountze, and the Woodlands will be 8:00 a.m. to 6:00 p.m. The following numbers are as of September 24.

<b>County</b>	<b>MDRC/DRC Location</b>	<b>Date Opened</b>	<b>Cumulative # of Visits</b>
Bexar	DRC #1 5455 Evers Road San Antonio, Texas 78238-1832	09/19	1151
Fort Bend	Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	0
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	267
Galveston	MDRC #10A MRIC Galveston Island Ball High School	09/23	274
Galveston	MDRC #11A Galveston Island Community Center	09/23	341
Galveston	MDRC #12A MRIC Galveston Island Jamaica	09/23	37
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	392
Harris	MDRC #4A Home Depot 11500 Chimney Rock, Houston, Texas 77035	09/19	1002
Harris	MDRC #7A Home Depot 10707 North Freeway, Houston, Texas 77037	09/19	600
Harris	MDCR #8A Home Depot 6810 Gulf Freeway, Houston, Texas 77087	09/19	1255
Harris	MDRC #1A Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2069
Houston	MDRC #6A First Baptist Church 300 Carson, Kennard, TX 75847	09/19	225

Jefferson	MDRC #13A The Wright Building 1006 Port Neches, Port Neches, TX, 77651	09/24	13
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23	112
Montgomery	South County Community Center 2235 Lake Robins Dr. The Woodlands, Texas 77380	09/24	0
Orange	MDRC #2A Orange County Courthouse 123 South 6 <sup>th</sup> Street, Orange, Texas 7763	09/19	469
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	86
Travis	DRC #3 Givens Recreation Center 3811 East 12 <sup>th</sup> Street, Austin, TX 78721	09/22	165
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	298
Waller	DRC #2 Knights of Columbus 22892 Mack Washington Lane Hempstead, Texas 77445	09/22	29
Chambers	American Legion Hall 1704 S. Main St. Anahuac, Texas 77514	09/26	0
Jasper	Central Baptist Church 33814 US 96 S Buna, Texas 77612	09/26	0
<b>Total</b>			<b>8785</b>

**2-1-1:** Since September 9, 2008, the 2-1-1 Texas system has handled 237,599 calls.

The Area Information Centers (AICs) in Beaumont remains closed due to storm damage. AICs across the state are still contributing 50% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. The Disaster Kit remains operational until 11:00 p.m. and reopens each morning at 7:00 a.m. These efforts will remain in place through Friday, September 26, 2008. However, the Disaster Kit will cease operating on Friday, September 26, 2008 at 11:00 p.m.

High call volume across the 2-1-1 platform continues to impact accessibility. Callers dialing 2-1-1 may receive a fast busy signal, dropped calls or total inability to access the system. DIR is aware of these issues and continues to identify ways to increase capacity and assist callers with automated messages to decrease wait times.

The top ten caller needs identified for Hurricane Ike are as follows: Disaster Food Stamps; Electric Bill Payment Assistance; FEMA Disaster Assistance Tele-Registration; Post Disaster Food Services; Disaster Unemployment Assistance; Evacuee Location; General Disaster Information; Post Disaster Clothing; Re-entry Information; Gas Money, and Post Disaster Shelters.

Texas Information & Referral Network (TRIN) staff has shifted to regular business hours with administrative staff available 24/7 on call. The system is shifting to recovery mode by placing the Disaster Response Option 5 to the end of the Integrated Voice Response (IVR), only to be heard by callers along the Gulf Coast region.

**Deaf Link:** Deaf Link has relocated the Shelter Link service that was located at the George R. Brown (GRB) Convention center in Houston to the Auchan Shelter Operations at 6059 South Loop East Houston.

**Texas Forest Service (TFS):** Texas Forest Service has incident management teams in many of the hard hit counties and cities in the State.

## **HOUSTON**

Members of the Lone Star State Incident Management Team (LSSIMT), the Georgia Forestry Commission Type II Incident Management Team (IMT), the Atlanta NIMO team and the South Carolina Forestry Commission IMT have formed a unified command at Reliant Stadium in Houston where they are managing a Regional Staging Area (RSA) and supporting various POD (Points of Distribution) operations in Harris, Galveston, Brazoria Montgomery, and Ft. Bend counties. Three Regional IMT members are providing planning support at the Harris County Office of Emergency Management (OEM).

## **ORANGE COUNTY**

A Regional local government IMT and TIFMAS personnel led by a TFS manager are in Orange County assisting local governments with continuity of government issues. A major aspect of the team's mission is to manage a county staging area and points of distribution (POD). Two members of the team continue to be embedded with the Orange County EOC assisting in plans and logistics. In addition, two IMT personnel are assigned to Bridge City to help local officials with planning support.

## **BEAUMONT**

Points of Distribution (POD) continue to close as conditions in the area improve. The Interagency Type 1 team will continue to fill POD requests while making transition arrangements for remaining non-perishable commodities. The Interagency team is expected to be released by Friday.

TFS continues to respond through coordinated efforts with Governor's Division of Emergency Management representatives, the Department of Public Safety Highway Patrol and the Beaumont Disaster District Chairman at a separate facility.

## **GALVESTON**

TFS personnel plan to transition operations with the Phoenix Fire Department personnel in the next few days, but will continue to provide oversight. A 40-member Florida IMT is managing base camp operations and is making preparations for the population of the camp by Voluntary Organizations Active in Disasters (VOAD), 100 DPS officers, 50 game wardens and 40 Salvation Army members. A TFS manager is supporting the Galveston DDC. The Regional local government IMT has been released.

## **LUFKIN**

Eleven additional members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation shelter centers and PODs throughout the state.

## **ACROSS TEXAS**

At the State Operations Center, one TFS employee is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-44 liaison.

The TFS EOC has been coordinating with Texas Intrastate Fire Mutual Aid System (TIFMAS) and has sent out 236 personnel; 61 ground resources, including 23 engines, 20 ambulances, 8 water tenders and 100 support units. These personnel and supplies have deployed to support efforts in Bexar, Chambers, Galveston, Harris and Orange Counties.

**Texas Forest Service is participating in the following missions as directed by the Governor's Division of Emergency Management:**

- Houston DDC - Three TFS employees are assisting with situation assessment and resource tracking.
- San Antonio DDC Support – One TFS employee is assisting with situation assessment and resource tracking.

**Additional TFS missions that have been completed or cancelled:**

Corpus Christi DDC - released  
McAllen DDC – released  
Bryan DDC – released  
Walker County EOC Support – released  
Victoria DDC – released  
Tyler Shelter Hub – released  
Texarkana Shelter Hub – released  
Tyler DDC – released  
Polk County EOC – released  
Hardin County EOC – released  
ESF-9 Search and Rescue support - released

**Mass Care:**

Feeding: This morning the Galveston kitchen site received a food shipment of 40,000 meals. This shipment will be sufficient for lunch and dinner on Thursday and additional deliveries are expected later today. Food deliveries for the kitchen site on the island are scheduled daily until further notice.

Sheltering: The Multi Agency Shelter Assessment & Support field teams have visited all known shelters and 14 of the 16 teams are demobilizing. Two teams are remaining in the field based out of Houston. They will continue to visit and support shelters and search for unreported shelters. Three shelters were visited yesterday. All were reportedly in good shape.

**American Red Cross (ARC):** At this time the American Red Cross is operating 27 shelters with a population of 3,069. There are 142 vehicles providing feeding support and have served 151,490 meals. 1,486,171 meals have been served to-date. There are 3,381 disaster workers providing these services.

**Public Utilities Commission (PUC):** Currently 507,607 customers are without electricity. Harris County has 401,190 customers out, Galveston county has 42,111 customers out and Brazoria county has 24,598 customers out.

**Public Works Response Team (PWRT):** Galveston has resources from San Antonio Water Systems working to restore the main sewer plant. PWRT provided the City of Galveston with a list of contractors who can provide services to assist in the recovery of the public works infrastructure. In addition, a point of contact has been provided to FEMA Public Assistance.

City of Galveston has requested 100 each licensed electrical inspectors and licensed plumbing inspectors to assist in the restoration effort.

The PWRT SOC LNO continues to coordinate generator requests for Hospitals/Medical Facilities, Emergency Continuity of Government Facilities, Shelters and Water/Wastewater Systems. Currently, there are 299 requests totaling over 1,300 individual generators in the 15 KV to 2 MW size range (skid/trailer mount up to tractor-trailer rig size). Smaller units requested are purchased or leased locally. The Corps of Engineers has provided most of the large generators for hospitals, shelters, emergency facilities and some water/wastewater facilities; many of the water and wastewater requests have been filled through TXWARN and other industry associations, in coordination with TCEQ. Many of these

requests are being closed as electric power is restored to the area. New requests have slowed considerably.

**Texas Department of Criminal Justice (TDCJ):** All TDCJ facilities, with the exception of UTMB Galveston, are running on normal power and are in the process of resuming normal activities.

Several Parole Offenders are still in the processes of being moved back to their home jurisdictions from several areas around the state.

TDCJ is diligently working on restoring normal operations though out the system as it relates to releases, court appointments, scheduled medical appointments, and receiving offenders from county jails etc.

The Central Command Center in Huntsville is standing down. However, all emergency management issues are being monitored and worked through TDCJ Incident Manager.

**United States Coast Guard (USCG):** The U.S. Coast Guard has established an Incident Command Post (ICP) at the Nassau Bay Hilton (3000 NASA Parkway) to manage the reconstitution of the marine transportation system (waterways, facilities, and vessels). Most of these functions will demobilize on 26 September 2008 and returned to their home units. Some personnel are from units displaced from Galveston, Texas will remain at this facility after demobilization. A separate ESF-10 Incident Command Post has been established at the Verne Cox Recreation Center in Pasadena (5200 Burke). This ICP is functioning with the EPA, Coast Guard, TGLO, and TCEQ operating a under unified command structure.

**Texas AgriLife Extension Service:** Texas AgriLife Extension Service deployed a team of 6 AgriLife Extension agents on 15 September 2008 to continue operation of the horse and livestock feed Resource Staging Area (RSA) for "Operation No Fences" near Anahuac, Texas in Chambers County. The agency's associate director for agriculture and natural resources has activated 28 Extension specialists serving on Incident Resource Teams to assess, research and apply knowledge based solutions to the agricultural soil, livestock, crops and water situations brought by Hurricane Ike.

Four (4) AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; 1 AgriLife Extension specialist serves agency liaison services at the SOC. The agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu>

24 September 2008 demobilizations:

- Demobilized 1 AgriLife Extension agent/staff at the AgPOD in Galveston County.
- Demobilized 17 Extension family and consumer sciences and 4-H youth specialists serving on the agency's Incident Resource Teams supporting GDEM public information and education in local jurisdictions
- Demobilized 18 local Extension agents supporting GDEM public information and education in local jurisdictions
- Demobilized 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials

**Texas Commission on Environmental Quality (TCEQ):**

TCEQ is currently assessing 1,393 PWS facilities in 10 counties. To date 1,014 facilities for 94% of population served, reported as operational, 168 facilities for 1.5% of populations served, reported as non-operational, and unable to establish contact with 211 facilities for 4.5% of populations served. TCEQ is currently assessing 737 WWTP facilities in 10 counties. To date 570 facilities are reported as operational, 151 reported as non-operational, and unable to establish contact with 17 facilities.

Of 13 refineries that reported shutdowns for Hurricane Ike, 5 have reported startup activities. Of 48 chemical facilities that reported shutdown, five have reported startup. Of the 11 miscellaneous facilities that have reported shutdowns, 4 have reported startup activities.

**Texas Department of Agriculture (TDA):** All TDA programs will be preparing to provide services to Galveston once they open. TDA continues to work closely with TAHC and AgriLife with livestock issues and concerns. TDA is supplying staffing to White Memorial Park and Orange County for no fences operations. TDA is also coordinating with other agencies the relocation of stranded cattle to include on going care and veterinarian services. TDA is relocating Food and Nutrition Program in Houston, due to water damage to current office. Food & Nutrition continues working with Mass Care providing USDA commodities.

**Texas Department of Family and Protective Services (DFPS):**

Significant Events/Activities:

Essential services are being provided in Galveston offices, effective Wednesday, September 24. DFPS staff is not in the city as the evacuation order has not been lifted; however, staff is working intakes from/out of the nearby Texas City office, which is open. Caseworkers will be deployed back to Galveston as soon as the order is lifted. DFPS continues to plan for re-entry and demobilization.

- HHSC RAS teams continue assessing and determining the viability of agency offices in the affected areas.
- Other offices will open as power is restored and damages repaired.
- DFPS has completed the ongoing plan for providing essential services in the affected areas.

DFPS continues to execute its existing disaster plan for locating and contacting evacuated clients.

**Texas Department of Assistive and Rehabilitative Services (DARS):** The following DARS offices have been removed from the list of closed offices: Port Arthur DRS; Houston DBS Southeast; Houston East End DRS; Livingston DRS; Houston Regional DRS; Beaumont DBS; Beaumont DRS; Clear Lake DRS; Texas City DRS; and Tomball DRS. Restoration work continues at Alvin DRS Office.

The following DARS Division for Rehabilitation Service (DRS) and Division for Blind Services (DBS) offices are closed until further notice: Alvin DRS; Baytown DRS; Galveston DRS; Galveston Transitional Learning Community DRS; Houston Hobby DRS; and Liberty DRS

**Texas Department of Information Resources (DIR):** DIR is beginning the process of recovering communications equipment recently sent out to local/state agencies, as well as other first responders, in an effort to meet their communication needs.

DIR is assisting in the relocation of communication capabilities for DEAF LINK in the Houston area.

**Texas Health and Human Services Commission (HHSC):** HHSC continues to coordinate the delivery of ice and water to support pods and feeding kitchens.

HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio.

HHSC has hired and will continue to hire staff for the Other Needs Assistance program. HHSC has processed 2,168 people for ONA grants for losses due to Hurricane Ike.

HHSC has hired a field coordinator which has been deployed to the affected areas. They are hiring disaster assistance staff who will work in the Disaster Recovery Centers to assist the disaster victims with the Other Needs Assistance Program.

**Texas Department of Insurance (TDI):** Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Saturday 8 a.m. to 6 p.m. and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

**Texas Department of Public Safety (DPS):** Houston Police Department has requested 100 troopers to assist their officers with traffic control. An additional 100 troopers, eight sergeants, and two lieutenants are deployed in Galveston to assist with the reentry of citizens.

Criminal Law Enforcement (CLE) personnel deployed to Region 2 for Hurricane Ike response include 127 Sergeants, 21 Lieutenants and 2 CLE personnel. Additionally 7 CLE Captains have been assigned to the State Operations Center. The Bureau of Internal Affairs assigned 4 Lieutenants, 10 analyst supervisors and 55 analysts with the primary responsibility of checking evacuee list for Registered Sex Offenders and wanted persons. The Texas Rangers have deployed 39 Rangers to the Galveston area.

**Texas Animal Health Commission (TAHC):** TAHC and USDA-APHIS-VS personnel deactivated yesterday from their agriculture incident command post (ICP) in Beaumont. Two TAHC inspectors will continue, for the next week or so, to liaison with AgriLIFE Extension agents, Texas Department of Agriculture (TDA) personnel, and livestock producers at the Anahuac's "no fences" agriculture resources staging area (RSA) to distribute hay, feed, water, and water troughs to animals in need and to continue the movement of livestock out of the impacted areas. The TAHC Central Office's Area Command deactivated at noon yesterday, but the Commission continues to fully staff the State Operations Center (SOC) in Austin. The federal Natural Resources Conservation Service (NRCS) is maintaining their carcass disposal operations throughout the impacted areas using contract personnel, and the Executive Director of the Texas State Animal Resource Team (TXSART) continues to work with government and non-government animal care organizations to coordinate and assist in the disaster sheltering support for small animals in communities near the Coast.

**Texas Procurement & Support Services (TPASS):** TPASS continues to be in contact with contingency contract holders to ensure delivery of goods/services at the RSA's, shelters, kitchens, refueling points and POD sites. TPASS is currently coordinating with contractors to receive items from locations that are demobilizing.

**Sun Coast:** Sun Coast Resources continues to provide fuel support for the RSA's, refueling points, kitchens, bus staging sites and POD sites.

**Texas Department of State Health Services (DSHS):** Texas Department of State Health Services continues to provide assistance to State, Regional, and local health departments to meet their public health needs.

**MSN SHELTERS:** There are 363 evacuees in MSN shelters in Region 8 and Region 7. A long term solution for returning evacuees in MSNs to their home facilities or a new facility that can meet their needs is being implemented.

**MSN RE-ENTRY/TRANSPORTATION REQUESTS:** The DSHS Reentry Team is currently assessing transportation asset needs for the long term relocation and return of evacuees. All Louisiana evacuees associated with Hurricane Gustav have been returned.

**MEDICAL ASSETS FOR UTMB:** The mobile operating rooms will provide four to five recovery beds and seven to eight intensive care unit (ICU) beds, and OB support. Two teams began providing services on 9-24-08, and one is expected to be operational by Friday 9-26-08.

**HOUSTON AREA HOSPITALS AND DIALYSIS CENTERS:** In the Houston area, 10 hospitals remain closed, 3 hospitals are on divert status, and 2 hospitals report internal disasters. The Regional Advisory Council (RAC) Q (Houston) is reporting 10 facilities closed and 4 on divert status, and RAC R (Fulshear) is reporting 4 facilities closed and 1 on divert status.

**TRANSPORTATION ASSETS:** Current assets include 150 ambulances, 300 ParaTransit seats and 2 rotor wing aircraft. A request for continued federal assistance for supporting UTMB and Galveston 911 emergency operations is being developed.

**DISASTER BEHAVIORAL HEALTH (DBH) AND CRITICAL INCIDENT STRESS MANAGEMENT (CISM) SUPPORT:** The Behavioral Health Plan is operational and includes the following strategies: coordinating mental health, disaster behavioral health (DBH) and critical incident stress management (CISM); coordinating efforts with mental health and substance abuse (MHSA) and CISM; and providing support for CISM. Disaster Behavioral Health staff began maintaining a full-time presence at the FEMA Joint Field Office. DBH staff is working closely with State Disaster Recovery Center (DRC) group to ensure DBH coverage of DRC's. The FEMA crisis counseling program grant is being written by DBH staff with assistance from FEMA, CMHS (SAMHSA). The DBH priority is to ensure adequate resources are available to the Gulf Coast MHMR Center as it prepares for reentry of evacuees into Galveston. Work with local providers to assist evacuees in general population shelters in affected areas with disaster behavioral and mental health issues.

**VACCINE:** DSHS continues to fill vaccine requests for regional and local health departments. On 9-24-08, 6500 units of Tdap and 5000 units of FLU were sent to Galveston County Health Department. Currently 200 units of TD vaccine are being processed for shipment to Beaumont.

**VECTOR CONTROL:** The DSHS Vector Control Plan is operational. A contract for aerial spraying of affected areas is being negotiated and a waiver from the US Department of Agriculture has been granted for out-of-state applicators.

**APPLIED PUBLIC HEALTH TEAM (APHT):** Applied Public Health Teams are conducting community assessments, identifying sources of adverse event data from hospitals, shelters, Disaster Medical Assistance Teams, and providing essential public health functions in Liberty, Manvel, Orange, and Port Arthur. An additional APHT Team will be deployed to Galveston to conduct community assessments beginning Monday, 9-29-08. Teams include epidemiologists and environmental health specialists. In addition a strike team of environmental specialists will be providing technical assistance and guidance in Liberty County.

**MACC Safety:** No accidents or injuries reported.

**Texas Department of Transportation (TXDOT):** TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. Dynamic Message Signs on major highways to Houston are activated to display a message about storm damage, for people returning to Galveston and travelers coming through Houston.

**Texas General Land Office (GLO):** Coastal Resources staff has a Beach Dune team member in Brazoria County assisting the County with emergency permitting issues. Another Beach Dune team member in Galveston County will continue to assist with emergency permitting issues.. Beach Dune staff in Galveston is continuing to work with the locals concerning their debris removal efforts that may have an impact on the public beach easement. Beach Dune staff in Austin is assisting local residents and officials with issues concerning emergency rules.



Permit Service Center is working with Professional Services and other staff to monitor the beach debris and clean up efforts.

Personnel from the Nederland field office will be investigating reports of eleven above ground storage tanks that were deposited into the Anahuac NWR. La Porte field office personnel will be investigating potential spills in Cedar Point Marsh, Dickinson Bayou and reported exposed pipelines on the beach in Matagorda County. Lower coast field office personnel will continue conducting beach assessments to identify debris impact zones.

Energy Resource staff has given notice to the operators of wells in state waters that are situated within the areas affected by Ike. The notice requests 72-hour notice prior to start-up of operations in order to prepare for potential spill responses. Energy and I.S. have prepared a map illustrating which wells are reported as shut-in or have commenced start-up operations or are back on-line.

Conducted inspections of timber tracts with Texas Forest Service staff in Tyler, Trinity and Angelina Counties.

2100 letters allowing residential and commercial easement holders to rebuild will be mailed today. Update website with copies of the letters and FAQs today. Staff will prepare individual letters that will be sent to PCs holders based on today's inspection of cabins. Reviewed the commercial projects in the impacted area, and identified the industrial projects. The majority of the industrial projects (outside of Sabine Pass) appeared to be operational or to have received minimal damage.

Recover work to restore and level tide gauge's is scheduled to happen next week in Port Arthur and Sabine Pass area.

Biologists and Ad techs have completed the identification of those leases in heavily damaged areas that are being processed. This includes all lease types in certain waterbodies (LC's, PC's, CE's, SP's, SL's, CL's) such as: Galveston Bay, Dickinson Bay, East Bay, West Bay, Cold Pass, Trinity Bay, Clear Lake, Taylor Lake, Double Bayou, Sabine Lake, Sabine Pass, and Cow Bayou.

Field Office staff will continue to process the damage assessment photos already generated. The following water bodies/areas have been completed: the lower reaches of Caney Creek, the lower reaches of Colorado River, the lower reaches of San Bernard River, Clear Lake, Taylor Lake, portions of Galveston Bay, Dickinson Bay, the lower reaches of Dickinson Bayou, Trinity Bay, and Highland Bayou.

Plans to conduct damage assessments of cabins:

Assessment Team 1 will visit the Mud Cut, Titlum Tatlum, and Christmas Bay cabins, as well as the structures along the bay side of Treasure Island. This assessment will be conducted by boat.

Assessment Team 2 will visit the Chocolate Bay, West Bay, Oyster Lake, and Halls Bayou cabins. This assessment will also be conducted by boat.

Assessment Team 3 will be processing photos of the Taylor Lake and Clear Lake areas.

**Texas Military Forces (TXMF):** The TXMF were activated on 07 September 2008 at the request of the Governor in support of Hurricane Ike. The TXMF has been tasked to activate up to 7,500. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Minneola, Marshall, Longview and Coastal Bend area. They have supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike operations.

**Texas Office of Attorney General (OAG):** A toll-free, emergency hotline number remains open to help Hurricane Ike evacuation shelters enforce their registered sex offender policies.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333 from 7 a.m. to 7 p.m., law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General continues to operate its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov).

Information from consumers regarding price-gouging on fuel is being shared with the fuel team and Texas Department of Agriculture for evaluation.

#### **Texas Parks and Wildlife Department (TPWD):**

Eight Game Wardens with boats from Region 4 Houston continue day and night patrol shifts in West Bay Galveston until power is restored to Galveston. The purpose of these patrols is to deter criminal elements from using the waterways for criminal activities.

Four Game Wardens with boats from Region 4 Houston are patrolling Bolivar Peninsula searching out debris fields for victim recovery/missing persons.

Forty-six Game Wardens, three Captains, 1 Lieutenant, and 1 Major are currently deployed in cooperation with 100 DPS troopers in law enforcement and traffic control for the re-entry program for Galveston. Assignments for this detail include two shifts of DPS troopers and TPWD Game Wardens to work from 6a.m. to 6p.m. and from 6p.m. to 6a.m.

A Ten Game Warden strike team ( 5 from Region 3 Rusk and 5 from Region 9 Temple) complete with ATV's and 4x4 vehicles have deployed today September 25th to High Island and Crystal Beach area in preparation for the "Look and Leave" entry program which will commence September 26th at 6a.m. This strike team will be a high profile law enforcement presence visible to the public entering the Island.

Staffing by TPWD at the SOC will terminate today at noon.

#### **Texas Workforce Commission (TWC):**

##### **Status of office closures:**

Gulf Coast: 3 centers closed (Astrodome, Liberty, and Northeast).

- Galveston re-opened for service on Tuesday (9/23/08), located at the center are a POD and a Comcast mobile computer lab onsite
- Winnie center re-opened today
- Temporary sites have been established in Dayton, Winnie, and Freeport
- Astrodome – plan to have a mobile unit on-site Thursday through Sunday
- Planning to re-open Alvin office in Brazoria County for use as a temporary career office site
- HHSC Baytown office is open today. Food Stamp traffic that had been served out of Baytown workforce centers now diverted to the HHSC Baytown office.

Mobile Units:

South East :

The southeast unit moved from Bridge City to a location in Orange. The Board has requested 3 more units to begin operations next Monday (9/29/08).

- North Texas and Upper Rio are coordinating with South East to send their mobile units in order for them to operational Monday.
- South Texas or UT Pan Am may serve as the 3rd mobile unit deployed to South East.
- Housing for staff to serve the mobile units is a challenge.

#### Gulf Coast :

Cameron County unit: will be stationed at the Workforce Solutions – Hobby office. Hobby experiencing high volume of customers. (1,100 on Tuesday). South Texas unit: stationed at the Workforce Solutions Astrodome office parking lot Thursday 9/25 thru Sunday .

- Workforce Board/center staff located at all established DRCs continue to assist in shelters with significant numbers of evacuees.
- The Texas Workforce Commission (TWC) has announced the approval from the U.S. Department of Labor (DOL) for a \$15.9 million National Emergency Grant (NEG) to fund 600 temporary jobs in the 29 Texas counties impacted by Hurricane Ike. The 29 counties are: Angelina, Austin, Brazoria, Chambers, Cherokee, Fort Bend, Galveston, Grimes, Hardin, Harris, Houston, Jasper, Jefferson, Liberty, Madison, Matagorda, Montgomery, Nacogdoches, Newton, Orange, Polk, Sabine, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller and Washington.
- Workforce Solutions Brazos Valley, Deep East Texas, Gulf Coast and Southeast Texas, the local workforce development boards funded by TWC, will coordinate with local and county governments to provide the temporary jobs. Efforts will include performing demolition work, cleaning, repair, renovation or reconstruction of damaged and destroyed public structures, facilities, and land located within the designated disaster area.
- TWC continues to communicate to impacted LWDBs the location of Mobile DRC (MDRCs)
- TWC has created and will publicize a toll-free number for employers to call or be referred to in the event they have clean-up, recovery, and rebuilding jobs they wish to list with WorkInTexas.

#### Unemployment Insurance:

- UI staff continue working in Shelters to take unemployment claims at the Shelters in San Antonio, Dallas, Ft Worth and Austin.
- TWC has taken approximately 76,272 claims.( 22,089 regular initial claims; 45,878 regular initial claims where the separation was listed as disaster impacted; 4,517 EUC initial claims and 3,683 DUA initial claims)
- TWC continues to extend office hours.
- Continue outreaching to heavily emphasize the need for employers to call the hotline to supply us with separation information.

#### To clarify for all concerned:

- Regular UI Claims for the affected area have an Incident Period effective date of 9/7/08
- Per US DOL, DUA claims have an effective date of 9/14/08
- US DOL forwarded TWC's request for DUA to FEMA on 9/17.
- TWC has not received approval from FEMA for funding DUA and this may cause a delay in claimants receiving payment in a timely manner.

A "Hurricane Ike" link is now on our Home web page: <http://www.twc.state.tx.us/news/ikeinfo.html>

**Texas Department of Housing & Community Affairs (TDHCA):** TDHCA personnel continue to staff the SOC as well as the FEMA Joint Field Office. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties have been contacted and advised that they may be called upon to serve additional persons based on transpiring events. TDHCA is reminding all affordable housing rental owners statewide to keep their apartment vacancy information current as they supply that information to TDHCA. Information is ready

for local communities regarding possible post-disaster housing assistance and will provide any technical assistance necessary to help these communities apply for post-disaster housing funds.

### **3. AREAS AFFECTED:**

**Counties issuing disaster declarations:** Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

**Cities issuing disaster declarations:** Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

**DDC Beaumont:** The Disaster District Committee coordinated operations and responded to requests to support PODs, to provide food, water, and ice, and also requests for tarps. DDC will standdown the EOC at 7:00 p.m., 25 September 2008.

Groves, Sabine Pass, Port Neches, Beaumont, Nederland, and numerous other small communities have lifted their boil water notices. Other than a few municipalities, Orange County has lifted its boil water notice. The Port Arthur EOC demobilized yesterday.

The re-entry of most special needs citizens in DDC 2B has been completed. Four buses (91) of medical special needs citizens from Tyler arrived in Orange County today. Additionally, a bus load (38) of general population citizens arrived from San Antonio Wednesday.

Texas Sea Grant Extension is working with FEMA to evaluate the status of the fishing community and to formulate a plan for recovery efforts.

It has been estimated that a large calf population is dead or missing due to the storm surge that impacted southern Chambers and Jefferson Counties. The effort to feed, water, treat and relocate the herd, including the disposal of carcasses, is being done jointly between multiple agencies including TAHC, TDA, AgriLife Extension, NRCS and the Texas & Southern Cattle Raisers Association.

According to the Public Utility Commission of Texas, 15% (2,495 customers) of Chambers County residents are without electricity, and less than 2% (1,844 customers) are without electricity in Jefferson County. All electricity has been restored in Orange County. All hospitals are up and running. All major hospitals are up and running on commercial power. Local governments and law enforcement are fully functional. Most schools in the area plan to open sometime next week. Power has been restored to 80-90 percent of the area.

Highway 87 in Galveston County has limited access due to debris and severe erosion.

Local, state and federal assets are on the ground and are working in a coordinated effort to provide for the safety and security of residents as well as responders. The situation continues to improve as power is restored to several areas throughout the entire area.

**DDC San Antonio:** The ARCC has begun to demobilize most operations. Demob will be complete Friday with the warehouse and shelter remaining operational. DDC-3B will demob on Friday. RLO-3B will continue to support ARCC operations.

Houston / Harris County, Orange, Liberty, Jefferson and Matagorda Counties are accepting general population evacuees.

Approximately 800 evacuees, in San Antonio, are from Galveston Island. We are waiting for accommodations to be established before returning these evacuees.

The reception center has processed 11679 GP, 1363 MSN evacuees. The Reception Center has been closed.

DSHS Region 8 continues to repatriate MSN evacuees and assist SA Metro Health in surveillance of epidemiology issues.

The DRC located at 5455 Evers Road is the only DRC open. Bus transportation is being provided from the shelter to that DRC.

Please comply with officials when requested NOT to return to impacted areas. FEMA assistance can be reached by calling or via the internet. Please be patient when calling due to high call volume. Contact FEMA at 1.800.621.3362 or [fema.gov](http://fema.gov).

#### RESPONDING AGENCIES/ORGANIZATIONS:

City of San Antonio, San Antonio Police Department, San Antonio Fire Department, Baptist Children and Family Services (BCFS), Baptist Men, Bexar County Sheriffs Office, Bexar County EOC, METRO Health, Southwest Texas Regional Advisory Council (STRAC), Coach USA, Sun Coast Resources, Texas Department of Public Safety, Texas Department of Transportation, Department of State Health Services, Texas Forest Service, Governor's Division of Emergency Management, American Red Cross, CERT

#### **Brazoria County:**

All POD Operations have demobilized with the exception of the POD located in the City of Alvin which remains without power.

The University of Texas Medical Branch opened four clinics on the mainland on 09/18/08, from which residents can obtain medications. They are: Texas City Clinic at 6400 Memorial Drive at the intersection of HWY 3 and Memorial (409-938-8466); League City Pediatrics and Family HealthCare, 6465 South Shore Blvd., Suite 500 at the intersection of HWY 96 and South Shore Blvd., (281-538-7735); Friendswood Pediatric, Adult and Specialty Care, 128 West Parkwood at the corner of 528 and 518, (281-482-5695); and After Hours Pediatric Urgent Care, 3023 Marian Bay Blvd., League City, TX (281-334-6578). Open weekdays from 3 p.m. to 8 p.m. and weekends, from noon until 8 p.m.

The Blue Roof Program has been set up at temporary offices at the courthouse.

DPS provided an additional 30 troopers. TXMF continues to support the PODs.

**Chambers County:** Chambers County continues to successfully coordinate three PODs. The Sheriff's Department is coordinating with several State and Federal agencies to assist with animal issues. Public Works is working with State and Federal partners in assessing and repairing critical infrastructure.

**Galveston County:** City of Galveston and Galveston County top priorities include:

- Return of essential services
- return of evacuees
- return of residents to their homes

Local officials opened Galveston Island on Wednesday to residents only.

The Red Cross, Southern Baptist Convention, and Salvation Army are coordinating efforts to provide meals for residents and responders with 60 Trucks (Mobile Field Kitchen & Emergency Response Vehicles).

Curfews remain in effect in the City. Public water, sewer and electrical utilities are still limited. Sections of the city with partially restored water systems have not been cleared for potable water use. Sewer

systems are partially functional in some areas due to the installation of temporary bypass pump stations. UTMB remains at a low level of functionality.

POD operations are ongoing. POD's reported smooth and uninterrupted operations.

Laundry units are operational. Shower trailers are functional and being utilized. A second shower and laundry service was added today on the North Base Camp.

The Salvation Army continues to provide drinks, snacks and meals to workers and residents.

Local, state and federal assets are on the ground and are continually working in a coordinated effort to provide for the safety and security of residents as well as responders.

DPS is providing the following: security for Taskforce Ike; assistance in traffic control; assistance in escorting of critical resources; maintaining command and control of State assets; maintaining information flow to City, County, and State Officials; and POD support and security.

TPWD is engaged in security for Task Force Ike, assisting in traffic control and assisting in escorting of critical resources.

TXDOT is engaged in debris removal and road clearing and assisting local public works.

TCEQ has a team deployed to evaluate and remove hazardous materials in the Galveston area.

TXMF is providing chaplain services, supporting POD operations, and are operating a military field hospital.

San Antonio Water Systems are working to restore water & sewer services.

Southwest TX Regional Advisory Council is providing law enforcement support to base camp and conducting damage assessments.

GDEM is providing support and coordination to the City of Galveston.

Natural Resource Conservation Service is providing for removal of hogs, cows and horses.

### **Harris County/City of Houston:**

Jury Service Resumes Monday, September 29, all persons summoned for jury service to the Harris County State or County Courts must report as instructed.

**Orange County:** Agencies remain engaged in support of all Orange County jurisdictions. Due to the increased activity at the North Orange Baptist Church as the church's weekly schedule returns to normal, the Incident Command Post has relocated to the former TX Army National Guard Armory, 4103 Meeks Dr, Orange. Due to classes restarting 092508 at the LCM High School, staging has relocated to Claiborne West Park, 4105 North St, Vidor.

Reentry sites have been established at the West Orange Middle School, West Orange High School, and Vidor Elementary. In conjunction with repatriation efforts, American Red Cross (ARC) established a shelter at West Orange Middle School to provide feeding, shower facilities and sleeping quarters for returning evacuees. An additional shelter was established today by ARC at Our Lady of Lourdes Parish Hall in Vidor.

Countywide curfews remain in effect. The Bridge City curfew is from 7 p.m. to 6 a.m. The remainder of Orange County is under a midnight to 6 a.m. curfew.

All water systems are now 100% operational. Repairs continue on all sewer systems that are not 100% operational.

The Orange County/Little Cypress Staging Area has received 181 truckloads of commodities for distribution since 9/15/08: 58 water, 38 MRE's, and 85 ice. Current commodity inventory in staging is 6 trailers of ice, 5 trailers of water, and 1 trailer of MRE's. POD operations have been operational since 9/15/08. The Bridge City POD remains the sole POD in the county.

Type 3 IMT personnel continue to assist Orange County EOC with planning, resource and request tracking and development of an incident action plan.

Three IMT members continue assisting Bridge City officials with assessment and planning. Facilities have been established for Bridge City EOC and first responder personnel to include sleeping quarters, shower facilities and laundry. Communications services have been established to include landline phone service, radio communications and mobile phone communications. Debris removal crews have removed approximately 17,500 yards of debris. A City of Dallas Public Works task force staged at Bridge City Intermediate School has five crews including dump trucks, claw trucks and bulldozers/tractors currently focusing on the commercial business debris removal, but with plans to move into residential areas as they complete their primary tasks. The Air Land Emergency Response Team (ALERT) continues to assist special needs citizens and the general population with moving debris, general cleaning and mud-out operations. County resources sprayed for mosquitoes today and will continue to do so in the coming days, with a request made for a C-130 flyover spray to be made in the area. A Victoria County Law Enforcement task force arrived to aid local police in patrolling for looters. Four 911 dispatchers are scheduled to arrive 092408 to assist police dispatchers. Cedar Hill and Cleburne Fire Department TIFMAS resources demobilized today.

TIFMAS resources from Red Oak and Waxahachie Fire Departments resources are assigned to Bridge City. On Wednesday, a Bridge City Type 1 engine and a brush truck were brought in service when repairs were completed by TIFMAS resources. To date, TIFMAS resources assigned to Bridge City have responded to seven structure fires, one vehicle fire, two major vehicle collisions, two power lines down and twelve medical calls.

The local power provider continues to project power restoration to the Orange and Vidor area to be 100% by 092608 and wants to begin having meters read again to keep accounts active.

Centers for Disease Control (CDC) has completed providing Hepatitis A, flu and TDAP immunizations to 200 first responders and essential personnel in the Bridge City area. TDAP immunizations were being made available to the general public at the Bridge City Community Center and continued to be administered from 0930 a.m. until 0300 p.m. on Tuesday.

Orange County school districts have set dates to reopen schools. Little Cypress-Mauriceville ISD will start classes today. Vidor and Orangefield ISD's will begin classes 9/29/08. Bridge City ISD will begin classes 10/06/08. West Orange ISD began classes yesterday.

The two fixed feeding sites American Red Cross (ARC) is operating in Orange are now serving 30,000 meals daily. In addition, ARC is operating mobile Emergency Response Vehicles distributing meals throughout Rose City and Bridge City and has opened a first aid station at Bridge City High School. The ARC Orange County Chapter is providing diapers and other personal care items. The Salvation Army (TSA) has established four fixed and mobile feeding sites in Orange, Bridge City, West Orange and Vidor. ACTS-Disaster Relief Foundation is providing hot meals in Bridge City at the Bridge City High School.

**Tyler County:** Citizens are encouraged to take advantage of the free Blue Roof Program run by the Army Corps of Engineers which is set up at Bayshore Baptist Church located at 11315 Spencer Hwy from 8am - 6 pm to get assistance which includes the installation of commercial grade tarps for homes that have suffered roof damages during the hurricane. The number is 1-888-766-3258.

4. **SHELTER INFORMATION:** Anyone requesting a shelter can phone 2-1-1.

5. **RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

<b>Agency/Organization</b>	<b>Resources Committed</b>
Texas Forest Service (TFS)	3 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 3 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	100 DPS Troopers - Galveston 950 Highway Patrol Troopers 4 Helicopters CLE Personnel: 127 Sergeants, 21 Lieutenants, 7 Captains, BIA Personnel: 4 Lieutenants, 10 Analyst Supervisors, 55 analysts. 39 Texas Rangers Communication Command One Trailer
Texas Department of Criminal Justice (TDCJ)	LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville
Texas Parks and Wildlife Department (TPWD)	8 Game Wardens – Houston 4 Game Wardens – Bolivar Peninsula 46 Game Wardens - Galveston 10 Game Wardens – High Island/Crystal Beach
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	550 Personnel 7 Dozers 8 Loaders 3 Maintainers 339 Other vehicles and trailers 10 Portable Changeable Message Signs 4 Dynamic Message Signs
Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	150 Ambulances 2 Helicopters
Public Works Response Team (PWRT)	1 SOC LNO 13 SAWS resources in Galveston 8 Inspector resources authorized for Galveston from Killeen, Benbrook, Montgomery and Frisco. All other resources have demobilized
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TXMF)	3 UH-60 Helicopters – San Antonio & Austin 150 High Profile Vehicles – Port Arthur, Lufkin, Beaumont, Orange, Brazoria & Galveston County Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio



	TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams – Houston
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.
Texas Animal Health Commission (TAHC)	TAHC Veterinarians – 2 TAHC Animal Health Inspectors – 13 USDA Veterinarians – 2 USDA Animal Health Technicians – 5 Other TAHC and USDA personnel – 15

**6. COMMENTS:**

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the DEM Homepage at [www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)*

Jack Colley  
Chief, Emergency Management Division