STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 6

DATE AND TIME COVERED: Thursday, September 11, 2008, 6:00 p.m. through Friday, September 12, 2008, 6:00 p.m.

1. CURRENT PRIORITIES:
   a. Prepare for the strike of IKE on Galveston Island tonight.
   b. Conduct re-entry operations beginning on or about 7:00 a.m., September 13, 2008.
   c. Texas Task Force Ike will deploy beginning on or about 7:00 a.m., September 13, 2008.
   d. Continue full operations of the statewide shelter network.

2. CURRENT SITUATION: Ike is a large Category 2 hurricane moving toward the upper Texas coast. A hurricane warning is in effect from Morgan City, Louisiana to Baffin Bay, Texas. Hurricane conditions are expected to reach the coast within the warning area later today. On the forecast track the center of Ike will be very near the upper Texas Coast by late today or early Saturday. Because Ike is a very large tropical cyclone, weather is deteriorating along the coastline. The primary impacts will be wind, storm surge and rainfall. Coastal storm surge flooding of up to 20 feet with a few spots to near 25 feet, above normal tide levels along with large and dangerous battering waves, can be expected near and to the east of where the center of Ike makes landfall. The surge extends a greater than usual distance from the center due to the large size of the cyclone. Ike is expected to produce rainfall amounts of 5-10 inches over eastern Texas with isolated amounts of 15 inches possible.

3. COORDINATING INSTRUCTIONS:
   - The Emergency Management Council was activated on September 9th.

4. SUMMARY: State of Texas prepares for the strike of a catastrophic Hurricane Ike on the Texas Coast, on or about Saturday, September 13th. Strike Location: Galveston, Texas.

   Governor Perry requested a Federal Declaration for a major disaster affecting 90 counties.

Alamo Area Regional Command (AARC): The AARC continues receiving and processing warehouse operation requests. The AARC Reception Center recently received 232 commercial buses from Tully Stadium in Houston and 56 commercial buses from Texas City. The following are currently staged in San Antonio: 69 commercial buses, 123 school buses, and 2 wheelchair vans. Sixty-nine ambulances are currently staged at Port San Antonio. The latest estimates place 3,541 evacuees at Port San Antonio. The third lane of IH-37, northbound from Corpus Christi, has been closed. Task Force Ike resources remain staged at East Kelly.

Public Utilities Commission (PUC): The PUC has been in contact with the Department Of Energy, CenterPoint Energy, Entergy, Texas-New Mexico Power (TNMP), and the East Texas Cooperatives and representatives will be here beginning tomorrow morning, September 13. Their focus will be damage assessments after landfall. Assessments will be conducted by air as soon as it is safe to enter the impacted areas. PUC is currently working with TXDOT to provide points of contacts for utility representatives in the field who can serve as escorts into the impacted areas that may have downed power lines.
Texas Forest Service (TFS): Texas Forest Service is participating in the following missions as directed by the Governor’s Division of Emergency Management:

- The Lone Star State Type II Incident Management Team (LSSIMT) and five Type III local government teams led by TFS personnel have been activated by the Governor’s Division of Emergency Management. The Type III regional teams are staged at the Alamo Regional Command Center in San Antonio today and will await further deployment instructions depending on landfall. Members of the LSSIMT are currently staged in Corpus Christi and are identifying potential Regional Staging Areas and Points of Distribution sites along the upper Texas coastline. After landfall, the team will be relocated to the impacted areas up the coast. An additional 30 members of the Lone Star State IMT are managing the Lufkin Resource Staging Area and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation centers throughout the state.

- The 30-member Georgia State Forestry Commission Type II Incident Management Team is in place in College Station and will deploy today to the Reliant Center in Houston to provide incident management support to Texas Taskforce One.

- A 40-member Florida Type I Incident Management Team has been requested to report to College Station on Sunday to assist the state with additional requests from the Governor’s Division of Emergency Management.

- Fourteen 20-person federal saw crews have been requested to assist with post-landfall removal of downed trees. The crews will stage in Ft. Smith, Arkansas until after landfall.

- State Operations Center Support – One TFS person is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA’s. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison.

- Texas Intrastate Fire Mutual Aid System (TIFMAS) Support – The TFS EOC is coordinating with TIFMAS to provide 19 ambulances and 118 EMT/Paramedics to assist the Department of State Health Services with patient evacuations.

- ESF-9 Search and Rescue Support – Five TFS employees are assisting with aviation and logistical support to Texas Taskforce One in San Antonio.

- Houston DDC - Three TFS employees are assisting with situation assessment and resource tracking.

- Corpus Christi DDC - One TFS employee is assisting with situation assessment and resource tracking.

- Victoria DDC - One TFS employee and two Type III local government employees are assisting with situation assessment and resource tracking.

- San Antonio DDC Support – One TFS employee is assisting with situation assessment and resource tracking.

- Tyler Shelter Hub – Two Type III team members are assisting with planning and logistics for shelter operations.

- Texarkana Shelter Hub – Two TFS employees are assisting with planning and logistics for shelter operations.

- Harris County EOC - Two TFS employees are assisting with situation assessment and resource tracking.
• Hardin County EOC – One TFS employee is assisting with situation assessment and resource tracking.

• Tyler DDC – Two TFS employee are assisting with situation assessment and resource tracking.

• Polk County EOC - Two TFS employees are assisting with situation assessment and resource tracking.

• Bryan DDC – One TFS employee is assisting with situation assessment and resource tracking.

• Livingston EOC Support – Three TFS employees are providing situation assessment and resource tracking for Polk County.

• Walker County EOC Support – Two TFS employee are assisting with situation assessment and resource tracking.

Texas Department of Public Safety (DPS): The THP continues operating in the Houston/Beaumont area. As part of these operations, 217 Troopers are staged in Houston, 105 Troopers are staged in Beaumont, and 177 Troopers are staged in Austin. These troopers may be asked to participate in Houston/Beaumont response operations. Additionally, 286 Criminal Law Enforcement personnel remain on standby awaiting assignments.

Texas Department of Criminal Justice (TDCJ): The 136 Jester III Trusty Camp moved into Jester I and Jester IV. Expansion dorms at the Stiles Unit have been moved into the main unit. All preparations have been made for all affected units to shelter in place. Plans have been made for housing the working staff and their families in the affected areas as well as on the units receiving evacuated offenders. Region III Units have been instructed to call-in to their Regional Command every 30 minutes starting at 1:00 pm today. Region I Unit has been instructed to call in to their Regional Command every 30 minutes starting at 6:00 pm. The Regional Command will call the Central Command for hourly check-ins. Texas Department of Criminal Justice continues developing plans for aftermath damage assessments, repair and repopulation.

Texas Parks and Wildlife Department (TPWD): Region 10 in Corpus Christi is prepared for Search and Rescue Galveston/ Brazoria Area. 65 game wardens are activated with 30 boats fueled and prepared. All assets including fuel trailers and communications trailers are in safe locations and are prepared to respond for SAR. Region 4 in Houston is prepared to respond with 55 Game Wardens and 27 boats/trailers. Region 3 in Rusk is prepared with 50 Game Wardens and 25 Boats ready to respond. Region 5 in San Antonio is prepared to respond. Personnel include 55 Game Wardens with 25 boats/fuel trailers. Region 8 has 55 Game Wardens and 25 Boats fueled and ready out of Mt. Pleasant. At this time strike teams will be assigned to the following areas: Region 10 Strike team will be assisting Region 4 and will be dispatched out of Reliant Stadium Houston by the Liaison team and TWP Major in coordination with the Task Force 1 forces (DPS, TEEXS. TPWD, Texas Military Forces, Texas Forest Service, DSHS, GLO). The following strike teams will be 10 man units with 5 boats each and a Captain in charge. Region 9 strike team in Robertson County and the additional teams that are forming up from Regions 5, 7, & 9 will also be responding to Region 4 Beaumont / Port Arthur area under the direction of TPWD Major and the Liaison Team. Strike Teams from Regions 1 and 6 will support Region 3 under the direction of TPWD Major who will be in coordination with local EOC and SOC. These teams will travel Sunday to stage at Bob Sandlin Region 8 Boat Barn. TPWD Major will furnish regions with directions. Strike Teams from Regions 5, 7 & 9 will travel Sunday to stage at Camp Allen in Navasota. Region 2 and Region 8 strike teams will stand by in their regions for response to the Dallas/ Fort Worth Area if necessary or to respond to region 3 if needed. Total deployment will be approximately 250 Game Wardens and 125 boats.

Texas Department of Assistive and Rehabilitative Services (DARS): Service delivery staff and contractors have been identified and are available when requested through the SOC.
Texas Department of Transportation (TXDOT): TXDOT activated comfort stations along the evacuation routes in Orange, Polk, Walker, Navarro and Guadalupe Colorado counties and will continue operations until weather makes it unsafe. Traffic control for temporary fueling stations in Lufkin, Madisonville and Carthage is ongoing. Emergency Evacuation Roadside Assistance crews are on major evacuation routes to help keep traffic moving. Operators are staffing the Road Conditions and Travel Information line on a 24-hour basis. Road conditions continue to be updated on the TXDOT Website. Dynamic message signs have changed from fuel messages to hurricane warning messages. Planning and coordination continue for re-entry preparation.

General Land Office (GLO): All agency coastal response resources have been relocated inland to pre-designated staging areas. Five agency personnel are supporting TTF-1 USAR operations at Reliant. Six two-man, boat equipped USAR teams have been identified for possible deployment. State Veteran's Homes in McAllen, Floresville, Temple, and Bonham have activated their emergency operations plans. Bed availability is being reported to the DADS Five System.

Texas Department of Family and Protective Services (DFPS): DFPS issued additional office closures which are being reported to staff via broadcasts. A complete listing of office closures is available on the website. Office preparation broadcast was sent to inter-coastal regions detailing procedures for protecting equipment has gone to impacted areas. Agency has begun planning for re-entry and demobilization. Contact with residential centers, kinship care, and foster families have been completed. Staff has been accounted for in evacuated areas. Statewide intake evacuation hotline is up and taking calls. DFPS is staffing the SOC.

Health and Human Services Commission (HHSC): Health and Human Services offices in the following cities are closed due to Hurricane Ike: Alvin, Anahuac, Angleton, Aransas Pass, Bacliff, Bay City, Beeville, Clute, Corpus Christi, Cuero, Dickinson, Edna, Galveston, Goliad, Hallettville, Kingsville, Lake Jackson, Mathis, Port Lavaca, Rockport, Sinton, Texas City, Victoria. HHSC has contacted all their private contractors and received an inventory of water and ice throughout the State. HHSC has contacted their Regional Disaster Coordinators and put them on standby. HHSC has a logistic staff at AARC/Nelson Wolfe San Antonio.

Texas Department of State Health Services (DSHS): All DSHS assets, ambulances and staff, are returning from Ford Park for rest and further deployment post storm or returning home after completing their assigned missions. The Glass Center and the BCFS shelters are full. There is no capacity for dialysis treatment in Lufkin. The City of Dallas is opening a 250 bed medical special needs shelter at the Convention Center. UTMB evacuation is complete; UTMB will maintain a small contingency for emergency room services only. Specific information is posted on their website at http://www.utmb.edu/alert/. Texas City Mainland Medical Center is sheltering in place. There are 257 individuals at this location including both patients and staff. Staffing is being recruited for East Texas Baptist University to care for individuals for a medical special needs shelter. Madisonville fuel station closed and all oxygen supplies were removed from the site. The Reliant Center in Houston is currently sheltering 300 individuals with medical special needs. 5 ambulance strike teams are located at the Reliant Center. A toll free number is being set up at DSHS to assist families relocate members evacuated from hospitals or transported to medical special needs shelters.

Texas Department of Aging and Disability Services (DADS): Standing by at DDC 3A to facilitate requests and assisting DSHS in monitoring MSN numbers in the region.

Texas Commission on Environmental Quality (TCEQ): The TCEQ Coastal Regional Offices are closed. Regional Offices Corpus and south will begin opening back up on Sunday. TCEQ will be part of the unified command for Texas Task Force Ike and the TCEQ Strike Team Mobil Command Post will be the Task Force Command Center in Ford Park in Beaumont. TCEQ Teams have been set up to coordinate PWS/WWTP phone assessments, debris management (outdoor burning/carcass), SOC Operations, burn letters, chemical company and refinery notices of startup/shutdowns, enforcement discretion letters, fuel waivers, boil water notices, enforcement discretion reviews, Superfund site
assessments, dam/levee assessments, landfill assessments, and on critical infrastructure maps and GIS needs of the SOC. TCEQ does not have jurisdiction over tree disposal. The following industrial facilities have shutdown.

<table>
<thead>
<tr>
<th>FACILITY</th>
<th>TYPE</th>
<th>DATE SHUT DOWN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flint Hills Resources</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>Valero</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>Sherwin Alumina</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Union Carbide Seadrift</td>
<td>CHEM</td>
<td></td>
</tr>
<tr>
<td>US Ecology Texas</td>
<td>HAZW</td>
<td>9/11</td>
</tr>
<tr>
<td>CITGO Refining</td>
<td>REF</td>
<td>9/12</td>
</tr>
<tr>
<td>INEOS USA LLC Green Lake, Port Lavaca</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Corpus Fuel Refineries</td>
<td>REF</td>
<td>9/11</td>
</tr>
<tr>
<td>Texas Molecular</td>
<td>HAZW</td>
<td>9/11</td>
</tr>
<tr>
<td>Nalco Company, Freeport</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>CITGO Refining Corpus Christi</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>Formosa, Point Comfort</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Invista, near Victoria</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>DSM Nutritional Products, Inc.</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>INEOS Chocolate Bayou Plant</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>INEOS USA LLC - Green Lake Plant and marine facility located at the Port of Port Lavaca - Point Comfort (owned by the Calhoun Port Authority).</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>FMC Corporation facility at 12000 Bay Area Blvd in Pasadena,</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Equistar Chemicals 1515 Miller Cutoff Road in La Port</td>
<td>CHEM</td>
<td>9/11 to 9/12</td>
</tr>
<tr>
<td>Chevron-Phillips Chemical Co. located at 21689 State HWY 35 in Old Ocean</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>Sterling Chemicals, Texas City Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>ConocoPhillips facilities Sweeney Refinery, San Bernard Terminal,</td>
<td>REF/Misc</td>
<td>9/10</td>
</tr>
<tr>
<td>Jones Creek Terminal Freeport Terminal, Sweeny CoGen Facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BP Products North America Texas City</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Nova Chemicals Bayport</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Conoco Phillips Sweeney Refinery-Old Ocean</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Zeon Chemicals – Pasadena</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>INEOSNOVA Texas City Plant</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Equistar Chemicals LP, located at FM 2917 in Alvin</td>
<td>CHEM</td>
<td>9/10 to 9/11</td>
</tr>
<tr>
<td>Lubrizol Corporation at Deer Park and Bay Port</td>
<td>CHEM</td>
<td>9/10</td>
</tr>
<tr>
<td>Solutia Chocolate Bayou Plant's</td>
<td>CHEM</td>
<td></td>
</tr>
<tr>
<td>BASF Freepoint</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Ethyl Corp Houston Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Afton Chemical Additives Port Arthur Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>INEOS facilities in La Port Harris County</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Chevron Phillips Pasadena Facility</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Nalco Co.</td>
<td>CHEM</td>
<td>9/12</td>
</tr>
<tr>
<td>Chevron Phillips Chemical Orange Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>TOTAL PETROCHEMICALS La Port</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chevron Phillips Chemical Company, Cedar Bayou Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Lubrizol Corporation in Houston</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Shintech Inc. in Freeport</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Goodyear Tire &amp; Rubber Co Houston Chemical Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Arkema, Houston</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>Drilling Specialties Company of Conroe</td>
<td>Misc</td>
<td>9/12</td>
</tr>
<tr>
<td>Valero Port Arthur Refinery</td>
<td>REF</td>
<td>9/11</td>
</tr>
<tr>
<td>Gulf Coast Fractionators</td>
<td>Misc</td>
<td>9/12</td>
</tr>
<tr>
<td>TOTAL PETROCHEMICALS Bayport</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
<tr>
<td>DuPont LaPorte Plant</td>
<td>CHEM</td>
<td>9/11</td>
</tr>
</tbody>
</table>
Railroad Commission (RRC): RRC district offices in Corpus Christi, Kilgore and San Antonio are currently open and are conducting normal business. The Corpus office may shut down early depending on wind conditions later in the day. The Houston office is closed until further notice and their phones have been forwarded to Kilgore. RRC office staff remains in communication with local emergency management and their disaster district chairs. RRC offices in San Antonio and Kilgore are poised to back-up Houston and Corpus districts if necessary. In the event of evacuation or loss of communication with Houston and Corpus offices, a message is being posted on the RRC website directing their calls to Kilgore, San Antonio or Austin.

Department of Information Resources (DIR): Through DIR, CISCO has made a fully staffed “Network Emergency Response Vehicle (NERV)” available for response to Hurricane Ike. The NERV truck is an IP-based mobile tactical command and control center equipped with a communication kit that can quickly establish voice, data and video communications. The entire system is self-contained and can be operational in less than 20 minutes after arrival on site. The SOC is coordinating with its Cisco and TMF contacts; the NERV should arrive in San Antonio (Kelly AFB) this afternoon.

- AT&T is receiving police escort for wireless restoration equipment (generators, fuel, support) for deployment of 92 vehicles to Sealy. NCS is coordinating with SOC team to facilitate.

- Last night DIR conducted emergency maintenance on the statewide network backbone. The work, completed successfully, moved traffic from pathways that were experiencing higher than usual activity to pathways with lower utilization to create more bandwidth on the backbone in anticipation of even higher utilization during Hurricane Ike.

- DIR is engaged in the support of 2-1-1. Staff has been assigned to help deploy an emergency D-kit to add phone capacity at the Austin Area Information Center. Additional staff work issues with 2-1-1 at the SOC. CTS is also engaged in the deployment of the 2-1-1 Disaster Emergency Plan to ensure continued operation of the 2-1-1 telecommunications system.

- DIR project manager is engaged with the Texas Poison Control Network (TPCN) to ensure the Galveston Center traffic is rerouted properly today upon closure of that center. Engaged in monitoring the Galveston remote agents that will be deployed today to ensure continued operation. We are working with the CSEC TPCN team to monitor the system and make changes as necessary to keep the telephone system at top performance for all Texas TPCN centers.

- DIR continues to coordinate with IBM to work with several agencies Thursday/Friday to orderly shut down data center servers and take additional protective measures. The IBM Command Center and situation room will be staffed throughout the weekend to assist with any outages.
• After speaking to Mass Care regarding shelter unmet needs, there are no unmet needs at the present list of “temporary” shelters, but anticipate assistance when they have determined their “long-term shelters”. They will forward to DIR's SOC desk their list and needs once it is completed, perhaps later in the day.

**Public Works Response Team (PWRT):** SOC LNO staffed. PWRT Assessment teams staged at Kelly USA and integrated in support of Texas Task Force Ike. PWRT resource teams from the Cities of McAllen, Lufkin, Plano, and McKinney, San Antonio Water Systems, TxWARN and Texas Rural Water Association alerted and standing by to deploy as requested after storm passage. PWRT maintains close coordination in the SOC with TCEQ, PUC, TXDOT, the fuel team, Corps of Engineers and other agency resources.

**Office of Attorney General (OAG):** A toll-free, emergency hotline number has been established to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333, law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Safe Shelter Hotline is operational 24 hours a day until the end of the emergency.

The Office of the Attorney General also announced extended hours during the emergency for its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed two ways, at www.texasattorneygeneral.gov or www.oag.state.tx.us.

**Texas Animal Health Commission (TAHC):** Personnel from TAHC, along with the United States Department of Agriculture Animal and Plant Health Inspection Service Veterinary Service (USDA-APHIS-VS), are preparing to deploy to assist in Hurricane Ike impact assessment operations after the storm subsides. Field personnel are staffing the various disaster district committees (DDCs), as needed, and representatives are staffing the State Operations Center (SOC). The TAHC Area Command is activated at the TAHC Central Office. The executive director of the Texas State Animal Resource Team (TXSART) is an integral part of the Area Command and is supporting TAHC by coordinating with the member organizations on its Advisory Council, as well as with other animal care agencies, to prepare for animal sheltering in the hosting areas and for eventual reentry operations into the impacted areas.

**Texas Education Agency (TEA):** The Texas Education Agency stands ready to assist school districts impacted by Hurricane Ike. Waivers for missed instructional days will be available for districts that either closed for the storm or closed to allow their facilities to be used as shelters for evacuees. Information can be found on the TEA home page at www.tea.state.tx.us. School district buses, provided on a voluntary basis, from around the state have returned to San Antonio after being staged in Houston on Thursday. The decision on the need to continue to retain these buses will be made today. Districts responded by sending over 140 buses to San Antonio to be utilized in evacuation efforts.

**Texas Department of Insurance (TDI):** The Texas Department of Insurance (TDI) closed its field offices in the affected areas. TDI has issued a press release providing consumers with hurricane preparation insurance tips. TDI has also introduced a Hurricane Ike Consumer Resource Page on the website at http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html. In addition, TDI's toll-free
Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 7 p.m.

**Texas Department of Agriculture (TDA):** TDA is on standby to assist Mass Care and Animal Health Commission. Hay Hotline is currently active and available to producers in need. The hotline is listed as a "most popular link" on the TDA homepage.

**Texas Department of Housing and Community Affairs (TDHCA):** Hurricane housing resources for communities are on the agency’s website. Community action agencies along the upper Gulf Coast have been contacted and advised that they may be called upon to serve additional persons based on transpiring events. TDHCA is reminding all affordable housing rental owners statewide to keep their apartment vacancy information current as they supply that information to TDHCA. Information is ready for local communities regarding possible post-disaster housing assistance and will provide any technical assistance necessary to help these communities apply for post-disaster housing funds.

**Texas AgriLife Extension Service (ALEXT):** Texas AgriLife Extension Service agents across 110 Gulf Coast and inland evacuation hub counties have been activated as follows: 135 Extension agents to support GDEM by preparing public information and education regarding post storm recovery outreach through local jurisdiction service centers; 72 Extension agents to support animal care and sheltering across sheltering hub counties; 15 Extension specialists and agents to prepare for liaison services at the SOC; 3 Extension district and regional managers for agency liaison services at the DDCs in Houston, Corpus Christi and Bryan; The agency's Headquarters Operation Center (HOC) is fully activated with 32 Extension management personnel; 2 Extension specialists at the Texas AgriLife Extension Service State 4-H Center at Lake Brownwood for housing of 30 Texas Youth Commission employees who have evacuated Gulf Coast facilities to their Brownwood facility; Public household and farmstead mitigation and recovery information are available at [http://texashelp.tamu.edu](http://texashelp.tamu.edu).

**Texas Procurement & Support Services (TPASS):** TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services at the RSAs, shelters and refueling points.

**Sun Coast Resources:** Sun Coast Resources continues to provide fuel support for the RSAs, refueling points and bus staging sites.

**Resources Staging Area (RSA)** the RSAs in Lufkin and San Antonio are prepared for response to Hurricane Ike and are also supporting host shelter operations.

**Texas Military Forces (TXMF):** The TXMF were activated on 07 September 2008 at the request of the Governor in support of Hurricane Ike. The TXMF has been tasked to activate up to 7,500. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Mineola, Marshall, Longview and Coastal Bend area. They have supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuations hubs, ground/air SAR operations and shelter operations. The TXMF is also planning on supporting re-entry operations (Mass Care Strike Teams Resource Staging Areas and Points of Distribution) and Task Force Ike.

**Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1):** The following Search & Rescue assets have been activated and are pre-staged at the Reliant Center in Houston and Martindale Army Airfield. ESF-9 Overhead Teams & Joint Air-Ground Coordination Team with LNOs from supporting State and Federal Agencies. TX-TF1 Type I US&R, TX-TF1 Quick Response Force, TX-TF1 Swiftwater Teams (10), TX-TF1 Helicopter Rescue Specialists (4), TX-TF2 Type III US&R Team.

A TXMF SAR ground support package of approximately 60 high profile vehicles (HPVs) and 150 personnel are co-located with the US&R Teams. Additionally, Four (4) UH-60 with TX-TF1 helicopter specialists and 4 OH-58 helicopters have been pre-staged in Edinburg. Additional TXMF UH-60s are in Austin and San Antonio prepared to assist in SAR operations. TPWD and GLO have identified 200 plus
available water rescue assets w/personnel. There are 9 FEMA US&R teams staged in Houston and we are coordinating with the FEMA IST to insure a coordinated State/Federal response. There are 4 National Guard Bureau helicopters assigned to and they are located at Ellington Field.

We are also coordinating with our Federal partners to secure SAR aviation support. There are approximately 30 additional SAR helicopters available for response in Houston, Corpus Christi, Meridian, MS, and Mobile, AL. All SAR Personnel are currently engaged in Search & Rescue Operations.

**Texas Workforce Commission (TWC):** TWC is standing by for post-event activation. TWC is staffing the SOC and is available to respond to questions, coordinate communications, convey requests and reports as received. TWC is now coordinating post-event activities to ensure employment and unemployment services are provided, working with Local Workforce Development Boards in response locations.

- The Coastal Bend Board and workforce centers are closed Thursday and Friday. The board serves Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, McMullen, Nueces, Refugio and San Patricio counties.

- The Golden Crescent workforce centers are closed Thursday and Friday. The board serves Calhoun, Jackson, Victoria, Goliad, Dewitt, Lavaca and Gonzales counties.

- The Cameron County workforce centers will close at noon on today and will probably be closed Friday. The board serves Cameron County.

- The Gulf Coast workforce centers are closed through Friday. The board serves Bay City, Lake Jackson, Winnie, Wharton, Texas City, Galveston and Pasadena counties.

- The South East Texas workforce centers are closed Thursday and Friday. The board serves Jefferson, Orange and Hardin Counties.

- The Deep East Texas workforce centers will be closing all offices beginning at noon today. The board serves Newton, Jasper, Sabine, Tyler, Polk, San Jacinto, Trinity, Houston, Angelina, San Augustine, Shelby and Nacogdoches counties.

- TWC is working with local workforce board management to authorize staff's early reentry into impacted areas to serve as essential disaster recovery personnel in the Hurricane Ike's aftermath.

- TWC hired additional staff to support taking new unemployment insurance claims related to Hurricane Ike.

- TWC worked with TWC Project Management Office on the deployment of a modified Internet claims application so that temporary staff could transition to taking claims with minimal training.

- TWC made arrangements in the event that Tele-Centers will need to remain open for extended hours.

- TWC secured space in Workforce Centers, in the event that we need additional workstations to support hiring more staff.

- TWC added 96 telephone lines and secured equipment to support additional lines if needed.

- TWC activated emergency plan to reroute calls from Houston, in the event that equipment is damaged, to UI Tele-Centers in other parts of the state.

- TWC is developing additional communications channels for employers to share unemployment information about staff who lost their jobs as a result of Hurricane Ike.
**United States Border Patrol (USBP):** In DDC 3A, the USBP is standing by to assist with law enforcement support for contra-flow, if implemented.

**The American Red Cross (ARC):** In DDC 3A, ARC is working on an agreement with Robstown Show Barn for major operations such as staging for city, county, FEMA, and ARC. Additionally, they are working with Alice, Robstown, and Corpus Christi/City ISD to have shelters on standby. Eighty-four shelters are open with an estimated population of 3,530 people. The Marble Falls Independent School District are registered Red Cross Emergency Shelters and are on standby.

2-1-1: 2-1-1 handled 23,591 calls. There were 201 call specialists logged on with a total of 1367 logged-in hours. Several Gulf Coast Area Information Centers (AICs) have evacuated due to the storm. Depending on damage to call center structures, most anticipate they will be back up and running by 6:00 p.m. on Saturday. Callers from those impacted areas are being assisted by AICs across the state. Area Information Centers (AICs) across the state are contributing 90% - 100% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. All have extended business hours as needed. AICs will work throughout the weekend with extended hours. The Disaster Kit was deployed yesterday, adding an additional 32 phones to the system. These phones will be staffed by HHSC staff volunteers 24/7. Deployment was supported by AT&T, DIR, HHSC IT and Cisco Systems. At 10:00 a.m. today, our call volume was 4,007 and our overall service level was 42%. The five top caller needs identified for Hurricane Ike are as follows: Evacuation Transportation, Evacuation Information, Shelter Information, Road Conditions, and Animal Shelters. Texas Information & Referral Network (TRIN) staff and volunteer HHSC/OFS staff are working 24/7 with 12 hour shifts to support the Knowledge Base, the State Operations Center (SOC), the telephone system, and general operations.

**Deaflink:** Deaf Link's Remote Interpreter Access is operational 24/7 in building 1536 at the Kelly USA. Deaf Link continues to provide 24/7 Interpreter Access at the Kelly USA Reception Center. Deaf Link provided interpreter services for ARCC Media/Press. All alerts and emergency information from State, County and their agencies are being processed by the Accessible Hazard Alert System - Individual Notification (AHAS-IN) for media broadcast and individual dissemination to persons with disabilities.

**Federal Emergency Management Agency (FEMA):** FEMA Region 6 RRCC remains at Level 1 with all ESFs activated. Federal resources are anticipated to be staged by Thursday night in order to support the State of Texas in post-land fall response. FEMA Region 6 is also participating in working out the challenges of air evacuation for this storm.

**State Fuel Coordination Team:** Is moving to evacuation areas.

**United Way:** The number to contact for anyone needing transportation assistance for city of Corpus Christi is (361) 826-1100. The number to contact for anyone needing transportation assistance for rural Nueces County are directed to call (361) 887-2222.

**Volunteer Organizations Active in Disaster (VOAD):** The American Red Cross (ARC), Salvation Army (SA), and Texas Baptist Men (TBM) are coordinating efforts and assets to respond as needed. Texas is activating the Statewide Shelter plan. Local jurisdictions are asked to seek public assistance for donations and food stuffs for VOAD organizations.

**DDC 1A Garland:** There are currently 91 shelters open with current occupancy at 2,278 out of a capacity of 12,758.

**DDC 1B Tyler:** DDC 1B Tyler has activated their EOC.

**DDC 2B Beaumont:** Cities of Port Neches and Groves still have 40% of their populations that have not evacuated. Both are aggressively going door to door advising residents of the Mandatory Evacuation...
Order. Both cities plan to use the Port Neches Groves High School to shelter 200 city employees and 1,500 residents.

DDC 2C Houston: Local responders and U.S. Coast Guard conducting SAR operations for people trapped by flood waters at High Island and Pt. Bolivar. The transfer operations has been moved to the Gulf Greyhound Park and coordinated by THP.

DDC 3A Corpus Christi: DDC in Corpus Christi is active. Representatives from various State Agencies are in place. DDC members have been contacting county officials on the status of evacuations and closures.

DDC 3B San Antonio: Warehouse operations are on 24/7 schedule and are processing requests. 125 truckloads of material and supplies have been received. All evacuation vehicles from the Reception Center and Wolff Stadium have been deployed to designated staging area and/or the predicted impact area. The Reception Area received a total of approximately 1050 commercial buses. 102 buses & 4 wheel chair vans have returned to staging and are being sent to Tully. The third lane of IH-37 Northbound out of Corpus Christi remains open. DPS/TXDOT is preparing to activate full contra-flow operations on IH-10 between San Antonio and Houston. Contra-flow operations will begin this afternoon.

DDC Sub 4B San Angelo: Aircraft are being staged at the San Angelo airport (SJT). Currently staged are three CH-47s, five UH-1s, eleven UH-60s and 113 personnel. The supporting agencies are Goodfellow Air Force Base and the City of San Angelo. Two fixed wing A/Cs from the U.S. Customs Corpus Christi.

DDC 6A Waco: RLO assigned to Bryan EOC by DDC.

DDC 6C Bryan: DDC 6C Bryan has activated their EOC. A small animal shelter is in place at the Riverside Campus Small Animal Shelter and a large animal shelter at Brazos County Expo Center. The Counties of Houston, Leon, and Milam began opening shelters this morning.

DDC 8A McAllen: DDC 8A activated yesterday and is co-locating with the MACC at the McAllen EOC. DDC 8A will be operational until the situation reverts to local control.

5. AREAS TO BE AFFECTED:

Aransas County: Mandatory evacuation of Aransas County effective September 10 at 4:49 p.m.

Austin County: The County Judge issued a disaster declaration effective September 11th, and has implemented the County’s emergency management plan.

Bell County: Bell County has 9 shelters with a total capacity of 1181. Currently there are 848 evacuees in them.

Bowie County: Bowie County has 20 shelters open with an available total capacity of 868.

Brazoria County: Mandatory evacuation of Brazoria County effective September 11 at 8:00 a.m.

City of Buckholts: The Mayor issued a disaster declaration effective September 11th, and has implemented the City’s emergency management plan.

Calhoun County: The Calhoun County Commissioner’s Court has passed and adapted a curfew starting September 11th for all areas within the county lines. The County is under voluntary evacuation effective September 10.
Cameron County: The County Judge issued a disaster declaration effective September 11th, and has implemented the County's emergency management plan.

Chambers County: The County Judge has issued a mandatory evacuation order for the communities of Smith Point, Oak Island, Cedar Point, Walker Subdivision, and all areas south of FM 1985 effective September 11, 2008.

Cherokee County: The County Judge has issued a Declaration of Disaster for Cherokee County effective September 12 at 8:45 a.m.

Crosby County: Lakes are rising and Crosby County will need sandbags. They have access to generators.

Fannin County: The County Judge has issued a Declaration of Local Disaster for Fannin County effective September 12.

Galveston County: Mandatory evacuation of Galveston County effective September 11th at 1:00 p.m. The USCG has ordered the closing of the Bolivar Ferry at 11 p.m. today. DPS Texas City has been evacuated and communications will be operating out of DPS Houston Regional Communications.

Gillespie County: A shelter was opened in Gillespie County on September 12 at 8:00 a.m. at the 1st Baptist Church of Fredericksburg. The shelter will accommodate 80 people and run by the American Red Cross.

Hardin County: Mandatory evacuation of Hardin County effective September 11.

Harris County/City of Houston: The County Judge issued a disaster declaration effective September 11th, and has implemented the County's emergency management plan. The Mayor issued a disaster declaration effective September 11th, and has implemented the City's emergency management plan. Voluntary evacuation for Harris County is effective September 11 at 8:00 a.m.

Houston County: Mandatory evacuation of Houston County effective September 11.

Jackson County: Voluntary evacuation of Jackson County effective September 11 at 8:00 a.m.

Jasper County: The County Judge Mark Allen issued a mandatory evacuation order for all persons in Jasper County effective September 11th, at 9:30 p.m.

Jefferson County: Mandatory evacuation of Hardin County effective September 11 at 6:00 a.m.

Kaufman County: The County Judge has issued a Declaration of Disaster for the Kaufman County effective September 12.

Liberty County: Mandatory evacuation of Liberty County effective September 11 4:30 p.m.

Matagorda County: Matagorda County Judge Nate McDonald issued a mandatory evacuation for areas of Matagorda County south of State Highway 35 effective September 10th. The mandatory evacuation does not include Bay City or Van Vleck or any areas north of State Highway 35 except the Blessing Area. The County Judge also issued a news advisory urging all Matagorda County residents to evacuate. All schools in Matagorda County will be closed. The Matagorda General Hospital is not accepting any additional patients effective September 10th. Nursing home patients have been evacuated from Matagorda County.

Milam County: The County Judge issued a disaster declaration effective September 11th, and has implemented the County's emergency management plan.
City of Navasota: The Mayor issued a disaster declaration effective September 11th, and has implemented the City’s emergency management plan.

Newton County: Mandatory evacuation of special needs for Newton County and voluntary evacuation for all other residents effective September 11.

Nueces County/City of Corpus Christi: The County Judge has issued a disaster declaration effective September 10th, and has activated the County’s emergency management plan. Nueces County Judge Neal and Corpus Christi Mayor Garrett issued a joint statement at 3 p.m., yesterday with the following: City Hall will close at 12 p.m. today, water and gas services will continue through the storm, strong suggestion to begin evacuation of Mustang Island, Flour Bluff, Port Aransas, and any flood prone areas of Nueces County beginning at 3 p.m. yesterday until 8 a.m. today.

Orange County: Mandatory evacuation of Orange County effective September 11 at 6:00 a.m. The Orange County SO has been evacuated.

City of Patton Village: The Mayor issued a disaster declaration effective September 11th and has implemented the City’s emergency management plan.

City of Port Arthur: Need help with two stranded oil rig workers in Sabine Pass. Coast Guard will respond.

City of Rosenberg: The Mayor issued a disaster declaration effective September 10th and has implemented the City’s emergency management plan.

Sabine County: The County Judge of Sabine County issued a disaster declaration effective September 12.

City of Seabrook: The Mayor issued a disaster declaration effective September 11th and has implemented the City’s emergency management plan.

San Patricio County: A mandatory evacuation of the eastern side of San Patricio County, east of Taft and for all nursing homes, health care and correctional facilities located in San Patricio County effective September 11th at 8:49 a.m.

City of Taylor Lake Village: The Mayor issued a disaster declaration effective September 11th and has implemented the City’s emergency management plan.

Tyler County: Mandatory evacuation of Tyler County special needs effective September 11.

Victoria County: Mandatory evacuation of Victoria County effective September 10 at 1:30 p.m.

6. SHELTER INFORMATION:
7. **ROADS CURRENTLY CLOSED:** None reported

8. **RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:**

<table>
<thead>
<tr>
<th>Agency/Organization</th>
<th>Resources Committed</th>
</tr>
</thead>
</table>
| Texas Forest Service (TFS)                  | 5 Type 3 Regional Incident Management Teams deployed  
Personnel to support shelter operations  
Lone Star State Incident Management Team  
Personnel to various DDC’s & EOC’s  
5 LNO’s stationed in the SOC                   |
| Texas Department of Public Safety (TXDPS)   | 100 Highway Patrol Troopers  
1 Highway Patrol Trooper at Chase Field to coordinate arriving buses.  
12 Sergeants, 2 Lieutenants, 1 Captain  
Communication Command One Trailer            |
| Texas Department of Criminal Justice (TDCJ) | LNO’s stationed in the SOC  
Providing Shelter for 100 DPS Officers in Beeville, and staging accommodations for 150 evacuation buses, ambulances, and wheel chair vans. |
| Texas Parks and Wildlife Department (TPWD)  | 65 Game Wardens – Corpus Christi  
27 Boats  
60 Game Wardens – Houston                                                                     |
<table>
<thead>
<tr>
<th>Agency/Service</th>
<th>Resource Details</th>
</tr>
</thead>
</table>
|                             |                                                                                                           | 25 Boats  
|                              | 4 Air Boats – Choke Canyon  
|                              | 55 Game Wardens – San Antonio  
|                              | 26 Boats  
|                              | 6 Flat Bottom Boats  
|                              | 1 Supply trailer  
|                              | Radio Techs and communication officer                                                                                                                             |
| Coca-Cola                    | 67 Trailers of Water                                                                                                                                                                                              |
| Texas Department of          | 12 Loaders  
| Transportation (TXDOT)       | 1 Dozer  
|                              | 2 Water Trucks  
|                              | 425 other vehicles & trailers  
|                              | 918 Personnel  
|                              | 84 Portable Changeable Message Signs  
|                              | 166 Permanent Dynamic Message Signs                                                                                                                               |
| Health & Human Services      | 15 truck loads of ice & water stationed in Beeville  
| Commission (HHSC)             | 15 truck loads of ice & water stationed in San Antonio  
|                              | 20 truck loads of water & 3 loads of ice in Lufkin  
|                              | 8 Dry Freight Trailers on Standby in Lufkin  
|                              | 10 truck loads of water & 5 Dry Freight Trailers on standby in Beaumont  
|                              | 1 ice trailer, 1 reefer trailers & 1 dry freight trailer to support kitchens at the AARC – San Antonio  
|                              | 5 truck loads of water to the AARC in support of bus operations – San Antonio  
|                              | 2 Loads of water to each food banks located: Victoria, San Antonio and McAllen                                                                 |
| Texas Department of State    | 58 Ambulances & 25 EMT’s stationed in San Antonio  
| Health Services (DSHS)        | 5 Federal Medical Stations (FMS) will be stationed in Laredo, San Antonio & Bryan College Station                                                                 |
| Public Works Response Team   | LNO stationed in Austin at the SOC  
| (PWRT)                        | 3 Assessment Teams on standby  
|                              | 2 Resource Teams on standby                                                                                                                                       |
| Sun Coast                    | Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville                                                                                       |
| Texas Military Forces (TMF)  | 10 UH-60 Helicopters – San Antonio & Kingsville  
|                              | 5 OH-58 Helicopters – San Antonio  
|                              | 5 C130 Aircraft – Corpus Christi  
|                              | High Profile Vehicles – Coastal Bend & San Antonio  
|                              | Personnel – Coastal Bend & San Antonio                                                                                                                             |
| Texas Engineering & Extension| ESF-9 Overhead Team - Houston  
| Service/Texas Task Force One  | Joint Air-Ground Coordination Team with LNO’s - Houston                                                                                                             |
| (TEEX/TX-TF1)                | TX-TF1 Type 1 US&R Team - Houston  
|                              | TX-TF2 Type III US&R Team - Houston  
|                              | Quick Response Force – San Antonio  
|                              | TX-TF1 Swiftwater Teams – San Antonio & Houston  
|                              | TX-TF1 Helicopter Rescue Specialists - Austin  
|                              | EMAC Swiftwater Teams – San Antonio & Houston  
|                              | FEMA US&R Teams - Houston  
| Texas Department of Aging    | Assisting DSHS in monitoring Medical Special                                                                                                                        |
| and Assisting DSHS in        |                                                                                                           |
| monitoring Medical Special    |                                                                                                           |
At 6:00 p.m. CDT the center of Hurricane Ike was located near latitude 28.2 north and longitude 93.8 west or about 100 miles southeast of Galveston and about 105 miles south of Beaumont.

Ike is moving toward the west-northwest and northwest near 13 mph. A northwest motion is expected to continue tonight with a turn toward the north expected on Saturday. The center of Ike will be very near the upper Texas coast by late this evening or early Saturday morning.

Maximum sustained winds are near 110 mph with higher gusts. Ike is a category two hurricane on the Saffir-Simpson Scale and could intensify into a category three hurricane as the hurricane continues to make landfall.

Hurricane force winds extend outward up to 120 miles from the center and tropical storm force winds extend outward up to 275 miles. The estimated minimum central pressure is 954 mb or 28.17 inches of Mercury.

Coastal storm surge flooding of up to 20 feet above normal tide levels along with large and dangerous battering waves can be expected near and to the east of where the center of Ike makes landfall. The
surge extends a greater than usual distance from the center due to the large size of the cyclone. Water levels have already risen by more than 5 feet along much of the northwestern Gulf Coast.

Ike is expected to produce rainfall amounts of 5 to 10 inches over eastern Texas and extreme southwester Louisiana, with isolated amounts of 15 inches possible. Isolated tornadoes are possible tonight over portions of southern Louisiana and southeastern Texas.

In preparation for the impact of Hurricane IKE to the State of Texas, the State Operations Center (SOC) began readiness conference calls. The SOC is continuing to monitor the situation and coordinating preparedness efforts with the National Weather Service Southern Region Headquarters, State, Federal, Private Industry Partners and local jurisdictions as the situation progresses.

9. COMMENTS:

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m., 4:30 p.m. and 9:30 p.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

<table>
<thead>
<tr>
<th>Level</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level I</td>
<td>Emergency Conditions</td>
</tr>
<tr>
<td>Level II</td>
<td>Escalated Response Conditions</td>
</tr>
<tr>
<td>Level III</td>
<td>Increased Readiness Conditions</td>
</tr>
</tbody>
</table>
Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division