

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 31

DATE AND TIME COVERED: Friday, October 10, 2008 6:00 p.m. through Monday, October 13, 2008 6:00 p.m.

1. CURRENT PRIORITY:

- Recovery
- Debris Removal
- Temporary Housing

2. CURRENT SITUATION:

An Outdoor burn ban has been established for the Bolivar Peninsula, Galveston County until further notice.

County	MDRC/DRC Location	Date Opened-Closed	Cumulative # of Visits
Angelina	MDRC #24B Lufkin	10/5	613
Angelina	MDRC #24A Diboll	CLOSED	222
Angelina	MDRC #24C City Hall Parking Lot Huntington, TX 75949	10/12-10/15	0
Brazoria	MDRC #22A Sherwood Village Shopping Center 3216 East Broadway, Pearland, TX 77581	09/29	1420
Chambers	MDRC #29A Oak Island Community Building parking lot 709 West Bayshore Road, Anahuac2, TX 77514	10/5	174
Chambers	MDRC #17B Smith Point VFD 309 Plummer Camp Road, Anahuac, Texas 77514	10/08–10/12	66
Chambers	MDRC #16A Cedar Bayou	10/1	1310
Chambers	MDRC #17A Anahuac	CLOSED	587
Galveston	MDRC #9A MRIC Galveston Island City Hall	09/23	1819
Galveston	MDRC #9B Galveston Island City Hall 823 Rosenberg, Galveston, TX 77553	10/10	0
Galveston	MDRC #10B High Island, Texas	9/29	1030
Galveston	MDRC #10C Bolivar Peninsular Highway 124 at 2 nd Street, High Island, TX 77623	10/10	55
Galveston	MDRC #12A Jamaica Beach	9/23	1257
Galveston	MDRC #12B Mary Star of the Sea 16626 San Luis Pass Road, Jamaica Beach, TX 77554	10/10	22

Galveston	MDRC #15A San Leon, Bacliff	09/28	1960
Galveston	MDRC #10A Galveston Island Ball High School	CLOSED	472
Galveston	MDRC #11A Galveston Island Community Center	CLOSED	1824
Hardin	MDRC #3A 300 Monroe Highway 326 Kountze, Texas 77625	09/19	1337
Harris	MDRC #1B African America Chamber of Commerce 6112 Wheatley Street, Houston, TX 77091	09/26	1475
Harris	MDRC #4B 11515 Market Street (behind Tinseltown Movie Theatre on Market Street side (South) Jacinto City, TX 77029	10/5	622
Harris	MDRC #14B Giao Xu Duc Me La Vang Church Pavilion Our Lady of Lavang Church 2311 Old Foltin Road, Houston, Texas 77086	09/28	1542
Harris	MDRC #19A Rex Meador Park 2100 Meyer Road, Seabrook, Texas 77586	09/27	1150
Harris	MDRC #20A La Porte	09/27	1278
Harris	MDRC #21A Wal-Mart Parking Lot 1107 Shaver Blvd, Pasadena, Texas 77506	09/28	765
Harris	MDRC #26A Old Freeman	10/4	370
Harris	MDRC #1A Ellington Field	CLOSED	2386
Harris	MDRC #4A Chimney Rock	CLOSED	1920
Harris	MDRC #7A North Freeway	CLOSED	1706
Harris	MDRC #8A Gulf Freeway	CLOSED	3016
Harris	MDRC #14A Antoine	CLOSED	291
Houston	MDRC #6C Crockett	CLOSED	90
Houston	MDRC #6A Kennard	CLOSED	279
Houston	MDRC #6B Weches	CLOSED	51
Houston	MDRC #6D Lovelady Fire Station 200 Read St, Lovelady, TX	10/08-15	48
Jefferson	MDRC #13B Judge Chesson's Office 19217 Hwy 365, Fannett, Texas 77705	CLOSED	522
Jefferson	MDRC #25A Sabine Pass	10/3	203
Jefferson	MDRC #13C	10/7	145

	The Wright Building 1006 Port Neches, Port Neches, TX 77651		
Jefferson	MDRC #13A Port Neches	CLOSED	507
Nacogdoches	MDRC #30A County Courthouse Annex 203 West Main, Nacogdoches, Texas 75961	10/6	234
Orange	MDRC #2B Northway Shopping Center 3727 N 16 th St, Ste 100, Orange, TX 77630	10/3	763
Orange	MDRC #2A Court House	CLOSED	1233
Polk	MDRC #23B Alabama-Coushatta, Livingston	10/6	10
Polk	MDRC #23A Corrigan	CLOSED	172
Sabine	MDRC #27B Pineland City Park, Maple St, Pineland, TX	10/10-13	22
Sabine	MDRC #27A VFW Parking Lot 3049 SH184, Hemphill, Texas 75948	10/6 – 10/8	23
San Jacinto	MDRC #28A County Precinct 2 Building 1000 North Byrd Avenue, Shepherd, Texas 77371	10/6	192
Trinity	MDRC #23C 101 West Madison (Adjacent to the Dollar Store) Trinity, TX	10/11-14	0
Tyler	MDRC #5A Tall Pines Plaza (Old Wal-Mart) South Magnolia, Woodville, Texas 75979	09/19	961
Walker	MDRC #18A Walker County Storm Shelter 455 Ave Q (SH 75N), Huntsville, Texas 77342	09/28	310
Bexar	DRC #1 San Antonio	CLOSED	1910
Brazoria	DRC#17 Lake Jackson Civic Center 333 Hwy 332 E, Lake Jackson, TX 77566	10/09	121
Fort Bend	DRC #7 Fort Bend County Annex 4520 Reading Road, Rosenberg, TX 77471	09/24	431
Galveston	DRC #12 Galveston Island Community Center 4700 Broadway, Galveston, County	09/28	2554
Galveston	DRC #21 Government Building 2929 Neptune Dr., Bayou Vista, Tx. 77563	10/13	0
Harris	DRC #11 Baytown2	09/27	1237
Harris	DRC #15 Ellington Joint Reserve Base, Building 1383 14657 Sneider Street, Houston, Texas 77034	09/19	2275
Harris	DRC #14 Greenspoint Mall 12300 North Freeway, Houston, TX 77060	10/3	863
Jasper	DRC #9	09/26	468

	Central Baptist Church 33814 US 96 S, Buna, Texas 77612		
Jefferson	DRC #10 Port Arthur	09/26	1809
Liberty	DRC #13 County Precinct 3 Building 35 Lilley Yeager Loop North, Cleveland	10/1-10	87
Liberty	DRC #19 Austin Library 220 S. Bonham Ave, Cleveland, TX 77327	10/13	0
Matagorda	DRC #20 VFW #2414 20305 FM 457, Sargent, TX 77414	10/13	0
Montgomery	DRC #5 Magnolia Community Development Building 422 Melton Street, Magnolia, TX 77354	09/23-10/15	653
Montgomery	DRC #6 South County Community Center 2235 Lake Robins Dr., The Woodlands, Texas 77380	09/24	993
Montgomery	DRC #16 Conroe Library – Central 104 I45 North, Conroe, TX 77301	10/6	158
Newton	DRC #8 Walthall	CLOSED	254
Polk	DRC #4 First National Bank 1700 West Church Street, Livingston, TX 77351	09/23	1258
San Jacinto	DRC #18 Medical Clinic Doctors Office 201 State Hwy 150 E, Coldspring	10/11	0
Travis	DRC #3 Austin	CLOSED	503
Waller	DRC #2 Hempstead	CLOSED	103
Total			52,131

Individual Assistance Program Summary (All numbers are cumulative)		
Registration and Contacts	691,440	
Housing Assistance Registrations	463,191	(\$164,031,989.84 Approved)
Housing Assistance Checks	50,944	
Other Needs Assistance Checks (Payments)	21,516	
Disaster Unemployment Assistance (Filed)	9,952	
Inspections issued	343,243	
Inspections completed	223,375	

Public Assistance FEMA-State Joint Preliminary Damage Assessments (PDA)	
Date	Counties
10/13	Brazos
10/15	Lubbock
10/17	Val Verde

Deaf Link: Deaf Link continues to operate Shelter Link in the Auchan Shelter in Houston. The units in the Galveston and Auchan Shelters continue to operate using aircards for internet access. Severe

weather alerts and updates to boil water notices continue to be processed by AHAS and AHAS-IN for persons with disabilities from the affected areas who are enrolled in the program.

American Red Cross (ARC): The American Red Cross is operating 6 shelters with a population of 999. There are 79 vehicles providing feeding, served 84,905 meals, 3,408,784 meals have been served to-date. There are 2,050 disaster workers providing these services.

Texas Commission on Environmental Quality (TCEQ): TCEQ Field Teams from Beaumont, Houston and Galveston have inspected 181 debris management sites along the coast.

Texas Department of Family and Protective Services (DFPS): Essential services continue to be provided to Galveston from the Texas City office and remote site trailer on Galveston Island. Currently, DFPS has four offices that are closed, two in Galveston and two in Harris County.

Texas Department of Assistive and Rehabilitative Services (DARS): The following DARS Division for Rehabilitation Service (DRS) offices are closed until further notice: Alvin DRS; Galveston Transitional Learning Community (TLC) DRS; and Liberty DRS. Galveston TLC employees are serving customers out of the Galveston DRS office.

Texas Health and Human Services Commission (HHSC): HHSC continues to coordinate the delivery of ice and water to support PODs and feeding kitchens. HHSC has hired and will continue to hire staff for the Other Needs Assistance Disaster grant program. HHSC is currently staffing all DRC's.

Texas Department of Insurance (TDI): Texas Department of Insurance (TDI) staff is providing insurance assistance at Disaster Recovery Centers. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. The TDI Hurricane Ike resource page now includes a consumer alert regarding contractors and repairing or rebuilding one's home. That web page also contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, claim forms for the Texas Windstorm Insurance Association (TWIA) and the Texas FAIR Plan, safety tips for consumers. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday – Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 6 p.m. TDI encourages consumers to be alert to all forms of insurance fraud; report insurance fraud toll-free by calling 888-327-8818. TDI has updated its Hurricane Ike Consumer Resource Page on its website at: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>

Texas Procurement & Support Services (TPASS): TPASS continues to support the remaining ARC Kitchens and the Base Camp on Galveston Island. TPASS will keep the large tent on site until further notice along with portable toilets, hand washing stations, laundry services, shower units and light towers.

Texas Department of Transportation (TXDOT): TXDOT is in the process of removing debris from highway rights of way. TXDOT continues to inspect roads and bridges for damage assessments and monitor road conditions throughout the affected areas. Road conditions continue to be updated on the TXDOT Web site. TXDOT is replacing damaged/missing signs, signals and their supports.

Texas General Land Office (GLO): Coastal Resources staff will continue assisting the City of Galveston and Galveston County with emergency permitting issues. Coastal Resources will also continue to assist Brazoria County with emergency permitting and other issues that may arise. Coastal Resources staff continues to work with DEM and FEMA concerning issues associated with debris removal.

Texas Office of Attorney General (OAG): The OAG Operation Safe Shelter (OSS) Hotline has queried 12,458 names through the Texas Department of Public Safety Sex Offender Registration Database. Of those names, 32 were confirmed Sex Offenders (matches). OSS continues to operate and is receiving updated sheltering list from the American Red Cross daily.

Texas Department of Housing & Community Affairs (TDHCA): TDHCA is working with FEMA and GDEM to manage transitional housing issues. TDHCA personnel continue to staff the FEMA Joint Field Office for key meetings. Hurricane housing resources for individuals and communities are on the agency's website. Community action agencies within the affected counties are assisting hurricane-affected citizens. Information is ready for local communities regarding possible post-disaster housing assistance and TDHCA will provide any technical assistance necessary to help applicable communities apply for post-disaster housing funds

Texas Workforce Commission (TWC): Two workforce centers remain closed, one in Liberty and one in Orange. The Orange office will reopen Tuesday, October 14, 2008. A temporary workforce center site was established in Liberty County (Dayton, First United Methodist Church Fellowship Hall, 106 S. Cleveland St., Dayton, TX 77535.) Mobile Workforce Units are located in Orange and Bridge City. Workforce Board/Center staff is located at all established DRCs and continue to assist as needed. The dedicated lines {UI Life Line} for customers coming to Gulf Coast -Hobby and Texas City offices to file their UI/DUA claims has been expanded to high volume areas and is working very well. TWC has taken approximately 173,172 claims. (63,552 regular initial claims; 86,549 regular initial claims where the separation was listed as disaster impacted; 12,436 EUC initial claims and 10,530 DUA initial claims). Unemployment Insurance Support Services (UISS) field staff assisted two community gatherings organized by Congresswoman Sheila Jackson Lee. The Tele-Centers set up dedicated lines for claimants at those gatherings. Please check our "Hurricane Ike" link with the latest Workforce information:

<http://www.twc.state.tx.us/news/ikeinfo.html>

Public Works Response Team (PWRT): Demobilized five inspector resources from the cities of Arlington, Austin and Burnet from plumbing and electrical inspection work in Galveston. There remain 16 inspectors from 8 cities working in Galveston.

Baptist Child and Family Services (BCFS): BCFS has accepted all MSN guests from throughout the state. BCFS are currently operating 3 MSN units on the campus of TCID and the San Antonio State Hospital, Bldg 528, Medical Center MC2 and MC4. BCFS case managers are working with all guests with an effort to return guests home when possible. As guests are identified around the state as needing MSN sheltering the DSHS MACC is coordinating with BCFS for placement into our long term shelters.

Texas Department State Health Services (DSHS): DSHS continues to provide assistance to State, regional, and local jurisdictions to meet public health needs. DSHS Multi-agency Coordinating Center (MACC) is now staffed with a recovery team that continues to work repatriation requests as they come in and continue to work with Galveston County Health District and American Red Cross to resolve medical special needs (MSN) needs in Galveston.

DSHS MSN Patient Call Locator Center: Processed 626 cases to date as of 10-13-08 1300 hours. The call center is operating out of the MACC.

Galveston ARC Shelter a census of 400 on Monday night; total individuals registered in the shelter was 1092. On 10/13/08, case managers are working with DADS, local officials, and six area nursing homes to find transitional or permanent placement.

MSN operations in San Antonio, provided by Baptist Children and Family Services, continue for 86 evacuees at the Texas Center for Infectious Disease and the San Antonio State Hospital; 4 of the 86 are in hospital; 3 individuals were discharged on 10/10/08.

Texas Forest Service (TFS): Four members of the Texas Forest Service Lone Star State Incident Management Team continue to manage the Mass Care Base Camp for volunteers providing support to workers and residents in Galveston following Hurricane Ike. Two firefighters are providing fire suppression dozer support to Chambers County at the request of the County EOC. Two employees are assigned to finance tracking.

3. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Chambers; Collin; Denton; Ellis; Fort Bend; Galveston; Grayson; Grimes; Gregg; Harris; Harrison; Henderson; Houston; Hunt; Jasper; Jefferson; Johnson; Kerr, Kirbyville; Lamar; Leon; Liberty; Limestone; Madison; McLennan; Menard; Milam; Navarro; Newton; Panola, San Jacinto; Smith; Tarrant; Upshur; Walker; Waller; Washington; Wood; Matagorda;

Cities issuing disaster declarations: Brazoria; Brenham; Bryan, Cleveland; Corsicana; Crockett; Gladewater; Grapeland; Jasper; Kennard; Kilgore; Kosse; Lakeport; LaMarque; Latexo; Liberty; Longview; Lovelady; Menard; Milano; Mt. Pleasant; Newton; Palestine; Pearland, Port Arthur; Rockdale; Taylor Lake Village; Texarkana; Thorndale; Waco; White Oak; Hillshire Village.

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	(1) Transport Vehicle (1) Fire Suppression Dozer (5) other vehicles and trailers
Texas Department of Transportation (TXDOT)	186 Personnel 2 Dozer 4 Loaders 1 Maintainer 130 Other vehicles and trailers 8 Portable Changeable Message Signs
Texas Workforce Commission (TWC)	75 Workforce Solutions Board Staff – Workforce Services at DRC’s 6 Mobile Workforce Centers deployed and operational 150 additional UI Call Center staff employed 5 Unemployment Insurance Support Services (UISS) Field Staff deployed 168 additional UI toll free telephone lines added 4 Statewide UI call centers extended hours and opened weekends
Texas Department of State Health Services (DSHS)	2 DSHS Case Workers 2 DSHS Region employees 4 contracted nurses currently in Galveston 1 DSHS Community Assessment Team members
Texas Department of Insurance (TDI)	40 staff assisting with consumer complaint resolution
Public Works Response Team (PWRT)	16 Plumbing and Electrical Inspectors stationed in Galveston

5. COMMENTS:

The Governor’s Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division