

STATE OF TEXAS, STATE OPERATIONS CENTER (SOC)

SUBJECT: Hurricane Ike

SITUATION REPORT # 10

DATE AND TIME COVERED: Monday, September 15, 2008, 6:00 p.m. through
Tuesday, September 16, 2008, 6:00 p.m.

1. CURRENT PRIORITIES:

- Complete SAR operations.
- POD operations.
- Power restoration.
- Transition to recovery operations.

CURRENT SITUATION:

Texas Forest Service (TFS):

- **Houston:** Members of the Lone Star State Type II Incident Management Team (LSSIMT) and the Georgia Forestry Commission Type II Incident Management Team (IMT) have formed a unified command at Reliant Stadium in Houston where they are managing a Regional Staging Area (RSA) and supporting various Points of Distribution (POD) operations in Harris, Galveston, Brazoria, Montgomery, and Ft. Bend counties. Three Regional IMT members are providing planning support at the Harris County Office of Emergency Management (OEM).
- **Orange County:** Twenty members from the Type III regional teams, led by TFS, are at the Orange County EOC to assist local government in re-establishing operations. Teams are gaining situational awareness in the devastated area, conducting Points of Distribution (POD) operations, establishing a staging area, coordinating relocation of evacuated citizens to San Antonio and providing communications equipment.
- **Beaumont:** A Type I Interagency Incident Management Team is in Beaumont and will be managing the local RSA and helping set up POD in the Golden Triangle (Orange, Beaumont, Port Arthur).
- **Galveston:** The Texas Forest Service is leading a Type III regional team in tracking resources and providing situational awareness for the Galveston DDC. In addition, establishing and managing a base camp for emergency responders on Galveston Island and have established three Points of Distribution. A 40-member Florida Type I Incident Management Team is in Galveston working to establish base camp operations. Two TFS employees are assisting with getting University of Texas Medical Branch hospital operations established. Walk-up patient and 911 patient care has been turned over to the Disaster Medical Assistance Team.
- **Lufkin:** Thirty additional members of the Lone Star State IMT are managing the Lufkin RSA and continue to receive dozens of truckloads with commodities such as ice, sleeping cots, water, heater meals, and other essential items. These commodities are being used to supply evacuation centers throughout the state.

Texas Parks and Wildlife Department (TPWD): A strike team Major plus 30 Game Warden teams from regions 5, 7, and 9, have departed Beaumont.

- Strike team 2 consists of 30 Game Wardens from regions 5, 7, 9 with 15 boats/airboats are staged in Beaumont and will continue to assist Region 4 Houston with SAR and local jurisdictions requests for Law Enforcement (LE) assistance.

- Houston Region 4 continues SAR patrol and assisting local jurisdiction in Harris, Orange, Bolivar, Jefferson, Chambers, Liberty counties with 55 Game Wardens with 25 boats/airboats.
- Rusk Region 3 continues patrol with 55 Game Wardens in Southeast Texas areas providing LE to local jurisdictions.
- At the request of the Beaumont DDC, twelve wardens and two Captains will patrol the following areas: Rose City, Vidor, Neches River, Sabine River, Cow Bayou, and Adams Bayou.

City of Vidor: Four Game Wardens will provide assistance to Vidor P.D. in deterrence of looting, theft, and other criminal activity from 6 am until 6pm and will be relieved by another shift that will cover from 6 pm until 6 am.

Rose City: Two Game Wardens will provide assistance to Rose City in deterrence of looting, theft, and other criminal activity from 6 am until 6pm and will be relieved by another shift that will cover from 6 pm until 6 am. Neches River, Sabine River, Cow Bayou, and Adams Bayou: 6 Game Wardens patrolling in pairs in 3 boats will patrol the listed water bodies from 6am until 6pm. No night patrol will be administered at this time.

- Strike Team Region 8 deployed LE today, 9/16/08, to Woodville, Tyler lodging at Spurger fire department.
- Strike Team Region 6 deployed LE today, 9/16/08, from Camp Allen to Livingston, Polk county Lodge at the MACC 602 Church Street. Another 5 man team from Region 6 will depart Camp Allen to join up with the team in Livingston later today.
- Strike team 2, Region 3, and Region 6 will deploy five game wardens 9/17/08 Wednesday to arrive in Livingston 9/17/08 by 6 p.m. to begin work by Thursday 9/18/08 to replace strike team 1.
- Strike teams Region 5, one Captain and 5 man Game Warden team plus a Region 2 Captain and 5 Game warden team (airboat operators) will deploy 9/17/08 Wednesday to arrive in Beaumont by 6p.m. to replace Strike team 2 Captain and 30 Game Warden team and to begin work 9/18/08 Thursday. Teams will continue assisting Region 4 SAR and local jurisdictional requests. NOTE: This strike team will total 12 Game Wardens including Captains and will have to be divided in smaller groups plus local game wardens from region 4 to assist City of Vidor, Rose City, Neches River, Sabine River, Cow Bayou, and Adams Bayou.
- Strike team Region 1, one Captain and a 5 Game Warden team will deploy 9/18/08 Wednesday to arrive in Jasper by 6 p.m. to replace a Captain and 10 Game Warden team and begin work by Thursday 9/19/08.
- Strike team Region 10, one Captain and a 6 Game Warden team will deploy 9/18/08 Wednesday to arrive Angleton by 6 p.m. to replace a Captain and a 10 man team to begin work by Thursday 9/19/08.
- Strike team Region 7, one Captain and 5 Game Wardens will deploy 9/17/08 to arrive Camp Allen by 6 p.m. Navasota, Grimes County.

List of parks accepting evacuees: Abilene, Balmorhea, Bastrop, Blanco, Bonham, Buescher, Cedar Hill, Choke Canyon, Cleburne, Colorado Bend, Copper Breaks, Davis Mountains, Dinosaur Valley, Eisenhower, Enchanted Rock, Falcon, Fort Richardson, Garner, Guadalupe, Hill Country, Inks Lake, Lake Arrowhead, Lake Brownwood, Lake Casa Blanca, Lake Colorado City, Lake Corpus Christi, Lake Mineral Wells, Lake Whitney, Lockhart, Lost Maples, McKinney Falls, Meridian, Palmetto, Palo Duro Canyon, Pedernales Falls, Possum Kingdom, Ray Roberts IDB, Ray Roberts JB, San Angelo, Seminole Canyon, South Llano River

Texas Department of Assistive and Rehabilitative Services (DARS): DARS service delivery staff and contractors have been identified and are standing by and available when requested through the SOC.

Texas Department of Aging and Disability Services (DADS): Woodwind Lakes Health & Rehabilitation Center in Houston has little to no water pressure and only back up power generation. DADS has been coordinating with TCEQ and the municipal utility district, to restore water. DADS is coordinating transportation of 6 patients from Reed Staging area in Bryan, Texas to be transported back to Corpus Christi.

Texas Department of Transportation (TXDOT): TXDOT is currently clearing debris on major routes to open roadways for emergency responders. TXDOT is inspecting roads and bridges for damage assessments and monitoring road conditions throughout the affected areas. Additional staff are supplementing the Road Conditions and Travel Information line during business hours. Road conditions continue to be updated on the TXDOT Website. TXDOT electronic message signs have changed to warn drivers of road closures and post messages about limited fuel.

General Land Office (GLO): General Land Office and Veterans Land Board Oil Spill personnel operating in Jefferson and Orange Counties are conducting pollution, sunken vessel and waterway safety assessments in Orange, Bridge City, Cow Bayou, and Double Bayou. Houston/Galveston response teams are operating in the Houston Ship Channel, Freeport, Texas City, Galveston and Dickinson performing the same mission. An Oil Spill employee is attached to USCG command operations in Katy and another will soon be attached to the joint USEPA, TCEQ, USCG and GLO operations center on Galveston Island at Ball High School. Information System GIS support continues at Reliant, La Porte and Port Arthur.

Food, fuel and other logistical support issues are problematic in Jefferson County. Agency responders need access to the Ford Center. Coastal Resources staff conducted over flights on 9-15-08 and documented damage through 300 still photos and video. The pictures and video will be posted on <http://www.glo.state.tx.us/ike/hurricane.html>

Planning for post-storm photographic missions is underway. The missions will require high resolution, georectified, and color infrared to assess debris, damaged structure, shoreline, dune, and vegetation line changes. Thursday (9/18) aerial inspection and photography plans: west side of Galveston & Trinity Bays, Clear Lake, Wal-Mart facility east of Baytown, Sabine Pass and the Sabine and Neches Rivers south of IH 10, bay side of Galveston Island, Gulf of Mexico - Galveston Seawall & Bolivar fishing piers and Freeport/ Old Brazos River.

Corpus Christi office is assist in advising customers on how to apply for emergency permitting. 50 KW Generator was successfully connected and providing power to La Porte Field Office.

Recommendation for rebuilding structures (residential, commercial, and industrial) and begin preparing a recommendation for rental adjustments is underway. Staff attended the Debris Task Force meeting Monday.

Energy Inspection staff are inspecting Double Bayou and Smith Point with Oil Spill Professional Services, and U.S. Coast Guard for damage. Austin staff are coordinating GIS with Well Inventory to identify potential responsible parties for spills if reported.

All Texas State Veterans Homes are back on routine operations. No damage.

There are 1267 Veterans Land Board (VLB) Veterans Housing Assistance Program (VHAP) loans in the affected counties. No calls yet from these loan customers. VLB is awaiting bulletins from VHAP insurers on assistance guidelines but these bulletins typically do not arrive for 30-45 days after an event. CitiMortgage (VHAP master service) has also put out a bulletin to lenders on homes still under construction. It requires a 'reinspection' to ensure that the home did not suffer any damage between the time it was appraised and the time the loan is purchased. VLB is awaiting on a report on VLB land loans in the affected area. The majority of land loan tracts are not inhabited but may have structures. In addition to damage to property, there may be customers who have lost their income, due to the storm.

Texas Department of Family and Protective Services (DFPS): A complete listing of DFPS office closures is available on the website. Agency continues to plan for re-entry and demobilization. HHSC RAS teams are assessing agency offices in the affected areas and determining the viability of offices. DFPS is working on plans for providing services in the affected areas in the event that offices are not habitable. Statewide intake evacuation hotline is up and taking calls. Regions report no unmet needs at this time. DFPS is monitoring reports that involve children or elderly victims.

Texas Health and Human Services Commission (HHSC): HHSC has logistical staff at the Resource Staging Areas in Lufkin, Houston, Beaumont and San Antonio. HHSC is hiring staff for the Other Needs Assistance program and preparing to process disaster grants for losses due to Hurricane Ike. The Regional Disaster Assistance Coordinators are on stand-by to perform Preliminary Damage Assessments on any additional counties that may request to be added to this disaster declaration. HHSC has hired a field coordinator to be deployed to the affected areas and will staff the Disaster Recovery Centers to assist disaster victims with assistance that is available.

Texas Department of State Health Services (DSHS): Texas Department of State Health Services continues to provide assistance to State, Region, and local health departments to meet their public health needs.

- **SEARCH AND RESCUE (SAR):** Providing support services for SAR. Task Force Ike teams continue to provide immediate triage, public health screening, and evacuation support for individuals on Galveston Island.
- **BEHAVIORAL HEALTH:** To meet and address the need for disaster behavioral support, DSHS has deployed one team (6 disaster behavioral health specialists) to assist Houston area. Additionally, two 4–5 person Critical Incident Stress Management (CISM) teams have been assigned to assist DSHS Task Force Ike personnel and other first responders.
- **ESRD:** DSHS is implementing a plan that addresses special medical needs for approximately 500 individuals with end stage renal disease (ESRD). Individuals requiring ESRD assistance are being relocated to Dallas where dialysis treatment and shelter arrangements have been made.
- **OXYGEN:** DSHS is operationalizing a plan to fulfill orders/requests for oxygen in Liberty, San Jacinto and Polk counties.
- **MSN SHELTERS:** There are currently 43 medical special needs shelters open throughout Texas; the current census is approximately 3,947 with the capacity to accept 2,663 more. MSN shelters will continue to open to respond to the needs of the affected regions; 6 MSN shelters are pending opening with a total additional capacity of 1,225. DSHS has begun to deploy additional public health, first provider, and other support staff to provide relief to those currently working throughout the affected areas that are now at the end of their deployment period. Additional relief for hospital staff and ambulance strike teams is underway. DSHS is currently working with federal partners to deploy an applied public health team to the affected areas to assist with public health surveillance including environmental and community assessments and enhanced shelter surveillance.
- **TRANSPORTATION ASSETS:** Approximately 600 ambulances available (300 at Reliant, 10 at George R Brown Convention Center, 175 in San Antonio, 90 with Task Force Ike). DSHS is processing additional transportation requests as needed. Other transportation resources including medical buses are also available to assist regions with transportation of MSN patients and re-entry efforts.
- **VECTOR CONTROL:** DSHS is currently implementing a Vector Control Plan. Brazoria and Chambers county programs have initiated mosquito surveillance and will apply insecticides based on acquired data.

- **RE-ENTRY:** The re-entry of Louisiana evacuees from Hurricane Gustav continues. Implementation of plans for re-entry of Texans back to areas unaffected by the storm is underway. The re-entry Person Locator Call Center is currently operational 7 a.m. to 10 p.m. and available to assist in locating Medical Special Needs evacuees. Individuals may call 1 (888) 777-5320. General population evacuees are requested to call 2-1-1.
- **PRESCRIPTIONS:** A program is in place to provide individuals who are from an area covered by Federal disaster declaration by the President (the counties listed in the Disaster Declaration) and who do not have any form of health insurance coverage to refill prescriptions. Details on the plan can be obtained from the DSHS MACC by calling (512) 532-4964.

Texas Commission on Environmental Quality (TCEQ): The TCEQ Coastal Regional Offices are closed on the upper Texas Coast. TCEQ is part of the unified command for Texas Task Force Ike and the TCEQ Strike Team Mobil Command Post is the Task Force Command Center in Galveston. TCEQ Teams have been set up to coordinate PWS/WWTP phone assessments, debris management (outdoor burning/carcass), SOC Operations, burn letters, chemical company and refinery notices of startup/shutdowns, enforcement discretion letters, fuel waivers, boil water notices, enforcement discretion reviews, Superfund site assessments, dam/levee assessments, landfill assessments, and on critical infrastructure maps and GIS needs of the SOC. TCEQ does not have jurisdiction over tree disposal.

- TCEQ is working with PWRT on generator needs throughout the impacted area.
- TCEQ is coordinating with Water Treatment Plants and Wastewater Treatment Plants for support and requests for assistance. TCEQ continues the daily phone assessments in addition to conducting field assessments as appropriate.
- TCEQ is working with water districts regarding boiled water notices. TCEQ is compiling a Boil Water Notice list daily that is being provided to the State Operations Center. TCEQ is providing this info on boiled water notices to various agencies and organizations throughout the state.
- TCEQ is working with TxDOT and counties on management of storm debris.
- TCEQ is working with TAHC (Texas Animal Health Commission) on management of animal carcasses.
- TCEQ is working with Refineries on restart operations.
- TCEQ is working with various priority entities regarding drinking water and other water issues.
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- TCEQ Strike Team deployed 4 surveillance teams and conducted overall reconnaissance of Galveston in order to provide more comprehensive information with regard to damage assessment, travel capability, hazardous material issues and public works infrastructure status.

A generator has been connected to the Beaumont Region 10 office and power has been restored.

Two large office trailers and 2 generators are being provided to the Houston Region 12 office.

The TCEQ Emergency Response Strike Team is participating in Texas Task Force Ike for re-entry and recovery into the impact areas. TCEQ has provided a Mobile Command Post (MCP) that will serve as the Primary State Command Post for the State's Hurricane Ike response operations.

Texas Task Force Ike has grown to 500 vehicles and 1,000 personnel. TCEQ has contributed an Emergency Response Strike Team along with 29 personnel for initial deployment. Additional agency personnel will be added to this contingent as necessary. A TCEQ Strike Team and MCP arrived on Galveston Island Saturday evening and began setting up base operations.

- TCEQ has compiled a list of refinery closures and startup reports and associated issues. This list is being provided to the State Operations Center daily.
- TCEQ has assembled a debris management team to answer questions and provide guidance on debris management issues. TCEQ's Debris Management Plan and guidance has already been added to the agency web page www.tceq.state.tx.us under "Hurricane Response: Ike", along with other regulatory guidance.
- TCEQ is continuing to work with the State Fuel Team on fuel waivers and enforcement discretion requests. Enforcement discretion and fuel waivers have already been issued to help ensure adequate supplies of fuel in the areas affected by Hurricane Ike.
- TCEQ has prepared Debris Management Guidance letters that are being delivered today to County Judges in the impact area.
- TCEQ is coordinating with EPA to send field teams to conduct assessments at State and Federal Superfund Sites in the impact area.
- TCEQ is participating with EPA and US Coast Guard in Critical Infrastructure flyover assessments in the impact area.
- TCEQ has a Dam Safety Assessment Team providing daily assessment on Dam issues and has staff on-call for assessment needs.
- TCEQ has a Landfill Assessment Team (Type 1 & Type IV) that is providing a Landfill status list that will be sent to the SOC once daily.
- TCEQ has a Petrochemical Facility Assessment Team that is providing a Petrochemical Facility assessment list that will be sent to the SOC once daily.

Railroad Commission (RRC): The RRC Houston office is coordinating District 3 O&G field activities from the San Antonio office. Operators are starting to self report storm related damage concerning leaks and spills. Field Inspectors have been advised to initiate surveillance work in areas that may have been impacted by the storm if safe access is available and adequate fuel supplies exist. Approximately 40% of fuel retailers have fuel and power in the damaged area, but many have no phone service, impacting credit card purchases and is hindering field surveillance. Inspectors in areas not impacted by the storm will be performing normal work duties, and will be available to assist in other areas if necessary to respond to emergencies. The Kilgore, Corpus Christi and San Antonio offices are open for business. The RRC website has been updated to advise industry and the general public of alternative contact numbers.

The RRC is providing 7am - 7pm coverage in the SOC. The SOC Team has been addressing storm related issues as they come in and has worked four (4) incidents in the last 24hrs. RRC District offices that work the storm impacted area have resumed their normal operations, and the RRC SOC Team will support their efforts.

Industry and Federal Partners have reported the following information to the RRC:

DOT Pipeline and Haz-Mat Safety Administration (PHMSA) Southwest Region reports as of Monday, September 15, 2008, 10:00 am EDT the following summary: Pipeline operators and import facilities continue assessing the status of their systems. Reporting continues at an increased rate and will continue this week as operators are further able to safely enter previously flooded areas. We continue to receive encouraging news about pipeline damage assessments and restoration activities. PHMSA personnel in remote locations and headquarters continue to closely monitor recovery efforts and providing information to agency and departmental leadership.

Texas Gas Service (TGS) – reports that work crews are focusing on restoring gas service to Galveston Island which serves approximately 16,000 meters. TGS will be working on this the rest of the week. TGS will maintain communication with RRC for reports of additional damage and progress on current issues.

Texas AgriLife Extension Service: To address the production agriculture emergency concerns Texas AgriLife Extension Service has deployed a team of 5 AgriLife Extension agents and one Extension beef cattle specialist to stand up and operate a horse and livestock feed Resource Staging Area (RSA) for "Operation No Fences: Hurricane Ike Horse and Cattle Relief" near Anahuac, Texas in Chambers County. This team and facility is receiving and distributing feed, hay, water and other resources to relieve Chambers, Liberty and Jefferson County livestock producers in need of care for stranded livestock and horses; the agency has established and provided leadership to a 41 member Operation No Fences Working Group comprised of agricultural industry, government, and educational organizations across the state for coordination and control actions in support of the horse and cattle relief effort; the agency has also deployed an additional Extension beef cattle specialist for scientific and technical animal health and handling coordination and control at the Beaumont DDC; 48 AgriLife Extension agents in East Texas are activated to assess damages to support USDA County Emergency Boards and County Judges who initiate USDA disaster declaration by submitting damage assessments to the Governor prior to submission to the U.S. Secretary of Agriculture; 12 Extension beef cattle specialists, agriculture engineering specialists, range and wildlife specialist and agricultural economists serving on the agency's Incident Resource Teams are activated to address agricultural producer and local jurisdiction needs regarding animal care and feeding on farms and ranches following the storm and proper carcass disposal methods.

Additional AgriLife Extension Service agents across 74 Gulf Coast and inland evacuation hub counties have been activated as follows; 74 Extension agents to support animal care and sheltering across sheltering hub counties; 4 AgriLife Communications news network specialists are activated to support GDEM public information and education via print and electronic media; 17 Extension family and consumer sciences and 4-H youth specialists serving on the agency's Incident Resource Teams are activated to support 81 Extension agents to support the Governor's Division of Emergency Management (GDEM) with family health, food and water safety, hygiene, home damage response, consumer fraud, public assistance information and education regarding local, state and federal assistance; 14 Extension specialists and AgriLife Extension agents for agency liaison services at the SOC; 2 Extension district and regional managers for agency liaison services at the DDC's in Beaumont and Bryan; the agency's Headquarters Operation Center (HOC) is fully activated with 31 Extension management personnel; 6 AgriLife Communications personnel in College Station for printing and distribution of recovery educational materials; Public household and farmstead mitigation and recovery information are available at <http://texashelp.tamu.edu> <<http://texashelp.tamu.edu/>>.

Department of Information Resources (DIR): DIR has secured approval for TERT (Telecommunication Emergency Response Team) who is requesting approval to send 6 volunteers to Harris County Sheriff's office (at their request) as relief dispatchers. Documentation has been forwarded to our primary contact (Sherry Decker) for their reimbursement efforts.

TDCJ was having an issue with Embarc Telecom at one of their units. DIR contacted the primary contact and left a message that a trouble ticket has been initiated and escalated. Embarc is working on restoring service.

Chambers County Judge has contacted the SOC that they are having issues with Verizon cell phone service. DIR has received initial reports that all service is up, and is contacting its sources for a confirmation.

Texas Procurement & Support Services (TPASS): TPASS continues to coordinate bus transport assets from state contracted bus operators. TPASS is also in contact with contingency contract holders to ensure delivery of goods/services at the RSAs, shelters, refueling points and POD sites.

Sun Coast: Sun Coast Resources continues to provide fuel support for the RSAs, refueling points, bus staging sites and POD sites.

Public Works Response Team (PWRT): PWRT Assessment teams completed critical infrastructure technical assessments in Galveston yesterday and have moved to Orange County to work with local public works officials to perform technical assessments in Orange County. PWRT Resource teams and equipment from Hidalgo County, McAllen, and San Antonio Water Systems are on scene and assisting local officials with water, sewer and other critical infrastructure restoration.

The SOC LNO team is coordinating generator requests for Hospitals/Medical Facilities, Emergency Continuity of Government Facilities, Shelters and Water/Wastewater Systems. Currently there are over 150 requests totaling 400-500 individual generators in the 15 KV to 2 MW size range (skid/trailer mount up to tractor-trailer rig size). Smaller units requested are generally purchased or leased locally.

PWRT is developing a database of Texas Building Inspectors to assist in inspection of the thousands of buildings damaged during Hurricane Ike.

Office of Attorney General (OAG): A toll-free, emergency hotline number has been established to help Hurricane Ike evacuation shelters better enforce their registered sex offender policies. Law enforcement officials manning the hotline will be able to inform shelters about whether they are housing registered sex offenders.

When shelter personnel contact the Safe Shelter Hotline at (866) 385-0333, law enforcement officials will access state databases of registered sex offenders and can inform callers whether any of the hurricane evacuees housed at the shelter are registered in the database. Callers need to provide the names, addresses and dates of birth of evacuees in order to ensure thorough database searches. Shelter managers can use this information as necessary to coordinate specialized housing arrangements for registered sex offenders at their facilities.

The Office of the Attorney General also announced extended hours during the emergency for its Consumer Complaint Hotline, (800) 252-8011. Consumers can call the hotline between the extended hours of 9 a.m. to 9 p.m. to report price gouging on necessities, including groceries, clothing, medical supplies, lodging, repair work and fuel during and after such crises. Complaints can be made on-line 24 hours per day, 7 days per week, on the OAG website. The Website can be accessed at www.texasattorneygeneral.gov.

Investigators have been dispatched to various areas of the state to follow up on price-gouging. Information from consumers regarding price-gouging on fuel is being shared with the fuel team for evaluation.

Texas Education Agency (TEA): The Texas Education Agency stands ready to assist school districts impacted by Hurricane Ike. Waivers for Missed Instructional Days and Low Attendance Days are available for impacted districts through links on the TEA homepage at www.tea.state.tx.us. There also is a Frequently Asked Questions (FAQ) document posted to provide guidance on issues such as student admissions, status of reported school closures, etc.

Texas Department of Insurance (TDI): The Texas Department of Insurance (TDI) field offices in the storm-affected areas remain closed. TDI staffs are conducting outreach to elected officials and sheltered evacuees in Houston, San Antonio, Austin, and East Texas. TDI has issued several bulletins to the insurance industry relating to Hurricane Ike. TDI has updated its Hurricane Ike Consumer Resource Page on its website at <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>. This site contains information regarding the TDI bulletins, FEMA payments, the National Flood Insurance Program, safety tips for consumers concerning carbon monoxide and generators, mosquito control, and food contamination. In addition, TDI's toll-free Consumer Help Line (1-800-252-3439) is maintaining extended hours, operating Monday - Friday 8 a.m. to 7 p.m., Saturday 10 a.m. to 7 p.m., and Sunday 1 to 7 p.m.

Texas Animal Health Commission (TAHC): Personnel from TAHC along with USDA personnel have deployed personnel to the Beaumont area to assist in a Hurricane Ike impact assessment. TAHC will check on the status of animal production industry as well as the veterinary infrastructure of impacted areas. 2000 wire pet cages from the State Veterinarian's office in Louisiana have arrived in Texas and are being stored in a warehouse in Austin. Members of a National Veterinary Response Team (NVRT) have been deployed by the federal government to assist in Texas recovery operations and animal response teams from both Florida and New Mexico are also in the process of being approved via the EMAC process to assist Texas. TAHC personnel are staffing applicable DDC's, the SOC, and the TAHC Area Command in Austin. The Executive Director of the Texas State Animal Resource Team (TXSART) assisted by personnel from USDA, the Humane Society, and the ASPCA are working to coordinate sheltering support for small animals as well as coordinating with TXSART Advisory Council member organizations to credential selected animal care groups who are handling animal issues in impacted areas. Information to date indicates approximately 110 pets accompanied the MSN patients on buses from evacuated areas. 2000 pets are being sheltered in hosting communities. In view of the potentially large numbers of dead animals in the impacted zone, TAHC and TECQ have asked for carcass disposal support through the National Resources Conservation Service. TAHC and TDA are working with AgriLife extension to obtain donations of fencing supplies and other supplies to support livestock. Additionally, One Star Foundation, Texas 211, the Texas Farm Bureau, and other stake holders are assisting to seek and distribute appropriate resources.

Public Utilities Commission (PUC): There are approximately 2 million total customers in Texas currently without power. This is down from a peak of 2.87 million reported on September 13, 2008. CenterPoint Energy has restored power to over 600,000 customers thus far in the Houston/Galveston/Harris County area, out of a peak of 2.1 million customers. Approximately 75% (1.5 million) of its total customers are still without power. 96% of Entergy Texas customers are without power in the Port Arthur/ Beaumont area (381,709 out of 398,635 total customers). 20 companies, municipalities, and cooperatives have reported outages. 366 transmission lines throughout Texas were out following passage of the storm. 152 transmission lines have been restored. 15,235 total line crew personnel are on the ground, which includes company personnel and mutual assistance personnel from over 25 states. 64 hospitals and 38 water treatments plant have been restored. Power to Hobby Airport and Ellington Field was restored in 2 days. Some utilities that sustained extensive damage project that it will take up to 4 weeks to restore power to all customers capable of receiving power. Oncor Electric and SWEPCO are projected to complete their restoration by the end of the week.

Texas Workforce Commission (TWC): TWC announced that as a result of Presidential Disaster Declaration 1791-DR, TWC is accepting applications for Disaster Unemployment Assistance from individuals whose employment or self-employment was lost or interrupted due to Ike starting September 7th and continuing applications for DUA must be filed by October 15th. Re-employment services are available through Texas Workforce Centers or by accessing the website.

The Salvation Army: The Salvation Army has provided tens of thousands of meals, sheltered several hundred people, and provided thousands of comfort items during the Hurricane Ike disaster. The Salvation Army has also given thousands of people financial assistance and provided thousands spiritual care.

2-1-1: September 15, 2008, the 2-1-1 system handled 16,243 calls. Since September 9, 2008, the 2-1-1 Texas system has handled 113,066 calls. Two gulf coast Area Information Centers (AIC) remain closed due to storm damage. The Houston center is up but running on generator power. Callers from impacted areas continued to be assisted by AICs across the state. AICs across the state are contributing 100% of total staff and volunteers to respond to information and referral calls related to Hurricane Ike. All have extended business hours as needed. The 2-1-1 Texas system continues to receive volunteer support from individuals and multiple entities from the following: HHSC staff, Alliance of Information and Referral System members from Virginia and Michigan, Department of Information Resources, United Way staff and volunteers, spontaneous community staff. At 11:00 a.m. today, call volume was 4347. Top caller needs identified for Hurricane Ike are: Re-entry information; post disaster; FEMA assistance; Special

Medical Assistance; Financial Assistance; Food Stamp; power; home repair; road closures; school closures; post disaster cash grants; debris removal and evacuee location.

Deaf Link: Deaf link received the request for services at the George R. Brown Shelter in Houston. By 10:45PM 9/15/08 Deaf Link staff was on site at the requesting location. Deaf Link installer is at the GRB location and installation is in progress. Deaf Link continues processing all State, County and related Agencies alerts and emergency information through the Accessible Hazard Alert System (AHAS) for persons with disabilities. Deaf Link services at other shelters and reception points continue to be utilized to provide communication between deaf evacuees and shelter staff and reception point workers. Deaf Link is receiving support from the Red Cross and Salvation Army who are asking staff and volunteers to assist in identifying evacuees in shelters who are deaf, hard of hearing, blind or deaf and blind and may need assistance.

City of Austin: Sheltering 1200 evacuees at the Austin Convention Center and transferred Medical Special Needs evacuees from ACC to a University of Texas facility. Managing animal and pet populations displaced by Hurricane Ike. The City of Austin will continue to implement the shelter consolidation plan in conjunction with the Capital Area Shelter Hub plan. Ensuring adequate staffing for shelter management and beginning planning for long term shelter requirements. The Volunteer Resource Center is activated and is actively soliciting volunteers.

Emergency Assistance Compact (EMAC): Texas activated the Emergency Assistance Compact (EMAC), a mutual aid compact created to provide State to State support during disasters. Texas initially submitted 42 requests for assistance. The initial types of items requested were to support search and rescue (SAR) operations, Aeromedical evacuations (AE) and Incident Manage Teams (IMT). These requests included helicopters, airplanes, communications assets, and SAR personnel and assets.

As Response and Recovery operations are underway, additional resources are being requested. The bulk of these are in support of Ellington Field to allow continued air operations at the airfield. Additionally requests have been submitted for Public and Individual Assistance Specialist.

Texas Department of Public Safety (DPS): Texas Highway Patrol has approximately 860 Troopers in areas affected by Hurricane Ike. DPS personnel continue with search and rescue operations and security operations in the affected areas. DPS continues to man emergency operations centers, District Disaster Committees and the State Council.

DDC 1B Tyler: Cass County reports power back on in Atlanta, Linden and Avinger. Bloomberg, Queen City, Domino, Marietta and Douglassville still waiting on power to be restored. City of Jefferson in Marion Co. reports entire city without power including water treatment and sewerage treatment plants. City advised by AEP/SWEPCO that power would not be restored until Wednesday 9-17-08. EMC currently requesting 3 large generators as well as large amount of bottled water, MRE's and ice. District 1B has an additional 3 Sergeants and 50 troopers that deployed today. Local shelters have received special needs and general population evacuees and most shelters in the area are at or near full capacity with some shelters directing incoming evacuees to shelters in the Metroplex. City of Marshall has requested to reallocate 4 State Guardsmen to run 2 men 12 hour shifts for shelter management. Bowie County reports widespread power loss. Cities of Nash, Wake Village, Hooks, Maud, Redwater, Simms, DeKalb and New Boston report all or partial loss of power. SWEPCO reports 14000 without power in Texarkana in their service area. City of Troup in Smith County reports complete loss of fresh water supply. Also, Harry's Building Supply had the roof collapse as well as 11 houses with trees on them. Upshur County reports power outage in downtown Big Sandy, downtown Gilmer and the area around the community of Bettie in Northern Upshur County as well as other areas in County. Upshur Rural Electric still reports over 3000 homes without power in 10 county service areas. The City of Overton has lost power to the water treatment plant and are experiencing worries about a lack of treated water for city. TMF deployed 32 troops from Carthage to Canton for Shelter management. Red Cross representatives are in the DDC updating shelter information assisting local jurisdictions with requests for water, food and ice, providing meals to DDC, helping shelter managers place additional evacuees both general population and special needs. TAHC continues to address animal issues resulting from Ike. TAHC staff members as well as

APHIS Field personnel are prepared to respond to Beaumont. Animal shelter numbers are still being tallied at this time. TAHC will receive reports from vet practitioners with post storm conditions and needs. USDA is furnishing trained personnel from Florida and New Mexico to assist in animal care issues through EMAC system.

DDC 3B San Antonio: The ARCC is receiving post impact evacuees and following the re-entry plan for returning evacuees to non-impact areas. Warehouse operations continue to receive commodities and process requests from the post landfall affected areas. The reception center has processed a total of 9760 evacuees and 705 MSN evacuees. There are 297 commercial buses and 6 wheelchair vans in staging.

2. AREAS AFFECTED:

Counties issuing disaster declarations: Anderson; Brazos; Burleson; Caldwell; Collin; Denton; Ellis; Fort Bend; Grayson; Houston; Henderson; Hunt; Kerr, Lamar; Leon; Limestone; Madison; McLennan; Menard; Navarro; Panola, San Jacinto; Tarrant

Cities issuing disaster declarations: Corsicana; Crockett; Grapeland; Kennard; Kosse; Latexo; Lovelady; Milano; Menard; Mt. Pleasant; Palestine; Port Arthur; Rockdale; Texarkana; Thorndale; Waco

Brazoria County:

Chambers County: Chambers County Officials are working with TPWD and Garner Environmental to control broken flow lines on oil wells in the County.

Fort Bend County: Fort Bend County Offices and District and County Courts will be open on Tuesday.

Galveston County: City of Galveston and Galveston County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

5 confirmed fatalities.

30 Individuals rescued in the City of Galveston. RLO coordinated sheltering in Pasadena.

The Mayor of the City of Galveston ordered the establishment of the City Base Camp in the San Luis Resort Hotel and the City of Galveston Convention Center at the San Luis Resort as the City Command Post for Operations.

Galveston Island is opened to residents from 6:00 a.m. to 6:00 p.m. to view their property. Residents have to show proper credentials.

Harris County/City of Houston: Harris County Employees return to work today.

Point Bolivar: The only routes into the City are the Ferry and US 87 and the roads are blocked by sand and debris. TxDOT is working to clear the road and the Coast Guard is assessing the safety of the channel and ferry docks. The only option is Helicopter transport followed by foot search. There is heavy damage throughout the City and heavy structural damage expected. There are no utilities, communications, or medical resources. Game Wardens rescued two women reported missing Monday morning by airboat Monday evening.

Matagorda County: All areas of Matagorda County are open to residents. Ninety-five percent of electric power has been restored. The curfew has been lifted for the City of Palacios.

Nacogdoches County: Coordinated with Civil Air Patrol for a flyover to survey damage.

Orange County: Orange County top priorities include:

- re-entry
- urban search and rescue
- aerial reconnaissance
- essential requests and public health and safety

Key agencies remain engaged and have resources in support of all Orange County jurisdictions.

Type 3 IMT personnel continue the relocation process of evacuating residents to San Antonio. To date 344 citizens have been evacuated to San Antonio post landfall.

TIFMAS Fire Response teams are staged in Vidor for a county-wide response. Two teams are operating in Bridge City. Schools in the affected area are closed. The High School in Orange County is serving as the Incident Command Post. Some local school districts are developing a plan to resume classes on Friday, September 19th.

A curfew has been ordered for Orange County from 6 p.m. to 6 a.m. daily, effective September 15th. TFS has initiated POD operations in Pinehurst. Two more locations are scheduled to open today.

As of September 15th one area hospital has power restored.

Governor Rick Perry visited the Orange County EOC yesterday.

Walker County: Power has been restored to some businesses and residences on the west side of IH-45 in Huntsville. Curfew in effect for Walker County effective September 15th, from 6 p.m. to 8 a.m. daily. All Walker County schools are closed including Sam Houston State University.

Texas Department of Housing and Community Affairs (TDHCA): TDHCA is highlighting hurricane housing resources for displaced persons and storm-affected communities on its' website and assisting GDEM with preliminary damage assessments in storm-affected communities. Emergency funds were awarded to several community action agencies in southeast Texas as they serve persons based on the events transpiring. All affordable housing rental owners state-wide were reminded to keep their apartment vacancy information current with the agency. TDHCA is keeping in contact with FEMA, HUD, the Texas Apartment Association, and the Texas Hotel and Lodging Association to keep current databases listing possible apartments and living accommodations. TDHCA has information ready for local communities regarding possible post-disaster housing assistance and will provide any technical assistance necessary to help these communities apply for post-disaster housing funds.

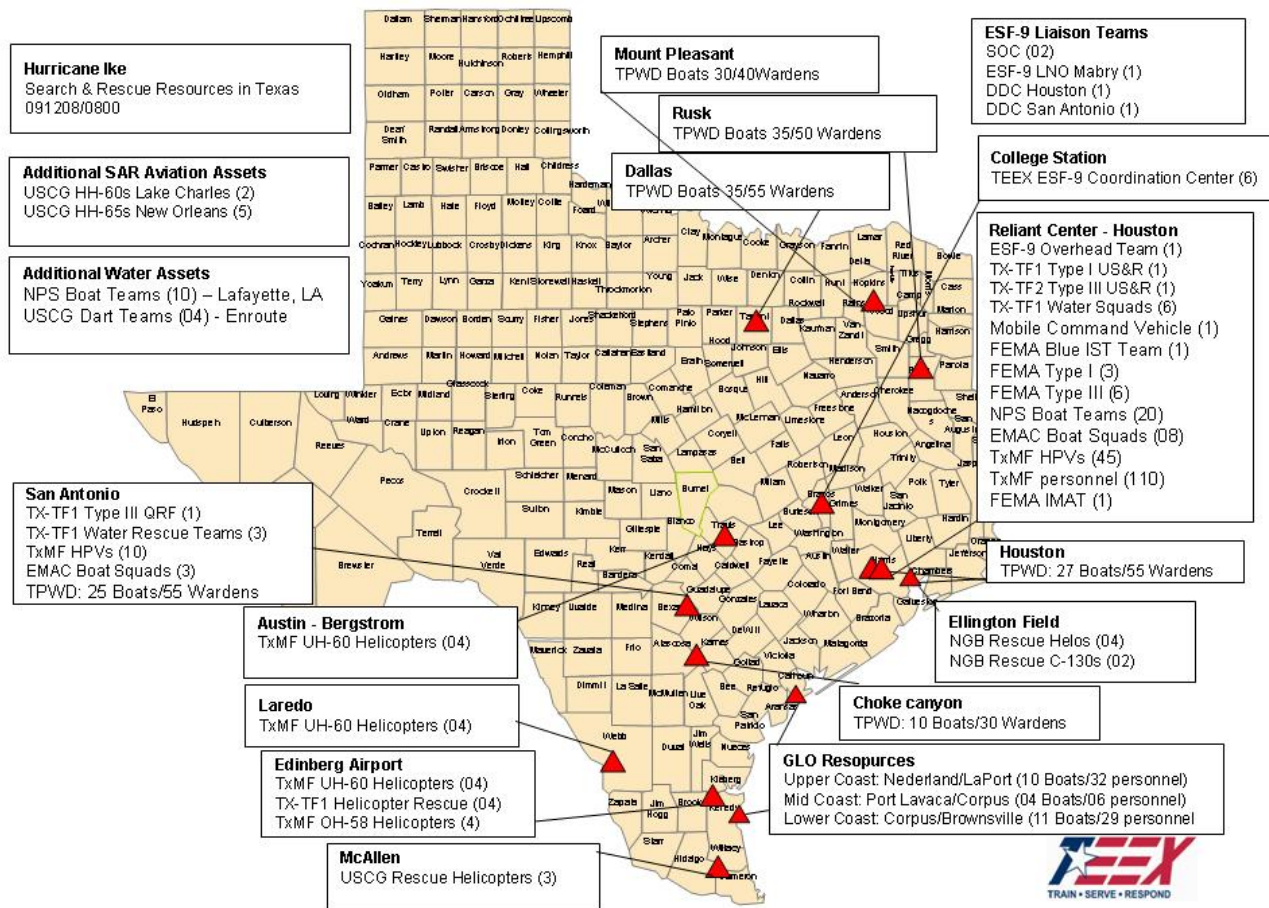
3. SHELTER INFORMATION: Anyone requesting a shelter can phone 2-1-1 and the shelter information number, 214-653-7629, will be given to them. This number goes to the Dallas County Homeland Security Office which is maintaining the a-list of open shelters, space and rotation for receiving evacuees.

REGION 3B Hurricane IKE Shelter Count Date/Time: 9/16/08 as of 0700hrs										
Shelter Name		City	County	Point of Contact	Gener al Pop.	Rpn dr	Special Needs	Total Pop.	Responder Total Pop.	ARC Managed
Bldg 1537/Rpndr		San Antonio	Bexar	210-215-8243		239		0	2700	N
Emma Frey Elem		San Antonio	Bexar	210-414-9699	14			600		N
Pfeiffer Acdmly		San Antonio	Bexar	210-416-7539	89			750		N
Bldg 1536		San Antonio	Bexar	210-854-3603	4202			6000		N
Bowie Elementary		San Antonio	Bexar	210-215-1374	447			800		N
Seguin Coliseum		Seguin	Guadalupe	830-401-2416	34			350		Closed
Comal Complex		New Braunfels	Comal	830-832-0412	0			2500		N
Willie DeLeon Civic Cntr		Uvalde	Uvalde	830-591-6724	0	32			200	N
Gonzales Complex		Various	Gonzales	830-672-2716	0			X		N
Alamo Hts Christian		San Antonio	Bexar	210-206-8611			24	150		N
Trinity Tripoint		San Antonio	Bexar	210-206-8611			36	250		N
Trinity Baptist		San Antonio	Bexar	210-206-8611			67	250		N
Alamo Hts UMC		San Antonio	Bexar				30	90		
NE Baptist Church		San Antonio	Bexar	210-206-8671			51	100		N
First Presbyterian		San Antonio	Bexar	210-206-8671			23	58		N
Park Hills Baptist		San Antonio	Bexar	210-336-5053			38	80		N
Churchill Baptist		San Antonio	Bexar	210-206-8671			34	85		N
Seguin UMC		Seguin	Guadalupe	210-535-0187			0	100		Closed
Shearer Hills		San Antonio	Bexar	210-206-8741			33	100		N
Bandera Rd Community		San Antonio	Bexar	210-206-8741			33	72		N
Primera Iglesia		San Antonio	Bexar				0	80		N
Winn FMS		San Antonio	Bexar	210-336-2486			18	250		N
Kelly 1536 Section D		San Antonio	Bexar	210-336-5101			127	250		N
					4786	271	514	12915	2900	

4. RESPONDING AGENCIES/ORGANIZATIONS AND RESOURCES COMMITTED:

Agency/Organization	Resources Committed
Texas Forest Service (TFS)	5 Type 3 Regional Incident Management Teams deployed Personnel to support shelter operations Lone Star State Incident Management Team Personnel to various DDC's & EOC's 5 LNO's stationed in the SOC
Texas Department of Public Safety (TXDPS)	700 Highway Patrol Troopers 1 Highway Patrol Trooper at Chase Field to coordinate arriving buses. 12 Sergeants, 2 Lieutenants, 1 Captain Communication Command One Trailer
Texas Department of Criminal Justice (TDCJ)	LNO's stationed in the SOC Providing Shelter for 100 DPS Officers in Beeville, and staging accommodations for 150 evacuation buses, ambulances, and wheel chair vans.
Texas Parks and Wildlife Department (TPWD)	55 Game Wardens – Houston 25 Boats Liaison Team 30 Game Wardens – Orange 15 Boats and 2 Boat Mates 1 Communication Trailer 3 Dispatchers 2 Boat Mates

	30 Game Wardens – Navasota 15 Boats 80 Game Wardens – Mount Pleasant 40 Boats 50 Game Wardens – Rusk 25 Boats 28 Game Wardens – Galveston 10 Boats 8 Air Boats
Coca-Cola	67 Trailers of Water
Texas Department of Transportation (TXDOT)	928 Personnel 1 Dozer 59 Loaders 5 Maintainers 595 Other vehicles or trailers 21 Portable Changeable Message Signs 148 Permanent Dynamic Signs
Health & Human Services Commission (HHSC)	1322 truck loads of water 1161 truck loads of ice
Texas Department of State Health Services (DSHS)	58 Ambulances & 25 EMT's stationed in San Antonio 5 Federal Medical Stations (FMS) will be stationed in Laredo, San Antonio & Bryan College Station
Public Works Response Team (PWRT)	LNO stationed in Austin at the SOC 3 Assessment Teams on standby 2 Resource Teams on standby
Sun Coast	Providing fuel support for San Antonio, Corpus Christi, Lufkin & Beeville
Texas Military Forces (TMF)	10 UH-60 Helicopters – San Antonio & Kingsville 5 OH-58 Helicopters – San Antonio 5 C130 Aircraft – Corpus Christi High Profile Vehicles – Coastal Bend & San Antonio Personnel – Coastal Bend & San Antonio
Texas Engineering & Extension Service/Texas Task Force One (TEEX/TX-TF1)	ESF-9 Overhead Team - Houston Joint Air-Ground Coordination Team with LNO's - Houston TX-TF1 Type 1 US& R Team - Houston TX-TF2 Type III US&R Team - Houston Quick Response Force – San Antonio TX-TF1 Swiftwater Teams – San Antonio & Houston TX-TF1 Helicopter Rescue Specialists - Austin EMAC Swiftwater Teams – San Antonio & Houston FEMA US&R Teams - Houston
Texas Department of Aging and Disability Services (DADS)	Assisting DSHS in monitoring Medical Special Needs numbers.
US Border Patrol (USBP)	Standing by to assist with law enforcement support for contra-flow. The USBP will rotate 3 shifts with 4 agents per shift.
American Red Cross	Coordinating sheltering sites with local jurisdictions.



5. JURISDICTIONS ISSUING RE-ENTRY ANNOUNCEMENTS: Matagorda, Victoria, Jackson, Lavaca, Calhoun, Refugio, Aransas, Goliad, Dewitt, Bee, Live Oak, San Patricio, Nueces, Kleberg, Kennedy, Brooks, Jim Wells Duval,

6. SCHOOL DISTRICTS RE-OPENING:

- September 16th: Bay City, Matagorda, Palacios, Tidehaven, Van Vleck

7. COMMENTS:

The Governor's Division of Emergency Management is monitoring the situation and will issue additional reports as necessary. The Hurricane Ike conference calls will be conducted daily at 10:30 a.m. until further notice. The SOC is at Level I (Emergency Conditions) to support Hurricane Ike operations.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the DEM Homepage at www.txdps.state.tx.us/dem

Jack Colley
Chief, Emergency Management Division

