

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 11

DATE AND TIME COVERED: Wednesday, September 17, 2008, 6:00 p.m. through Thursday, September 18, 2008, 6:00 p.m.

1. CURRENT PRIORITIES:

- Demobilize Search and Rescue
- POD operations.
- Power restoration.
- Transitional housing for victims
- Transition to recovery operations.

2. CURRENT SITUATION:

2-1-1: Texas Information and Referral Network (TIRN) personnel continue working on the Disaster Database and on telephone systems. Two Gulf Coast Area Information Centers (AICs) remain closed due to storm damage. Callers from impacted areas continue receiving assistance from AICs across Texas, which have extended their business hours. The 2-1-1 system continues receiving volunteer support from the following: Texas Health and Human Services Commission (HHSC), Alliance of Information and Referral System members from Virginia and Michigan, Department of Information Resources, United Way staff and volunteers, and spontaneous community staff. Based on 2-1-1 call data, the top informational needs are: re-entry; post-disaster food and water; FEMA assistance; special medical assistance; financial assistance; food stamp; energy; home repair; road closures; school closures; post-disaster cash grants; debris removal; and evacuee location.

CenterPoint Energy: As of Tuesday, September 16, 2008, CenterPoint Energy completed assessments of approximately 98% of the affected area's natural gas distribution system. Access remains limited to about 2% of their system due to high water in coastal areas. They will continue to assess their gas system as the water subsides. Of 3,657 natural gas leaks reported, 3,258 have been repaired. Electric service has been restored to CenterPoint's Kuykendahl CNG fueling station. This will allow CenterPoint Energy to continue supporting Texas Gas Service in Galveston and other pipeline-supply integrity mechanisms. CenterPoint Energy continues communicating with the Texas Rail Road Commission (RRC) to identify damage.

Disaster District Committee (DDC) 1B Tyler: Tyler DDC continues 24-hour operations. Tyler DDC deployed 3 Sergeants and 30 Troopers to Houston on Thursday, September 11, 2008. The DDC deployed an additional 3 Sergeants and 50 Troopers to Beaumont on Tuesday, September 16, 2008. The Tyler DDC is now directing evacuees to the Dallas-Fort Worth (DFW) area. Utility outages remain problematic in this area.

DDC 3B San Antonio: The Alamo Area Regional Command (AARC) is scaling back operations. Additionally, the AARC continues receiving post-impact evacuees. Re-entry operations remain a top priority. The DDC in San Antonio began 12-hour operations on Tuesday, September 16, 2008; they will send out one Situational Report (SITREP) per day. Warehouse operators continue receiving commodities and processing requests from affected areas.

Emergency Support Function 9 - Search and Rescue (SAR): Search and Rescue operations are complete. All SAR Aviation assets have been released to the Texas Military Forces (TXMF) Aviation Officer for release or reassignment as needed. All State and Federal Urban Search and Rescue (US&R)

Teams are in the process of reconstituting and decontaminating response equipment in addition to preparing for demobilization on Thursday, September 17, 2008. Liaisons from all state and Federal agencies have been released from SAR support and are now available for reassignment.

- *Bolivar Peninsula Operation:* Search and Rescue operations continued Thursday, September 17, 2008.
- *City of Vidor:* Wardens assigned to Vidor continued providing traffic control at one of the Points-Of-Distribution (PODs) in the area. Wardens left the POD to report for the 6pm to 6am shift in order to prevent looting and criminal activity.
- *Neches River, Sabine River, Cow Bayou, and Adams Bayou:* Six Game Wardens patrolled all bodies of water and made contact with local residents on Thursday, September 17, 2008. The patrol has been shut down until 6 am when it will resume as planned.
- *Rose City:* Two Game Wardens provided routine law enforcement Thursday, September 17, 2008. They left their post to cover the 6 pm to 6 am shift, patrolling for criminal activity.
- *Region 3:* continues working in southeast Texas with 50 Game Wardens.
- *Region 4:* continues working in southeast Texas with 50 Game Wardens.
- *Region 7:* A Captain and 10 Game Wardens have deployed to the Navasota Police Department.
- *Strike Team 2:* Strike Team 2 plus 30 Game Wardens from regions 5, 7, and 9 remain staged at the Academy Sports and Outdoors store located in Beaumont and will continue to assist Region 4 with SAR and law enforcement. Strike team 2 in Region 6 has five Game Wardens deployed to Livingston in order to relieve Strike Team 1. In Region 1, a Captain and 10 Game Wardens have deployed to Jasper. In Region 10 a Captain and 6 Game Wardens have deployed to Beaumont. In Region 5 a Captain and 5 Game Wardens plus a Region 2 Captain and 5 Game Wardens have deployed to Beaumont for replacement purposes.

Public Works Response Team (PWRT): PWRT Assessment teams completed critical infrastructure technical assessments in Galveston yesterday and have moved to Orange County to work with local public works officials. PWRT Resource teams and equipment from Hidalgo County, City of McAllen, and San Antonio Water System are on scene and assisting local officials with critical infrastructure restoration. An additional team from Lubbock Public Works to Galveston has been deployed to assist with wastewater pumping. The SOC LNO team works generator requests for Medical Facilities, Government Facilities, Shelters, and Water Systems. There are over 150 requests totaling 400-500 individual generators in the 15 KV to 2 MW size range. We are developing a database of Texas Building Inspectors to assist in inspection of the thousands of buildings damaged during Hurricane Ike.

Texas AgriLife Extension Service: To address the production agriculture emergency concerns, as well as the potential threats to human health and safety and environmental impacts from increased numbers of livestock carcasses as requested by local officials, Texas AgriLife Extension Service has deployed a team of 5 AgriLife Extension agents and one Extension beef cattle specialist to stand up and operate a horse and livestock feed Resource Staging Area (RSA) for "Operation No Fences: Hurricane Ike Horse and Cattle Relief" near Anahuac, Texas in Chambers County. This team and facility is receiving and distributing feed, hay, water and other resources to relieve Chambers, Liberty and Jefferson County livestock producers in need of care for stranded livestock and horses; To date, there have been in excess of 300 bales of hay, 80 watering troughs, two water trucks, 300 livestock panels, and equipment to operate the staging area delivered to Chambers County; the agency has established and provided leadership to a 41 member Operation No Fences Working Group comprised of agricultural industry, government, and educational organizations across the state for coordination and control actions in support of this the horse and cattle relief effort; the agency has also deployed an (1) additional Extension beef cattle specialist for scientific and technical animal health and handling coordination and control at

the Beaumont DDC; 48 AgriLife Extension agents in East Texas are activated to assess damages to support USDA County Emergency Boards and County Judges who initiate USDA disaster declaration by submitting damage assessments to the Governor prior to submission to the U.S. Secretary of Agriculture; 12 Extension beef cattle specialists, agricultural engineering specialists, range and wildlife specialist and agricultural economists serving on the agency's Incident Resource Teams are activated to address agricultural producer and local jurisdiction needs regarding animal care and feeding on farms and ranches following the storm and proper carcass disposal methods. Additional AgriLife Extension Service agents across 74 Gulf Coast and inland evacuation hub counties have been activated as follows; 74 Extension agents to support animal care and sheltering across sheltering hub counties; 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; 17 Extension family and consumer sciences and 4-H youth specialists serving on the agency's Incident Resource Teams are activated to support 81 Extension agents to support GDEM with family health, food and water safety, hygiene, home damage response, consumer fraud, public assistance information and education regarding local, state and federal assistance; 14 Extension specialists and AgriLife Extension agents for agency liaison services at the SOC; 2 Extension district and regional managers for agency liaison services at the DDCs in Beaumont and Bryan; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu>.

Texas Commission on Environmental Quality (TCEQ): TCEQ is providing staff for flyovers to identify releases or spills from facilities which handle HAZMAT as well as investigating the integrity of facilities which handle HAZMAT. TCEQ staff are locating, identifying and staging "orphan drums" dislocated by storms and overseeing staging and disposal of household and industrial HAZMAT. Team members coordinated with USEPA, 6th Civil Support Team, and Public Water Supply and Wastewater Treatment Plants to determine if they are operational and if they require assistance. TCEQ members provided debris management/disposal guidance to local jurisdictions, assisted with animal carcass disposal, and obtaining waivers from Federal requirements for blended fuels. Beginning Saturday afternoon (09/13/08) TCEQ began conducting phone assessments for PWS and WWTP facilities in the impact zone. Those calls are continuing daily. TCEQ is currently assessing 1,394 PWS facilities in 10 counties. To date 125 facilities reported as operational, 160 reported as non-operational, and we were unable to establish contact with 1,109 facilities. TCEQ is currently assessing 746 WWTP facilities in 10 counties. To date 95 facilities reported as operational, 88 reported as non-operational, and we were unable to establish contact with 563 facilities. For the facilities that we were unable to contact, TCEQ will continue the daily phone assessments in addition to prioritizing and conducting field assessments with our emergency response Strike Team and Regional Offices, as appropriate. The TCEQ is compiling a Boil Water Notice list daily that is being provided to the State Operations Center. To date, TCEQ is monitoring 222 Boil water notices. TCEQ staff made contact with or heard from 8 of 13 refineries. The 8 refineries are working on start up activities. Presently, out of 29 coastal MSW landfills 19 are fully operational, 2 are limited operational (contract customers only), 1 is not operational, 2 are inactive, and we were unable to establish contact with 5 facilities. TCEQ will begin inspections of federal and state superfund sites next week. This is contingent upon local conditions. TCEQ Emergency Response Contractor, Oil Mop Inc., has been activated for Galveston Island, and the Beaumont and Houston Regions.

- *TCEQ Strike Team:* The TCEQ Strike Team along with the Texas 6th Civil Support Team and EPA (ESF #10 Group) deployed to Galveston Island as part of Texas Task Force Ike on Saturday (09/13/08). Today the TCEQ Strike Team along the rest of the ESF #10 Group put 5 teams in the field to conduct assessments at PWS and WWTP facilities, and hazmat recons on Galveston Island and in SE Harris County. The Group also continued to conduct aerial surveys of the impact area.
- *TCEQ Region 10 Beaumont Office:* The TCEQ Beaumont office was operational effective yesterday (Sept 16), on generator power. The New Mexico Civil Support Team (CST) is staging at the TCEQ office, and assisting with surveys and assessments. 17 regional investigators from across the state arrived today to assist in assessments. EPA R6 will also stage 4 staff to assist.

- *TCEQ Region 12 Houston Office Update:* The TCEQ Houston office is without power, but regional staff conducted the following activities: Region 12 emergency response lead was on flyover with USCG, conducting survey to determine focus areas, Region 12 teams are going out to CAMS stations to assess & activate if possible. Temporary office trailers and generator power is expected to arrive at the Houston office tomorrow. Nebraska Civil Support Team en route to assist R12 in setting up office tent and communications and assist with hazardous materials assessment.

Texas Department of Agriculture (TDA): Coordinating efforts with Texas Animal Health Commission, Producer Partners, AgriLife, and local leaders to provide livestock assistance in affected areas. Hay Hotline is active and available on the TDA website at www.tda.state.tx.us. The Commodity Distribution Program has sent three trucks with USDA commodities, 720 cases of food to Tyler, 1405 cases to San Antonio, and 405 cases to Houston. We anticipate additional requests and will continue to meet needs for congregate meal items. TDA has vehicles and personnel capable of transporting small quantities of various items (limited number of half-ton trucks).

Texas Department of Assistive and Rehabilitative Services (DARS): DARS is coordinating with HHS on office assessments. The extent of damage as of yesterday was only 5 of 27 DARS offices were impacted in the Houston region. Many Houston region employees were impacted by the storm. Some progress has been made in the assessment of the condition of DARS office sites but it is still too early to determine when some of the offices may be functional again. Some areas are still not accessible due to evacuation orders while others are in some form of repair (power outages, facility damage, voice/data inoperable, etc.). The other factor is that many of the staff assigned to these offices have evacuated to various parts of the state or adjacent states and have not, or are unable, to return at this time. The Crockett DRS, Nacogdoches DRS, and Lufkin DBS/DRS Offices re-opened for business at 8:00 am on Wednesday, September 17th. The following offices are closed all day Wednesday, September 17, 2008 until further notice: Alvin DRS; Bay City DRS; Baytown DRS; Beaumont DBS; Beaumont DRS; Clear Lake DRS; Conroe DRS; Galveston DRS; Galveston Transitional Learning Community DRS; Houston Central DRS; Houston DBS/DRS; Houston DBS Southeast; Houston East End DRS; Houston Hobby DRS; Houston Multi-service Center DRS; Houston North DRS; Houston Regional DRS; Houston South DRS; Houston Southwest DRS; Humble DRS; Huntsville DRS; Katy DRS; Lake Jackson DRS; Liberty DRS; Livingston DRS; Pasadena DRS; Port Arthur DRS; Rosenberg DRS; Texas City DRS; Tomball DRS and Wharton DRS.

Texas Department of Criminal Justice (TDCJ): Due to Hurricane Ike, TDCJ offenders were evacuated and are schedule to return to the Terrell Unit in Rosharon. Buses are departing the impacted area today.

Texas Department of Family and Protective Services (DFPS): A complete listing of DFPS office closures is available on the Web site. Agency continues to plan for re-entry and demobilization. HHSC RAS teams are assessing agency offices in the affected areas and determining the viability of offices. DFPS is working on plans for providing services in the affected areas in the event that offices are not habitable. Statewide intake evacuation hotline is operational and taking calls. Regions report no unmet needs at this time. DFPS is monitoring reports that involve children or elderly victims. DFPS is staffing the SOC 7/7.

Texas Department of Information Resources (DIR): Chambers and Liberty Counties have requested "HAM radio" support for their communications needs. The Judges of each county are working jointly in the Chambers County Judge's office. DIR spoke with the SOC's AARL / ARES contact. He is enroute to Hurricane Ike Eastern area and will contact someone in San Antonio to provide the support. DIR received a request from the 911 coordinator in Fort Worth, to send additional TERT (Telecommunications Emergency Response Team) personnel to relieve dispatchers in Seabrook and Pasadena, Texas. DIR is awaiting the local DDCs need to submit a resource request. DIR received a request from TEEEX for maps of energy outages. DIR located maps for CenterPoint and Entergy at PUC site and gave to TEEEX. DIR received request and approved 213 for four (4) satellite phones from Beaumont DDC for joint operation with Texas Animal Health Commission and AgriLife. They need

phones ASAP - by morning if possible. Contacted DIR procurement staff to request phones and convey point-of-contact info. TPASS did not know of other vendors. He says there is an ARF in process for 500 sat phones from FEMA to be distributed to the DDCs. Possible Beaumont has not yet received a portion of this shipment or may need additional phones. The request was cancelled after speaking to Beaumont DDC contact David Solis. David said that these were needed "now" as field personnel needed to communicate with Beaumont DDC to try and save "valuable" bulls already dying and nothing can be received in time to meet communication needs. Verizon Business needs assistance with a permit from the City of Houston to park a large trailer mounted generator on the street in Downtown Houston at 802 Texas Street. The 600 kW generator trailer is 45 ft in length and will be used to provide power to the curbside power connection supplying power to our downtown telecommunications site at 600 Travis. This site is supporting ongoing communications/network for various NS/EP organizations including DHS, FEMA, and DOD. The generator is needed indefinitely (at least until repairs to onsite power equipment and cooling systems are completed and commercial power is stable). Have forwarded to Houston RLO to assist in securing the permit via the City of Houston. A representative with the City of Houston has responded to the request that Verizon Business submitted for a permit to park a generator at 802 Texas in downtown Houston. He mentioned that the requirement for a parking permit has been rescinded through the end of the week. Verizon Business will check back with the City of Houston next week to determine if the waiver has been lifted and determine if a need exists to get a permit. This issue is closed. DIR/NCS coordinated with TXMF an air mission for a commercial carrier to access and perform damage assessments to critical infrastructure facilities in Boliver Peninsula.

Texas Department of Insurance (TDI): TDI issued a press release yesterday for insurance claim information for homeowners impacted by Hurricane Ike. TDI staff are conducting outreach to elected officials and sheltered evacuees in Houston, San Antonio, and East Texas.

Texas Department of Public Safety (DPS): DPS continues to support operations in Galveston, Houston and Lufkin area. DDC's 2A and 2B continue support operations. DPS continues to provide escort and security to affected area. Personnel in the affected area number 800+.

Texas Department of State Health Services (DSHS): Texas Department of State Health Services continues to provide assistance to State, Region, and local health departments to meet their public health needs. DSHS provided tetanus, diphtheria, pertussis, hepatitis A and flu vaccine to Beaumont and the Orange County health departments. DSHS also shipped more than 350 oxygen canisters to medical special needs facilities. DSHS continues to coordinate with the Texas End Stage Renal Disease Network and the Texas End Stage Renal Disease Emergency Coalition to meet the needs of dialysis patients in need of treatment. DSHS also continues to coordinate the return of medical special needs evacuees from Texas coastal areas not heavily affected by Hurricane Ike. Currently, DSHS is providing support services for search and rescue (SAR) efforts. Task Force Ike teams continue to provide immediate triage, public health screening, and evacuation support for individuals on Galveston Island. DSHS continues to provide disaster behavioral support to the affected areas. DSHS deployed one team (6 disaster behavioral health specialists) to assist Houston area; two 4–5 person Critical Incident Stress Management (CISM) teams to assist DSHS Task Force Ike personnel. Teams deployed at 11:00 a.m. DSHS and other Mental Health Agencies/Partners have met to coordinate mental health efforts by drafting a tactical planning document for implementation and an update on current activities. Logistical support for this effort will be provided by the DSHS MACC. The DSHS plan that addresses the special medical needs for individuals with end stage renal disease (ESRD) is fully operational. Currently, nine patients were transported to Dallas for treatment and sheltering. We are currently reassessing the needs as Houston ESRD centers become operational. DSHS continues to process and fill requests for oxygen. Airgas in Houston is now operational and delivering oxygen tanks to providers. DSHS Austin Pharmacy continues to fulfill requests from affected areas for vaccine and other medications. Enhanced shelter epidemiological surveillance support to Health Service Regions and Local Health Departments has been offered. The General Shelter Surveillance Form is available on the DSHS website and in the WebEOC File Library. Health Service Regions are asked to forward forms to DSHS MACC for compilation of data into a summary report. The Medical Special Needs Shelter status list has been updated and reported to the State Operations Center (SOC) and the Multi-Agency Coordination Center (MACC). As of 0921 hours, 9/17/08, 37 MSN Shelters are open; housing 2,868 MSN patients and family members. There are

3,152 MSN beds available. Total capacity of MSN beds in Texas (filled and available) is 6,020. Total number of individuals in all FMS shelters is 392; 398 FMS beds are still available. The Applied Public Health Team (APHT) is expected to arrive in Austin on Wednesday, September 17, 2008. The team will provide support to health service regions with a variety of public health services. APHT will receive an orientation in Austin and specific assignments for the 45 member team will be determined on September 18, 2008. Of the 103 hospitals in the Houston area, 88 are open on caution, divert, internal disaster status; 15 are still evacuated/closed; and 5 are running on generator power. DSHS continues to return Louisiana evacuees related to Hurricane Gustav. Medical transportation assets are being made available to support re-entry efforts for Hurricane Ike evacuees from non affected areas, and to support the return of Medical Special Needs individuals for point-to-point transfers. Dallas began with 23 MSN evacuees from Louisiana (Gustav) and DSHS has returned 16. DSHS is currently working to return 50 of the original 97 Louisiana (Gustav) evacuees. The re-entry tracking process has been communicated to Health Service Regions. Procedures and forms to facilitate the process are available and have been posted on the DSHS WebEOC and the ESF-8 Significant Events boards. A statewide MSN re-entry on board has been created in WebEOC. The Vector Control Plan is currently operational. Assessments for mosquito control are currently being done for Galveston, Jefferson, Chambers, Brazoria, and Harris Counties. DSHS vector control personnel are working with regional vector control specialists to offer assistance and address their current needs. Transportation assets remains as follows: 500 ambulances in staging, 140 ambulances, 7 fixed wing aircraft and 13 helicopters in San Antonio and 19 strike teams with Task Force Ike.

Texas Department of Transportation (TXDOT): TXDOT is currently clearing debris on the major routes to open roadways for emergency responders. TXDOT is inspecting roads and bridges for damage assessments and monitoring road conditions throughout the affected areas. TXDOT electronic signs have changed to warn drivers of road closures are posting messages about limited fuel. TXDOT visually inspected the runways at Scholes International Airport at Galveston, and found the runways to be clear and structurally sound. A team of TXDOT engineers from aviation will be leaving this morning to assess the airport in Galveston.

Texas Education Agency (TEA): The Texas Education Agency stands ready to assist school districts impacted by Hurricane Ike. Waivers for Missed Instructional Days and Low Attendance Days are available for impacted districts through links on the TEA homepage at www.tea.state.tx.us. There also is a Frequently Asked Questions (FAQ) document posted to provide guidance on issues such as student admissions, status of reported school closures, etc.

Texas Forest Service (TFS): Several 20-person saw crews have arrived in Texas and began removing downed trees today in southeast Texas. At the State Operations Center, one TFS employee is assisting as a FEMA liaison and another as a liaison to the private sector, coordinating commodities distribution through the RSA's. Two TFS GIS Specialists are assisting with mapping needs for the state. An additional TFS employee is serving as the TFS ESF-4 liaison. The TFS Emergency Operations Center (EOC) is coordinating with Texas Intrastate Fire Mutual Aid System (TIFMAS) to provide 19 ambulances and 118 EMT/Paramedics to assist the Department of State Health Services with patient evacuations. Ten engine companies, rescue truck, an ambulance and a swift-water search and rescue team have been sent to Orange County to aid local fire departments. An engine has been sent to UTMB in Galveston. Certain TFS missions have been completed or cancelled and DDCs released TFS staff as a result including: Corpus Christi DDC, McAllen DDC, Bryan DDC, Walker County EOC Support, and the Victoria DDC. Texas Forest Service is participating in the following missions as directed by the Governor's Division of Emergency Management:

- *Beaumont:* A Type I Interagency IMT, a National Incident Management Organization (NIMO) Team and a 12-person Virginia State Department of Forestry IMT are working under Unified Command with TFS at the Ford Arena in Beaumont. The teams are coordinating with a FEMA National Logistic Staging Area (NLSA), assisting with the PODs in surrounding counties as well as providing saw crews for Brazoria County. The teams are working closely with a FEMA Incident Management Assistance Team (IMAT), Disaster Medical Assistant Teams (DMAT), Corps of Engineers (COE), Texas Commission of Environmental Quality (TCEQ) and various law

enforcement and local agencies. The Texas Forest Service is also coordinating efforts with the Governor's Division of Emergency Management (GDEM) representatives, the Texas Department of Public Safety Highway Patrol and the Beaumont Disaster District Chairmen (DDC) at a separate facility.

- *ESF-9 Search and Rescue Support:* Five TFS employees are assisting with aviation and logistical support to Texas Taskforce One in San Antonio.
- *Galveston:* A TFS manager is leading a Regional team in tracking resources and providing situational awareness for the Galveston DDC. In addition, they are establishing and managing a base camp for emergency responders on Galveston Island and have established three points of distribution (POD). A 40-member Florida Type I IMT is in Galveston and is working to establish base camp operations. Two TFS employees are assisting with getting University of Texas Medical Branch hospital operations established. Walk-up patient and 911 patient care has been turned over to the Disaster Medical Assistance Team.
- *Hardin County EOC:* Two TFS employees are assisting with situation assessment and resource tracking.
- *Harris County EOC:* Two TFS employees are assisting with situation assessment and resource tracking.
- *Houston DDC:* Five TFS employees are assisting with situation assessment and resource tracking for the evacuation of citizens from UTMB. Members of the Lone Star State Incident Management Team (LSSIMT) and the Georgia Forestry Commission Type II Incident Management Team (IMT) have formed a unified command at Reliant Stadium in Houston where they are managing a Regional Staging Area (RSA) and supporting various POD (Points of Distribution) operations in Harris, Galveston, Brazoria, Montgomery, and Ft. Bend Counties. Three Regional IMT members are providing planning support at the Harris County Office of Emergency Management (OEM).
- *Lufkin:* Thirty additional members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation shelter center and PODs throughout the state.
- *Orange County:* Twenty members from the Regional teams, led by TFS managers, are in Orange County, to assist local government in re-establishing operations. The teams continue to gain additional situational awareness in the devastated area, manage points of distribution (POD) operations, maintain a staging area, coordinate relocation of evacuated citizens to San Antonio and provide communications equipment. A Public Works Incident Management Team (PWRT) with six personnel arrived at the Orange County RSA last night. Support assessment is being provided by the Regional team. The PWRT leader met with local officials and is assisting in public infrastructure damage assessment.
- *Polk County EOC:* Five TFS employees are assisting with situation assessment and resource tracking.
- *San Antonio DDC Support:* One TFS employee is assisting with situation assessment and resource tracking.
- *Texarkana Shelter Hub:* Three TFS employees are assisting with planning and logistics for shelter operations.
- *Tyler DDC:* Two TFS employees are assisting with situation assessment and resource tracking.

- *Tyler Shelter Hub*: Two Type III team members were assigned with planning and logistics for shelter operations. These team members completed their mission and have been reassigned to Orange County.

Texas Gas Service (TGS): Reports that from the start, TGS initiated a three phase plan to re-establish natural gas service to the island. The phases include but are not limited to shutting off all meters and isolating the main feeder lines as much as possible; purging the main feeder lines and evaluating the system integrity; and finally, purging and evaluating the service integrity and ultimately relighting individual customers. The team of TGS employees are working with the City of Galveston officials to restore gas service to the priority locations as soon as possible. These locations include fresh and waste water treatment facilities, emergency management facilities, and the medical complex. In the immediate interim, TGS brought in compressed natural gas (CNG) trailers to help start up emergency generators at key locations around town. Through cooperation from CenterPoint Energy, TGS is borrowing two of their large CNG trailers to hook up the City's main Freshwater Treatment Plant. This will allow the City to power their pumps and have water flowing back into their lines. Phase 1 activity continues as they shut in individual meters and assess damages to the overall system. Work crews started on the East end of the island and will continue to progress westward. TGS engineers are working on a time estimate for the island.

Texas General Land Office (GLO): All Texas State Veterans Homes are back on routine operations. There are 1267 Veterans Land Board (VLB) Veterans Housing Assistance Program (VHAP) loans in the affected counties. GLO is preparing to assist these Veterans with their home mortgages. GLO is conducting pollution, sunken vessel and waterway safety assessments in affected coastal areas. An Oil Spill employee is attached to USCG command operations in Katy and another will soon be attached to the joint USEPA, TCEQ, USCG, and GLO operations center on Galveston island at Ball High School. Information System GIS support continues at Reliant, La Porte, and Port Arthur. Food, fuel and other logistical support issues are problematic in Jefferson County. Agency responders need access to the Ford Center. Coordinated and conducted over-flights and documented damage through still photos and video. The pictures and video will be posted to the agency website. <http://www.glo.state.tx.us/ike/hurricane.html>. Additional information on location, dates and methods for refunds will be posted on Monday, September 22nd. Partially postponed the 22nd annual Texas GLO Adopt-a-Beach Fall Cleanup to be held on Saturday, September 27th from 9 a.m. till noon. The upper coast of Texas, including sites in Jefferson, Chambers, Galveston, Harris, and Brazoria counties have all been cancelled due to damages sustained by Hurricane Ike. Sites ranging from Matagorda County downward through the coastal Bend and further south into Cameron County will take part in the cleanup effort. A complete list of participating sites can be found at www.texasadoptabeach.org. For more information, please call our office toll free at 1-877-TXCOAST. Assisted customers with coastal permitting. The Corps of Engineers is putting out a press release regarding emergency permitting due to Hurricane Ike. Due to the temporary closure of the Galveston Corps and PSC the Corpus office has been asked to be the "State" point of Contact. The Corpus Office will assist and advising customers on how to apply and answer questions and forward coastal leasing information to GLO staff. All emergency comments are going through the Corpus Office. The La Porte Office is open although it sustained minor water damage. The office has a 50 KW generator. GLO is able to inspect energy leases in some affected areas. Status updates have been requested from major operators in Galveston Bay. Having difficulty connecting with Houston-based operators. Reports from the Galveston bay Operators:

- Genesis Producing Company (S.T. 205) well remains shut-in with no reported damage to the platform in State waters. Awaiting a boat to check platform. Extensive damage to onshore facilities on Smith Point appears to have occurred.
- Tempest Energy Resources (S.T. 307) well remains shut-in with no reported damage to platform in State waters other than anticipated damage to electrical control panel and remedial clean-up. Marina shut down in Dickinson area. Awaiting boat to check platform.
- Wood Group (oilfield service company) beginning surveys for damage to equipment/structures. Anticipates damage to older wooden structures/facilities in Galveston/Trinity Bay area.

- Erskine Energy Wells (Galveston Bay) shut-in with no reported damage to platforms in State waters. Awaiting boat to check platform. Extensive debris in water.

Texas Health and Human Services Commission (HHSC): HHSC has arranged for 1322 truckloads of water (47,972,736 bottles) and 1161 truckloads of ice (53,638,200 lbs of ice). HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio. HHSC is hiring staff for the Other Needs Assistance program and preparing to process disaster grants for losses due to Hurricane Ike. HHSC has hired a field coordinator to be deployed to the affected areas and will staff the Disaster Recovery Centers to assist the disaster victims with assistance that is available. HHSC will process Other Needs Disaster Assistance payments starting today. Many offices in Region 5 remain closed due to storm damage, loss of power and local curfews. The following cities re-opened at 8 a.m. today: Buna, Center, Crockett, Hemphill, Jasper, Lufkin, and Nacogdoches. Many offices in Region 6 remain closed due to storm damage, loss of power and local curfews. The following cities re-opened at 8 a.m. today: Bellville, Brookshire, Eagle Lake, Hempstead, the 9 Houston offices, Humble, Huntsville, Katy, two Rosenberg offices, and the two Wharton offices. The offices in Caldwell, Madisonville, and Navasota are closed due to power outages. The Presidio office on Highway 67 is closed due to flooding.

Texas Military Forces (TXMF): The TXMF were activated on September 7th at the request of the Governor in support of Hurricane Ike. The TXMF has been tasked to activate up to 7,500. The TXMF have supported the following coastal communities: Victoria, Bay City, Galveston, Beaumont, Orange, Port Arthur, Vidor, Port Neches, Pasadena, Houston, Columbus, Lufkin, Carthage, Madisonville, Tyler, DFW, Garland, San Antonio, Mineola, Marshall, Longview, and the Coastal Bend area. They have supported bus staging areas, ground evacuation hubs, temporary fuel points, air evacuation hubs, ground/air SAR operations and shelter operations. The TXMF is also supporting re-entry operations (Mass Care Teams, Resource Staging Areas, and Points of Distribution) and Task Force Ike Operations.

Texas Office of Attorney General (OAG): A toll-free, emergency hotline number remains open to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders. When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333 from 7 a.m. to 7 p.m., law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers will need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities. The Office of the Attorney General also continues to operate its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at www.texasattorneygeneral.gov. Investigators have been dispatched to various areas of the state to follow up on complaints of price-gouging. Information from consumers regarding price-gouging on fuel is being shared with the fuel team and Texas Department of Agriculture for evaluation.

Texas Parks and Wildlife Department (TPWD): Parks accepting evacuees include: Abilene, Balmorhea, Bastrop, Blanco, Bonham, Buescher, Cedar Hill, Choke Canyon, Cleburne, Colorado Bend, Copper Breaks, Davis Mountains, Dinosaur Valley, Eisenhower, Enchanted Rock, Falcon, Fort Richardson, Garner, Guadalupe, Hill Country, Inks Lake, Lake Arrowhead, Lake Brownwood, Lake Casa Blanca, Lake Colorado City, Lake Corpus Christi, Lake Mineral Wells, Lake Whitney, Lockhart, Lost Maples, McKinney Falls, Meridian, Palmetto, Palo Duro Canyon, Pedernales Falls, Possum Kingdom, Ray Roberts IDB, Ray Roberts JB, San Angelo, Seminole Canyon and South Llano River. Texas Parks and Wildlife Game Wardens continue to provide law enforcement support to local jurisdictions, augmenting local law enforcement officers.

Texas Railroad Commission (RRC): The RRC Houston office remains closed and will continue to coordinate oil- and gas-field activities from the San Antonio office and pipeline field activities from Austin.

Operators continue to reporting storm related damage. Field Inspectors have been advised to initiate surveillance work in areas that may have been impacted by the storm if safe access is available and adequate fuel supplies exist. Field inspectors in areas not impacted by the storm will be performing normal work duties and will be available to assist other areas if necessary to respond to emergencies. The RRC Web site has been updated to advise industry and the general public of alternative contact numbers. The RRC district offices have resumed their normal operations and the SOC Team will support their efforts from the state operations center until the team is released by the Governor's Division of Emergency Management (GDEM).

Texas Workforce Commission (TWC): As disaster recovery centers are opened, TWC will be staffing those centers. TWC is currently working with our Integrated Service Area Managers, the Veterans Leadership Program staff, and the Unemployment Insurance field representatives to distribute the DUA posters and flyers in the hurricane-affected areas. We are focusing these staff resources on getting information out, starting first with the Points of Distribution (water, ice, and food distribution points) in the affected areas. TWC recognizes the status of local evacuee shelters is changing day by day at this point. TWC will contact local shelters that have high numbers of Ike evacuees to distribute the DUA posters and provide information about how to apply for benefits. A "Hurricane Ike" web-page is now the TWC web (one click off of our front page): <http://www.twc.state.tx.us/news/ikeinfo.html>. Yesterday TWC took 1,516 claims from IKE affected parties. Of the 1,516 claims, 1,384 were entitled to regular benefits and 132 went straight to DUA funding. In addition additional toll-free capacity for Tele-Centers is being installed to make up for the Houston Beechnut office while the power is out. TWC hopes this will help in addressing busy signals. TWC would like to note that at this time, TWC is working with Board Partners to finalize their estimates to complete an NEG request. TWC is unable to provide NEG funds to Boards that do not have counties within the FEMA disaster declaration. Additionally, Boards that will be eligible to receive NEG funds for Hurricane Ike services are currently limited to NEG funded work relief, as TWC has not received approval from DOL to expend NEG dollars on core or intensive services. The following offices are still closed: WS Brazos Valley; Burleson; Madison; Grimes; WF Solutions; San Jacinto; Polk; Tyler County; Trinity City; Houston City; Nacogdoches; Sabine County; San Augustine; Newton County; Beaumont; Orange; Port Arthur; The Worksource-Northshore; Heights; Northeast; Greenspoint; Clear Lake; Huntsville; Denver; Harb; Conroe; Liberty; Astrodome, Galveston, Westheimer; Alvin; Lake Jackson and Katy. The Texas Workforce Commission wants you to know you may be eligible for disaster-related unemployment benefits. Individuals who are self-employed also may be eligible for disaster-related unemployment benefits. To apply, file online www.texasworkforce.org or call TWC UI Tele-center at: Austin, (512) 340-4300; Dallas, (972) 339-6200; El Paso, (915) 832-6400; San Antonio, (210) 258-6600.

- *Receipt of debit card:* The address issue is a fairly significant concern now, given the likelihood that these folks are not in their homes. Our Customer Service Representative's (CSR) approach will be to get the best address for the claimant where they can accept a debit card. If the claimant does not have a good address to receive a debit card, TWC will use their home address. TWC will advise all claimants to call or go online if they need to update the address before they submit their first payment request, when the issue of debit card receipt becomes more pressing.
- *Short-Term Employment Needs of Ike Evacuees:* TWC has been notified that some Ike evacuees may be in need of short-term temporary employment to assist them in earning some immediate money. TWC has been asked if TWC would consider excluding these individuals from performance. Boards may convert WIA Dislocated Worker funds into a Local Activity Fund to serve this population, and may provide job search, and provide necessary support services (including transportation). TWC will consider this to be a "specialized" service, which will exclude individuals served from performance.

Travis County/City of Austin: The Austin/Travis County EOC continued 24-hour operations with representation from several area agencies. There were 5 operating shelters hosting 1,852 total evacuees. The City of Austin and partner Agencies continue to consolidate shelters, assist evacuees desiring to return home, and preparing for long term sheltering operations.

United States Border Patrol (USBP): On September 9, 2008, the USBP activated a total of 34 Border Patrol Agents, 24 from Del Rio and 10 from El Paso. The 34 agents were separated and teamed up with professional medical care providers to staff seventeen medic-buses. Agents were part of an effort to evacuate special need citizens from the anticipated target areas. The agents worked active missions beginning September 9 through September 16 until they were demobilized on September 17 and returned home.

3. AREAS AFFECTED:

Cities	Counties
Corsicana	Anderson
Crockett	Brazos
Grapeland	Burleson
Kennard	Caldwell
Kosse	Collin
Latexo	Denton
Liberty	Ellis
Lovelady	Fort Bend
Menard	Grayson
Milano	Henderson
Mt. Pleasant	Houston
Palestine	Hunt
Port Arthur	Jasper
Rockdale	Kerr
Taylor Lake Village	Lamar
Texarkana	Leon
Thorndale	Liberty
Waco	Limestone
	Madison
	McLennan
	Menard
	Navarro
	Panola
	San Jacinto
	Tarrant
	Upshur
	Washington

Brazoria County: EOC is still activated and in communication with many of the cities. There continues to be minimal flooding in their area. Power outages have decreased but continue to be a problem. The Road and Bridge Department and the County Precinct Road Departments are continuing to check the roadways and with clearing the roads. Brazoria County is beginning to work on the plan to return evacuees from Bell County.

Fort Bend County: Less than half of Fort Bend County is still without power. County Libraries will open today. The Precinct 2 Annex in Missouri City will open today. The first round of debris pick up will start today. PODS locations are set up in Arcola, Stafford, and Missouri City. City of Meadows Place issued a press release stating that there was no longer a need to boil water and extending their curfew. ISD closures and can be found on the County website.

Galveston County: There are 5 confirmed fatalities. City of Galveston and Galveston County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

Harris County/City of Houston: The East Harris County Manufacturer's Association (EHCMA) has established an Industry Operations Center (IOC) at the City of La Porte EOC. The mission of the IOC is to assist and support our

communities and our facilities in addressing the many issues from Hurricane Ike. Harris County Homeland Security and Emergency Management issued two press releases yesterday afternoon listing all of the PODS in the county, establishing a Debris Hotline. Bay Area Houston Cities will be giving a press conference today at 3 p.m. in League City. Houston Mayor Bill White announced the formation of "Houston Ike Relief Fund". Additionally, the Mayor White signed a letter rescinding the Boil Water Notice for all customers served by the Houston municipal system on Wednesday, September 17, 2008. Houston officials urge customers to: flush their service lines by running faucets no more than five minute, clean out their ice makers, and drain and fill their water heaters

Orange County: Agencies remain engaged in support of all Orange County jurisdictions. The ICP and staging area continue to be located at the LCM High School. Daily evacuation of citizens to San Antonio has ended. A request was processed today requesting the release of some State contracted buses. A system has been established to provide transportation to citizens who self-present to a shelter in Pasadena. Fire protection resources activated by TIFMAS are being dispatched county-wide by the Orange County ESD. Firefighters from Austin and San Marcos are assigned to POD activities, shelter

transport, and EOC duties. The PWRT met with local officials today and made several assessments and recommendations. Orange County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

4. SHELTER INFORMATION: Anyone requesting a shelter can phone 2-1-1 and the shelter information number, 214-653-7629, will be given to them. This number goes to the Dallas County Homeland Security Office which is maintaining the a-list of open shelters, space and rotation for receiving evacuees.

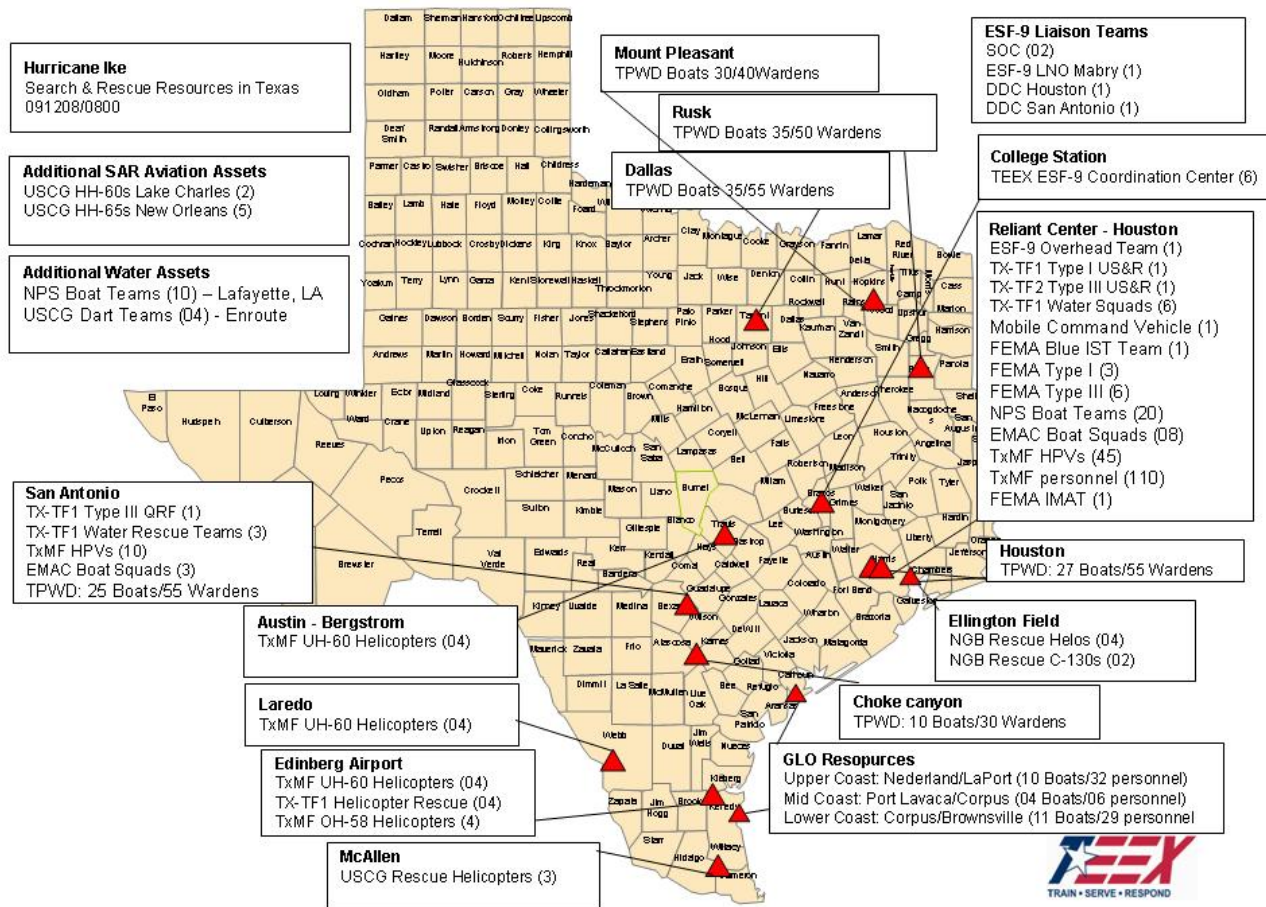
Region 3B Hurricane IKE Shelter Count Date/Time: 9/17/08 as of 0700hrs										
Shelter Name		City	County	Point of Contact	General Pop.	Rpd r	Special Needs	Total Pop.	Responder Total Pop.	ARC Managed
Bldg 1537/Rpndr		San Antonio	Bexar	210-215-8243		222		0	2700	N
Emma Frey Elem		San Antonio	Bexar	210-414-9699	0			600		N
Pfeiffer Acdmly		San Antonio	Bexar	210-416-7539	0			750		N
Bldg 1536		San Antonio	Bexar	210-854-3603	1809			8000		N
Bowie Elementary		San Antonio	Bexar	210-215-1374	308			800		N
Seguin Coliseum		Seguin	Guadalupe	830-401-2416	0			350		Closed
COMAL COMPLEX		N. Braunfels	comal					2500		Closed
Willie DeLeon Civic Cntr		Uvalde	Uvalde	830-591-6724	0	38			200	N
Gonzales Complex		Various	Gonzales	830-672-2716				1100		Closed
Alamo Hts Christian		San Antonio	Bexar	210-206-8611			32	150		N
Trinity Tripoint		San Antonio	Bexar	210-206-8611			35	250		N
Trinity Baptist		San Antonio	Bexar	210-206-8611			39	250		N
Alamo Hts UMC		San Antonio	Bexar				58	90		
NE Baptist Church		San Antonio	Bexar	210-206-8671			36	100		N
First Presbyterian		San Antonio	Bexar	210-206-8671			28	58		N
Park Hills Baptist		San Antonio	Bexar	210-336-5053			41	80		N
Churchill Baptist		San Antonio	Bexar	210-206-8671			46	85		N
Seguin UMC		Seguin	Guadalupe	210-535-0187			0	100		Closed
Shearer Hills		San Antonio	Bexar	210-206-8741			18	100		N
Bandera Rd Community		San Antonio	Bexar	210-206-8741			27	72		N
Primera Iglesia		San Antonio	Bexar				0	80		N
Winn FMS		San Antonio	Bexar	210-336-2486			123	250		N
Kelly 1536 Section D		San Antonio	Bexar	210-336-5101			181	250		N
					2117	260	664	16015	2900	

5. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	950 Highway Patrol Troopers 4 Helicopters 42 Sergeants, 12 Lieutenants, 7 Captain Communication Command One Trailer
Texas Department of Criminal	LNO's stationed in the SOC

Justice (TDCJ)	Providing Shelter for 100 DPS Officers in Beeville
Texas Parks and Wildlife Department (TPWD)	55 Game Wardens – Houston 25 Boats Liaison Team – Reliant Center 24/7 25 Game Wardens – Beaumont 12 Boats 2 Communication Trailers 3 Dispatchers 2 Boat Mates 10 Game Wardens – Navasota/Grimes County 50 Game Wardens – Mount Pleasant 25 Boats 50 Game Wardens – Rusk 25 Boats 15 Game Wardens – Galveston 8 Air Boats 6 ATVs 6 Game Wardens – Livingston 11 Game Wardens – Jasper 6 Game Wardens – Woodville 4 Game Wardens – Vidor 4 Game Wardens – Rose City 6 Game Wardens - Neches
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	928 Personnel 1 Dozer 59 Loaders 5 Maintainers 595 Other vehicles or trailers 21 Portable Changeable Message Signs 148 Permanent Dynamic Signs
Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	500 Ambulances 140 Ambulances 7 Fixed Wing aircraft 13 Helicopters – San Antonio 19 Strike Teams w/Task Force Ike
Public Works Response Team (PWRT)	2 LNO stationed in Austin at the SOC 3 Assessment Teams in Orange 2 Resource Teams in Galveston 100+ Members plus vehicles and equipment
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TXMF)	10 UH-60 Helicopters – San Antonio & Kingsville 5 OH-58 Helicopters – San Antonio 5 C130 Aircraft – Corpus Christi High Profile Vehicles – Coastal Bend & San Antonio Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio

	TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams - Houston
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.



6. JURISDICTIONS ISSUING RE-ENTRY ANNOUNCEMENTS: Matagorda, Victoria, Jackson, Lavaca, Calhoun, Refugio, Aransas, Goliad, Dewitt, Bee, Live Oak, San Patricio, Nueces, Kleberg, Kennedy, Brooks, Jim Wells Duval,

7. SCHOOL DISTRICTS RE-OPENING: September 16th: Bay City, Matagorda, Palacios, Tidehaven, Van Vleck

8. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division