

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT #16

**DATE AND TIME COVERED: Sunday, September 21, 2008, 6:00 p.m. through
Monday, September 22, 2008 6:00 p.m.**

1. CURRENT PRIORITIES:

- Return of evacuees
- Essential services on Galveston Island
- Return of residents to Galveston Island
- Transition to Recovery

2. CURRENT SITUATION:

Response operations are beginning to transition to recovery operations. The hours of operation for the Mobile Disaster Recovery Centers (MDRC) will be Monday through Sunday 9:00 am – 6:00 p.m.

MDRC Name	MDRC Location	Date Opened	Cumulative # of Visits
MDRC 1A	Home Depot 11500 Chimney Rock, Houston, Texas 77035 Main Number 713-723-1400	09/19	0
MDRC 2A	Home Depot 10707 North Freeway, Houston, Texas 77037 Main Number 281-820-4745593	09/19	0
MDRC 3A	Home Depot 6810 Gulf Freeway, Houston, Texas 77087 Main Number 713-649-1108	09/19	0
MDRC 4A	Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	0
	Houston County First Baptist Church 300 Carson Kennard, TX 75847	09/19	0
	Hardin County 300 Monroe Highway 326 Kountze, Texas 77625	09/19	0
	Tyler County Tall Pines Plaza (Old Wal-Mart) South Magnolia Woodville, Texas 75979	09/19	0
	Orange County Orange County Courthouse 123 South 6 th Street Orange, Texas 77630	09/19	0
Total			0

FDRC Name	FDRC Location	Date Opened	Cumulative # of Visits
FDRC	Bexar County 5455 Evers Road, San Antonio, Texas 78238-1832	09/19	0
DRC 2	Waller County Knights of Columbus 22892 Mack Washington Lane Hempstead, Texas 77445	09/22	0
DRC 3	Travis County Givens Recreation Center 3811 East 12 th Street Austin, TX 78721	09/22	0
DRC 4	Polk County First National Bank 1700 West Church Street Livingston, TX 77351	9/23	0
DRC 5	Montgomery County Magnolia Community Development Building 422 Melton Street Magnolia, TX 77354	9/23	0
Total			

2-1-1: September 21, 2008, the 2-1-1 system handled 5,482 calls. Since September 9, 2008, the 2-1-1 Texas system has handled 198,978 calls. As of 11:00 a.m. today, call volume was 4,320 with an overall service level at 57% with 91 agents logged on.

One Gulf Coast Area Information Centers (AICs) in Beaumont remains closed due to storm damage. They will not be able to log on to the system Tuesday as initially thought due to office damage. AICs across the State are still contributing 50% - 90% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. AIC will be returning to regular business hours beginning this evening, September 22, 2008. The Disaster Kit remains operational until 11:00 p.m. and reopens each morning at 7:00 a.m. It is staffed by volunteers from across state agencies, community volunteers and Alliance of Information System volunteers from across the United States.

The top ten caller needs identified for Hurricane Ike are as follows: Disaster Food Stamps; FEMA Disaster Assistance Tele-Registration; Ice; Hotels/Motels; Electric Service; Mass Shelter Care; Electric Bill Payment Assistance; Food Pantries and School Districts Closures.

Texas Information & Referral Network (TRIN) staff continues working 24/7 with 12 hour shifts to support the Disaster Database, the State Operations Center (SOC), the telephone system, and general operations.

Deaflink: Deaf Link will be relocating the Shelter Link service currently located at the George R. Brown (GRB) Convention center in Houston where Shelter Operations 6059 South Loop East Houston to the Auchan Shelter. Deaf Link's installation crew is on stand-by and will install equipment at this location after broadband connectivity is in place.

Deaf Link's Remote Interpreter Access service is still operational at the Disaster Recovery Center in San Antonio (107 Duncan).

Texas Forest Service (TFS): Texas Forest Service has incident management teams in many of the hard hit counties and cities in the State.

HOUSTON

Members of the Lone Star State Incident Management Team (LSSIMT) and the Georgia Forestry Commission Type II Incident Management Team (IMT) have formed a unified command at Reliant Stadium in Houston where they are managing a Regional Staging Area (RSA) and supporting various POD (Points of Distribution) operations in Harris, Galveston, Brazoria Montgomery, and Ft. Bend counties. Three Regional IMT members are providing planning support at the Harris County Office of Emergency Management (OEM).

ORANGE COUNTY

A Regional local government IMT and TIFMAS personnel led by a TFS manager are in Orange County assisting local governments with continuity of government issues. A major aspect of the team's mission is to manage a county staging area and points of distribution (POD). Two members of the team continue to be embedded with the Orange County EOC assisting in plans and logistics. In addition, two IMT personnel are assigned to Bridge City to help local officials with planning support.

BEAUMONT

Due to decreasing needs, the Interagency Type 1 team, the Virginia Type 2 team, Atlanta NIMO team and the South Carolina Forestry Commission IMT have consolidated in order to streamline the mission of points of distribution (POD) support. In addition to POD support, saw crews continue to work in Brazoria County. Forest resource specialist II coordinates with a Harris County Sheriff at the truck check-out point at Reliant Stadium in Houston. The outgoing trucks will be delivering commodities to counties impacted by Hurricane Ike. TFS continues to respond through coordinated efforts with the Governor's Emergency Management representatives, the Department of Public Safety Highway Patrol and the Beaumont Disaster District Chairman at a separate facility.

GALVESTON

A Regional local government IMT, led by a TFS manager, has established a base camp in Galveston. They have started integrating with Texas Military Forces and a 40-member Florida IMT to shadow POD operations being managed by the Regional local government team. They are hoping to transfer the management of the POD from the Regional team to the Florida IMT with support of Texas Military Forces. A TFS manager is supporting the Galveston DDC.

LUFKIN

Forty additional members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation shelter centers and PODs throughout the State.

ACROSS TEXAS

Several 20-person saw crews have completed their missions in southeast Texas. At the State Operations Center, one TFS employee is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison. The TFS EOC has been coordinating with Texas Intrastate Fire Mutual Aid System (TIFMAS) and has sent out 236 personnel; 61 ground resources, including 23 engines, 20 ambulances, 8 water tenders and 10 support units. These personnel and supplies have gone to support efforts in Bexar, Chambers, Galveston, Harris and Orange counties.

Texas Forest Service is participating in the following missions as directed by the Governor's Division of Emergency Management:

- Houston DDC - Four TFS employees are assisting with situation assessment and resource tracking.
- San Antonio DDC Support – One TFS employee is assisting with situation assessment and resource tracking.

- Hardin County EOC – Two TFS employees are assisting with situation assessment and resource tracking.
- Tyler DDC – One TFS employee is assisting with situation assessment and resource tracking.
- Polk County EOC -Five TFS employees are assisting with situation assessment and resource tracking.

Additional TFS missions that have been completed or cancelled:

Corpus Christi DDC - released

McAllen DDC – released

Bryan DDC – released

Walker County EOC Support – released

Victoria DDC – released

Tyler Shelter Hub – released

Texarkana Shelter Hub – release

American Red Cross (ARC): At this time the American Red Cross is operating 50 shelters with a population of 5,388. There are 145 vehicles providing feeding assistance, and have served 209,843 meals. 1,054,941 meals have been served to-date. There are 3,279 disaster workers providing these services.

Public Utilities Commission (PUC): There are currently 867,774 customers (30.12%) without power in Texas, this is down from a peak of 2.87 million. Centerpoint currently has 741,735 (35.71%) customers out, down from 2.1 million. Centerpoint is re-evaluating its restoration times, they currently has over 11,000 line crew personnel on the ground.

Entergy reports 71,856 customers out (18.17%) down from 395,000 which was nearly 100% of its customers. Entergy is talking to TXDOT regarding building along the rights of way along SH 87 and SH 124 on the Bolivar Peninsula.

Public Works Response Team (PWRT): PWRT Assessment teams completed critical infrastructure technical assessments on Galveston Island, Orange County, and Chambers County. All six resources have been demobilized.

PWRT Resource teams and equipment from Hidalgo County have demobilized from Galveston. Galveston still has seven resources from San Antonio Water Systems working mainly in getting their main sewer plant back operational. There is also a team from Lubbock Public Works in Galveston to assist with wastewater pumping. PWRT has also deployed pump teams from San Antonio Water Systems to La Marque and Galveston to assist with lift station pumping. Galveston is bringing in contractors to do the rest and the Corps of Engineers is doing storm and sanitary sewer assessments and traffic signal assessments.

PWRT has provided the City of Galveston with a list of contractors who can provide services to assist in the recovery of their public works infrastructure. In addition, a point of contact with FEMA public assistance has been provided.

The SOC LNO team continues to process and prioritize generator requests for Hospitals/Medical Facilities, Emergency Continuity of Government Facilities, Shelters and Water/Wastewater Systems. Currently, there are over 289 requests totaling over 1,300 individual generators in the 15 KV to 2 MW size range (skid/trailer mount up to tractor-trailer rig size). Smaller units requested are generally purchased or leased locally. The Corps of Engineers has provided most of the big ones for hospitals, shelters, emergency facilities and some water/wastewater facilities; many of the water and wastewater requests have been filled through TxWARN and other industry associations, and in coordination with TCEQ. Many of these requests are being closed as electric power is restored to the area. As of noon today, 194 of these requests have been fulfilled (11 requests cancelled/182 closed/1 referred). PWRT is

developing a database of Texas Building Inspectors to assist in inspection of the thousands of buildings damaged during Hurricane Ike. 400 inspectors have been identified to date.

Texas Department of Criminal Justice (TDCJ): All TDCJ facilities, with the exception of UTMB Galveston, are running on normal power and are in the process of resuming normal activities.

- Several Parole Offenders are still in the processes of being moved back to their home jurisdictions from several areas around the state.
- TDCJ is diligently working on restoring normal operations though out the system as it relates to releases, court appointments, scheduled medical appointments, and receiving offenders from county jails etc.
- The Central Command Center in Huntsville is standing down. However, all emergency management issues are being monitored and worked through TDCJ Incident Manager.

United States Coast Guard (USCG): The U.S. Coast Guard has established a command center at the Nassau Bay Hilton (3000 NASA Parkway) and is operating a significant incident command (IC) system in support of their maritime operations covering the entire State of Texas coastline along with port and inland waterways. USCG is also supporting environmental operations of the TCEQ.

Texas AgriLife Extension Service:

To address the production agriculture emergency concerns, as well as the potential threats to human health and safety and environmental impacts from increased numbers of livestock carcasses as requested by local officials, Texas AgriLife Extension Service has deployed a team of 6 AgriLife Extension agents on September 20, 2008 to continue operation of the horse and livestock feed Resource Staging Area (RSA) for "Operation No Fences: Hurricane Ike Horse and Cattle Relief" near Anahuac, Texas in Chambers County. The following staff demobilized on September 20, 2008: Six (6) County Extension Agents, one(1) Extension beef cattle specialist, one(1) Regional Director and one(1) Associate Director. This team and facility is receiving and distributing feed, hay, water and other resources to relieve Chambers, Liberty and Jefferson County livestock producers in need of care for stranded livestock and horses; To date, there have been in excess of 3,000 bales of hay, 200 watering troughs, three water trucks, 300 livestock panels, and equipment delivered to Chambers County; the agency has also stood up an RSA at Orange (staffed by Texas Department of Agriculture and AgriLife Extension personnel) and one at Galveston (staffed by AgriLife Extension personnel) to assist producers in those areas, approximately 400 round bales of hay have been diverted to this RSA. A total of 6 trucks have been dispatched from the SOC to help with evacuation of cattle from the areas.

Additional AgriLife Extension Service agents across 74 Gulf Coast and inland evacuation hub counties have been activated as follows: 74 Extension agents to support animal care and sheltering across sheltering hub counties All have demobilized as of September 19, 2008; 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; 17 Extension family and consumer sciences and 4-H youth specialists serving on the agency's Incident Resource Teams are activated to support 18 Extension agents, 63 Agents have Demobilized, to support GDEM with family health, food and water safety, hygiene, home damage response, consumer fraud, public assistance information and education regarding local, state and federal assistance; 2 Extension specialists and AgriLife Extension agents for agency liaison services at the SOC, 12 have been demobilized; 2 Extension district and regional managers for agency liaison services at the DDCs in Beaumont and Bryan have demobilized; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> .

Texas Commission on Environmental Quality (TCEQ): TCEQ is currently:

Assessing 1,394 PWS facilities in 10 counties. To date 598 facilities reported as operational, 289 reported as non-operational, and we were unable to establish contact with 507 facilities.

Assessing 740 WWTP facilities in 10 counties. To date 282 facilities reported as operational, 146 reported as non-operational, and TCEQ were unable to establish contact with 312 facilities.

Monitoring 332 Boil water notices, of which approximately 51 have already been rescinded.

TCEQ Petrochemical Facility Start-up Report: Thirteen of the refineries that reported shutdown for Hurricane Ike, five reported startup activities. Forty-six chemical facilities that reported shutdowns, three reported startup activities. Two facilities which did not previously report shutdown (one chemical and one gas plant) reported startup activities.

TCEQ Air Monitoring Network Update: The following monitors are up and running in the Houston/Galveston/Port Arthur area:

TCEQ, Beaumont

- Auto Gas Chromatographs for detecting Volatile Organic Compounds - Jefferson County (1)
- Air Particulate Matter (PM) Detectors - Jefferson County (1)
- Air quality analyzers for Ozone, Nitrogen Oxide, etc. detectors - Jefferson County (2), Orange County (1)

TCEQ Houston

- Auto Gas Chromatographs for detecting Volatile Organic Compounds - Harris County (3, including Milby Park)
- Air Particulate Matter Detectors - Harris County (4), Montgomery County (1)
- Air quality analyzers for Ozone, Nitrogen Oxide, etc. detectors - Harris County (4), Montgomery County (1)

Additionally, the City of Houston has two sites operational. Both have ozone, etc., and one has an air particulate analyzer, but it is not operational at this time.

Current readings indicate no levels of air quality pose any health concerns at this time.

TCEQ has two fully staffed teams preparing to leave Austin today or Monday with generators in tow to bring up additional sites. TCEQ will also be installing our spare Continuous Air Particulate Monitors (TEOMS) in key locations along the gulf to provide additional data where there currently are no PM monitoring capabilities. This will enhance the coverage along the impact zone. Progress will depend on any setbacks on the scene but it is expected to have additional monitors coming online as soon as Tuesday. With calibration time, etc, new data should be received no later than Wednesday, with each day bringing more sites online.

Mobile Monitoring Update – TCEQ has two 2-man teams leaving today. They will be using the Strike Team's handheld PM monitors and should be getting data results first thing Monday. There will subsequently be receiving newer mobile PM monitors from EPA by Wednesday, which we will transport down to the Houston/Galveston/Port Arthur area and use in place of the handhelds. None of the mobile data will be available online, but all data will be relayed via voice communications and reported as required.

Texas Department of Agriculture (TDA): All TDA programs will be preparing to provide services to Galveston once they open. TDA continues to work closely with TAHC and AgriLife with livestock issues and concerns. TDA is supplying staffing to White Memorial Park for no fences operations. TDA is also coordinating with other agencies the relocation of stranded cattle to include on going care and veterinarian services. TDA is relocating Food and Nutrition Program in Houston, due to water damage to current office. Food & Nutrition continues working with Mass Care providing USDA commodities.

Texas Department of Family and Protective Services (DFPS):

Significant Events:

DFPS' response on the Galveston Office's ability to provide essential services by Wednesday September 24, 2008 is still being worked out within the agency.

DFPS continues to plan for re-entry and demobilization.

- HHSC RAS teams are assessing agency offices in the affected areas and determining the viability of offices.
- Ten offices in affected regions are closed. The Houston Murworth Street office was re-opened today at 8:00 a.m. Other offices will open as power is restored and damages repaired.
- DFPS is working on plans for providing essential services in the affected areas.
- The Statewide intake evacuation hotline is up and taking calls.
- DFPS Regions report no unmet needs at this time.
- DFPS is monitoring reports that involve children, disabled or elderly victims, including those with medical needs who have been in shelters for over a week.
- Disaster efforts are now in the Recovery Phase which began at 4:30 p.m. Saturday. Operation calls will continue to be held at 10:30 am until the point-to-point shelter evacuee safe-return issues are resolved.

Texas Department of Assistive and Rehabilitative Services (DARS): Progress continues to be made. Plans are for additional DARS offices to re-open on Monday. Restoration work continues at the Alvin DRS Office and is reported to have begun at the Beaumont DRS Office. The below list reflects the removal of Houston East End DRS and Livingston DRS offices from previous lists. HHSC has announced that the Port Arthur DRS Office will be open on Monday; however, the DRS staff considers this to be conditional on the restoration of electrical power prior to Monday (there is currently no power to this facility) and the lifting of the mandatory evacuation orders which are still in effect for Beaumont and Port Arthur.

The following DARS Division for Rehabilitation Service (DRS) and Division for Blind Services (DBS) offices are closed until further notice: Alvin DRS; Baytown DRS; Beaumont DBS; Beaumont DRS; Clear Lake DRS; Galveston DRS; Galveston Transitional Learning Community DRS; Houston DBS/DRS; Houston DBS Southeast; Houston Hobby DRS; Houston North DRS; Houston Regional DRS; Lake Jackson DRS; Liberty DRS; Port Arthur DRS; Texas City DRS; and Tomball DRS.

Texas Department of Aging and Disability Services (DADS): DADS is continuing efforts with DSHS in assist coordinating NF placement instead of general population shelter.

Texas Department of Information Resources (DIR): DIR stands at the ready to assist with any reentry issues. All subject matter experts are on call to assist with telecommunication issues and needs.

DIR is following up on requests for equipment (i.e stubby antennas, GPS antenna pucks) required to support WebTech 5000 units that were originally purchased by the GDEM.

Texas Health and Human Services Commission (HHSC): HHSC has arranged for 1322 truckloads of water (47,972,736 bottles) and 1161 truckloads of ice (53,638,200 lbs of ice).

- HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio.
- HHSC is hiring staff for the Other Needs Assistance program and preparing to process disaster grants for losses due to Hurricane Ike.
- HHSC has hired a field coordinator to be deployed to the affected areas and will staff the Disaster Recovery Centers to assist the disaster victims with assistance that is available.

Texas Department of Insurance (TDI): All Texas Department of Insurance (TDI) field offices have reopened. TDI staff is providing insurance assistance at Disaster Recovery Centers located in Houston, San Antonio, Woodville, Kountze, Orange, Kennard, Austin and Hempstead. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan,

safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 7 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

Texas Department of Public Safety (DPS): Houston Police Department has requested 100 troopers to assist their officers with traffic control. An additional 100 troopers, eight sergeants, and two lieutenants have been scheduled to deploy to Galveston to assist when the citizens are allowed to return to the city. 152 troopers and 12 sergeants have been scheduled to deploy to Beaumont to relieve existing troopers.

Texas Animal Health Commission (TAHC): Personnel from TAHC, along with the USDA's Animal and Plant Health Inspection Service's Veterinary Service (USDA-APHIS-VS), originally deployed approximately 25 personnel to Beaumont and another five to Santa Fe to assist with response and recovery operations to identify live livestock concentrations, assess needs and locations for carcass disposal, and check on the status of the veterinary infrastructure in the impacted areas. The Santa Fe group has now deactivated, and the two animal health teams, EMACed from Florida (6 persons) and New Mexico (4 persons), have also demobilized and returned to their home locations. Over 20 TAHC and USDA-APHIS-VS personnel continue to staff applicable DDCs, the SOC, and the TAHC Area Command in the Austin Central Office.

The executive director of the Texas State Animal Resource Team (TXSART), assisted by personnel from USDA-APHIS-Animal Care, the Humane Society of the United States (HSUS), and the Society for the Prevention of Cruelty to Animals (ASPCA), are working together in the TAHC Area Command to coordinate sheltering support for small animals. They're coordinating with TXSART Advisory Council member organizations to credential selected animal care groups that are handling the myriad of other animal issues in the impacted areas. Seventy-five of the state's 2,000 pet cages, obtained from the State Veterinarian's office in Louisiana, have been shipped out on loan to several jurisdictions for their sheltering needs.

In view of the large numbers of potentially dead animals in the impact zone, TAHC and the Texas Commission on Environmental Quality (TCEQ) asked for and were granted federal carcass disposal assistance support through the National Resources Conservation Service (NRCS). That federal organization is now working with contractors in local communities to assist with the animal debris removal operations.

TAHC and the Texas Department of Agriculture (TDA) continued working with AgriLIFE Extension to obtain donations of fencing supplies, water troughs, portable panels, livestock transportation vehicles, cowboys, etc. for immediate care of the stranded livestock. Additionally, the One Star Foundation, Texas 2-1-1, the Texas Farm Bureau, and other agriculture producers and stakeholders and local officials, are working with these agencies to help seek and distribute appropriate resources and supplies at designated agriculture points of distribution (APODs) in the Cities of Anahuac and Orange. The State is contracting with vendor trucking organizations to facilitate the transportation of the donated supplies to the APODs, and they're also contracting with cowboys to assist in herding and moving the cattle off roadways and into fenced-in areas where they can be fed and watered.

Texas Procurement & Support Services (TPASS): TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services at the RSA's, shelters, kitchens, refueling points and POD sites. TPASS is currently coordinating with contractors to receiver items from locations that are demobilizing.

Sun Coast: Sun Coast Resources continues to provide fuel support for the RSA's, refueling points, kitchens, bus staging sites and POD sites.

Texas Department of State Health Services (DSHS):

TASK FORCE IKE:

- DSHS members of Hurricane Task Force Ike have been demobilized.

MSN SHELTER PLACEMENT:

- There are currently 21 medical special needs (MSN) shelters open throughout Texas; the current census is approximately 1,214. MSN shelters will continue to respond to the needs of the affected regions. The primary goal today is to return MSN to their point of origin if available and safe.

TRANSPORTATION ASSETS:

- Ambulances - 250
- ParaTransit seats - 600 seats
- Air Assets - one Fixed Wing, two Rotor Wing

VECTOR CONTROL:

- Mosquito control programs in Harris, Jefferson, Brazoria, Chambers, Galveston, Ft. Bend and Orange Counties are currently conducting and documenting mosquito landing rate counts in their respective areas.
- DSHS has developed a Vector Control Plan.

DMORT:

- There are no changes in the Hurricane Ike mortality surveillance report since yesterday.
- A preliminary total of 27 deaths have been reported.
- In Orange County, two FEMA trucks with the 18 casketed remains from the Hollywood Cemetery are awaiting transport to the designated Disaster Portable Morgue Unit site in Louisiana for identification. Another truck contains 12 caskets with identified remains awaiting reburial at Hollywood Cemetery.

REQUESTS FOR DMATS:

- Request for DMAT at East Houston Medical Center has been received.

APPLIED PUBLIC HEALTH TEAM (APHT):

- 45 members of the Applied Public Health Team are at the JFO.
- One epidemiologist will with shelter and mortality surveillance.
- Six environmental health specialists will be deployed to assist Health Service Region 6/5 South assist in retail food establishment assessments and assessments of building that experienced flood damage.

DDC NOTIFICATION OF TRANSPORTATION ASSETS:

- DDC notification and confirmation requirement for transport/re-entry. Each request for transportation/re-entry that is initiated by DSHS must include the following wording:

You are required to notify the DDC for the receiving jurisdiction prior to moving any patient or patients. Please send to DSHS Operations (e-mail: DSHSOperations@dshs.state.tx.us) an e-mail confirming that the receiving DDC has been notified.

TEXAS DISASTER COUNTIES:

- For HHS purposes, the Emergency Prescription Assistance Program (EPAP), for example, can only go into effect with a Presidential declaration of disaster: Aransas, Bexar, Brazoria, Brooks, Calhoun, Cameron, Chambers, Cherokee, Collin, Comal, Dallas, Denton, El Paso, Ellis, Fort Bend, Galveston, Hardin, Harris, Hidalgo, Hunt, Jackson, Jefferson, Jim Wells, Kenedy, Kleberg, Kaufman, Liberty, Lubbock, Matagorda, Navarro, Nueces, Orange, Refugio, San Patricio, Smith, Van Zandt, Victoria, Walker, Waller, Wharton, Willacy, and Wood Counties.

Texas Department of Transportation (TXDOT): TXDOT is currently clearing debris on major routes to open roadways for emergency responders. TXDOT is inspecting roads and bridges for damage

assessments and monitoring road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Website. TXDOT electronic message signs are displaying messages regarding road closures and limited fuel.

Texas General Land Office (GLO): Oil Spill personnel operating in Harris and Galveston Counties continue to oversee cleanup operations in San Leon, Goat Island, Portofino Harbor and along the Houston Ship Channel. Personnel in Jefferson and Orange Counties continue to monitor cleanup operations in Bessie Heights Marsh, High Island, Port Arthur and along the Inter-coastal waterway (ICW).

Coastal Resources is in the process of discharging a member of the Beach Dune Team to Galveston on Tuesday, September 23, 2008. The team member will be leaving Tuesday afternoon to assist with the emergency permitting issues. They will arrive before the curfew and avoid the traffic of the first day of "look and leave" for west end residents. They will work out of the Justice Center with the City officials. The County is working out of La Porte, but does not expect to issue any emergency permits in the immediate future. The team member will be headquartered at the Justice Center.

GLO conducted field inspections of timber tracts in Polk and Trinity Counties this week. Report from the Texas Forest Staff and our hunting lessees indicate that there was very little damage to the majority of our timber tracts.

Rebuild Letter- Based on aerial and ground inspections, staff recommends sending rebuild letters to CEs, SPs, and LCs in the following counties: Orange, Jefferson, Chambers, Harris, Galveston, and portions of Brazoria.

Rent Abatement- Staff also recommends abating rent for non-industrial LCs in these counties. The abatement would be for 6 months, with hardship applications available if extension is requested.

TCOON (tide gauge) Damage:

Texas Point - System operational and transmitting. Platform sustained damage but still standing. Replaced Aquatrak, PCB's, Needs IP modem.

Sabine Pass - System operational and transmitting. Platform damaged heavily and leaning. Replaced Aquatrak, needs IP modem Port Arthur - System operational and transmitting. No damage at all Rainbow Bridge - System operational and transmitting. Unable to visit this station.

Buoy 34 - Shore Station gone, Buoy instrumentation appears okay.

Pleasure Pier - System operational and transmitting. Replaced Aquatrak Galveston Pier 21 - System operational and transmitting. Station Destroyed, will need to be relocated. Cleared sounding tube, replaced solar panel and voltage regulator.

North Jetty - Station destroyed

Eagle Point - System operational and transmitting Unable to reach station, pier out. From shore everything appears to be okay.

Morgans Point - System operational and transmitting. DCP took water damage, Fire boat dock destroyed. Station will need to be relocated/rebuilt ASAP. Replaced battery, Satlink. Installed IP w/antenna, Sat antenna, solar panel.

Morgans Point Current meter - Shore Station destroyed.

LBB 18 - Unable to reach Pelican Island, bridge damaged.

Manchester - System operational and transmitting. No damage Battleship Texas - Station destroyed South Jetty - Station destroyed USCG Freeport - System operational and transmitting. Will survey this station soon.

La Porte Field Office: Damage assessment activities by the La Porte Field Office were halted for the day in order to give staff a break and get a chance to regroup.

The following water bodies were assessed for damage during the week:

Live Oak Bayou (Chinquapin), the lower reaches of the Colorado River, Caney Creek, Bastrop Bayou, and the San Bernard River, the beaches of Surfside and Brazoria County, the Old Brazos River (Freeport), Highland Bayou, Dickinson Bay, Clear Lake, Taylor Lake, and portions of Galveston Bay.

Inspected approximately 85 structures in East Carancahua Bay. At least 50% of them had storm damage. Photos were taken of every structure inspected and damage is being documented.

Approximately 94 of 108 working/active wells in the Galveston Bay and Gulf region have sustained damage. Continue to monitor progress and results of companies bringing the wells back online.

Texas Military Forces (TXMF): The TXMF were activated on September 7, 2008 at the request of the Governor in support of Hurricane Ike. The TXMF has been tasked to activate up to 7,500 personnel. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, Dallas/Ft. Worth, Garland, San Antonio, Minneola, Marshall, Longview and the Coastal Bend area. TMF have supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike operations.

Texas Office of Attorney General (OAG): A toll-free, emergency hotline number remains open to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333 from 7 a.m. to 7 p.m., law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General also continues to operate its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at www.texasattorneygeneral.gov.

Investigators have been dispatched to various areas of the state to follow up on complaints of price-gouging.

Since Friday, September 12th, the Office of the Attorney General has received 529 consumer complaints. One hundred six of the complaints were in reference to consumables. Fifty-two of these complaints were referred for further investigation. There have been 261 complaints regarding fuel issues. Fifty-nine of these complaints are being investigated further. There have been eighty-two complaints about lodging. Sixty-nine of these complaints have been referred for further investigation. There have been eighty other miscellaneous complaints, forty-five of which are being investigated.

Information from consumers regarding price-gouging on fuel is being shared with the fuel team and Texas Department of Agriculture for evaluation.

Texas Parks and Wildlife Department (TPWD): All Game Wardens are returning to their respective Regions. The Logistics are being worked out for deployment of 50 Game Wardens to Galveston (in conjunction with DPS) for a two week period.

Texas Railroad Commission (RRC): Kilgore and Houston District offices are conducting field surveillance of storm impacted counties and will address petroleum related incidents as they are discovered or reported through normal business. Natural gas utility companies, CenterPoint Energy Gas and Texas Gas Service, are finishing up their restoration in Ike impacted areas. Reports today on commercial power restoration to critical petroleum facilities in Chambers and Jefferson Counties are positive, and indicate that definite progress was made over the weekend. The RRC SOC Team will demobilize from the SOC at 12:00 pm today.

Texas Workforce Commission (TWC):

Workforce Centers Closed: Workforce Solutions Orange, Port Arthur; the Worksource-Northeast, Liberty, Astrodome, Galveston, Westheimer, and Winnie.

Temporary Career Office Sites: Workforce Solutions staff is providing service at the following temporary locations:

- Liberty County - Dayton: First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535. On Monday, 9/22 staff will begin providing service to residents.
- Chambers County - Winnie: East Chambers County Courthouse, 211 Broadway, Winnie, TX 77665. On Monday, 9/22 staff will begin providing service to residents.
- Brazoria County - Freeport: Freeport City Hall, 200 W 2nd Street, Freeport, Texas 77541 - three staff providing service to residents.
- Hurricane Ike National Emergency Grant (NEG) is being processed by United States Department of Labor US (DOL) at this time.
- To date, FEMA has notified TWC they are opening Disaster Recovery Centers (DRCs) in 4 counties: Polk, Montgomery, Waller and Travis. Staff is working with the appropriate LWDB to assist in establishing a presence at each.
- TWC continues to communicate to impacted LWDBs the location of Mobile DRC (MDRCs)

Unemployment Insurance (UI):

- UI staff began working in Shelters last Friday using their laptops to take unemployment claims. Staff will continue working during the week and weekends at the Shelters in San Antonio, Dallas, Ft Worth and Austin.
- Additional UI TAX Staff are training today and will begin taking claims via laptops in the Work Force Centers in the Houston areas
- The 1-866 employer dedicated number is working well for getting employer responses
- In a typical week TWC would take approximately 14,000 claims. Last week TWC took 43,821 claims {13,939 regular initial claims; 25,300 regular initial claims where the separation was listed as disaster impacted; 2,725 EUC initial claims and 1,857 DUA initial claims}
- During the week we are open 8 am to 7 pm and on Saturday 8 am to 5 pm
- DOL is touching base with other states, on our behalf, to see if they have 10 or more staff that they could dedicate to TX to process claims through the ICON Interstate exchange system
- Continue outreaching to heavily emphasize the need for employers to call the hotline to supply us with separation information. Very often individuals may still be on the employers' payroll.
- To clarify for all concerned:
- Regular UI Claims for the affected area have an Incident Period effective date of 9/7/08
- Per US DOL, DUA claims have an effective date of 9/14/08
- US DOL forwarded TWC's request for DUA to FEMA on 9/17. We anticipate FEMA funding DUA before the first payment (debit card) is ready for release.

A "Hurricane Ike" web-page is now on our web (one click off of our front page): <http://www.twc.state.tx.us/news/ikeinfo.html>

The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online www.texasworkforce.org or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600; Fort Worth, (817) 420-1600; Houston, (281) 983-1100; McAllen, (956) 984-4700 or (800) 939-6631.

Texas Department of Housing & community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the SOC as well as the FEMA Joint Field Office. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties have been contacted and advised that they may be called upon to serve additional persons based on transpiring events. TDHCA is reminding all affordable housing rental owners statewide to keep their apartment vacancy information current as they supply that information to TDHCA. Information is ready for local communities regarding possible post-disaster housing assistance and will provide any technical assistance necessary to help these communities apply for post-disaster housing funds.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood;

Cities issuing disaster declarations: Brenham ; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak;

Brazoria County:

The City of Freeport reported their POD has been established and operational. They still are searching for generators and a site for debris burning. Chain saw crews are working in their area. An assessment of the electrical outage in the City will begin on September 20, 2008.

The City of Danbury reported they received ice and water as requested. Their water and sewer systems still are on generator power. The generator for City Hall and the fire department has cratered. Angleton offered the use of a generator they no longer were using. The City received MRE's on 09/19/08 for distribution to residents.

The University of Texas Medical Branch opened four clinics on the mainland on 09/18/08, from which residents can obtain their medications. They are: Texas City Clinic at 6400 Memorial Drive at the intersection of HWY 3 and Memorial (409-938-8466); League City Pediatrics and Family HealthCare, 6465 South Shore Blvd., Suite 500 at the intersection of HWY 96 and South Shore Blvd., directly behind Kroger (281-538-7735); Friendswood Pediatric, Adult and Specialty Care, 128 West Parkwood at the corner of 528 and 518, next to 24 Hour Fitness (281-482-5695); and After Hours Pediatric Urgent Care, 3023 Marian Bay Blvd., League City, TX (281-334-6578). Open weekdays from 3 p.m. to 8 p.m. and weekends, from noon until 8 p.m.

The Blue Roof Program has been set up at temporary offices at the courthouse; they hope to begin taking applications on Sunday, September 21, 2008. They will contact the EOC to advise the estimated start date and the EOC will provide this information as soon as possible.

DPS will be providing an additional 30 troopers. TXMF will continue to supporting the PODs. Industry representative reported no environmental issues; no gas releases. Actions, Inc. reported they are delivering meals and provided transportation from the Hubs on September 19, 2008.

Brazos County: The Brazos County CEOC is in the process of transferring evacuees to only two shelters.

Chambers County: Chambers County continues to successfully coordinate three PODs. The Sheriff's Department is coordinating with several State and Federal agencies to assist with animal issues. Public Works is also working with State and Federal partners in assessing and repairing critical infrastructure. The County is continuing to secure shelter resources for displaced citizens.

Galveston County: City of Galveston and Galveston County top priorities include:

- Return of essential services
- return of evacuees
- return of residents to their homes

Local officials will open Galveston Island on Wednesday, September 24, 2008, to residents only. TFS and other agencies are standing by in anticipation, to adapt to the changing conditions this may bring. Electrical service has been restored in parts of the City.

Limited water and sewer services have been restored as well. Increasing number of local businesses are re-opening and providing services to responders and to the public. Very limited medical capability is still an issue due to no power and water service.

POD operations are ongoing. Again, PODs have reported a slower distribution rate over the last period, likely due to other services being made available, as retail business locations re-open. PODs report smooth and uninterrupted operations. 2,239 cases of water, 6,400 bags of ice, and 2,239 cases of MREs have been distributed at two POD locations.

Laundry units arrived and should be operational by mid-day tomorrow. Shower trailers are functional and being utilized. Shower vendor estimates approximately 520 showers have been provided. Kitchen has been supplied and provides three meals per day.

The Salvation Army continues to provide drinks, snacks, and meals to workers and residents.

Local, State, and Federal assets are on the ground and are continually working in a coordinated effort to provide for the safety and security of residents and responders.

DPS is providing the following: security for Taskforce Ike; assistance in traffic control; assistance in escorting of critical resources; maintaining command and control of State assets; maintaining information flow to City, County, and State Officials; and POD support and security.

TXDOT is engaged in debris removal and road clearing and assisting local public works. TFS is providing the following: resource management and situational awareness to TXDPS Captain Vargas; support to the Florida Type Two team for base camp operations; POD support; and coordination with the Lone Star Incident Management Team for RSA/POD Operations.

TXMF is supporting POD operations established and are operating a military field hospital.

DSHS is providing health and safety checks on residents and supporting Baptist Children and Family Services (BCFS).

TEEX is supporting local public utilities.

Southwest TX Regional Advisory Council is supporting BCFS.

TSA is providing meals to responders and evacuees.

BCFS is providing the following: local 9-1-1 EMS support; patient transport services; medical support to SAR groups and task forces; medical support to command and staging area; POD support; and high-visibility patrols.

EPA is supporting TCEQ.

Civil Support Team 6th HAZMAT Recon is support TCEQ.

Florida Type II Incident Management Team is managing base camp operations.

Hidalgo Public Utilities Strike Force is working to restore water and sewer services, and traffic control devices, and also working to clear roadway and public access areas.

There is limited access to IH45, SH6, SH87, and SH146 in Galveston.

**Harris County/City of Houston:
Announcement for Harris County**

Judge Don Stricklin has advised that, because of the ongoing problems the citizens of Harris County are experiencing in the aftermath of Hurricane Ike, the jury calls for the entire week of September 22-26, 2008 have been cancelled.

Depending on the speed of recovery, we anticipate that the jury call will resume Monday September 29, 2008.

Tyler County: Tyler County Judge rescinded the mandatory evacuation order effective September 15th. A Modification of Emergency Curfew Order was made effective September 18, 2008. A mandatory curfew was ordered for the general population. The mandatory curfew was rescinded effective 1:00 PM, September, 19, 2008.

Citizens are encouraged to take advantage of the free Blue Roof Program run by the Army Corps of Engineers which is set up at Bayshore Baptist Church located at 11315 Spencer Hwy from 8am - 6 pm to get assistance which includes the installation of commercial grade tarps for homes that have suffered roof damages during the hurricane. The number is 1-888-766-3258.

The La Porte Library located at 600 S. Broadway will be open Friday and Saturday from 10 am - 5:00 p.m. with 25 computers that citizens can use to apply for FEMA assistance.

4. SHELTER INFORMATION: Anyone requesting a shelter can phone 2-1-1.

Region 3B Hurricane IKE Shelter Count Date/Time: 9/22/07 as of 0700 hrs

Shelter Name	City	County	Point of Contact	General Pop.	Rpnbr	Special Needs	Total Pop.	Responder Total Pop.	ARC Managed
Bldg 1537/Rpnbr	San Antonio	Bexar	210-215-8243		170		0	2700	N
Emma Frey Elem	San Antonio	Bexar	210-414-9699	0			600		N
Pfeiffer Acdmy	San Antonio	Bexar	210-416-7539	0			750		N
Bldg 1536	San Antonio	Bexar	210-854-3603	1114			8000		N
Bowie Elementary	San Antonio	Bexar	210-215-1374	0			800		N
Seguin Coliseum	Seguin	Guadalupe	830-401-2416	0			350		Closed
Cornal Complex	New Braunfels	Cornal	830-832-0412	0			2500		Closed
Willie DeLeon Civic Cntr	Uvalde	Uvalde	830-591-6724	0				200	Closed
Gonzales Complex	Various	Gonzales	830-672-2716	0			X		Closed
Alamo Hts Christian	San Antonio	Bexar	210-206-8611			0	150		Closed
Trinity Tripoint	San Antonio	Bexar	210-206-8611			129	250		N
Trinity Baptist	San Antonio	Bexar	210-206-8611			0	250		Closed
Alamo Hts UMC	San Antonio	Bexar				0	90		Closed
NE Baptist Church	San Antonio	Bexar	210-206-8671			55	100		N
First Presbyterian	San Antonio	Bexar	210-206-8671			0	58		Closed
Park Hills Baptist	San Antonio	Bexar	210-336-5053			42	80		N
Churchill Baptist	San Antonio	Bexar	210-206-8671			0	85		Closed
Seguin UMC	Seguin	Guadalupe	210-535-0187			0	100		Closed
Shearer Hills	San Antonio	Bexar	210-206-8741			0	100		Closed
Bandera Rd Community	San Antonio	Bexar	210-206-8741			0	72		Closed
Primera Iglesia	San Antonio	Bexar				0	80		Closed
Winn FMS	San Antonio	Bexar	210-336-2486			124	250		N
Kelly 1536 Section D	San Antonio	Bexar	210-336-5101			135	250		N
				1114	170	485	14925	2900	

5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	950 Highway Patrol Troopers 4 Helicopters 42 Sergeants, 12 Lieutenants, 7 Captain Communication Command One Trailer
Texas Department of Criminal Justice (TDCJ)	LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville
Texas Parks and Wildlife Department (TPWD)	50 Game Wardens – Galveston
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	498 Personnel 6 Dozers 22 Loaders 1 Maintainer 320 Other vehicles or trailers 8 Portable Changeable Message Signs 118 Permanent Dynamic Signs

Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	500 Ambulances 140 Ambulances 7 Fixed Wing aircraft 13 Helicopters – San Antonio 19 Strike Teams w/Task Force Ike
Public Works Response Team (PWRT)	2 LNO stationed in Austin at the SOC 3 Assessment Teams in Orange 2 Resource Teams in Galveston 100+ Members plus vehicles and equipment
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TXMF)	10 UH-60 Helicopters – San Antonio & Kingsville 5 OH-58 Helicopters – San Antonio 5 C130 Aircraft – Corpus Christi High Profile Vehicles – Coastal Bend & San Antonio Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams - Houston
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.
Texas Animal Health Commission (TAHC)	TAHC Veterinarians - 6 TAHC Animal Health Inspectors - 11 USDA Veterinarians - 3 USDA Animal Health Inspectors - 4 Other TAHC Personnel 14

6. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will transition to Recovery calls to beginning Monday, September 22, 2008 at 10:30 a.m. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)

Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division